COVID-19 Health & Safety Protocols
When at the Chanda Center for Health during the month of May, the following safety protocols will occur for all staff, participants and providers.

- **Staggering Staff:** For the entire month of May, we will stagger staff work hours at the Center to decrease volume of people in the building, allowing them to continue working from home several days per week.
- **Remote Services:** Our Behavioral Health & Primary Care providers will remain at home and provide telehealth services.
- **Complete covid-19 Screening:** Prior to entering the building, all parties will remain in vehicles until they have passed screening and will go directly to treatment room or work space. For participants who use public transportation, squares of tape on the ground throughout the center indicate where participants can wait in order to physically distance appropriately.
- **Masks:** All staff, providers, participants and caregivers – anyone must wear a mask upon entering the building with NO exceptions. Participants will be required to wear masks throughout the duration of their treatment, which means some participants may not want to be face down in face cradle and we will accommodate with back/side positioning.
- **Wearing Gloves:** Providers have the option to wear gloves during session and will discard between participants.
- **Wash/Sanitize Hands:** Require upon entering the building, and repeatedly throughout the day.
- **Physical Distancing:** Maintain 6 ft distance to other staff and participants as much as possible.
- **Amenities:** The coffee station and tea bar will be closed until further notice.
- **Workstations:** Each staff member must wipe down their workstation everyday upon leaving and other surfaces through the Center as they see fit.
- **Provider Room Tables:** Providers must wipe down tables after every session. All additional cushioning has been removed so that the tables only have sheets over them, for easy cleaning and reduced risk between participants.
- **Protective Screen:** We will have a protection screen at the front desk given the lobby is the busiest portion of the center.

*All participants, providers, and staff have the right to decline services or seek appropriate accommodation based on comfort level. Protocol information can be found throughout the center to remind all staff, providers and participants of our current safety measures.*