

ONLINE RETURN/EXCHANGE FORM

In order for us to provide you with a seamless shopping experience, if you wish to return any of the goods you have purchased, please make note of the details below before contacting SHOP NON directly.

All returned items must be:

- Returned within our **10 days return policy**. We request that all return orders be postmarked no later than **10 days** from date of receipt. Returns cannot be accepted after this time and will be sent back to customer.
- Unworn and in their original condition with NON tags attached.
- Returned with a copy of the invoice & a copy of the attached form filled out.
- Goods must be returned to

SHOP NON ONLINE
3000 Lawrence St.
Denver, CO 80205

Exchanges:

- Exchanges are subject to stock availability and our **10 days return policy**.
- Exchanges are only available if goods have manufacturing fault, are received damaged, or wrongly described.
- All items are quality controlled and checked for any faults before they are dispatched to customers. Should you receive an item that is not in perfect condition, please contact us immediately.
- If you would like to change styles, we would suggest requesting a refund & purchasing your desired item separately.

Refunds:

- Sale items are non-refundable.
- Refunds will be credited to the original purchase method and subject to our **10 days return policy**.
- Customs duties and sales taxes, if paid by receiver, are non-refundable through NON.
- Please note card refunds may take up to 10 business days to complete, depending on your card provider's processing time.

Postage:

- We do not cover shipping costs for returned goods, and we accept no responsibility for the loss of goods being returned.
- Shipping charges are only refundable on items that have a manufacturing fault, are received damaged, or wrongly described. Shipping will not be refunded if there are other items listed on the invoice when a faulty item is returned.
- In the event that you received a faulty item, we will send out exchanged items at our own cost.

If you have any questions which have not been answered after reading the above please contact us via our website's contact page or email us at info@shopnon.io.

DATE _____

ORDER ID _____

Contact Details:

FIRST NAME _____

LAST NAME _____

EMAIL _____

ADDRESS _____

PHONE _____

I am returning my goods for:

Refund Exchange

Reason for return:

Returned item(s):

STYLE NAME _____
STYLE CODE _____
SIZE _____

STYLE NAME _____
STYLE CODE _____
SIZE _____

STYLE NAME _____
STYLE CODE _____
SIZE _____

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