

# Marana Police Department



## 2019 Annual Report

# Contents

Report from the Chief of Police .....	4
Arizona Law Enforcement Accreditation Program .....	6
Town of Marana .....	7
Mission, Vision and Code .....	8
Organizational Chart.....	9
Our Command Staff.....	10
In Memoriam .....	12
Detective.....	12
Michael Torres .....	12
Retirements.....	13
Calls for Service.....	16
and Response Times.....	16
Crime Statistics .....	17
Overtime Report.....	19
Crime Investigation Unit.....	22
Direct Action Response Team.....	24
Motors .....	26
K-9 Unit.....	28
Community Resource Unit and Homeland Security.....	30
Office of Professional Standards.....	35
Training Unit.....	38
Communications.....	39
Crime Scene Unit .....	43
Records Unit.....	45

# REPORT FROM THE CHIEF OF POLICE



I am pleased to present the Marana Police Department's first "Annual Report". Within the pages of this report you will find an overview of the work that was accomplished and the goals that were achieved by the fine women and men of the Marana Police Department in 2019.

The purpose of this report is threefold. First, it is of utmost importance for public service entities to be accountable to the communities we serve. This report provides detailed information regarding the work that was accomplished by the various Units,

Sections and Bureaus within the Department. Therefore, it shows our community, not only what we did, but how effective and efficient we were in doing it. Additionally, it serves as a historical document to enable us to better navigate the future by reminding us of where we have been and what we have done. Finally, it serves as a great tool to highlight achievements and to promote the mission and vision of the Police Department.

Every year is marked by highs and lows and 2019 was no exception. The year began on a high note with great anticipation and wonderful expectations. Having just moved into our new 23 million dollar police Headquarters, we all began to settle into our day to day operations with the benefit of having a state of the art police facility from which to operate. The indoor shooting range, the completion of which was delayed due to fire permitting issues, was finally completed and put to use. The excitement of a new police station had everyone beaming with pride and enthusiastic about our future. Our excitement however would soon turn to concern for one of our own when Detective Mike Torres, was diagnosed with cancer. Although the prognosis initially appeared favorable, the disease quickly spread and Mike eventually lost a very courageous 3 - month battle for his life on May 3, 2019. Mike was the consummate professional, a great Detective, and an even greater human being. His loss was devastating to all of us and he will forever be missed, but never forgotten. Not only for his contributions to the Marana Community, and his tireless work as a crime fighter, but more importantly for

the friendships that he forged with everyone in the police department and beyond. We laid Mike to rest on May 10, 2019 with a ceremony befitting the hero he is.

Despite the loss of Detective Torres the work of serving and protecting forged ahead. Although the pages of this report will detail much of that work, I would like to highlight one accomplishment in particular. In the later months of 2018 and throughout 2019 we set about the work of attaining accreditation. We were one of the first police agencies in Arizona to submit our application to become accredited through the newly formed Arizona Law Enforcement Accreditation Program (ALEAP). We later became one of only 3 agencies to complete the accreditation process in less than a year, receiving "Full Accreditation Status" in September of 2019. Deputy Chief Nunez led the charge to get the agency in compliance with the nearly 200 accreditation standards established by the ALEAP Commission. His tireless efforts ensured our high degree of success in this process. Hundreds of proofs of compliance were gathered, policies written and work completed in order to prepare for a rigorous on-sight assessment from a team of ALEAP assessors. The final report completed by the assessment team was forwarded to the ALEAP Commission, who then set a hearing to review our application, accept testimony and ensure compliance. I am proud to report that the Commission unanimously voted to award the Marana Police Department "Full Accreditation Status". They gave us high marks for the manner in which we conducted our operations and they repeatedly highlighted the culture of the organization as our greatest strength. This was a tremendous accomplishment for our team, and is another step in the direction of attaining our vision of becoming the most well-respected police department in the State of Arizona.

I wish to thank the members of our Community for their support and assistance in preserving Marana as a safe and secure Town. My appreciation extends to the Mayor and Council, the Manager's Office and the other Departments in the Town for their support and hard work in making our Town an organization of excellence. Most assuredly, my thanks and admiration goes to the men and women of the Marana Police Department for their steadfast commitment to our mission of providing unparalleled service and unwavering protection to the people of Marana, all the while conducting themselves with uncompromised integrity. Their dedication and professionalism is the heart and soul of any successes we have achieved in the past year.

Sincerely,

A handwritten signature in black ink, appearing to read "Terry S. Rozema". The signature is fluid and cursive, with a long horizontal stroke at the end.

Terry S. Rozema  
Chief of Police

# ARIZONA LAW ENFORCEMENT ACCREDITATION PROGRAM



In 2019, The Marana Police Department was awarded accreditation status by the Arizona Association of Chiefs of Police through its Arizona Law Enforcement Accreditation Program. This included an on-site assessment on August 13th and 14th. The Marana Police Department was one of three agencies in the State to receive full accreditation, along with Kingman Police Department and University of Arizona Police Department. These three agencies were also the first three to apply for accreditation and complete all of the steps necessary to be commissioned as an accredited agency by the ALEAP Commission and the AACOP Board of Directors. These steps included; a two-year self-assessment (which MPD completed in 10 months), a mock assessment, an on-

site assessment, and a hearing before the ALEAP Commission.

Deputy Chief Nunez and the staff at MPD worked tirelessly to ensure the Marana Police Department was fully prepared for the scrutiny of the accreditation process. Chief Rozema, Deputy Chief Nunez, Lt. DeStefano, and Sgt. Shumate attended the ALEAP Commission hearing. The assessor's evaluation was highly complementary and the comments from the commission and the ALEAP Director were equally positive and affirming. By way of example, during the hearing, the Director of ALEAP relayed that he spoke to the lead assessor via the phone following his on-site assessment. During that conversation, he asked the assessor how it went, and his response was "I want to work there!"

The Marana Police Department continues to look for ways to elevate the professionalism of the Department and this accreditation is certainly another great step in that direction!





## TOWN OF MARANA

The Town of Marana is located in between Phoenix and Tucson, in the northwest area of the Tucson metropolitan region. Marana extended its boundaries into Pinal County in 2007, being only the sixth municipality in the state to be located in two counties. The Town is very fortunate to be bisected by 18 miles of Interstate 10 and the Union Pacific Railroad. Three beautiful mountain ranges hug the outer borders of the town, the Tortolita Mountains to the northeast, Ironwood Forest National Monument to the west, and Saguaro National Park to the south.

The Town of Marana combines a pleasant rural community with bustling commercial centers. It is the main trade center and community focus for a vast rural area covering approximately 500 square miles. Prime farmland for centuries, Marana has also been a transportation center for farming and ranching. Located where Brawley Wash joins the Santa Cruz River, Indians used the dependable water supply to grow a wide variety of crops. The Spanish came about 1700 and started the first cattle ranches. "Modern" Marana began in 1881 with the railroad. The area was overgrown with dense mesquite thickets and Marana's name derives from the Spanish word *maraña*, meaning "impassable tangle".

The Town was incorporated in March of 1977. The impetus for incorporation was citizen concerns for control of water and its impact on their (citizens) wellbeing and destiny. The original incorporation covered approximately ten square miles.

Today, the Town's boundaries encompass over 127 square miles with a population in excess of forty-nine thousand. While retaining its rural appeal and agricultural economic base in the northern parts of the Town, Marana is now home to several housing, commercial and industrial developments.

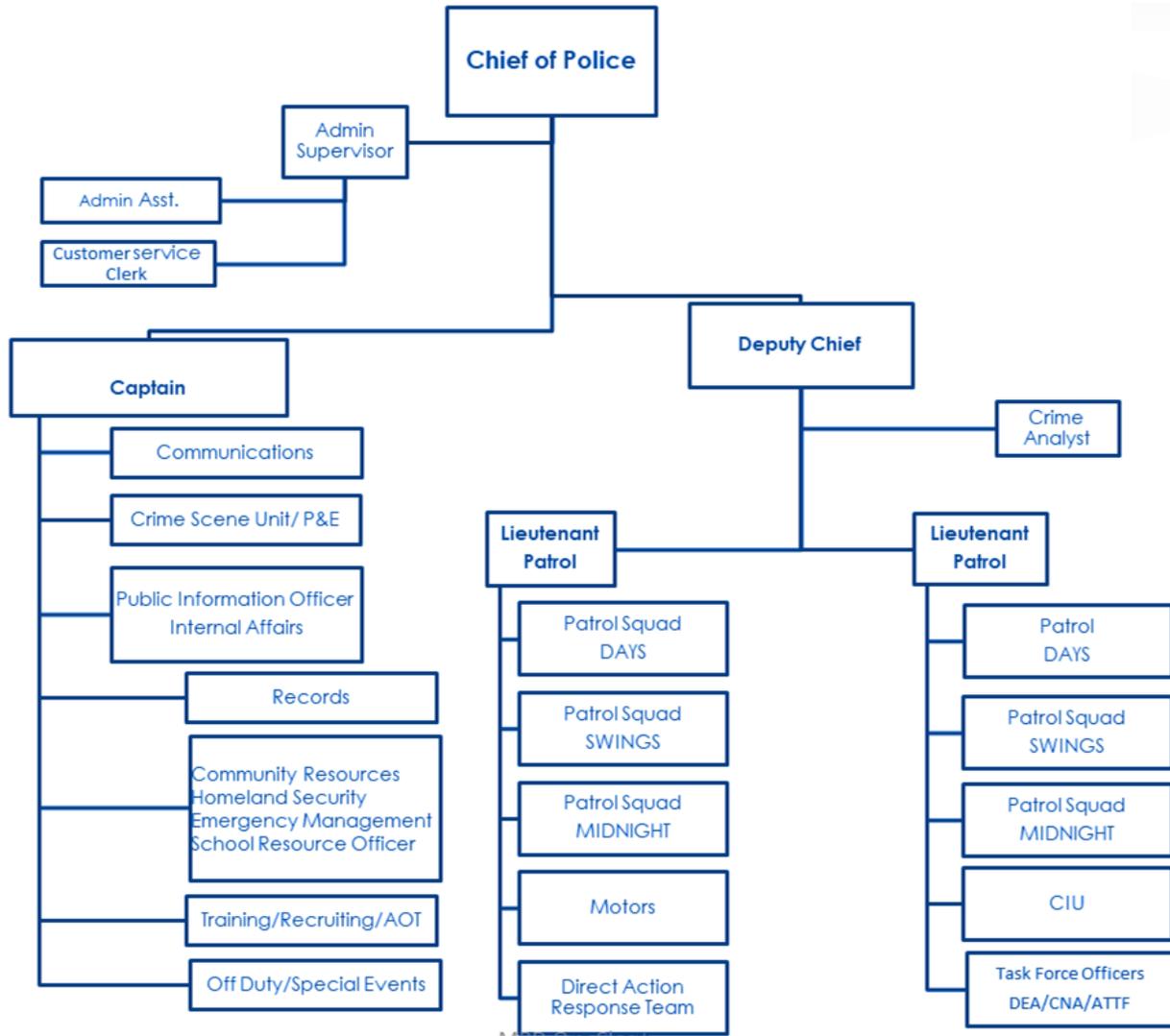
# MISSION, VISION AND CODE

Our **Mission** is to provide unparalleled service and unwavering protection to every citizen in the Town of Marana and to do so with uncompromised integrity.

Our **Vision** beholds that the Marana Police Department will be the role model for public safety agencies in the State of Arizona.

Our **Code of Conduct** holds all members of the Police Department, whether sworn, non-sworn, reserve or volunteer, are responsible for holding themselves to a higher standard in their private and professional lives.

# ORGANIZATIONAL CHART



# OUR COMMAND STAFF



## **Chief Terry S. Rozema**

Serving Since: 1987  
Bachelor's Degree: Calvin College  
FBI National Academy Class #243  
Senior Management Institute of Policing



## **Deputy Chief Reuben Nuñez**

Serving Since: 1984  
Bachelor's Degree: University of Arizona  
FBI National Academy Class #260  
Northwestern University School of Staff and Command  
Senior Management Institute of Policing



## **Captain Roberto Jimenez**

Serving Since: 1993  
Bachelor's Degree: Grand Canyon University  
Northwestern University School of Staff and Command  
Senior Management Institute of Policing



### **Lieutenant Tim Brunenkant**

Serving Since: 1995

Master's Degree: Northern Arizona University

Bachelor's Degree: University of Arizona

FBI National Academy Class #277

Northwestern University School of Staff and  
Command



### **Lieutenant John DeStefano**

Serving Since: 1999

Northwestern University School of Staff and  
Command



**IN MEMORIAM**  
**DETECTIVE**  
**MICHAEL TORRES**

417

**Detective Michael Torres passed away on May 3, 2019. He began his career with the Tucson Police Department in 2005, where he served as a patrol officer, field training officer, and investigator.**

**On July 9, 2012, Michael Torres joined the Marana Police Department family. During his career with the department he served as a patrol officer, field training officer, and detective. As a detective, Michael Torres worked in conjunction with many agencies in southern Arizona to investigate cases, and was well known in the Marana community for his tireless efforts in providing unparalleled service and unwavering protection. He was held in high regard by his family here at the Marana Police Department and will be deeply missed.**

# RETIREMENTS



## **William Hess**

Sergeant Hess began his career with the Marana Police Department on April 6, 1997 and provided 22 years of distinguished service. From 2000 to 2003 he was assigned to MANTIS. In 2003 he was promoted to the rank of Sergeant and was assigned as the supervisor to various divisions in the department that included Criminal Investigations and Community Resources.

During his career he was the recipient for the following awards: The Chief's Citation of Excellence, Distinguished Service, Unit Citation, Marana's Northwest Community Partnership, and Dr. Richard Carmona's Leadership Above and Beyond. In addition to these accolades, he was very active as the Special Olympics Coordinator for the department. As the coordinator, he spent countless hours organizing the Torch Run for the Special Olympics and raised approximately \$23,000 with the annual Tip-A-Cop event hosted at Texas Roadhouse. For these efforts, the department was recognized as one of the top 10 police agencies in fundraising for Arizona.

Outside of work he is known for participating in various outdoor activities. One of his passions is competitive bicycling. For three years, he participated in the Police Unity Ride Tour that begins in Portsmouth, Virginia and ends at the National Law Enforcement Officers Memorial in Washington DC to raise awareness about officers who have died in the line of duty and money for the National Law Enforcement Officers Memorial. \$6000 was raised each year he participated in the event.



## **Scott Bennett**

Officer Scott Bennett began his career with the Marana Police Department on September 8<sup>th</sup>, 2008 after retiring from the United States Navy after 20 years of service. From 2013 to 2019 he was the Phlebotomy Coordinator for the department. Scott was awarded the Life Saving Award in 2015. He was also HGN (Horizontal Gaze Nystagmus) and SFST (Standardized Field Sobriety Test) certified.

Scott was assigned as a K-9 officer in January 2018 and unfortunately suffered an injury during a training and was granted medical retirement. He continues to serve alongside the department as a crime scene specialist.



### **Dan Sample**

Officer Sample began his career with the Marana Police Department as a reserve officer in 1987 and was hired as a full-time police officer on November 5, 1988. From 1991 to 1993 he was assigned to the Metropolitan Area Narcotics Trafficking Interdiction Squad. He returned to patrol operations for two years and was reassigned to the state gang force, GITEM, in 1995. He was a part of the task force until he returned to patrol as a motor officer in 2003.

He served as a motor officer for two years and then assisted with creating the first equestrian unit at the Marana Police Department. Officer Sample served as a mounted police officer for three years and decided to return to patrol as a motor officer. When he returned to his assignment, he became a lead motorcycle instructor for the Pima Regional Motor Academy and a motorcycle field trainer.

In addition to his duties on patrol, he was actively involved in community events. From 2004 to 2006 he helped organize the Special Olympics Torch Run and annual team roping events to raise funds for Special Olympic athletes. During his career, he was the recipient of the Chief's Citation of Excellence, Distinguished Service, and Career Service awards.

### **Tom Sommerville**

Prior to joining the MPD family, Tom Sommerville served the City of Detroit as a police officer for 30 years. Tom began his career in 2004 with MPD as a dispatcher and moved to the Crime Scene Unit later that year to become a Crime Scene Specialist.

Tom has received many letters of appreciation both internally and externally acknowledging his skill and professionalism. In 2006, he received his crime scene investigator certification. In 2017, he received the Marana Police Department Distinguished Service award.





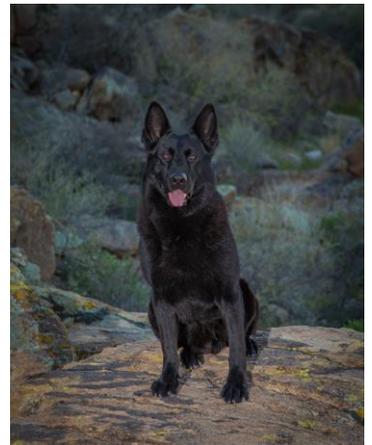
### **Carla Kellogg**

Carla Kellogg was a dispatcher for the PD for 18 years. She began her career in 1990 working for the Seattle Police Department. Shortly after she moved to New Mexico and worked as a dispatcher for the Otero County Sheriff's Department. She then moved to Arizona and worked as a dispatcher for the Pima County Sheriff's Department until June 1, 1999 when she began her career with the Town of Marana.

Carla did an excellent job guiding all of the dispatchers behind the mic as well as those who wear the badge.

### **Zack**

K-9 Zack served the Marana Police Department for seven years. He was born and received basic training in Czechia (Czech Republic) before coming to the United States. He was trained as a human apprehension/detection and narcotics detection canine.



During his career, he had hundreds of narcotics and patrol related deployments. Additionally, he had countless arrests and assisted local law enforcement agencies. Without Zack's direct involvement in many of these investigations, an arrest would not have been made.

Zack was always characterized as a methodical dog with the distinct ability to think through and solve problems. He was also known for his easy-going temperament that could turn into controlled aggression when needed.

Zack will spend his retirement years with his handler Officer Brad Barton and his family.

Zack has been and will continue to be a valued member of the Marana Police Department. Thank you for your service to our community Zack, you are appreciated!

# CALLS FOR SERVICE AND RESPONSE TIMES

## MARANA 5-YEAR CALLS FOR SERVICE

Calls for Service TYPE	2015	2016	2017	2018	2019	2018-19 PERCENT CHANGE	5Y PERCENT CHANGE
Dispatched	10,920	11,973	12,947	12,955	14,569	12%	33%
On-Sight	2,007	1,817	2,320	2,365	2,778	17%	38%
Total CFS	12,927	13,790	15,267	15,320	17,347	13%	34%
CODE 9'S	Purged	Purged	20,543	22,936	19,723	-14%	N/C
TRAF STOPS	13,155	13,151	16,642	15,486	14,819	-4%	13%

## MARANA POLICE DEPARTMENT RESPONSE TIME AVERAGES

### 2019 YEAR AVERAGES

PRIORITY	NUMBER	RPT TO DISPATCH	TRAVEL	CALL TO ARRIVAL
1	213	0:00:43	0:03:52	0:04:23
2	930	0:01:29	0:04:47	0:06:08
3	2,242	0:01:58	0:07:11	0:08:48
4	11,302	0:02:52	0:07:50	0:09:51

### 2018 YEAR AVERAGES

PRIORITY	NUMBER	RPT TO DISPATCH	TRAVEL	CALL TO ARRIVAL
1	189	0:00:46	0:04:17	0:05:01
2	838	0:01:04	0:05:17	0:06:15
3	2,201	0:02:07	0:07:12	0:08:55
4	9,924	0:02:46	0:07:53	0:09:47

### 2017 YEAR AVERAGES

PRIORITY		RPT TO DISPATCH	TRAVEL	CALL TO ARRIVAL
1	Purged	0:00:42	0:04:20	0:04:54
2	Purged	0:01:06	0:04:48	0:05:49
3	Purged	0:01:48	0:07:22	0:08:46
4	Purged	0:02:45	0:07:49	0:09:45

### 2016 YEAR AVERAGES

PRIORITY		RPT TO DISPATCH	TRAVEL	CALL TO ARRIVAL
1	Purged	0:00:53	0:04:25	0:05:15
2	Purged	0:01:16	0:05:05	0:06:11
3	Purged	0:01:51	0:06:46	0:08:19
4	Purged	0:02:37	0:07:25	0:09:21

### 2015 YEAR AVERAGES

PRIORITY		RPT TO DISPATCH	TRAVEL	CALL TO ARRIVAL
1	Purged	0:00:46	0:04:25	0:05:10
2	Purged	0:01:22	0:05:11	0:06:22
3	Purged	0:01:55	0:07:15	0:08:53
4	Purged	0:03:07	0:07:52	0:10:15

# CRIME STATISTICS

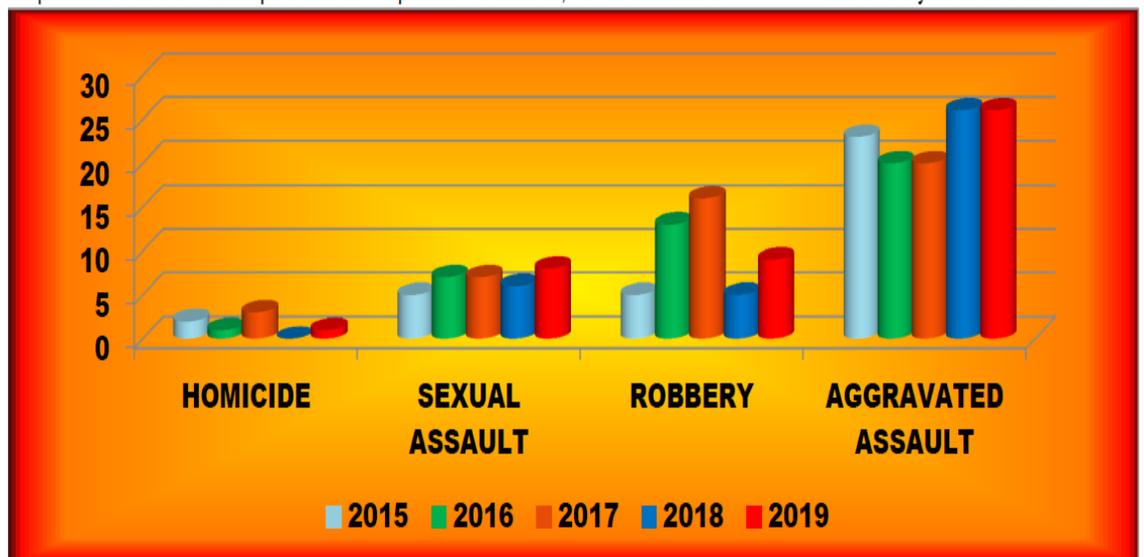
MARANA, AZ								
5-YEAR P1 VIOLENT CRIME COMPARISONS: 2015-2019								
YEAR	VIOLENT CRIME TOTAL	VIOLENT CRIME RATE PER 1,000	HOMICIDE	SEXUAL ASSAULT	ROBBERY	AGGRAVATED ASSAULT	YEAR-OVER-YEAR PERCENT CHANGE	POPULATION
2015	35	0.8	2	5	5	23	46%	41,655
2016	41	0.9	1	7	13	20	17%	43,752
2017	46	1.0	3	7	16	20	12%	45,378
2018	37	0.8	0	6	5	26	-20%	47,213
<b>2019</b>	<b>44</b>	<b>0.9</b>	<b>1</b>	<b>8</b>	<b>9</b>	<b>26</b>	<b>19%</b>	<b>49,323</b>
<b>5Y AVG</b>	<b>41</b>	<b>1</b>	<b>1</b>	<b>7</b>	<b>10</b>	<b>23</b>		

Data Source: Spillman OBSV code. Data displayed reflect case counts. Counts may change due to reclassifications.

Crime counts may differ from counts provided by FBI which are based on FBI Uniform Crime report criteria.

Population Source: AZ Dept of Admin Population Statistics, Town of Marana

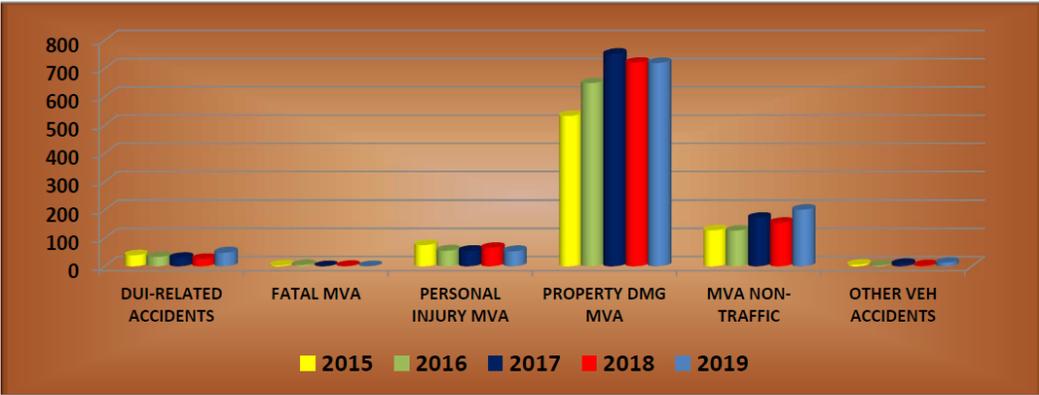
Crime Analyst Janice Moser 1/17/20



**MARANA, AZ**  
**5-YEAR MV ACCIDENT COMPARISONS: 2015-2019**

YEAR	MVA TOTAL	DUI-RELATED ACCIDENTS	FATAL MVA	PERSONAL INJURY MVA	PROPERTY DMG MVA	MVA NON-TRAFFIC	OTHER VEH ACCIDENTS	YEAR-OVER-YEAR PERCENT CHANGE
2015	784	40	3	75	532	128	6	-1%
2016	874	34	5	56	649	127	3	11%
2017	1,020	31	1	55	752	172	9	17%
2018	973	27	2	65	721	154	4	-5%
2019	1,038	49	1	54	720	201	13	7%
<b>5Y AVG</b>	<b>913</b>	<b>33</b>	<b>3</b>	<b>63</b>	<b>664</b>	<b>145</b>	<b>6</b>	

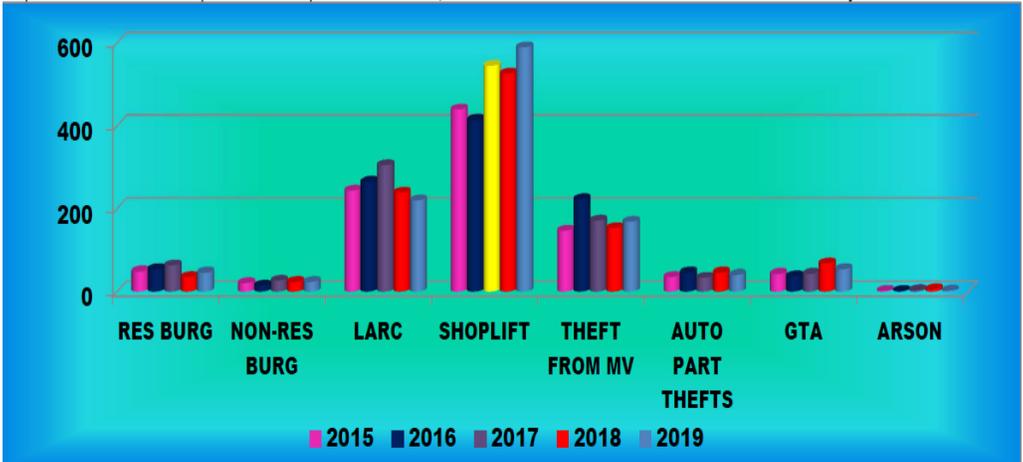
Data Source: Spillman OBSV code. Data displayed reflect case counts. Counts may change due to reclassification.  
Crime Analyst Janice Moser 1/17/20



**5-YEAR P1 PROPERTY CRIME COMPARISONS: 2015-2019**

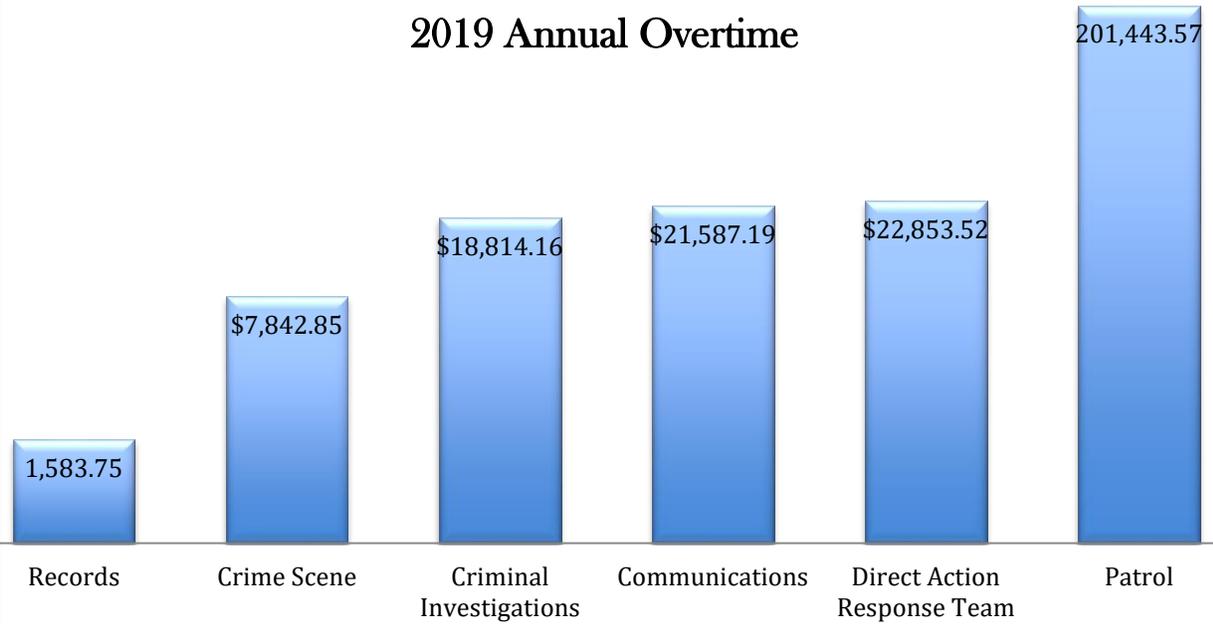
YEAR	PROPERTY CRIME TOTAL	PROPERTY CRIME RATE PER 1,000	RES BURG	NON-RES BURG	LARC	SHOPLIFT	THEFT FROM MV	AUTO PART THEFTS	GTA	ARSON	YEAR-OVER-YEAR PERCENT CHANGE	POPULATION
2015	981	24	49	21	244	439	147	36	43	2	-10%	41,655
2016	1,057	24	54	15	265	414	223	46	38	2	8%	43,752
2017	1,193	26.29	63	27	305	545	172	34	43	4	13%	45,378
2018	1,098	23	36	24	239	526	153	46	68	6	-8%	47,213
2019	1,146	23	46	24	220	589	169	41	54	3	4%	49,323
<b>5Y AVG</b>	<b>1,095</b>	<b>24</b>	<b>50</b>	<b>22</b>	<b>255</b>	<b>503</b>	<b>173</b>	<b>41</b>	<b>49</b>	<b>3</b>		

Data Source: Spillman OBSV code. Data displayed reflect case counts. Counts may change due to reclassifications.  
Crime counts may differ from counts provided by FBI which are based on FBI Uniform Crime report criteria.  
Population Source: AZ Dept of Admin Population Statistics, Town of Marana  
Crime Analyst Janice Moser 1/17/20



# OVERTIME REPORT

## 2019 Annual Overtime



**Total: \$274,125.04**

# PATROL OVERVIEW

The Field Services Bureau's Patrol Division is comprised of 60 patrol officers who are assigned to six (6) different patrol squads, each led by a police sergeant. The patrol squads are staffed with a minimum of seven (7) officers, and supplemented by (3) canine officers. Since staffing levels have remained constant this year; the Motor Unit has been able to focus solely on traffic enforcement and traffic related problems within the Town. The Motor Unit consist of (5) motor officers and a sergeant.

In 2019, the Patrol Division was dispatched to 14,569 calls for service, and conducted 14,819 traffic stops. Patrol had (1) officer-involved shooting on March 31st, which the officer entered the home while the suspect was actively stabbing a female and then was confronted by the suspect.

This past year the Department utilized the new Employee Assistance Program the Town of Marana implemented due to the potential for traumatic repercussions when responding to traumatic incidents. With the unfortunate passing of Detective Mike Torres on May 3<sup>rd</sup>, representatives from Human Resources and EAP the necessary resources and consultation were provided to the officers who experienced the loss of a fellow officer.

## Promotions/Assignments

Two (2) officers were promoted to rank of Sergeant:



Sergeant Abel Samano



Sergeant Neil Jordan

- Sgt. Alvarez was re-assigned to the Motor Unit
- Sgt. Figueroa was re-assigned to the DART Unit
- Sgt. Shumate was re-assigned to the Criminal Investigations Unit
- Sgt. Pridgett was re-assigned to Internal Affairs and PIO
- Sgt. Warren was re-assigned to Counter Narcotics Alliance

Officer Vincent Rizzi was assigned to the Southern Arizona Law Officers Training Academy as a class advisor. His assignment was from July to November.

## **Operational Details**

Patrol officers were scheduled to work special events throughout the year to assist in traffic control and security for:

- \*Marana Founder's Day
- \*4th of July Star Spangled Spectacular
- \*El Tour de Tucson
- \*Holiday Patrol Detail / 7 day operation
- \*Town of Marana Farm Festival
- \*The Department entered into an agreement with Extra Duty Solutions to handle a majority of all the extra-duty scheduling and payment processing for sworn personnel.



# CRIME INVESTIGATION UNIT



The Criminal Investigation Unit (C.I.U.) consists of a sergeant and five (5) detectives. They are responsible for investigating various crimes, such as homicides, aggravated assaults, burglaries, sexual assaults, and drug cases.

The C.I.U. sergeant is responsible for assigning cases to each detective based on their case load and areas of expertise. There is no specialized investigative unit, such as a homicide unit or burglary unit, so each detective is responsible for investigating a wide range of criminal activity.

Detectives are also responsible for case management and preparing cases to present to the Pima County Attorney's Office for issuing. Once a case is issued, the detective will testify in Grand Jury, and will prepare the case for trial if needed.

Each detective is scheduled to be on-call if patrol requests them, and will respond to provide management of a crime scene to ensure evidence is preserved. They are responsible for writing search warrants, and to interview suspects, witnesses, and victims when needed.

In 2019, the C.I.U. unit responded to a number of felony cases that required the entire unit to be called out to assist with the investigation(s). Some notable cases are listed below:

**C.I.U. responded to an Officer Involved Shooting in March 2019**

A patrol officer responded to a call of a man stabbing two people. The officer encountered one man in the front yard who had been stabbed, the suspect and a female victim who was actively being stabbed inside the residence. The officer had to use lethal force to stop the assault. Both victims survived the assault. CIU issued the case to the Pima County Attorney’s Office, which determined the shooting to be justified.

**Aggravated Assault/Shootings**

In June 2019 MPD responded to shooting incidents where the suspect was randomly shooting at people and buildings. During the investigation, the suspect was identified and arrested. He admitted to the shootings to include an additional one the Department of Public Safety was investigating. The suspect’s girlfriend also admitted her involvement in the shootings and was charged. Case is pending trial.

**Aggravated Assault/Stabbing**

In November 2019 C.I.U. investigated an Aggravated Assault/Stabbing incident where the suspect fled the scene. CIU responded to investigate the scene, and through interviews determined who the suspect was. The suspect was located and charged with Aggravated Assault.

**I. Case Assignments**

•Calls for Service (Department).....	14,569
•Cases sent to CIU.....	422
•Part I/II Crimes assigned to CIU (DET/INV) .....	329
•Part I/II Crimes assigned to DART/MPLS.....	295

**II. Closure Rates Part I Crimes (Arrest or Attorney Review)**

•Criminal Homicides (1) .....	100%
•Sexual Assaults (7) .....	42%
•Robbery (9).....	44%
•Aggravated Assault (25).....	92%
•Burglary (34) .....	23%
•Larceny (176).....	59%
•Other Assaults (27).....	66%

**III. Closure Rates Part II Crimes**

•Forgery/Counterfeiting (14).....	64%
•Frauds (57).....	35%
•Embezzlement (6).....	16%
•Sex Offenses (25).....	32%
•Narcotic Drug Laws (116).....	94%
•Offenses Against Family (6).....	16%

# DIRECT ACTION RESPONSE TEAM

The Direct Action Response Team (DART) is the Operations Division's community problem solving unit. DART's primary responsibility is to identify the most dangerous and troublesome criminals operating in our community, find them and arrest them. The Unit, at direction of an Operations Bureau Patrol Commander uses proactive strategies and initiatives to mitigate community and neighborhood problems. The "Direct Action Response Team" is a support function to uniform patrol. In addition DART will assist the Criminal Investigations Unit with investigations requiring surveillance or high risk arrests. The goal of DART is to engage the criminal element by focusing efforts on issues and crime trends affecting the Marana Police Department's jurisdiction.

In January of 2019 Sergeant Figueroa was assigned the position of DART Supervisor. In addition, Officer Clay Strahle joined the team in January. Officers Bill Dittiger, Robert Quackenbush, John Shafe, and Josh Corn were already assigned to the unit. In July of 2019 Officer John Pathammavong replaced Officer Josh Corn who had completed his rotation in the unit.

For 2019, DART conducted approximately 2,150 hours of surveillance, issued 80 cases and obtained 17 search warrants.

In March 2019, the DART Unit took on the task of following up on and investigating all of the felony narcotics cases initiated by patrol. These cases were previously taken on by the Criminal Investigations Unit (CIU). This allowed CIU to focus on other crimes. Additionally, this allows DART to be familiar with repeat offenders.

From March to December 2019, The DART Unit was assigned 76 narcotics cases. DART participated in over 130 investigations during the calendar year resulting in approximately 40 arrests. Some notable cases include:

## **February 2019**

While investigating an unrelated incident, DART members identified an individual involved in trafficking in stolen property. The investigation revealed the male subject had stolen 15 guns from his stepfather who was a retired Tucson Police Officer. The male subject had either sold or was in the process of selling these guns. He admitted to doing this to support his drug habit. The male subject was ultimately indicted on 12 felony counts.

## **April 2019**

MPD received multiple calls of possible narcotics activity in one of our apartment complexes. DART conducted numerous hours of surveillance and as a result, a search warrant was obtained. The investigation resulted in the arrest of a male on 4 felony counts and a female for an outstanding misdemeanor arrest warrant.

## **June 2019**

The Town of Marana was experiencing a rash of vehicle burglaries. During the course of the investigation 2 males and a female were identified as being involved. DART obtained video surveillance showing the three suspects making purchases using credit cards stolen from vehicles. While this investigation was well underway, DART personnel received information via electronic surveillance that suspects were actively breaking into vehicles in a North Marana neighborhood. Patrol officers and members of DART responded to the area. DART arrested 3 males and one female associated with the vehicle burglaries. A fourth male was arrested on unrelated charges.

Also in June, a separate incident occurred reference an armed robbery at a local hotel. CIU was able to identify the two suspects. CIU identified another hotel as a location where the suspects were staying. DART assisted with obtaining a search warrant for the room. DART and CIU members set up surveillance on the hotel. Both suspects were taken into custody without incident. DART also assisted with interviews.

## **November 2019**

A suspect was identified for an aggravated assault (Stabbing) that occurred at a local business. DART was tasked with attempting to locate the suspect. With the assistance of family members, DART was able to locate the suspect at an apartment complex in midtown. Due to the nature of the incident Pima Regional SWAT was contacted. DART maintained surveillance on the suspect until SWAT arrived. SWAT was able to take the suspect into custody without incident.

# MOTORS

The Marana Police Motor Unit was formed in response to the increase of traffic; traffic collisions and traffic related offenses in one of the fastest growing communities in the Arizona. It is dedicated to reducing injuries and fatalities caused by vehicle collisions. The Motor Unit is a 6 member unit and not only enforce traffic laws but, they also educate our citizens through traffic safety seminars and presentations. The Marana Police Department ensures members of the Motor Unit receive the latest training related to DUI and traffic investigations. The Marana Police Motor Unit is charged with ensuring that all streets of this City are as safe as possible for its citizens, by enforcing all motor vehicle laws and removing unsafe drivers and vehicles from our roadways.

## Enforcement

Many vehicle collisions are the result of excessive speed, inattention, and/or driving while impaired by alcohol/drugs. The Motor Unit strives to reduce these collisions through selective enforcement and task force details. In 2019, the Motor Unit conducted 4060 traffic stops, issued approximately 2,000 citations and investigated 250 traffic collisions.

The Marana Police Department is a member of the Southern Arizona DUI Task Force and participated in 14 DUI enforcement details. The Marana Police Department made 162 DUI arrests and issued 30 felony DUI cases with the Pima County Attorney's Office.

Special traffic deployments were done in the areas of Camino de Mañana, Dove Mountain, Moore Road, and Thornydale Road. Traffic enforcement and high visibility deployments were done during the first week of school, summer break, and back to school, after holiday breaks.

To assist in traffic deployments the JAMAR 'Black Box' was set up to analyze traffic flow, volume, and speeds. Analysis was done at Dove Mountain, Moore Road, Twin Peaks and Clover.

The Motor Unit also participated in a number of special events and participated in traffic safety and instruction. They participated in instructing at SALETC, Marana High School, Citizen's Academy, and DRE schools. The Motor Unit assisted in writing GOHS grants for DUI, Speed and Warrant Sweep.

### **Special Events**

Patrol officers were scheduled to work special events throughout the year to assist in traffic control and security such as:

- \*Marana Founder's Day
- \*4th of July Star Spangled Spectacular
- \*Fall Festival
- \*Holiday Festival/Christmas Tree Lighting
- \*Halloween night
- \*El Tour de Tucson
- \*Black Friday shopping / 4 day operation
- \*Holiday Patrol Detail / 7 day operation

### **Extra Duty Management**

Beginning in 2019, the Marana Police Department turned over the management of Extra Duty Employment to Extra Duty Solutions. Extra Duty Solutions, with approval of the Chief of Police, communicates and Schedules available details with Marana Officers via a web based portal. Extra Duty details are awarded to officers based on a point system. For each hour worked, an officer is awarded 1 point. When officers request to work a job, the job is awarded to the officer with the lowest points.

Extra Duty Solutions manages vendor invoicing, collection, and officer payment. Officer payment is completely independent from the timing and success of vendor collections. In 2019, Extra Duty Solutions managed and scheduled 14 Extra Duty details. In 2018, The Marana Police Extra Duty Coordinator scheduled 11 Extra Duty Details.



# K-9 UNIT

The Marana Police Department K-9 Unit consists of three (3) handlers who are assigned to separate squads and report to that specific sergeant.

## Handler and K-9 Teams

Officer Gabe Tapia and Axle

Officer Hayden Mosher and Bach

Officer Bradley Barton and Atlas

Each week the unit holds training on Wednesdays, focusing on narcotic detection and suspect searches and apprehensions. Their training (the handler's and K-9's) is continuous, so they can be consistently ready when their skills are needed. Their training program includes a wide variety of tests in various situations. K-9s must be able to perform their duties under stress, in loud chaotic environments and sometimes with minimum guidance. Therefore, their training involves simulations that are done over and over again.

In 2019, the K-9 Unit trained together with the Tucson Police Department's K-9 Unit. The handlers have worked toward a new approach with the dogs which have consisted of increased interaction and social temperament with the public. This has provided positive interaction during demonstrations within the Town of Marana. In September 2019 one of the canines retired, and the replacement was purchased in November. This canine's training began in January 2020.

## K-9 Statistics

\*Patrol called out a K-9 officer for support 13 times in 2019.

\*Initiated a total of 107 narcotic sniffs, which resulted in 54 arrests.

\*Conducted 14 building searches and 17 area scout/searches of a building or fenced yard.

\*Assisted a Marana patrol officer(s) 458 times in the past year.

## The K-9 Unit Community Involvement

The K-9 Unit participated in 14 public demonstrations within Marana and Pima County. Such demonstrations have included schools, girl and boy scouts, and numerous fundraising events. In March 2019 the Unit participated in the annual K-9 Walk in support of the Southern Arizona Law Enforcement Foundation (SALEF). This event was held at the University of Arizona. Some notable cases are listed below:



# COMMUNITY RESOURCE UNIT AND HOMELAND SECURITY

The Community Resource Unit has had a very productive year. Together they worked hard on providing the community with a variety of programs and educational opportunities and developing safety plans. This was done with the intention of also trying to be proactive in interacting in positive ways with the community

## Community Resource/Homeland Security Sergeant

The Community Resource Unit did a lot in the Town of Marana this year. They worked with the Special Olympics to put on a Tip-A-Cop event which raised over \$6000. Since the Marana Police Department building is also new to our residents, numerous tours of the building were given to children, adult groups and possible new hire candidates. The Marana Police Department also assisted in organizing the southern Arizona portion of the Fallen Police Officer Motorcycle Ride. Additionally, over 30 ride-alongs were given by patrol officers to the citizens of Marana.

Around the Holidays, members of the Marana Police Department conducted a fundraiser which led to the providing food to families in need for Thanksgiving and toys for children on Christmas. In addition, the annual Holiday Patrol was utilized to help provide added security around retail business during our busiest time of the year for retail sales.

Active shooter response was taught to the entire Marana School District, Leman Academy Staff, and other locations around the Town. The model used in teaching is "Run, Hide, Fight." This model was created by the FBI.

### Internship Program:

For the first time in several years, the Marana Police Department worked with the University of Arizona Criminal Justice Program in having an unpaid internship program. We had two interns that worked approximately 130 hours each and were able to see all the different areas of the police department.

#### Hiring Process:

The Marana Police Department had several hiring processes throughout the year, both civilian and sworn. The Community Resource Unit conducted over 30 backgrounds on individuals who applied to become members of Team MPD.

During the year, it also became very clear that the Marana Police Department also needed to start going out and recruiting for positions. With this in mind, a recruiting team was put together to try and draw the best candidates to our Department and provide strategies to candidates who may need coaching on how to test with police departments. The recruiting team attended two different criminal justice classes at the University of Arizona, reaching approximately 100 college students. During the spring, the recruiting team also attended job fairs designed for high school students which took place at the University of Arizona.

#### Homeland Security:

The Marana Police Department has continued to work with the Regional Emergency Operation Center, and surround agencies to make sure we are prepared for possible disasters. This year delegates attended the National Homeland Security Conference which was held in Phoenix. We also attended regional meetings and trainings throughout the County.

#### Peer Support Team:

The Marana Police Department Peer Support Team has been around for many years now. This year we worked to increase the number of Peer Support Team members. In the process of doing so, we found that not only did more officers want to join but also other units in our department wanted to as well such as Communications and Crime Scene Unit. The Peer Support Team is composed of five officers, two sergeants, two dispatchers, one communications supervisor and one crime scene unit specialist. The MPD Peer Support Team also started working with the Regional Support Team and the Statewide Support Team in 2019.

## **Community Resource Officer**

### Volunteers:

The Marana Police Department Volunteers provide significant contributions to the Department throughout the year. This past year they volunteered a total of 8132.8 hours. They assisted with patrol, fingerprinting, neighborhood watch, background investigations, Child IDs, dispose-a-med, citizen's police academy, body worn camera redactions, crime analysis, peer support, and records maintenance.

### Dispose-A-Med:

In 2019 Marana Police Department hosted 7 Dispose-A-Med events. The events took place at Fry's food store located at 7870 N Silverbell Road. Two of the events were part of the DEA national take back day.

### Citizens Academy:

The community resource unit held two 13-week citizen academies in 2019. One was held in the spring and one was held in the fall. The fall class was the largest class Marana Police Department has had with a total of 30 people.

\*Spring: Feb 6 2019- May 1 2019

\*Fall: Sept 4 2019-Nov 20 2019

### Kid's Academy/Teen Academy:

The community resource unit partnered with Marana Parks and Recreation to host a kid's academy over Rodeo Break. The ages for the kid's academy ranged between four years old to seven years old. During spring break a teen academy was held. The age range for this was 8-16 years old. This was a five day camp from 8am-12pm. The kids got to learn various aspects of the policing profession from officers such as first aid, defensive tactics, physical fitness, and fingerprinting. These events were held on February 21-22, 2019 and March 18-22, 2019.

### Coffee with a Cop:

There were four "Coffee with a Cop" events in 2019, and one Cocoa with a Cop kids event. Over 200 stuffed animals were handed out to children at the Cocoa with a Cop event.

### Child ID:

17.5 hours this year were dedicated to Child ID. Marana volunteers were present at 5 different events to provide this service to children and their parents.

### Car Seat Program:

117.5 hours were dedicated to the Car Seat program. Marana Police Department partnered with Pima County Sheriff's Department on two occasions to host a car seat class at the Marana Police Department. One was on August 21st, and 11 free car seats were given out. The second was September 17th and 14 free car seats were given away. Marana Police Department also partnered with Safe Kids Pima County, for a free car seat inspection held at the Marana Walmart. There was a second event hosted on November 16th at the Marana Kohl's where 20 car seats were inspected. If someone did not have a proper car seat they were provided with one. Additionally, the Marana Police Department had a certified car seat technician available every Wednesday from 9-12pm for car seat installations.

### National Night Out:

National Night Out was held on October 4th at Crossroads Park. This was the first year Marana Police Department partnered with Marana Parks and Recreation and was also the first year the event was held at the park. Marana Police Department also participated in a friendly basketball game against Northwest Fire Department. This event was a huge success with K-9 demonstrations, vehicle displays by the motor unit, SWAT, and Northwest Fire.

### Tri- Star Program:

In order to prevent and mitigate crime our department reaches out to several apartment complexes in the Town of Marana to join the Tri- Star Program. Apartment managers are required to attend classes on how to prevent crime and later commit to a contract. The contracts include a plan of action in regards to how they will approach individuals that are committing crime at their locations. Marana has nine apartment complexes that are a part of the Tri Star program. Eight are level two certified, and one is at level three. The goal for 2020 is to get all complexes at level 3. The number of incidents at these complexes went down from 354 to 240 in 2019.

### Neighborhood Watch:

The neighborhood watch committee was present the following days to assist these communities in forming a successful neighborhood watch program:

- \*Continental Reserve -02/28/2019, 03/13/2019
- \*Golden Barrel -07/25/19
- \*Highlands at Dove Mountain- 03/28/2019
- \*Homestead-Gladden Farms - 01/16/2019
- \*Marana Apartments -08/07/2019
- \*Rancho Marana- 11/17/2019
- \*Sombrero Peak Estates- 04/15/2019
- \*Sterling Meadows- 02/19/2019
- \*Sunflower- 11/5/2019
- \*Sunset Acres -04/7/2019, 9/12/2019
- \*Willow Ridge- 08/28/2019



## **School Resource Officers:**

The Marana Police Department School Resource Officer Program consisted of an officer at Marana Middle School and an officer at Marana High School. Their first responsibility is to serve and protect the students and staff at those schools.

The Marana Middle School Resource Officer, SRO Ford, works with the Marana School District under a grant provided by the State of Arizona. SRO Ford is an instructor for the State on how to properly instruct AZ Youth under the grant guidelines. This past year, SRO Ford was able to teach classes to every student on campus totaling 270 hours. SRO Ford was also able to be a resource for not only students, but also staff and parents. Through the year, SRO Ford took 45 calls for service ranging from mandatory reporting, theft, assault, as well as other areas. In addition to the calls for service, SRO Ford also followed up on calls from patrol that involved students from her school.

The Marana High School Resource Officer, SRO Samorano, was extremely busy in his position at the school. In 2019, Marana High School had a total of 291 calls for service. Calls for service at the High School ranged from very simple to extremely complex. SRO Samorano was also very involved in the classroom. SRO Samorano taught 112 hours in the classroom in many different areas including online bullying and 4th Amendment. He taught classes for every grade level, but most of his time was spent teaching freshman.

The SROs also attended PTO meetings, dance events, open houses for parents, Strategic Multi-Agency Response Team (SMART) meetings, and quarterly school safety meetings. During the summer, the SROs assisted the Pima County Sheriff's Department in running scenarios throughout the county teaching school staff on how to properly respond to an active shooter. The SRO Ford also attended a week long School Resource Officer Conference in Phoenix to make sure she was up to date on the current laws and technique for her position.

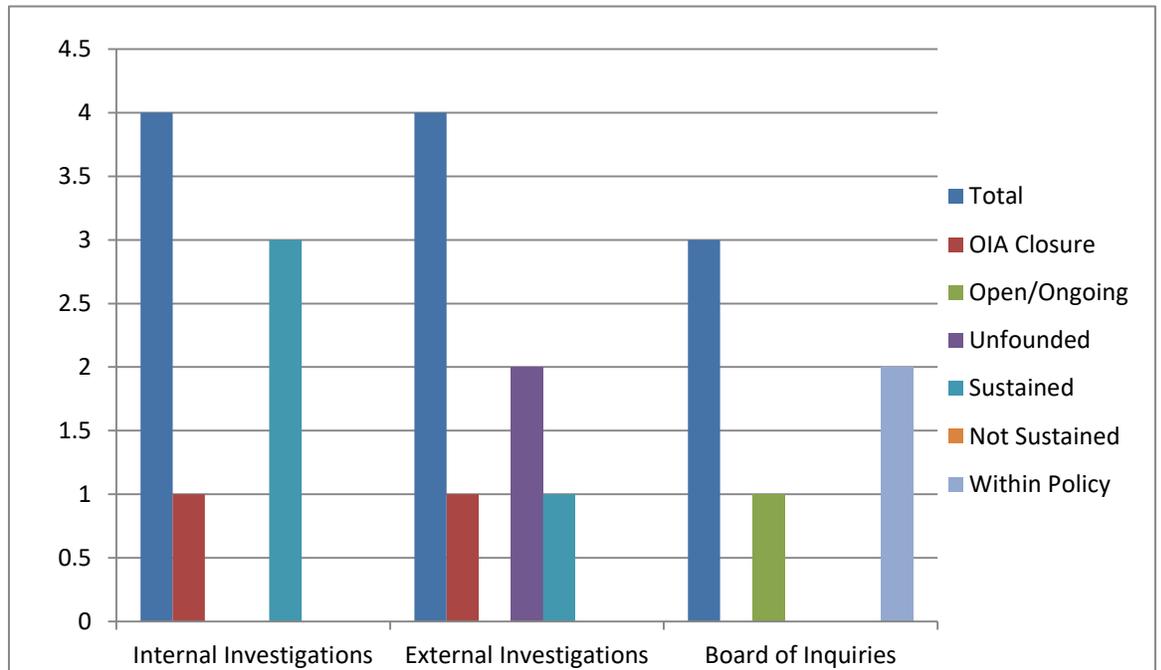
# OFFICE OF PROFESSIONAL STANDARDS

The Office of Professional Standards is an internal administrative investigations unit staffed with personnel that report directly to the Captain. The Professional Standards Unit is responsible for investigating complaints that are received from members of the public concerning the performance, demeanor, and behavior of police personnel. The unit also conducts internal investigations concerning violations of department policy, Arizona law, and complaints made by department members against other employees.

To further enhance accountability and transparency, the unit maintains confidential personnel files of employees utilizing a tracking database. The database allows the department to collect and analyze incident level information on police pursuits, use of force, administrative complaints, lost/damage Town property, citizen complaints, firearms discharge, and litigation.

The unit also works in cooperation with the Town of Marana Legal Department to review matters of civil and criminal liability for the police department and the Town of Marana. The overall goal of the Office of Professional Standards is to ensure employee and public trust by conducting impartial investigations.

## INTERNAL AFFAIRS & BOARD OF INQUIRIES



11 Total Investigations

### **Total Internal Affairs and Board of Inquiries:**

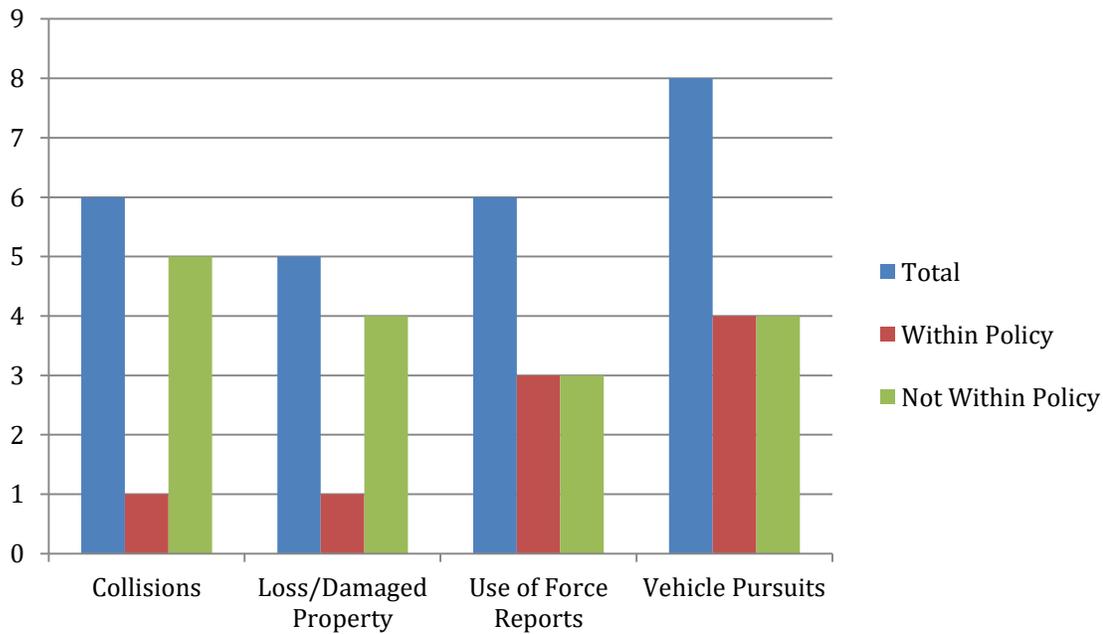
- 3- Board of Inquiries
  - 2-Exonerated/Within Policy
  - 1 –Open and on-going

- 4 – External Investigations
  - 1 – Sustained
  - 0– Not Sustained
  - 2 – Unfounded
  - 1 – OIA Closure
  - 0– Open/Ongoing

- 4 – Internal Investigations
  - 3 – Sustained
  - 0– Not Sustained
  - 0 – Unfounded
  - 1 – OIA Closure
  - 0 – Open/Ongoing

- 1 – External Sustained Violations:
  - 0 - Verbal Reprimand
  - 1 - Written Reprimand
  - 0 - Suspension

- 4 – Internal Sustained Violations:
  - 1- Remedial Training
  - 1- Written Reprimand
  - 1 – Suspension without pay
  - 1–Corrective Action Memorandum



25 Total Investigations

### Total Incident Reports and Use of Force

#### 6 – Vehicle Collisions

- 1 – Within policy
- 5 – Not within policy
  - ✓ 3 – Corrective Action Memorandum
  - ✓ 2 – Counseling via PPR

#### 5 – Loss/Damaged Property

- 1 – Within policy
- 4 – Not within policy
  - ✓ 1 – Corrective Action Memorandum
  - ✓ 3 – Counseling via PPR

#### 6 – Use of Force

- 3 – Within policy
- 3 – Not within policy
  - ✓ 3 – Closed/Not within policy. Incident debriefed with squads/training.

#### \*8 – Vehicle Pursuits

- 4 – Within policy
- 4 – Not within policy
  - ✓ 2 – Closed not within policy
  - ✓ 1 – Counseling via PPR
  - ✓ 1 – Remedial training

*\*It should be noted the pursuit policy was amended on October 18, 2019.*

# TRAINING UNIT

All Sworn Employees of the Marana Police Department have met or exceeded the training requirements as identified through AZPOST. This requirement includes each officer obtaining a minimum of 8 hours of continuing training, and 8 hours of proficiency training during the calendar year. To help achieve this requirement, the Training Unit has successfully implemented a training calendar that includes up to 4 AOT (Advanced Officer Training) dates per year. During these training dates officers receive special instruction in the areas of Driving, Firearms, Use of Force (DT), and Legal Updates. The actual blocks of instruction are guided by several factors to include trending incidents that are occurring nationally, regionally, or locally.

Other areas are identified during our critical incident reviews or recommendations made from a Board of Inquiry. This year an area that was identified was the need to do a refresher on proper application of the RIPP Restraint device, and First Aid/IFAK training. Also included in this years specialized training was the proper use and deployment of the handgun and rifle shields.

Another area that was brought on line was the use of the Power DMS University program. This helped track, and deliver six minute squad based trainings, General Order/Policy updates and refresher, along with some added refresher trainings that coincided with the AOT trainings such as General Order/Policy review prior to doing use of force training.

The new VirTra 300 simulation program and training room also provided us the chance to include use of force interactive scenarios into the AOT training. Included in this year's training were the AZPOST requirements of handgun daytime and nighttime qualifications and the judgmental shoot. This year we were able to conduct all needed firearms qualification with the exception of the Rifle qualification in the new indoor range. With the new facility, we were able to host some local and regional training here at the Marana Police Department to include a 10 week Police leadership course; Northwestern School of Police Staff and Command.

# COMMUNICATIONS



The Marana Police Emergency Communications Center (ECC) consists of one Communications Manager, one Shift Supervisor and thirteen Emergency Dispatchers. The Marana ECC is a hub of operations which includes acting as a Public-Safety Answering Point for 9-1-1 calls. A public safety answering point (PSAP) is a call center responsible for answering calls to an emergency telephone number for police, firefighting and ambulance services. A PSAP facility runs 24 hours a day, dispatching emergency services or passing 911 calls on to public or private safety agencies. Highly trained personnel are responsible for dispatching the appropriate emergency services. The Marana ECC also acts as the court liaison entering warrants as well as maintaining records associated with missing persons, stolen vehicles and articles, and many other items in the National Law Enforcement Telecommunications Systems.

## Call Activity

The Communications Division experienced a 5.9% increase from 2018 for Calls Received. Monthly call counts increased in 10 months ranging from 1.2% in October to a noticeable 15.5% in June. January showed a decrease of 1% which equates to 57 calls and September showed a decrease of .9% which equates to 52 calls.

## Call Activity

2018

2019

January		5,910	5,853	-0.97%
Incoming	4557		4,581	
Outgoing	1353		1,272	
February		5,254	5,533	5.02%
Incoming	4118		4,307	
Outgoing	1136		1,226	
March		6,000	6,347	5.46%
Incoming	4683		4,922	
Outgoing	1317		1,425	
April		5,773	4,768	-21.07%
Incoming	4401		4,770	
Outgoing	1372		1,364	
May		5,980	6,239	4.15%
Incoming	4657		4,885	
Outgoing	1323		1,354	
June		5,284	6,101	13.39%
Incoming	4037		4,747	
Outgoing	1247		1,354	
July		6,230	6,415	2.88%
Incoming	4576		4,944	
Outgoing	1654		1,471	
August		6,272	6,571	4.55%
Incoming	4785		5,111	
Outgoing	1487		1,458	
September		5,830	5,778	-0.89%
Incoming	4440		4,576	
Outgoing	1390		1,202	
October		6,204	6,281	1.22%
Incoming	4751		4,806	
Outgoing	1453		1,475	
November		5,474	6,564	16.60%
Incoming	4170		4,942	
Outgoing	1304		1,620	
December		5,826	6,331	7.97%
Incoming	4550		4,890	
Outgoing	1276		1,441	
Total		70,037	74,147	5.54%

### **Community Involvement**

Communications Personnel have contributed to the community through a variety of opportunities.

\* In November, Sheila Blevins represented the Department during the Marana Water Festival which hosted 11 Schools, 33 Teachers and 795 Students.

\*Dispatcher Celeste Garcia and Manager Sheila Blevins presented during the October Police Citizen's Academy

\*Sheila Blevins participated on the Oral Board Interview panel for the August Pima County Sheriff's Department Communications Manager process.

### **Personnel Items/Staffing**

Carla Kellogg became the first Police Dispatcher to retire under the Arizona Corrections Officer's Retirement Program, CORP.

There are currently 11 Tenured Dispatchers

\*1 Dispatcher in Field Training

\*1 Vacant position. 4 Candidates are in the process at this time.

Supervisor Michelle Otero has been assigned a scheduled shift in order to meet minimum staffing requirements. Manager Sheila Blevins covers vacant shifts as necessary in order to provide minimum staffing and negate the need for overtime assignments. Both supervisors regularly adjust their shifts in order to provide necessary supervisory coverage.

All Dispatchers have completed APCO Public Safety Telecommunicator Certification.

### **Fiscal Management/Equipment, Facilities and Budget**

Communications began a remodel project that included adding a bathroom, relocating the break area, development of a training room, new paint and the replacement of HVAC equipment.

Console replacement has been identified as a priority for Budget Year 2021. The consoles are end of life, failing mechanically and do not provide the desk space necessary to accommodate new technology. The ergonomic functionality of most consoles is beyond repair and presents a future threat to industrial repetitive injuries.

Master Recorder Replacement has been identified as a need. The current recorder is approaching end of life for support and maintenance. The recorder lacks the capability to interface to the upgraded office suite that the Town of Marana IT supports. With the increase in redaction responsibilities, we have discovered that this device lacks the technology necessary to accomplish required redaction. The recorder does not adequately accommodate the recording requirements for identified future technology such as Text-to-9-1-1.

### **Other items of Interest**

Communications participated on a radio working group that identified deficiencies and proposed changes to our radio equipment, programming and operational access.

\*A Communications Manual was developed, approved and published.

\*Patty Spencer provided Communications Training Certification to the Pinal County Sheriff's Office.

\*Communications Personnel participated in the ALEAP certifications process.

\*The FTO manual was revised and forms were updated.

\*New mapping technology was introduced through the VESTA 9-1-1 phone workstations in preparation for Text-to-9-1-1 implementations and RapidSOS technology deployment.

\*Requests for service from citizens who walked into the main station were streamlined with the deployment of Spillman CAD to the front desk personnel.

# CRIME SCENE UNIT

The Crime Scene Unit is comprised of one supervisor, three crime scene technicians and one redaction specialist. This year the Crime Scene Unit brought in two new employees: Zatina Horton and Scott Bennett. The new SAFE evidence software came online in 2019. The Crime Scene Unit trained officers on how to use the software in place of the paper evidence sheet and evidence envelopes were redesigned for the SAFE software. A user's guide was created to support the users. The Crime Scene Unit also prepared and successfully complete its part of the ALEAP accreditation process.

This was our first full year in the new police facility, although the retrieval lobby was closed for approximately three weeks due to construction in the walkway area. Many tours were given to visitors and outside law enforcement agencies.

## Statistical Data

Evidence items submitted:

9,751 (For comparison in 2018: 7,373 items submitted)

\*Regular evidence: 3,667

\*Digital evidence: 3,007

\*Drugs: 879

\*Forensic items: 370

\*Non-evidence (safekeeping, found property): 1,009

\*Others: 819

Photos submitted: 39,885

Items checked out: 136

Firearms collected: 183

ATF eTraces: 142

Task transactions issued (officer corrections): 830

Currency deposited into the bank: \$16,014

Location transactions (moving items): 4,094

Drug burn: 659 items

Redaction hours: 1330 hours

Public Fingerprinting: 643

\*Employee/VIP: 64

\*Mandatory: 51

\*Reprints: 13

\*Various reasons: 515

Crime Scene Callouts: 76

The CSU also helped the department such as creating 11 different department videos:

\*Support and memorial for Detective Torres

\*Retirements of Kellogg, Sommerville, Sample

\*Citizen cellphone uploads to Evidence.com

\*FTO forms into PowerDMS

\*Ballistic shield usage

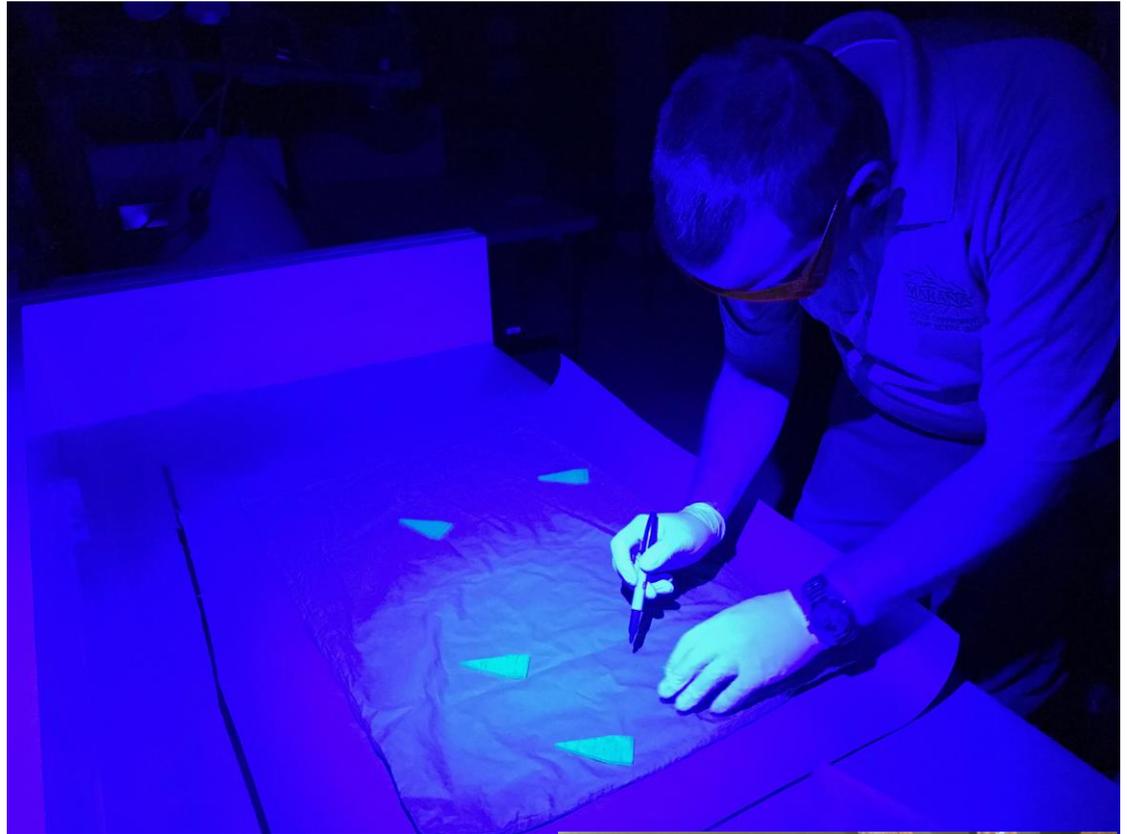
\*Buccal swab procedures

\*Chief Rozema department video

\*Holding cell protocols

## Outlook

The most pressing issue within our Unit is the growing number of digital files that need redaction. The amount of time to complete these redactions is rapidly growing and the hard deadline issued by the prosecutor's office only compounds the problem.



# RECORDS UNIT

The MPD Records Division currently consists of one Records Supervisor and 6 Records Clerk.

The Records Division has three main categories of workload, Case reports, Citations, and Requests for records.

In 2019 the Records Division saw an increase in two out of the three main categories of workload. There is an overall percentage increase of 4.85% in quality assurance of citations, and a 37.5% increase in request for records.

## Quality Assurance of Case Reports

OFFENSE	2019
MVA REPORTS	743
MISC INCIDENT REPORTS	8175
CLEARANCE 4900 SUPPLEMENT CALLS	1206
CITE AND RELEASE REPORTS	649
IN CUSTODY ARREST REPORTS	843
JUVENILE ARREST CASES	209
PART I AND II NON ARREST REPORTS	1683
<b>TOTAL</b>	<b>13508</b>

## Quality Assurance of Citations

CITATIONS	2018	2019	% CHANGE
CIVIL CITATIONS	2614	2753	5.32%
CRIMINAL CITATIONS	1389	1444	3.96%
<b>TOTAL</b>	<b>4003</b>	<b>4197</b>	<b>4.85%</b>

## Request for Records

REQUESTS FOR RECORDS	2018	2019	% CHANGE
CITIZEN REQUESTS	867	1160	33.79%
INTERNAL MPD REQUESTS	863	1265	46.58%
ALL OTHERS	2319	3153	35.96%
<b>TOTAL</b>	<b>4049</b>	<b>5578</b>	<b>37.76%</b>

## Activities

### NIBRS

The FBI has asked for all law enforcement agencies to transition from summary based reporting to incident based reporting. NIBRS captures specific details about crimes and offenders through incident based reporting. These details include information such as date, time, location, and circumstance of the criminal incident; the characteristics of the victim and offender victim and offender (such as the age, sex, race, and ethnicity); victim/offender relationship; the involvement of weapons or drugs; property loss; whether the crime was motivated by bias; or if a computer was used to perpetuate certain types of crimes. Additionally, the NIBRS provides more robust information on officer assaults. Our transition began with utilizing the new report writing software. Formal training and implementation will begin in 2020.



