

Policies

1. Memberships are sold on a first come first serve basis. As of October 15th 2017, membership will carry a yearly fee of \$44, and will require the member to attend 8 @ 1hr appointments over a 12 month period. At this rate, the membership pays for itself after 4 appointments. Savings equate to \$44 when compared to the drop-in rate.
2. Members of Paleolife who miss a scheduled appointment – or cancel late (< 12hrs) - will be charged for the missed appointment. If the appointment missed has already been prepaid via a package, the client will simply lose that missed appointment. No extra fees will be collected.
3. Each package of Registered Massage Therapy appointments sold will carry an expiry date of 6 months or 1 year from the date of purchase.
4. Drop-in appointments are available on a first come first serve basis where available. Missed or late cancellation (< 12hrs) drop-in appointments will be charged the full cost of the treatment.
5. As of September 1st, 2017, we no longer include treatment of the gluteals, inner thigh, or chest wall as part of a default full body treatment. Treatment of these areas must be specifically requested, and if requested, the client must provide written signature consent at the time of treatment.