

# UNDER CONSTRUCTION



Dear Patient,

Because we value you and your trust in us, we wanted to let you know of some changes that will be coming soon to Third Street Family Health Services.

TSFHS is preparing to implement a change in our electronic medical record (EMR). Our system will seamlessly connect your medical information at our practice to the medical records system at OhioHealth Hospitals and Facilities.

Our practice is making this transition on January 8<sup>th</sup>, 2018. We are working hard to ensure a seamless transition with minimal impact to you but we want you to know how this could affect you during an upcoming office visit.

## **WHAT DOES THIS MEAN TO YOU?**

- We will schedule fewer patients each day for the first several weeks as we learn how to use the EMR. As a result, you may have to wait a little longer to get an appointment, but only for a time.
- Your wait in the office may be a little longer than normal.
- We may need to update some of your personal information that you provided in the past, but we hope scheduling fewer patients each day will help with this issue.
- Please plan to arrive at least 15 minutes early for your appointment.

With this change, you will have access to an online patient portal called MyChart. We encourage you to sign up when it becomes available so you can access many of your test results and even communicate with your provider.

Ultimately, our new EMR will improve our efficiency and your experience in the office. We ask you to bear with us as we learn this exciting new way of doing things.

Thank you in advance for your patience and understanding.