

LUNA SIMONE HOTEL - ACCESS STATEMENT

INTRODUCTION

The Luna Simone Hotel is a family run business based in Victoria where personal care and attention are paramount. It's proximity to various transport systems and the delights of London's main tourist attractions will help to make your stay both enjoyable and convenient.

We can accommodate people with walking disabilities as long as they are accompanied. There are three steps to negotiate at the entrance of the building, and there are two twin bedrooms on the ground floor (Luna Side) and one double room, one twin room and one quad room on the ground floor (Simone side). All our rooms are en-suite but they not designed for wheelchair access. It is best to call ahead BEFORE booking to discuss your exact requirements.

The hotel is located in a period building, and therefore we are unfortunately not able to offer our guests dedicated disabled access.

PRE-ARRIVAL

For details of how to book, or how to obtain information prior to arrival, please contact us via our website, by telephone, fax or e-mail.

Contact details can be found on the link 'Contact Us' on our website.

We recommend you telephone us to discuss your requirements.

ARRIVAL & CAR PARKING FACILITIES

- Directions to our hotel, and details of local transport options, can be obtained via our website or by contacting us directly.
- There is a public car park approximately 10 minutes walk from the hotel.
- At certain times parking is free on Belgrave Road outside the hotel, subject to availability. (Free Parking is available outside the LunaSimone Hotel on Belgrave Road from Monday to Friday 6:30pm to 8:30am, Friday 6:30pm to Monday 8:30am, and on Bank Holidays. These parking spaces are subject to availability)

MAIN ENTRANCE AND RECEPTION

- There are three steps leading to the main entrance.
- Hotel has door entry buzzer system at the main entrance that allows guests to summon a member of the Reception Team.
- There are three chairs at our reception area for our guests to use.

PUBLIC AREAS

- The rooms are located on 4 floors (8 flights of stairs, 87 steps) (including the ground floor), connected by a staircase.

There is also one triple room (Luna Side), and one triple room and one quad room (Simone side) located on the lower ground floor (basement). There is one flight of stairs from the ground floor to gain access to these rooms.

- Our breakfast room is located on the lower ground floor (basement).
- There is NO lift available throughout the hotel.
- Emergency telephone is located in each room and floor.
- For reasons of fire safety, the corridors of our hotels are subdivided by self-closing, fire resisting doors.

BEDROOMS & SLEEPING AREAS

- The rooms are located on 4 floors (8 flights of stairs, 87 steps) (including the ground floor), connected by a staircase.

There is also one triple room (Luna Side), and one triple room and one quad room (Simone side) located on the lower ground floor (basement). There is one flight of stairs from the ground floor to gain access to these rooms.

- There are two twin rooms located on the ground floor (Luna Side) and one double room, one quad room and one twin room located on the ground floor (Simone Side)
- All the other rooms are located on one of the 4 floors, accessed by a staircase.
- The flooring in bedrooms is short pile carpet.
- Flat screen televisions with a remote control are provided in all bedrooms.
- All our bedrooms are **Non Smoking**.

BATHROOMS

- Bathroom floors are of a non-slip material.
- Bath mats are provided in all bathrooms.
- Soap and shampoo is provided in sachets
- All our bathrooms have showers and WC (There are no bath tubs in the hotel)

ADDITIONAL INFORMATION

- Should you require assistance during your stay please contact reception and members of our staff will be happy to do all that they can to assist.

Address:

LUNASIMONE HOTEL
47-49 BELGRAVE ROAD
Victoria, London
SW1V 2BB

Telephone: 00 44 (0) 207 8345897
Fax: 00 44 (0) 207 8282474

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Website: www.lunasimonehotel.com

We welcome your feedback to help us continually improve. If you have any comments please phone 0044 (0) 207 8345897 or email stay@lunasimonehotel.com