

ON-LINE SALES

NOTE: WE DO NOT SELL MATTRESSES OR FOUNDATIONS ON-LINE.

Buying a new bed is a very important decision that will affect your health, energy and wellbeing for the next decade to come and we don't think it is advisable to purchase a bed based on specifications and/or other people's reviews.

We recommend that you visit a store and try out our different model and firmness options to find the best solution for your individual needs. Only when you are actually lying on a bed can you find out how well your body aligns and how you perceive support and pressure relief in our different models and firmness options.

BEDDING AND PILLOWS

Please find our on-line bedding items and pillow options here: <http://www.berkeleyergo.com/shop/>

DELIVERY CHARGE

Shipping is a flat fee of \$ 5.95 per item plus \$3 for each additional item.

HOW LONG WILL IT TAKE TO GET MY PURCHASE?

Typically within a week.

If an item is out of stock we will let you know and advise estimated delivery time.

LIMITED WARRANTY

Berkeley Ergonomics products are made with performance materials to the highest quality standards. Our limited warranty extends to the original purchaser of

- Sheets and pillow cases imported by Berkeley Ergonomics
- Pillows made by Berkeley Ergonomics

which have been purchased directly from Berkeley Ergonomics.

This warranty is not transferable and in case of a claim we need to see your receipt as proof of purchase.

Our limited warranty covers defects in material and workmanship for a period of 1 year from the date of purchase. It does not cover the following:

- Normal wear and tear as a result of washing and intended use
- Normal softening and settling of fillings
- Comfort preferences
- Damage resulting from improper care of the product such as not following cleaning instructions or man/pet made damages

In the event of a defect, our sole and exclusive liability and your sole remedy under this limited warranty will be to provide repair or replacement (at our option) upon return of the defective products and proof of purchase.

Evidence of a defect and any claims must be sent to: claims@berkeleyergo.com.