

NYREEPRESS / INGRAM SPARK TRANSITION

FAQs

1. Will I receive royalty payments that are owed to me from distribution with NyreePress?

Yes. Every month, we have been sending out payments to authors in an attempt to get everyone caught up on payments that are owed this year. At this time, we can not give an exact date when you can expect payment. We will, however, notify you when your payment has been mailed.

2. Will it cost me to register with Ingram Spark?

According to our Client Service Representative at Ingram, there is no cost to register your book with Ingram Spark.

3. How do I register with Ingram Spark?

Visit www.ingramspark.com to create your free account. Create a new account as an independent author. If you need assistance, Ingram Spark's customer service department can assist you.

4. Do I need to purchase an ISBN?

If your book is already processed with NyreePress, you do not need to purchase a new ISBN.

5. How long will it take to transfer my book from NyreePress to Ingram Spark?

Our Client Service Representative gave us a timeline of 1-2 weeks for books to successfully transfer to Ingram Spark. Once books are transferred, books will begin to populate through online outlets. Your Client Service Representative at Ingram Spark will be able to answer additional questions.

6. Since the ISBN is connected to NyreePress, will NyreePress be connected to sales I receive from my own Ingram account?

No. After the transfer, NyreePress will no longer receive a portion of sales made through distribution. The ISBN serves only as a required book number for publication with distribution. Your number can still be used with Ingram Spark, even after transferring it from NyreePress' account with Ingram.

7. Does NyreePress retain any copyright for my book?

No. NyreePress does not hold any rights to books we have self-published.

8. Do I need to make any new changes to my manuscript?

No. You do not need to make any changes to your manuscript for this transition. A revised manuscript can be uploaded separately, once your account is created.

9. Is there a cost to make any revisions to my book?

There will be a cost to make changes to your interior or cover file, if you request it from a designer. There may also be a cost to upload a new revision of your book to your Ingram account per Ingram's policies. Your Client Service Representative will be able to assist with this.

10. Will I have the same type of distribution that I had with NyreePress?

Yes. Ingram Spark has the same distribution that NyreePress had with Ingram Book Company / Lightning Source, Inc. Your book will be available through the same major online outlets.

11. Will my ebook be available through Ingram Spark as well?

Authors who paid for ebook services will have their ebooks transferred to Ingram Spark.

12. How can I upload my book to sell in the Kindle store?

You can register for free at www.kdp.amazon.com and upload your ePub or .Mobi file to be listed in the Amazon Kindle store.

13. Is NyreePress closing down?

NyreePress is closing our self-publishing division. We are removing our self-publishing services and will no longer manage distribution for books we produce. We will be continuing our writing services, and producing books for authors who are preparing to self-publish.

14. I have a new book I want to self-publish and will need help creating it. Will NyreePress help create any new books in the future?

Yes. NyreePress will remain open as a book production company, and will still provide all essential services to create / produce books that authors plan to self-publish.

15. Once I share my Ingram Account Number for the transfer, will NyreePress be able to access my account?

No. NyreePress will only send your account number to our Client Service Representative for the title transfer. We will not have access to your private Ingram account.

16. What if I don't want to register with Ingram Spark and would rather self-publish somewhere else?

You are free to self-publish anywhere you'd prefer. If you do decide to use another company, other than Ingram Spark, you'll need to purchase a new ISBN, and other additional costs with a new company may be required. You may also need to revise your book to fit new printing requirements at another company.

17. Will I need to give my bank information for sales / royalties from Ingram Spark?

Yes. A Client Service Representative will ensure you have everything in place to complete your account set-up. Entering a bank card / checking account information may be required to complete set-up.

18. What if I have additional questions about setting up a title at Ingram Spark?

You can visit www.ingramspark.com and connect with a customer service representative who can guide you through setting up your account and answer any additional questions that you may have.