

Expedite Fee

Gunther Weiss Scientific always tries to be flexible and rearrange our shop floor production in order to accommodate our customers' expedited delivery dates. Please remember that when you order supplies from Gunther Weiss Scientific you are ordering a handmade product. The glass Jones Tubes Gunther Weiss Scientific produces is "Made-to-Order." We carry no inventory other than the raw material required to produce our tubes.

Our expedite fee of \$60.00 is equivalent to one-half hour of shop time. It will be assessed whenever:

- Delivery schedule requires rearranging our production schedule. Our production schedule generally allows for completion of orders in 48 hours, but is subject to fluctuation depending upon shop floor workload.
- Due to the lead time pick-up requirements of FedEx we are unable to ship same-day. If you need true same-day shipping, please consider using UPS.
- Purchase order processing will not be completed until the purchase order has been amended to reflect acceptance of the expedite charge, or its acceptance by email.
- The expedite fee includes the FedEx fee (\$5.00) for package pickup reference below.

Choosing our Preferred Carrier, UPS

- Expedite fee still applies to any shipment meeting the expedite fee criteria above.
- Orders received before 10:00 a.m. PST can be manufactured and shipped same-day, if our production schedule allows.

FedEx Package Pick-Up Surcharge

- A five-dollar surcharge will be assessed on all shipments with a FedEx shipping requirement.
 - Gunther Weiss Scientific does not have a daily pickup from FedEx due to the logistical structure of FedEx and the location of our facility. We have experienced extremely poor service from FedEx that is inconsistent at best.
 - Additionally, you can expect a one-day delay on all shipments requiring FedEx delivery. The delay is due to the timing of when we need to call for a pickup (24 hours prior).
 - They also assess a service charge for coming to our facility to pick up outgoing packages.
 - Shipping via FedEx will not be completed until the purchase order has been amended to reflect acceptance of the FedEx pickup service charge. The expedite fee includes the fee (\$5.00) for package pickup.
 - FedEx requires all packages to be ready by noon when picking up from our facility, which does not allow for Gunther Weiss Scientific's "Just-in-Time" manufacturing.
 - FedEx sends two trucks to our facility to pick up "Express" and one truck for "Ground." We feel that this practice is not only inefficient but a waste of energy resources. This FedEx practice of two separate pickups is not "Green" and bad for our planet.