



NJOHSP

INFRASTRUCTURE PROTECTION RESOURCE SHEET

HOTELS AND OTHER LODGING FACILITIES

Hotels are 24-hour open-access facilities, often in busy commercial areas. Because of the inherent vulnerabilities created by business operations, hotels are attractive targets for terrorist attacks.

Threats of Most Concern Include:

- Small-arms attack
- Improvised explosive devices
- Vehicle-borne improvised explosive devices
- Arson or incendiary attacks, including the use of chemical or biological agents
- Cyber intrusion to business, point-of-sale, and customer data systems

Potential Indicators of Terrorist Activity Include:

- Individuals wearing bulky clothing that may be used to conceal weapons or explosives
- Suspicious or illegally parked vehicles near building entrances, exits, or where crowds gather
- Unattended luggage or packages that could contain explosives
- Intrusion to heating, ventilation, and air-conditioning systems
- Recent damage to doors, locks or security systems

Potential Indicators of Terrorist Surveillance Include:

- Persons loitering in the same area over multiple days with no reasonable explanation
- Employees being questioned about venue operations or security measures
- Unfamiliar employees, contract workers, or unannounced maintenance activities in the vicinity

Considerations for Law Enforcement Include:

- Prepare for attacks at public venues that could result in mass casualties
- Be aware of tactical challenges of limited ingress, egress, low visibility, and potential for mass panic
- Be cognizant of potential for multiple shooters or a barricaded suspect with hostages

Protective Measures Include:

- Develop and exercise plans for security and emergency response
- Establish regular communication with local law enforcement
- Incorporate security awareness and response procedures into employee training
- Monitor access to the facility and restricted areas
- Thoroughly screen employees and service contractors, and schedule all deliveries
- Install and regularly test an emergency communication system
- Take threats seriously and encourage employees to report any threat or suspicious situation

Incident Response

Alert law enforcement immediately by calling 9-1-1

Connect.

Visit njohsp.gov to connect with NJOHSP, find resources available, and maintain awareness of threat information.

Prepare.

Visit njohsp.gov/resources to learn about planning resources for your organization.

Train.

Visit njohsp.gov/programs to learn about training and exercises for your organization.

Report Suspicious Activity.

Dial 1-866-4-SAFE-NJ or e-mail tips@njohsp.gov to report suspicious activity in New Jersey.

Visit njohsp.gov/report to learn more about suspicious activity reporting.