

OpenText™ ApplicationXtender xPlore Full Text Search

Find relevant information quickly and easily

Collaborating on projects within a single department can be a challenge in any organization and this challenge is only heightened when the work involves individuals across various disciplines, regions, or business units. Effectively capturing the knowledge that exists in the realm of the subject matter experts, understanding what's contained within the information assets that already exist, and keeping tabs on who's responsible for what and when requires high level orchestration that is often lacking.

Finding relevant information quickly is a challenge. Organizations continually strive to incorporate full text search capabilities to increase productivity, speed access to relevant information, and help put their business-ready content to work. With OpenText ApplicationXtender xPlore Full Text Search add-on module, organizations can make information easier to discover and help business users put information to work quickly. The Full Text Search module automatically extracts key concepts from content within ApplicationXtender—making information readily available.

Superior performance

Most users search for information on an application-by-application basis, which can be time consuming and frustrating. ApplicationXtender xPlore Full Text Search enables a single point of search for all information, saving organizations significant time and money. ApplicationXtender xPlore Full Text Search provides flexibility for organizations that store documents in a variety of formats throughout systems, and that perform unstructured searches for content within repositories.

BENEFITS

- *Increase knowledge worker productivity by making relevant information easier to access*
- *Reduce risk by expediting the retrieval process*
- *Improve customer satisfaction by providing users easy, quick access to relevant content*
- *Make better-informed decisions by accessing relevant information in the moment*

Powerful search capabilities

For organizations with indexing requirements, a Full Text Indexing environment lets users search unstructured data through various advanced search methods to quickly and easily locate specific information. Full Text searches can be performed on a variety of document formats, including computer output to laser disk (COLD)/ERM documents, text renditions of image documents (OCR'd images), HTML and XML, as well as many third-party application documents such as Microsoft® Word®, WordPerfect, Microsoft® Excel®, or Adobe® PDF. With most file formats, all search hits are highlighted directly on the document, and users can easily navigate between hits by a click of a button.

Various powerful search methods, such as simple word, wildcard, stemming, proximity, and thesaurus, make information easier to find. Also, text searches can be combined with ApplicationXtender keywords or date range searches to define and limit the documents returned. These searches are significantly faster than regular text searches.

The Full Text Indexing environment has proven value in the public sector vertical when agencies must comply with the Freedom of Information Act by making sure information is readily available upon the request of constituents. Legal departments and other organizations can implement Full Text Indexing capabilities to search unstructured documents, such as testimonies during the discovery phase of a legal case. Healthcare organizations and scientific communities can search physician and research notes, so others within the organization can use existing information to speed up the diagnosis or research process activities.

Key features:

- Powerful search functionality
- High performance and scalability
- Improved supportability and ease of use
- Combined keyword and full text searches for a powerful solution that quickly returns precise, search results
- Advanced search functions without complex search syntax, including thesaurus, stemming, proximity, and wildcard searches
- More than 200 file formats to search out of the box
- Role-based user access to ensure appropriate access to information

OpenText Template Workspaces

OpenText Template Workspaces, a solution offering that is part of the OpenText ECM Suite, drives business value across a number of lines. It enables organizations to take the complexity out of collaborative, content-driven knowledge work while easing the burden on IT departments, making Information Governance an innate part of everyday business processes and encouraging user adoption with an easy-to-use interface and promise of improved efficiency.

Reduce risks

With strict governance and compliance policies in place, missing critical information is unacceptable and very costly. The ability to filter files and content is critical for any application platform leveraging unstructured information—a content form that dominates enterprise landscapes. This ability not only adds business value by expediting the retrieval process, but it also significantly reduces the business risks associated with excessive information.

Improve customer satisfaction levels

Relying on manual processes frequently results in numerous procedural bottlenecks and obstacles that negatively impact the customer experience, customer loyalty, and repeat business, contributing to lower productivity and higher operational expenses.

ApplicationXtender xPlore Full Text Search lets users quickly access the right information in order to satisfy customers, improve customer service, and promote customer loyalty. ApplicationXtender xPlore Full Text Search capabilities provide customer-facing business users with convenient web-based and desktop access to relevant content. This important add-on provides users a holistic view of the available pertinent information, allowing them to provide better customer service that helps to retain and satisfy their current customer base.

Access information quickly and easily

ApplicationXtender xPlore Full Text Search enables users to quickly discover and access information easily—to make better-informed decisions.

For more information on ApplicationXtender xPlore Full Text Search or ApplicationXtender, visit documentum.opentext.com/application-xtender

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