

# TedDriven™

## REFUND POLICY (effective April 1, 2024)

Dear Athletes,

We understand that injuries occur, your plans may change and you may not be able to participate as intended. **Don't worry, we have your back!** We strive to offer as much flexibility for you, while also not compromising our event planning and preparation.

To that end, we offer the following options:

- **Change Categories:**

You may change race categories (ie. 10k to half marathon) without incurring a change fee. If the category you are switching too has a higher fee, you will be charged the difference between the category fees. No refunds will be provided if you switch to a less expensive category.

- **Defer:**

You may also elect to defer your registration to a future TedDriven event (up to one year in advance). A \$20 transfer fee will be applied.

- **Transfer to a Friend:**

Finally, you may transfer your registration to a third party for the event in which you are registered. A \$20 transfer fee will be applied.

You may make any of the above changes by logging into your EnMotive account. All changes must be made prior to the start of the event. After that, no deferrals, transfers or refunds will be allowed.

Additionally, if we are unable to hold the event due to natural disaster, health mandates, or other circumstances beyond our control, refunds will not be provided, however, we will make every effort to reschedule the event and/or provide deferrals at no additional cost.

Finally, participants may elect to purchase Registration Protection through EnMotive at the time of registration, which may provide a refund of your registration fees under certain qualifying circumstances. Note that this policy is not administered by TedDriven and any claims must be managed between the participant and EnMotive (protectionplan@enmotive.com).

Cheers,  
Lynda, Wendy, Colin & Ian  
TedDriven

