



## Silent Auction Rules

1. Bidding will begin at 3pm on Wednesday, November 3, 2021 and end at 12:30pm on Tuesday November 9th.
2. All bidding will start with the posted minimum bid. All successive bids must be made in at least the increments specified.
3. In the event of a bidding process dispute, Assistance League Chicagoland West reserves the right to determine the successful bidder.
4. All winning bidders will be notified by our partner, GiveSmart, on their cell phones.
5. You will also receive a request to finalize payment. You may select to use the credit card on file or enter a different credit card. Payment with cash or check is not allowed.
6. If you are at the event, then you can pick up your winning items after the program is concluded.
7. If you have not picked up your items at the live event, you will need to collect your winning items from our office at 120 E. Ogden Ave, Hinsdale, IL 60521 between 3pm and 7pm on Wednesday November 10th, between 11am and 1pm on Saturday November 13th, or between 11am and 1pm on Monday November 15th. You may be asked to provide ID.
8. To schedule a different pickup date/time, please email [booksandbrunch@alcw.org](mailto:booksandbrunch@alcw.org). Failure to claim items within 3 weeks of the event will result in forfeiture of the prize.
9. Should pick up from our office not be possible, we can arrange for your item to be shipped to you. Shipping charges will apply and be the sole responsibility of the winning bidder. We will do our best to find fair and reasonable rates and a reliable method of shipment. Your credit card on file will be charged.
10. All sales are final. There will be no cancellation of sale under any circumstances.
11. Please note that some gift certificates specify certain dates and times that they may be claimed and may be subject to limitations.
12. Assistance League Chicagoland West assumes no responsibility in the event that the entity providing the service/product goes out of business or cannot deliver the service/product.
13. The donor and the bidder agree to hold Assistance League Chicagoland West harmless from any claims, liabilities, and causes of action arising from the transaction between the donor and the winning bidder.