DOMESTIC VIOLENCE RESOURCES
Charlotte, NC

Victim Services

If a battered parent/person needs immediate, emergency assistance, call one of the following:

• Police 911 (Crisis)
• The Shelter for Battered Women (Safe Alliance) 704-332-2513
• National Hotline 1–800–799–SAFE(7233) or TTY 1–800–787–3224
• Carolinas Medical Center: Domestic Violence Healthcare Project at Department of Emergency Med
  MEB 3rd Floor, PO Box 32861 Charlotte, NC 28232
  704-446-3999 main (704) 355-9549 fax

If a battered or abused parent/person needs additional services, call one of the following:

Mecklenburg County Women’s Commission 704-336-3210 (during business hours)
  Adult Program for adult victims of domestic violence
    • Individual counseling
    • Support groups
    • Legal assistance
    • Case management assistance
  Program Confianza for Latina victims of domestic violence
    • Culturally Sensitive Individual and group Counseling
    • Case management
  Domestic Violence Child Observers Program (HERO) for child witnesses of domestic violence
    • Individual counseling
    • Group counseling with concurrent women’s support group
    • Case management & follow up
  Teen Dating Violence Program for teen victims of domestic violence
    Individual and group counseling
    Community Awareness, Education, and Outreach Presentations
    Case management & follow up

Safe Alliance – Victim Assistance 704-332-9034 / 704-808-4743 (Lake Norman/Mooresville)
  • Criminal and civil court services (restraining orders)
  • Individual counseling

Safe Alliance – Shelter for Battered Women 704-332-2513
  • 24-hour crisis hotline
  • Emergency shelter for adults and children
  • Individual counseling
  • Support groups

Mecklenburg County Department of Social Services 704-336-CARE(2273)

*Most services for victims are free of charge.
Abuser (Offender) Services

IMPACT
980-721-7268
26-week private fee-based program for court-ordered or self-referred, English-speaking men in Mecklenburg, Gaston, Union, Lincoln and Cleveland counties. Mecklenburg office is in East Charlotte. Court services (case management) and customized programs provided.

NOVA (New Options for Violent Actions)
704-336-4344
Public program for court-ordered adult male, female and Latino batterers who live or work in Mecklenburg County. Located in West Charlotte.


Other Criminal Justice contacts:

Mecklenburg County Sheriff’s Department: 704-336-4728 (business hours) 704-336-3671 (after hours)
CMPD Domestic Violence Unit: (non-emergencies): 704-336-2811
Magistrate’s Office: 704-347-7844
District Attorney’s Office: 704-686-0700
Probation: 704-342-6836
Pre-Trial Services: 704-336-2027
Civil Clerk’s Office: 704-686-0520
Criminal Clerk’s Office: 704-686-0600