



63 East Aurora Road
Northfield, OH 44067
330.468.0303
www.northfieldfireplace.com

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Please review our other policies, such as our Shipping and Returns policy, posted on this site. These policies also govern your visit to NORTHFIELD FIREPLACE & GRILLS. We reserve the right to make changes to our site, policies, and these Conditions of Use at any time without notice. If any of these conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition.

QUESTIONS:

Any questions or concerns regarding this Terms and Conditions policy can be submitted via the Contact Us section of this website, or contact us directly at 330-468-0303.

Return Policy

Customers have up to thirty days from the time of receipt for returns. All returns must be kept in original packaging and must be in a re sellable condition.

ALL returns must have a Authorization number given to you by Northfield Fireplace & Grills, and must be clearly marked on the address label of return. All return shipping costs are the responsibility of the customer unless otherwise specified.

Customer may choose a 100% refund or store credit. Credit will be given once Northfield Fireplace & Grills has received the merchandise has been received.

What We Collect

Northfield Fireplace & Grills collects the following information:

Contact information, including email address, address, phone numbers, & credit card information.

What We Do With the Information We Gather

Northfield Fireplace & Grills requires this information to better understand your needs and provide you with a better service, and in particular for the following reasons:

Internal record keeping.

We may use the information to improve our products and services.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How We Use Cookies

A cookie is a small file that asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

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