Pandemic EBT or P-EBT is a nutrition benefit program that gives eligible families more money for groceries.

P-EBT money, or benefits, are loaded directly onto a “debit” card and mailed to your family.
ALL P-EBT 2.0 cards have been mailed to eligible families.
WHO IS ELIGIBLE FOR P-EBT?

For children ages 0-6 in SY 2020/21, ALL children receiving CalFresh in San Diego County were eligible and should have received benefits.
WHO IS ELIGIBLE FOR P-EBT?

For school aged children TK-12, students must have been:

• Receiving free or reduced-priced meals during school year 2020-2021

• AND attended a school that was hybrid or distance learning in school year 2020/2021
IF YOU HAVE NOT SEEN THIS CARD

Call the P-EBT Helpline and speak to an agent by calling (877) 328-9677

Visit our website to find an assisting organization near you by going on sdhunger.org/p-ebt
HOW TO REACH A P-EBT HELPLINE AGENT IN 5 STEPS

**WAIT TIMES VARY**

1. Choose your preferred language. (Unfortunately, not all steps below are translated beyond English/Spanish).

2. Enter your 16-digit card number. If you don't have your card, DO NOTHING, JUST STAY ON THE LINE!

3. Press 5 to get help with P-EBT

4. Select one of the options provided OR stay on the line.

5. Wait times vary but follow these steps and you will be connected with a P-EBT agent!

SAN DIEGO HUNGER COALITION
P-EBT
HOW DO I ACTIVATE MY CARD?

AFTER THE P-EBT DEBIT CARD ARRIVES IN THE MAIL, YOU WILL NEED TO ACTIVATE THE CARD BEFORE USING IT.

Follow the instructions to create a personal PIN number.
Call the P-EBT Helpline at (877) 328-9677.

TIP! When setting your PIN, you must listen to the ENTIRE menu!

Don’t throw your card away! New benefits get added to your card at scheduled intervals. The amount may change over time based on when schools reopened in your area. These benefits do expire, so make sure you use them at least once every year.

www.ca.p-ebt.org
Information about future P-EBT benefits is on the way!