Recognizing that people rely upon us 24/7, the Response Center is built with the most advanced infrastructure of equipment to optimize response time and improve service reliability.

Even if you cannot speak or can’t be heard, the Response Center knows who you are and who to contact.

When you enroll, a personalized file is created in our HIPAA compliant, secure database containing all critical information. This information is immediately displayed so that a trained operator can respond quickly to assist you.

When you need help, press the personal activator.

The two-way voice console dials the 24-hour Response Center. Response Center operator speaks with you over the console to decide upon proper action.

Response Center operator coordinates the appropriate responder - emergency services, caregiver, family member, neighbor.

Call for more information or to order your Alert System today.

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Home Is Where the Heart Is

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Personal Alert Systems
Product Guide
The Tunstall Vi is our most technologically advanced personal emergency response system. The Vi incorporates crisp, clear, two-way voice communication, and reliable connectivity that works over traditional, digital, and VoIP phone connections.

The CEL is Tunstall's cellular personal emergency response system. The number of people eliminating their landline home telephone services is ever increasing. Tunstall's CEL enables the same features and benefits offered by traditional PERS by using a cellular network*.

Mobile-Mate is a mobile safety device that allows subscribers to remain active and independent, at home or on the go. Mobile-Mate operates on a cellular network and features GPS & LBS technology**, 3-way conferencing, and optional automatic fall detection***. Whether at home, in the garden or on a walk, subscribers can feel secure knowing that help is readily available.

The iVi Intelligent Pendant with fall detection works with Tunstall’s Caresse, Vi, or CEL personal emergency response systems, replacing the standard personal activator. The iVi features a standard help button, automatic fall detection technology***, and a not-worn alert.

Live with confidence

When seconds count, an Alert System can make a vital difference. According to the New England Journal of Medicine, getting help within one hour after a fall improves survival rate by more than 90%.

- 24/7/365 monitoring service
- Over 50 years experience in remote care and safety monitoring
- Two US-based Response Centers
- Over three million subscribers monitored worldwide
- Notification to emergency responders, caregivers and/or family
- 140 languages available at our Response Centers
- Highly trained and qualified Response Center operators

*The CEL500 requires a satisfactory GSM cellular network connection to operate as intended. Coverage may not be available in all areas and may change after system activation due to a number of factors.

**Location accuracy may vary depending on environmental conditions. Mobile-Mate is not intended to diagnose, treat, cure, mitigate, or prevent any disease or other health condition.

***Fall detection feature may not detect 100% of falls. If able users should always press their help button when they need help.