

ACE INTERNATIONAL ADVANTAGE®

# ACE EXECUTIVE ASSISTANCE® SERVICES

Trip planning, travel assistance and emergency response services are available to all ACE International Advantage® insureds, including their employees, volunteers and students. Please communicate this notice to your international travelers in order to provide them access and incorporate the registration process into your company's travel policy.



## REGISTER NOW!

Visit [www.acetravelapp.com](http://www.acetravelapp.com) to Register

To gain on-line and mobile access to ACE Executive Assistance® Services your international travelers must first visit us at [www.acetravelapp.com](http://www.acetravelapp.com) and use your policy number below to register and create their personal profile.

**POLICY NUMBER: PHFD38448468**

### A One-stop Travel Tool

Your traveler can use the [www.acetravelapp.com](http://www.acetravelapp.com) website to research the country they are traveling to and create a travel itinerary that will allow us to send you travel alerts based upon the destination. Printable wallet cards with our 800# travel hotline can also be obtained on the website.

### Download the ACE Travel App

Your traveler can also take ACE Executive Assistance® Services mobile by downloading the ACE Travel App onto their smartphone. The trips and information that are registered on the web will appear on the traveler's mobile device automatically. If they enable Location Services on their smartphone, the ACE Travel App will push information to them based upon their current location.



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# SERVICES AVAILABLE TO OUR INSURED

The following are just some of the services and information available to our insureds through our mobile app or at [www.acetravelapp.com](http://www.acetravelapp.com).

## Trip Planning

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- Immunization requirements
- Embassy locations
- Visa/Passport Requirements
- Culture and Etiquette
- Country Information
- Crime and Country Risk Levels

## Travel Alerts

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- Political Instability
- Union Strikes and Service Disruption
- Natural Disasters and Weather
- Crime, Terrorism or Disease Outbreaks

## Security Services

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- Political Evacuation
- Natural Disaster Evacuation
- Consultation Services
- Legal Assistance/Bail
- Emergency Travel Arrangements & Passport Replacement
- Interpretation/Translation

## Emergency Assistance

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- Emergency Medical Transport
- Hospital Admission Guarantee
- Emergency Medical Payment Advance and Guarantee
- Medical Monitoring and Referrals
- Doctor or Specialist Dispatch
- Medication and Eye wear Replacement
- Medical Evacuation and Repatriation
- Family Reunion Travel Arrangements
- Transportation Escort
- Return of Dependent Children and Travelling Companion
- Repatriation of Remains

## Concierge Services

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- Hotel, Car and Airline Reservations
- Restaurant Referrals
- Tee Times
- Personalized Retail Shopping Assistance



ACE Commercial Risk Services is an operation within the ACE Group that is dedicated to providing specialty insurance products that offer solutions for small business insurance needs in North America. ACE Commercial Risk Services offers its products through retail agent and brokers, wholesale brokers, program agents and other alternative distribution models. Additional information can be found at [www.acecrs.com](http://www.acecrs.com).

ACE USA is the U.S.-based retail operating division of the ACE Group, a global leader in insurance and reinsurance, serving a diverse group of clients. Headed by ACE Limited (NYSE: ACE), a component of the S&P 500 stock index, the ACE Group conducts its business on a worldwide basis with operating subsidiaries in more than 50 countries. Additional information can be found at [www.acegroup.com/us](http://www.acegroup.com/us).