

Cloud Transformation

Oil & Gas Supermajor



Business Challenge

The client engages in integrated energy, chemicals, and petroleum operations worldwide. The client was transitioning their core end user computing environment to the cloud, impacting all employees, contractors and third-party partners. The objective of this transformation was to capture the collaboration improvement and cost savings associated with the cloud, while maintaining safe reliable IT operations.

Approach

- Facilitated the IT Leadership Team through a redesign of their five-year strategy and secure the critical ownership of this transformation.
- Socialized the new IT Strategy with Executive Leadership to ensure endorsement and support across functions during a time when oil markets were extremely volatile (dropping from 120/bbl to \$30/bbl).
- Formed six separate projects under a single Cloud Program: SharePoint Online, Exchange Online, Office 365, OneDrive, Window 10, and Mobile.
- Formed an integrated program management office (PMO) to provide consolidate common services across the projects, including change management, communications, training, operational process and role mapping, metrics, governance and project controls.
- Leveraged a self-service deployment model with commoditized training, change management and support materials to decrease the cost of deployment and consulting services.
- Facilitated future state operational process and role mapping workshops to define a “single version” of the future state, and understand organizational capability gaps from current to future state.
- Architected and managed the detailed communications plans across the program and each project – engaging appropriately across the organizational hierarchy.
- Monitored key metrics throughout the program lifecycle to test and improve the technology usability, deployment, change management, training.

Results

- Strong leadership sponsorship across the business
- New lower cost change/deployment approach for future IT implementations
- Full business adoption with minimal (and well justified) exceptions
- Successful transition of over 60,000 users

Overview

- Provided program management, change management, training, metrics, communication, process mapping, and project controls resources
- Led IT and Executive leadership through a transformation of their five-year IT Strategy Roadmap
- Full adoption and implementation of core Cloud infrastructure, processes and governance.

LightRock Consulting

LightRock Consulting is a change management consulting firm passionate about helping organizations achieve sustainable change.

We specialize in delivering customized business transformation strategies to accelerate adoption and maximize the return on investment.

If you have a project impacting your strategy, people, processes, or technology, contact us to discuss how we can help.

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