

crave

POLICIES AND CONDITIONS

PAYMENT POLICY

To reserve a spot on a Crave Fitness Holiday, a non-refundable booking fee of \$550 is required upon booking. After a confirmation has been emailed to you OR a Crave Fitness Holidays representative calls you to confirm your reservation, a courtesy hold requires payment within 3 working days to secure the reservation. Full payment (the balance of your package amount) must be made prior to 60 days of the retreat start date.

Prices are based per person, twin share (share with a friend/partner, or we can place you with another retreat guest) or for private rooms where specified or when you opt to upgrade, but DO NOT include flights. Prices are not all inclusive - lunches and one dinner are not included. Please ensure you bring enough money for extra meals and any other incidentals.

TRAVEL INSURANCE

Guests MUST have adequate travel insurance to cover all activities listed.

Please note, even if you have private health insurance in New Zealand or your respective country of residence, it is unlikely that this insurance will cover overseas trips such as the retreats offered by Crave Fitness Holidays.

For New Zealanders, you will NOT be covered by ACC while out of the country.

It is your responsibility to organise suitable travel and health insurance. Although we strongly encourage you to do so, you acknowledge that Crave Fitness Holidays is not in the business of providing insurance products and cannot be held liable if your failure to arrange suitable insurance coverage leaves you exposed, medically, financially or otherwise.

CRAVE FITNESS HOLIDAYS CANCELLATIONS

Definitions

"Cancellation" is defined as not attending your scheduled retreat, including postponing or rescheduling. "You" refers to the guest booking a Crave Fitness Holidays retreat. "We" refers to Crave Fitness Holidays. "Retreat" and "Holiday" shall be used interchangeably - both terms refer to the scheduled retreat that you book. It is your responsibility to read and understand our cancellation policy before making a reservation. Naturally, no one books with the intention of cancelling or postponing their retreat, but unexpected things do happen, so please consider purchasing travel cancellation insurance.

TRAVEL CANCELLATION INSURANCE

Depending on the policy and conditions, travel cancellation insurance may pay for some or all cancellation fees.

Strictly for informational purposes and not to be relied upon, with most agencies, this type of insurance must be purchased within 14 days of making your reservation to optimize your level of protection.

GUEST CANCELLATION POLICY

Depending on when you cancel, cancellation fees may apply. Fees are determined by the following schedule:

- If you cancel 91 days or more before your retreat start date, you will be refunded the full retreat amount that you have paid (minus your non-refundable \$550 booking fee).
- If you cancel 61-90 days before your retreat start date, you will be refunded 70% of your retreat payment amount that you have paid (minus your non-refundable \$550 booking fee).
- If you cancel 60 days or less before your retreat start date, you will forfeit your entire payment.

Due to our need to commit to accommodation and other arrangements in advance, we cannot make any exceptions to this policy

We do not offer credit for arriving late or leaving early or for not participating in particular activities included in the retreat package.

A guest can change to another retreat 30 days or more before your retreat start date for a fee of \$550.

Please note the retreat must have availability.

CRAVE FITNESS HOLIDAYS CANCELLATION POLICY

While we have never cancelled a retreat to date and will endeavor to maintain this record, if Crave Fitness Holidays must cancel or change a scheduled retreat date for any reason whatsoever, you're entitled to transfer your full retreat payment to another retreat (either scheduled or at some future time). Alternatively you may request a refund of your applicable payment, which will be accommodated for insofar as is possible, taking into consideration any non-retrievable costs to which we committed in anticipation of your retreat.

Crave Fitness Holidays is not responsible for your expenses incurred in preparation for any cancelled retreat such as other accommodation, airline tickets, loss of work, and/or other costs associated with preparing for your trip.

PASSPORTS, VISAS AND DOCUMENTS

It is the responsibility of each participant to obtain a valid passport, visa(s) and necessary certificates for any country to be visited in connection with a Crave Fitness Holidays retreat.

THIRD PARTIES

Crave Fitness Holidays holds no responsibility for the actions or omissions of third parties or independent contractors, including in the event that they modify the nature of a service on a retreat as compared with the advertised nature of the service.

GENERAL WAIVER

You acknowledge that during a retreat you participate voluntarily in any and all activities arranged by the retreat organizers, and insofar as legally permissible, surrender your right to any cause of action against Crave Fitness Holidays or any Crave Fitness Holiday staff member or contractor, arising from any loss or damage to person or property that occurs during a retreat.

Photo / Video Release

I hereby grant to Crave Fitness Holidays the absolute and irrevocable right and unrestricted permission to use photographic portraits / images / videos in which I feature that are taken during the course of the retreat to use / republish / copyright, etc. for commercial use in association with Crave Fitness Holidays' business.

I hereby release and discharge Crave Fitness Holidays from any and all claims and demands arising out of or in connection with the use of the photographs and video footage, including without limitation any and all claims for libel or invasion of privacy.

By booking into a retreat you agree to all policies above. For any questions or queries, please email us at hello@cravefitnessholidays.com

