



INDUSTRIAL

Key Features for Industrial Establishments:

Feature	Description
Mobile Working	Many Sales staff, Mechanics, Engineers are mobile and so access while on the move is critical. With integrated WiFi, DECT or Smartphone and PC applications you can ensure you can always contact your staff whilst providing the flexibility.
Hot Desking	The Ericsson-LG allows your team to login on any phone extension and get their own personalised set up, features and access rights.
Call Recording	To ensure that customer complaints and queries are recorded and available for analysis and review, secure and compliant call recording is an essential option.
iCall Reports and Dashboards	iCall can provide simple records and dashboards with all the information Managers need to understand the business performance in answering and handling calls.
Distributed Architecture	Many Companies operate across multiple regions so the ability to provide remote location support is important. The iPECS can deliver a fully distributed system across multiple sites, all seamlessly networked together for a simple user experience.
Reduce Carbon Footprint	The iPECS offers the world's lowest power consumption of any telephone system.
Visual Voicemail and Voicemail to Email	Your team can have a virtual voicemail box and have their voicemails delivered to their email address to collect on a smartphone/tablet or PC.

Case Study:

This chain of Auto Garages was looking for a telephone system as they had seen an increase in business and they now required a telephone system so that they were able to transfer calls between departments and across the 3 sites.

We supplied them with an Ericsson-LG telephone system which allows the flexibility to work between branches using the latest IP phones. With the ability to transfer calls between branches, this has reduced costs and improved efficiencies.