

OHSU Providence Portland Resident Portland VA Medical Center

Updated 8/1/22

Welcome Providence Residents! Thank you for coming to provide exceptional care to our Veterans at the Portland VA Medical Center (PVAMC). You should have received a lengthy Orientation email with recent updates in the email body and attached orientation documents. We wanted to provide you with this very brief document of high-yield information for you to refer to.

How to contact the OHSU Medicine Chief Resident on Call:

- **Non-urgent:** email medchiefs@ohsu.edu or stop by our office at VA 7C106c
- **Urgent:** Call OHSU Operator at 503-494-9675 and request to page the Internal Medicine Chief on Call. Please include your name, call back number, and a brief reason for outreaching if able.

Have questions about rotation details, educational conferences, or other logistics?

- Go to <http://www.imrespx.com/> → Rotation Resources (password “ohsu im”) → “VA Wards & Night Float”
- Look at admitting/sign-out calendar. Generally arrive by 7:15am w/evening sign-out at 7:00pm

Parking: VA Parking Garage Access

- The DHSM Resident Coordinator gives you your parking pass when you come for the in-person part of your onboarding: VHAPOR-DHSMResidentCoordinator@va.gov

Paging:

- Your physical pager is in the GM5 team room locker (to the left of door when you enter)
- Amion.com: GM (resident) team schedules: “ohsu im” & VA on-call schedules: “VAPORHCS”
- Microsoft Teams is how people communicate between staff usually, so always have it up
- The VA has its own paging system. Many consultants have OHSU pagers. VA pagers come in two flavors (1) a ten digit 503 number (dial the entire thing and enter your call back extension after the beep), and (2) a 4 digit *41 pager (dial *41 and follow the prompts). For five-digit numbers (OHSU pagers) dial *45-0 to reach the OHSU operator then request that they page the number for you.

Making phone calls

- A printout with important hospital phone numbers is posted in the team room.
- Calling the VA from home: (503) 220-8262 + ext.
- Vocera VA extension call out: 5-1909
- Vocera callback: 9-1-503-808-1909 ... pause ... last 4 digits of number you were paged

Day 1 To-Dos:

- Arrive around 7am to get settled: **GM5 8D-112, door code 4125*, Phone Ext. 55808**
- Set up CPRS (add printer, make Res Prog Note Template), download Microsoft Teams, discuss daily workflow with intern and attending to ensure appropriate expectations

Orientation:

- Prior to starting, you should receive an in-person onboarding with the Administrative DHSM Resident Coordinator: VHAPOR-DHSMResidentCoordinator@va.gov
- Please email the Internal Medicine Chief Residents at medchiefs@ohsu.edu to coordinate a time to receive a brief orientation once you know your orientation date/time with VA Administration.