Secure and Trusted Community Engagement

To ensure active involvement by members and organizations, it is our duty to offer a secure and trusted online platform that helps promote honest collaboration between parties. We are a tool for community engagement used by educational, business, and non-profit organizations, and therefore must adhere to the highest security standards possible. We have a responsibility to protect our member's privacy while simultaneously enabling social interactions that help facilitate engagement and service. Please bear in mind that certain aspects of NobleHour may require some degree of private information to be shared with organizations that you or others may work for during your membership.

Information NobleHour Collects

In order to continually improve NobleHour's operation and functionality, we gather three primary forms of information:

1. **Account or Profile Activity**

    This is information that's inputted, collected, and stored while using NobleHour. It could be your contact details or demographic data that helps match you with prospective organizations. Keep in mind that the more information you provide, the more we can help you succeed using NobleHour. Ultimately, you are free to limit certain information as you please.

2. **Automatic Information**

    We may collect and store certain types of anonymous information that help us understand how you visit or use NobleHour. This allows us to analyze trends, perform site administration, understand audience traffic patterns, and review browser capability statistics.

3. **Correspondence**

    We store all correspondence between users and organizations in order to facilitate communication within NobleHour.com. This includes new opportunities, job postings, service announcements, feedback, or informational topics from our newsletters or blogs. You have the ability to opt-out of receiving messages and alerts.

Information NobleHour Shares

We are not in the business of selling your information to others. However, to ensure the successful operation and use of NobleHour, we are required to share relevant and essential data with several entities:

1. **Portal Administrator:** Your portal administrator is responsible for account management and is a member of the organization that purchased NobleHour. For example, this may be a university at which you are a student or faculty, your local municipality, or an employer at a private or non-profit organization.

2. **NobleHour Team:** Our system administrators, support, and sales personnel may encounter your data while performing internal duties such as programming, customer support, security audits, and aggregated sales research. All of our employees practice intense security protocols when working with NobleHour accounts.

3. **Personal Information from your Resume and/or Profile**: We prohibit employers or organizations other than your Portal Administrator to search your private information. However, once you decide to share information for job postings, projects, opportunities, forums, and other activity within NobleHour, it may be viewed by members other than your Portal Administrator.

Other Areas on our Site

Third Party Personally Identifiable Information

Some features in NobleHour ask you to provide an email address to third parties. This is designed to be a "one-time" invitation for site visitation and completed referrals.

Public Areas in NobleHour

Public areas do exist within NobleHour and may be an event calendar, volunteer service listing, job posting, or other public boards and forums. Be mindful that whatever is posted in public areas can be read, collected, and used by others or by NobleHour.

How Am I Protected When Accessing Other Websites Through NobleHour.com?

We do not have control over outside website links posted within NobleHour.com nor can we influence their privacy policies and practices. Certain software features on our site may require some private information to be shared with organizations that you or others work for. These features include:

Widgets and Social Media

NobleHour utilizes social media applications such as the Facebook "Like" button, "Likes" widget, "Share This", and an assortment of other interactive mini-programs embedded on our site. They do collect information and are subject to the privacy policy of the company providing them.

OpenID Provider

We offer sign-in services using Facebook Connect or with an Open ID provider. While they may authenticate your identity, they'll also provide options to share certain personal information such as your name or email address. Some services will also allow you to post information about your activities on their site.

Is My Information Accessible or Modifiable?

Certain personal information can be added, hidden, updated, or removed. This includes email addresses, phone numbers, postal addresses, and memberships which you can review, correct, or update at any time. Upon account cancellation, your resume and member profile will be removed within 30 days. However, information that has already been shared with organizations and third parties cannot be removed.

Can I Choose Not to Provide Information?

While entering as much information possible will help improve your NobleHour experience, you can always choose not to provide certain information.

How Secure is My Information?

NobleHour.com uses Secure Socket Layer (SSL) encryption to protect your personal information from accidental loss or unauthorized access. In the rare case that an unauthorized third party is discovered, we'll provide your Portal Administrator with information on the breach, data exposure, and meet any reporting or auditing requirements deemed necessary by your organization.

Abuse Protection

In the event that you believe that your rights, wellbeing, or privacy have been compromised, please contact us immediately and inform us of the problem. Communication is vital as we need your help to protect you and other users on NobleHour.

Blogs & Forums

Our blogs and forums are publicly accessible. That means any personal information posted can be read, collected, and used by others who access them. To request post removals, please contact us. We'll do our best to remove a post, but in some cases we may be unable to do so.

Your FERPA Rights

Using NobleHour does not affect your rights under the Family Educational Rights and Privacy Act (FERPA). Since NobleHour falls under the category of a "directory" according to FERPA, our application will have no effect on your FERPA rights.

You must be 13 years or older to use NobleHour. If you're under 18, NobleHour requires the involvement of a parent, guardian, or faculty member.

How TRUSTe Helps You

In order to ensure the privacy and security of our member's accounts, NobleHour is subjected to a combination of regulatory requirements, security audits, and industry best practices. We abide by TRUSTe's compliance standards, allowing us to safely collect member data. Our TRUSTe privacy certificate can be found here.

Have more questions? Contact us!

We are happy to answer any questions you might have about privacy on NobleHour. Feel free to contact us!

For official legal and privacy information, please visit our privacy policy and terms of service.