Transitional Housing Inc.
2011 Board of Directors

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Sherri Brandon, Executive Director
Dear Friends of THI,

The year 2011 was a very significant one for THI as we celebrated our 25 year anniversary. For the past quarter century, THI has served over 2,000 homeless women and children by providing a safe environment, programs and services to promote self sufficiency and independence to end the cycle of homelessness.

This past year has also brought change to our organization as we transformed ten rooms to Permanent Supportive Housing, which is for women who are chronically homeless and have a mental or physical disabling condition. Our success depends on adapting to the changing needs in our community. As a provider of both transitional and permanent supportive housing, we are unique and serve a wide array of women. Our goal is to continue providing exceptional services to allow our residents the opportunity to heal, learn, grow and become contributing members of society.

In 2011, 93.1% of the women who moved out of THI successfully completed their individual goals and moved on to permanent housing. Our success would not be possible without the support of generous foundations, individuals, corporations, community groups and volunteers. We would like to extend a THANK YOU to all of those who make THI possible.

In the next few pages, you will find details of what THI provides, testimonials of past and present residents and ways that you can help serve our mission. Please enjoy learning more about THI and feel free to visit us anytime – our doors are always open.

In gratitude,

Corrine Hartman
President, Board of Directors

Sherri Brandon
Executive Director

THI Mission:
Provide homeless women with a safe environment, programs and services to promote self sufficiency and independence to end the cycle of homelessness.
Ten single chronically homeless women were served in 2011. Special needs included:
- Mental illness – 50%
- Alcohol Abuse – 62.5%
- Drug Abuse – 87.5%
- Physical Disability – 25%

2011 Highlights
- Fully renovated 10 units to become PSH units
- Hired a licensed social worker to work with PSH clients

2011 Statistics
- 78 homeless women and 11 homeless children were served
  - 76.6% African American
  - 16.7 Caucasian
  - 6.7% Latino
- 63.3% of women served were classified as “chronically homeless”
- Majority of women who arrived at THI had some form of a “special need” including:
  - Mental Illness – 26.7%
  - Alcohol or Drug Abuse – 43.3%
  - Physical Disability – 6.7%
  - Victims of Domestic Violence – 46.7%
- 63.8% were in the program for 12 months or less
- Of the 58 women who moved out of THI in 2011, 54 (93.1%) successfully completed their individualized goals and moved on to permanent housing

Safe Environment:
THI has a total of 60 single occupancy rooms. Fifty are designated to the Transitional Housing program while the remaining ten are Garden Apartments for the Permanent Supportive Housing program.

Transitional Housing
- Criteria for entering Transitional Housing:
  - 100% client referral from Norma Herr Women’s Shelter
  - Long term homeless or chronically homeless
  - Income below the poverty level
  - Upon arrival, women complete an individualized Personal Development Plan and outline goals with Program Advisor
- 2011 Highlights
  - Adopted a Housing First philosophy
  - Equipped all case managers with motivational interviewing and chemical dependency certification
- 2011 Statistics
  - 78 homeless women and 11 homeless children were served
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Permanent Supportive Housing (PSH) – Garden Apartments
- PSH provides long-term residency for women and women with children who are chronically homeless
- THI collaborates with Emerald Development Economic Network (EDEN)
- Transitional Housing Inc. is the permanent residency of PSH clients
- Residents are assisted with improving their physical, mental and financial well-being at their own pace

Life Management:
Various seminars designed to increase awareness about home, finances, relationships, computer skills, anger management, time management, goal setting, self-awareness, substance abuse, domestic violence and health. These seminars encourage the women to realistically assess their situation, make informed decisions and set goals for making future-oriented changes in their lives.

Job Readiness and SOAR (Skills, Outreach, Achievement, Respect):
Four week workforce readiness workshop that covers job search techniques, interviewing skills, business etiquette, time management and goal setting. Once clients graduate from the four week training, they begin the job search process and/or join SOAR. SOAR is designed to familiarize clients who may not be ready for the workplace, with supervision, accountability, and business relationships while earning a stipend for jobs held at THI including front desk support and facilities maintenance.

Family Programs:
Programs designed to reunify mothers and children by teaching mothers how to support their children in becoming healthy, proud and capable individuals. There are also groups provided to the children addressing topics such as handling anger, behaving non-violently, dealing with bullying, the effects of violence in school and issues associated with peer pressure, conflict, drugs, alcohol and tobacco.

Services
THI offers voluntary services to all residents. Services are instructed by THI staff and volunteers and include:

Follow Up
THI’s home based case management services are designed to stabilize a client in permanent housing. This is done by frequent home visits, assisting in minimizing crises, developing relationships with landlords and providing home and employment retention.
Volunteers

THI could not function if it weren’t for the many volunteers that help every day. Volunteers help on all different levels including maintenance of the building, mentoring the residents, teaching classes and delivering donated food and items. THI has volunteers from churches, schools, companies, community organizations and individuals on their own.

Alumni Testimonial

Torre Escott

Torre Escott found herself sleeping in a bus stop across the street from THI after being discharged from the Air Force and thrown out of her family’s home. Torre came to THI in 2001 where she displayed anger and aggression. Through the provided classes, programs, and tough love from staff, Torre learned to let go of her resentment and began to heal. “THI gave me time to find out who I was. I spent so much time on the streets getting by just to survive that once I came to THI, I had time to learn who I was.” stated Torre.

Torre now lives in Philadelphia, is obtaining her Bachelors Degree in Engineering and Business Management from Drexel University, and works at Cricket Wireless where she supervises six people. When she is not busy working or studying, Torre loves to cook and travel. Torre’s words of advice for those struggling, “Be willing to do what no else is and make yourself irreplaceable. If you want something bad enough, don’t wait for it, look for it.”

Resident Testimonial

Tara Harrington

Tara Harrington suddenly found herself in a domestic violence situation and knew she had to get herself and her daughters out, but didn’t know where to turn. Upon the recommendation of a friend, Tara came to THI in January 2012. Tara felt scared and hopeless when she first arrived; however, she soon saw THI as an opportunity to grow and gain independence for herself and her family.

Tara has taken all required classes and her hard work has paid off as she is now a leasing consultant for a Cleveland condo building. Tara’s next steps include finding housing and finishing her undergraduate degree. Tara’s words of advice for anyone going through similar situations, “Never give up hope. Once you give up, you’re stuck. Keep going and keep fighting. You will get through. Whatever situation you get yourself in, just get through it.”

Volunteers from Rockwell Automation help prepare for THI’s annual Run/Walk to End Homelessness

Students from Case Western Reserve University assist with Butterfly Wishes store

Volunteers from LOREAL set up THI’s toddler playground

Volunteers from Pro-Style Hair Salon provide clients with a day of pampering

Families volunteer to bake holiday cookies

Volunteers from LOREAL set up THI’s toddler playground
### 2011 Support and Revenue

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<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Government Grants</td>
<td>$428,098</td>
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<tr>
<td>Foundation Grants</td>
<td>$245,660</td>
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<tr>
<td>Donated Goods and Services</td>
<td>$122,726</td>
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<tr>
<td>Special Events</td>
<td>$94,697</td>
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<tr>
<td>Rent &amp; Other</td>
<td>$190,639</td>
<td>16%</td>
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<tr>
<td>Contributions and Allocations</td>
<td>$142,169</td>
<td>12%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$1,223,989</strong></td>
<td><strong>100%</strong></td>
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### 2011 Expenditures

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<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Supportive Housing Program</td>
<td>$709,671</td>
<td>48%</td>
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<tr>
<td>Special Programs and Assistance for Homeless Individuals</td>
<td>$414,563</td>
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<tr>
<td>Management and General</td>
<td>$146,825</td>
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<tr>
<td>Development</td>
<td>$201,357</td>
<td>14%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$1,472,416</strong></td>
<td><strong>100%</strong></td>
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### 2011 Financial Donors to THI

**$10,000 +**
- Anonymous
- City of Cleveland
- City of Cleveland - Department of Health
- Cleveland Clinic
- Cleveland Foundation
- CMHA
- Deaconess Community Foundation
- Eaton Corporation
- EDEN, Inc.
- Higley Fund
- Ridgecliff Foundation
- The Thomas C. and Sandra S. Sullivan Foundation
- United Way of Greater Cleveland
- West Side Catholic Center

**$5,000-$9,999**
- Alloy Bellows
- The Alpha Wives of Cleveland
- Mr. Matthew Brady
- Buckeye Rubber & Packing Co.
- Chicago Title Insurance Company
- The Church of the Covenant
- Commach
- Mr. Kenneth Couls
- Mr. and Mrs. James H. Doubrava
- Mr. Carl Dyczek
- Ms. Julie Fertal
- Mr. Andy Fertal
- Mr. Rick Gibbs
- Robert Haynie and Edweana Robinson
- J.P. Morgan Chase
- Kaiser Permanente
- Mr. and Mrs. Melvin Kamins
- Mr. John Kastelic
- Ms. Earlene McGonegal
- McMaster-Carr Supply Company
- Medical Mutual of Ohio
- Ms. Ann Mazurki
- Nordson Corporation
- Dr. Daniel B. Ornt
- The Presbyterian Church of the Western Reserve
- Mr. and Mrs. Melvin Kamins
- Ms. Patricia Scanlon
- Sherwin-Williams Women’s Club
- The Swagelok Foundation
- United Black Fund of Greater Cleveland, Inc.
- Mr. Mitchell Wasserman
- Mr. and Mrs. Stephen J. Werber
- Western Reserve Association – United Church of Chr
- William E. Harris Family Fund

Thank you to all who have contributed to Transitional Housing Inc. We have provided a list of all donors who contributed $250 or more but truly appreciate all of your donors throughout the year. Every attempt is made to provide accurate reporting to our donors and stakeholders. If your name or the name of your organization is missing or not categorized correctly, we apologize and ask that you notify us at 216-781-2250, ext. 27.
Donate:
Your monetary contribution will go towards the safe environment, programs and services that are offered to the residents of THI. All gifts, no matter the size, make a difference and are greatly appreciated. THI also accepts in-kind donations including women’s clothing, non-perishable food, personal care items, children’s toys and clothes, and furniture.

Volunteer:
THI has many volunteers that help in a number of capacities from building maintenance to teaching a class to residents. We are able to keep our operating costs down due to the amount of volunteers we have.

Employ:
As residents gain skills and experience at THI, they will be looking for employment. We have relationships with many local companies and hope that you and your company would be willing to join in our efforts.

Host a Fundraiser:
In hosting a third party fundraiser, you would not only be raising much needed funds for THI, but would be exposing our mission to a broader group of people. You can be as creative as you like with your fundraiser and THI is here to help.

Learn More:
If you feel like you want to give in some way but still have questions, we encourage you to talk to THI staff, take a tour of the facility, or attend an event.