Health Care Navigator

Lenox Hill Neighborhood House, widely recognized as one of New York’s premier human services providers, is a 127-year-old settlement house that provides an extensive array of effective and integrated services—social, educational, legal, health, housing, mental health, nutritional and fitness—which significantly improve the lives of 16,000 people in need each year, ages 3 to 103, on the East Side of Manhattan. Our clients include older adults, homeless and formerly homeless adults, children and families, recent immigrants, disabled persons, adult learners and more. For more information on Lenox Hill Neighborhood House, please visit lenoxhill.org and check us out on Facebook or Instagram.

Lenox Hill Neighborhood House’s Legal Advocacy Department has an immediate opening for a Health Care Navigator who will help link low-income individuals and families to appropriate and affordable health insurance. Our Health Care Navigator will play an integral part in helping uninsured New Yorkers access the quality health insurance they are entitled to, through the Affordable Care Act and the New York State of Health Marketplace. Our Legal Advocacy Department’s fourteen attorneys and five legal advocates assist over 2,000 low-income individuals and families each year with diverse civil legal issues such as housing, health care, government benefits, employment law and advance directives. We operate through a multidisciplinary holistic approach to legal representation, such that our clients receive assistance not only with their civil legal needs, but also have access to our social workers, case managers, ESOL classes and more within our organization. This synergy of legal advocacy and social services creates a powerful tool to achieve social and legal justice for those in need.

Reporting to our Director of Legal Advocacy, the Health Care Navigator will:

- Conduct community outreach and education about health insurance, subsidies and tax credits available through the New York State of Health Marketplace
- Provide information, counseling and intensive application assistance to eligible individuals including immigrants, low wage workers, homeless and formerly homeless adults, families with children and other low-income New Yorkers
- Create and manage relationships with community-based partners with regard to health insurance access
- Ensure quality assurance, data management and project evaluation for our Health Insurance Enrollment Program
- Supervise volunteers and interns

Qualifications:
A successful candidate will demonstrate: an interest in expanding access to health insurance and a commitment to social justice; excellent written and oral communication skills; the ability to
respond sensitively to the needs of our clients; proficient computer skills; and the ability to work both independently and as part of a team in a fast-paced environment. **BA or BS degree with relevant experience required.** Fluency in Spanish is preferred. Excellent benefits package.

**To Apply:**
Applicants should send a cover letter, resume and list of references to healthcarenavigator@lenoxhill.org. Applications will be accepted on a rolling basis until the position is filled. No telephone calls please.

At Lenox Hill Neighborhood House we value respect, integrity, diversity and integrity. We are an equal opportunity employer. Lenox Hill Neighborhood House prohibits discrimination and harassment of any type and affords equal employment opportunities to employees and applicants without regard to race, color, religion, sex, sexual orientation, gender identity or expression, pregnancy, age, national origin, disability status, genetic information, protected veteran status or any other characteristic protected by law. Lenox Hill Neighborhood House conforms to the spirit as well as to the letter of all applicable laws and regulations. The policy of equal employment opportunity (EEO) and anti-discrimination applies to all aspects of the relationship between Lenox Hill Neighborhood House and its colleagues.