

s and more inside...

**Any other questions?**

If you should have any questions at all about the PVS service or the locations nearest you, please visit our website at

[www.pvs.ca](http://www.pvs.ca)

or  
call us at :

1-800-668-6444

We will be glad to help you!



The BEST  
Eyewear and Hearing  
Savings available to  
PVS plan members!

## Quick Facts...

### What is PVS?

PVS is a preferred provider network company, established to enhance the group benefit plans for plan members and families of Great-West Life, Manulife Financial, Sun Life Financial and the Chamber of Commerce Plan.

The enhancement is in the form of discounts available from a network of preferred providers for vision and hearing correction products and services.

### How much of a discount can I expect with PVS?

PVS discounts for eyewear are **up to 20%** depending on the outlet and other promotions offered when you make your purchase. However the discount may not apply on top of special promotions or store sales that may be taking place at the time.

The PVS discount for hearing aids and hearing devices is 10%, resulting in considerable savings for you and your family who make use of PVS hearing correctional service.

### Can I really save money with PVS?

Yes! Consider that on a \$200 pair of eyeglasses an average savings of 15% will save you \$30. Now consider that your glasses could easily cost much more than \$200. With PVS, your savings will increase. They increase even more if other members of your family also purchase prescription eyewear.

### How do I get a PVS discount?

Your group insurance certificate or a PVS card is proof that you are eligible to receive the PVS discount. Simply visit the PVS website at [www.pvs.ca](http://www.pvs.ca) and use the handy provider locator or call the toll free customer service line at **1-800-668-6444** to find the location of a PVS provider near you. Then show your eligibility card at the moment of purchase and pay a reduced price.

## Eyewear...

### Do PVS discounts apply to contact lenses?

This will vary by store. If you click on the link "ClearlyContacts.ca" for home delivery, discounts of 30-50% are available. See website for more details.

### Do the discounts apply to non-prescription eyewear too?

Some PVS providers will give you the discount on non-prescription eyewear, such as sunglasses, even though it is not in their agreement. It is up to the individual outlet.

### I received a PVS discount at one store, but later found that the same eyeglasses were cheaper somewhere else even without the discount. How can that be?

Many eyewear dispensers across Canada offer variations of a product's style, quality, service level and price. The PVS network contains reliable practitioners at all ends of the spectrum. When you use PVS, we guarantee you will pay less at any participating outlet than you would without PVS. The final decision of where to buy remains yours.

### I bought my eyeglasses already but forgot to show my PVS card. If I return to the store can I still get a discount?

Practitioners are not obligated to give you a PVS discount if you identify yourself as a PVS cardholder after the moment of purchase. *Moment of purchase* means when you find out the price of the product and agree to make the purchase.

### I have heard of opticians and optometrists. Is there a difference between them?

Yes there is. Opticians are licensed to dispense prescription eyewear, but cannot write prescriptions. Optometrists are licensed to examine eyes, write prescriptions for corrective eyewear and dispense eyewear products.

For your convenience, PVS has both opticians and optometrists in its network. Of course the method of pricing eyewear products by opticians and optometrists differs from province to province. Before purchasing eyewear, call PVS to find out if the discount is honored.

## Find these answers

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## Eyewear

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