

Discrimination is Against the Law

UBMD Family Medicine complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. UBMD Family Medicine does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

UBMD Family Medicine:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact your site manager or coordinator noted below.

If you believe that UBMD Family Medicine has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Amherst site: Brittany Tilleli, Site Manager, 850 Hopkins Road, NY 14221, 716-688-9641, fax 716-688-9644 or btilleli@buffalo.edu. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Brittany Tilleli is available to help you.

Jefferson site: Irvette Bittles, Site Manager, 1315 Jefferson Ave. Buffalo, NY 14208, 716-332-3797, fax 716-332-3747 or ihorgan@buffalo.edu. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Irvette Bittles is available to help you.

Sheridan site: Marla White, Office Coordinator, 2465 Sheridan Dr. Tonawanda, NY 14150, 716-835-9800, fax 716-835-9888 or marlawhi@buffalo.edu. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Marla White is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800. 번으로 전화해 주십시오.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

רופט אפצאל פון פריי סערוויסעס הילף שפראך אייך פאר פארהאן זענען, אידיש רעדט איר אויב: אויפמערקזאם
Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800.

লক্ষ্য করুনঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১- Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800.

ب رقم اتہ صل ب الامجان لك تہ توافر ال لغوية المساعدة خدمات ف إن ال لغة، اذكر تہ تحدث ك نت إذا :ملحوظة
Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

1- ك رين ك ال - ب بين د سد ت ياب م بين م فت خدمات ك ي مدد ك ي زي بان ك و آپ ت و ب بين، ب ول تے اردو آپ آگ ر : بخ بردار
Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në Jefferson site 1-716-332-3797, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800