

RDSS Password Management

This quick guide provides instructions for establishing a new account or resetting your RDSS password.

Quick Guide

Account Setup and Password Reset

If you are signing in to your ADEConnect account for the first time or you forgot your password, you will need to reset your password. Click the "Forgot Password" link below the "Sign In" button.



Sign in with your organizational account

Your organizational account used for sign in is your email address.

If you have forgotten your ADEConnect password, you can reset it using the [Forgot Password?](#) link.

If you are a Student Information System (SIS) user, please use that system for access to all of your ADE applications!

SIS users should only maintain their password in the SIS.

Reset of ADEConnect password does not update your SIS or Common Logon passwords.

Enter your full ADEConnect email address and click the box where it says "I'm not a robot." A window will appear informing you that a password reset link has been sent to your ADEConnect email address. Click "OK."

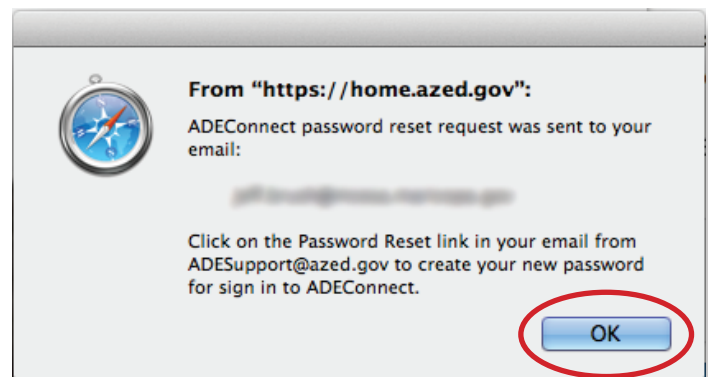


If you are a Student Information System user, please use that system for access to all of your ADE applications!

Please enter your ADEConnect email address to receive your change password information.

Enter Email

Click the checkbox to continue your secured ADEConnect password reset process

 I'm not a robot



MCESA

Maricopa County Education Service Agency

Quick Guide

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This quick guide provides instructions for signing in to a new account or resetting your RDSS password.

Open the email from ADESupport@azed.gov and click the "Password Reset" link.

Per your request, below is the ADEConnect password reset link. You will be asked to enter a new, secured password of your choosing to access your ADEConnect applications. This request will expire in 2 days from the date of this email.

If you believe this email has been sent in error, please contact the ADE Solutions Support Team.

[Password Reset](#)

Thank You,

ADE Solutions Support Team

adesupport@azed.gov

Phone 866-577-9636 or 602-542-2222

Monday – Friday, 6:00 AM - 6:00PM

Enter a new password that meets all the requirements in the ADE Password Policy. Retype your password to confirm it and click "Set Password." A new window will appear informing you that you have successfully reset your password. Click "OK" and proceed with the Sign In process.

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If you are a Student Information System user, please use that system for access to all of your ADE applications!

Please set your password for ADEConnect.

ADE Password Policy

- Password cannot contain your account name or parts of your full name that exceed two consecutive characters
- Eight characters minimum in length
- Three of the four options below must be included:
 - Contains at least one upper case letter
 - Contains at least one lower case letter
 - Contains at least one symbol [example: !,@,#,\$,%,&']
 - Contains at least one number [between 0-9]

New Password

Confirm New Password

Set Password

Successful password reset! Please Sign In with your new password.

OK