

WARRANTY INFORMATION – SOLAR BATTERY WAREHOUSE

Important note: Australian Consumer Law

This warranty is provided in addition to other rights and remedies held by a consumer at law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

WARRANTY STATEMENT – FUSION BATTERIES

Should any FUSION battery be deemed faulty by a Solar Battery Warehouse representative, using our standard battery test within the specified warranty period, it will be replaced by, Super Start Batteries free of charge for a battery of the same type.

Proof of purchase is required.

The benefits of this warranty are in addition to any conditions or laws imposed by State, Territory & Commonwealth Acts.

WARRANTY STATEMENT – ALL OTHER PRODUCTS

Should any product be deemed faulty by a SOLAR BATTERY WAREHOUSE representative.

The manufacturers' warranty on these products will be carried out within the manufacturers' warranty period.

ELECTRICAL COMPONENTS by the following suppliers 5 YEARS

- OUTBACK POWER
- SCHNEIDER ELECTRIC
- SMA
- MIDNITE SOLAR
- SELECTRONIC

SOLAR PANELS

10 YEAR PRODUCT WARRANTY - Covering manufacturers defects

25 YEAR PERFORMANCE WARRANTY – Panel must produce 80% of its rated capacity in 25 years (linear)

UNSPECIFIED ITEMS BRANDS OR PRODUCTS – 1 YEAR WARRANTY Against manufacturer defects

WHAT WILL NOT BE COVERED BY WARRANTY

- Normal wear and tear
- Physical damage
- Sulphation
- Incorrect Use
- Incorrect installation
- Negligence (before or during use)

- Overcharging
- Undercharging
- Faulty vehicle charging system
- The battery has been topped up with any liquid other than distilled water (for conventional types)
- Failure to maintain acid levels (for conventional types)
- Damaged caused by overfilling or incorrect filling (for conventional types)
- The markings have been tampered with
- Broken or removed vent plugs
- The battery has been repaired or modified by a third party without Super Start's consent
- You have installed a vehicle battery that has a lower capacity than is originally specified by the manufacturer of the equipment in which the battery has been used
- Stored for a long period of time without maintenance/charging
- Faulty connection, faulty wiring or improper mounting
- Incorrect use

Warranty does not cover discharged batteries or diminishing capacity due to battery age and depth of discharge.

WARRANTY PROCEDURE

All warranties are with an Australian company.

Simply contact us if you suspect there may be a fault with your battery.

Our Technicians can help with diagnosing the issue.

If the diagnosis reveals there is a manufacturers fault with the battery, it must be shipped to our store by you for testing, at you're cost (if there is one).

If found to be faulty, battery will be replaced with the remainder of the initial warranted period, in place.

This replacement battery will be shipped to you free of charge.

3 Year Manufacturer's warranty for all Fusion AGM range

5 year Manufacturers warranty for all Fusion Tubular gel range

5 year Manufacturers warranty for all Fusion Lithium range

No labour charges associated with product failure and replacement will be covered.