For Passengers Departing the U.S.

All passengers traveling to Japan are required to have a certificate of a negative COVID-19 test result at their departure country before boarding. Cases where passengers are unable to enter Japan are increasing. Those who do not have certifications that clearly indicate a valid specimen collection method, testing method, and testing period will not be permitted entry into Japan. We will deny boarding if we cannot confirm a valid test certificate* upon check-in.

*The test certificate will be considered valid if the testing period is within 72 hours from the departure time of the first flight sector. If you leave the airport at your connecting city, it will be considered a stopover and your test needs to be within 72 hours from the departure time of your connecting flight.

Please click on the links/QR code to view more details provided from the relevant authorities. Information is subject to change without further notice.

1. Before boarding, you must submit an attestation to the airline. (For passengers between 2 and 17 years of age, a parent or guardian must submit this document on their behalf.) Please download and fill out the following form (Attestation) and hand it to ANA staff at check-in.

2. Upon entering the U.S., passengers aged 2 or older are required to provide a negative COVID-19 test certificate obtained within 3 days of departure or documentation showing the passenger’s recovery from COVID-19 (a test certificate showing a positive COVID-19 infection within the past 90 days and a document issued by an authorized healthcare provider or public health authority that grants the passenger permission to travel). Please ensure that you are also able to present this documentation upon request from the U.S. government or state/local authorities. We will also confirm the above certificates and documentation upon check-in. For details, please refer to the U.S. government (CDC) website.

Inquiries

ANA Customer Service Center: 1-800-235-9262 (toll-free, open daily)

*For customers who are hearing or speech impaired, please dial 711 on your telephone to place a TTY relay service call to 1-800-235-9262.