



Cutshop[®] Guarantee

It is our pleasure to include this guarantee with every product you receive from our Franchises:

This guarantee is based on our "Cutshop[®] Standards" which is available on our website www.cutshop.com which makes specific reference to:

- 01. Dimensions,
- 02. Delivery dates,
- 03. Finishes.

We will rectify any product that is defective and directly attributed to our workmanship at no charge to our clients and within the "Express" time frame as laid out under our turnaround and delivery times schedule.

We will deliver your job within the agreed time frame. Should we not live up to this promise, you will receive Cutshop[®] services for free. i.e. the cutting and the edging (**the materials are still billable**).

Yours Sincerely,

DAVE SUTHERLAND
DEBBIE SUTHERLAND

Cutshop[®] North Shore

Turnaround & delivery times



01 
Standard

4 to 5 working days
Our 'Standard' service has a four to five day turnover time. This is perfect if you do not need your material back for a week or more.

02 
FastTrack

3 working days
Quicker than our 'Standard' service, the 'FastTrack' option will ensure you get your job back within three working days.

03 
Express

1 to 2 working days
Sometimes you will need to get your material back on the same or the next day. Our 'Express' option will help you get the job done.