

Social Work Report January 2012

Department Summary

Please summarize your department's work this month

- 1-Followed up with students who were absent
- 2-Visited families in the community
- 3-Provided counseling sessions
- 4-Registered for a 3-day evaluated workshop, to be conducted by CHAB DAI at RKF office
- 5- Registered for Leadership training and self development training for all staff
- 6- Conducted a Butterfly trip to Tamao Resort
- 7- Conducted Butterflies meeting at Railway II.
- 8-Updated Budget Planning (annual work plan, monthly plan) for the year 2012
- 9- Prepared new objectives and job descriptions for social teams for the coming year
- 10- Ms. Davan attended Community Best Care CBC meeting with Chab Dai org
- 11- Monitored the progress of two students who travelled overseas for football, assessed their standard of living, and change in attitude upon their return

Department Highlights

- Aple and RKF cooperated to collect evidence of sexual assault. However the evidence collected was not enough to charge the offender. Aple tried to collect further evidence and obtain eyewitnesses. Aple also worked with the parents to understand their willingness to cooperate and bring the case up for polic attention. Aple will have to interview another two children in order to verify the case before officially making a request for police investigation.
- Social Team will attend a three day evaluated workshop with CHAP DAI (8,9,10 Feb 2012)
- Social Team will take part in Leadership training (7 Feb 2012)
- Butterflies meeting at Railway II.
- Butterflies field Trip to Ta Mao Mountain in Ta Keo province.
- Attended self-development training at RK.
- Led advocacy walk on 16-01-2012.
- Ms. Davan attended Community Best Care CBC meeting with Chab Dai org.
- Recruited new kindergarten students for the upcoming class at Compassion House.
- Recruited 8 children for the kindergarten class at Alex.

- Maintained contact with lead members of each community regarding trafficking and public health issues.
- Compiled a list of students who would like to participate in the football team and forwarded this to Riverkids Education department.
- Monitored the progress of two students who travelled overseas for football, assessed their standard of living, and change in attitude upon their return.
- Held social team meetings, every Friday afternoon, to share current information about the communities to be then relayed at management meetings on Saturday mornings. The social work team is then de-briefed on Mondays regarding issues arising from the weekend meetings.
- Visited 37 families in the community.
- Provided counseling to one child and one young adult.

Department Challenges

1. Lack of understanding on how to carry out activity planning
2. Requires more coaching to apply social procedures and policies
3. Some parents had little time to meet us when we made an appointment with them
4. Some families forced their kids to do trash collection to support the family
5. Some families moved very often and did not let us know where they were; others have many requests which we cannot support.
6. Some families did not cooperate with us in encouraging absent students to come back to school.

Next Plan:

1. Start coaching and on-the-job training on social work procedures
2. Check the Bootstrap program attendance list for those that are working at other shops or HAGAR org.
3. Provide money for food and pocket money to young women in bootstrap program every weekend.
4. Follow up on women training at other shops such as Beauty salon shops, sewing shops, and other work places.
5. Meet with bootstrap group every week and conduct sharing of experiences at their work place.
6. Counsel young woman who face problems with their studies or at their work place.
7. Follow up with absent students in four communities.
8. Counsel families or children who face problem with their studies or in their homes.
9. Visit and follow up on (Bootstrap) families every week.

10. Visit families in out project and Cham family.
11. Recruit new children to attend the next class at Kilomet 6.
12. Implement revised case file intake and assessment forms.
13. Continue to co-operate with the authorities and other partnerships including fellow NGOs etc.
14. Continue to cooperate with Aple to investigate the sexual assault case that happened in community

Sign-off by Department Head



Butterflies Club

Reporting:

Staff in charge of report: Miss. Srun Sokkhim

Highlights

1. The women understood the lesson which we provided.
2. The women feel relaxed and happy during the trip.

Challenges

1. A few women go out with clients and are not able to return on time
2. The women prefer games to lessons

Next Month

Please briefly describe activities planned for next month

- *Field trip to Soun Tek Santipheap at Kandal province.*
 - *Life line by Miss. Davan.*
 - *Good parents by Miss. Sokkhim.*

Activities This Month

Activity	Date	Participants	Notes
<i>Meeting with women at Railway II.</i>	<i>11-01-2012</i>	<i>18 women attended the meeting</i>	<i>We asked them about their feelings after we visited a resort in the province. Moreover, we informed them of the end-date of the</i>

			<i>project (March 2012) and took photos of them.</i>
<i>Field trip to Ta Mao mountain in Ta Keo province.</i>	<i>18-01-2012</i>	<i>27 women attended our field trip.</i>	<i>We trained them on personal development and children's health.</i>

Current clients attending Butterflies

Name	RKID	Progress
LT		Woman from Psa Touch
KS		Woman from Psa Touch
CSE		Woman from Psa Touch
RS		Woman from Doeum Kvet
SB		Woman from Doeum Kvet
DS		Woman from Doeum Kvet
CP		Woman from Doeum Kvet
TP		Woman from khlung Sang
BS		Woman from khlung Sang
BS		Woman from khlung Sang
BS		Woman from khlung Sang
LS		Woman from Railway II
TS		Woman from Railway II
PS		Woman from Railway II
LC		Woman from Railway II
SK		Woman from Railway II
HS		Woman from Railway II
SS		Woman from Railway II
SS		Woman from Railway II
TS		Woman from Railway II
CM		Woman from Railway II
CS		Woman from Railway II
SS		Woman from Railway II
CS		Woman from Railway II
CN		Woman from Railway II
KN		Woman from Railway II
LS		Woman from Railway II

New or Return clients attending Butterflies this month

Name	RKID	Progress
BS		Woman from khlung Sang(return)
SS		Woman from Railway II (return)
SS		Woman from Railway II (new)
CS		Woman from Railway II (new)
CN		Woman from Railway II (new)

LS		Woman from Railway II (new)
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2. Bootstraps (Career Pathway Training)

Reporting:

Staff in charge of report: Ms. Try Davan

Highlights

1. 09 Jan 2012, CS returned to vocational training (Beauty salon).
2. 14 Jan 2012, NS saved enough money to buy a sewing machine, while the rest of the amount was provided by her mother.

Challenges

1. Miss. SP stopped work at Tokyo hotel, so we will need to cut her food box allowance until she can find herself another job.

Next Month

Please briefly describe activities planned for next month

- *Check the Bootstrap attendance list for those that are working at other shop or HAGAR org.*
- *Provide an allowance for food box and pocket money to young women in the bootstrap program every weekend.*
- *Follow up with women at other shops where they are receiving training such as Beauty salon shop, sewing shop, and the work place.*
- *Meet with the bootstrap group every week and conduct sharing of their experiences at their work places.*
- *Counsel young women who face problems with their studies or their work places.*

Family Visits and Counselling

Reporting:

Staff in charge of report: Miss. Sokkhim, Miss, Davan, Mr. Chin Chea, Mr. Theany

Highlights

1. SS who studies at Beltie School returned to school.
2. Counseled SP who works at Tokyo hotel and encouraged him to work hard.
3. RSL, who studies at the kindergarten at Alex, returned to class.

4. Visited six different families living in the various communities including Blum, Compassion House and residents outside the city.
5. Undertook joint visits (with the Education Department) to assess the standard of living of new Kindergarten students enrolling at Compassion House.
6. Tracked the progress of all students who had participated in overseas football program between 2008-2011 to assess their change in attitude, standard of living and current achievements i.e. Whether they have graduated etc. The students visited include: 2008 (Australia), LMW/SY; 2009 (Italy), CR/KV/KT/MM; 2010 (Brazil), HSR/CTV; 2011 FYP/NO.
7. Provided the Education Department with a total of 24 children (boys and girls) who wish to participate in the football team.
8. Discussed use of the current intake form and currently considering other models/strategies to conduct family assessments.

Challenges

1. CH's mother in Psa Touch village did not cooperate and does not encourage her children to study. Instead she forces him to collect trash.
2. Few families in Psa Touch moved to the provinces, so they can no longer allow their children to continue their studies here alone.
3. Some families are so poor that they need their children to go out and earn an income to support the family, hence these kids are often absent from class.
4. Some parents within the community often fail to co-operate with the social workers i.e. Failing to keep appointments.
5. Some families fail to notify social workers when they move to another area.
6. There are many parents requesting financial support from Riverkids. For example towards rent, electricity etc and the department is unable to finance these growing demands.
7. Some families who have more than one child (but only one child attending Riverkids) request help, ex: with gaining access to the hospital for the other sibling who is not involved in the program. In these situations we refer them to local hospitals. For example where the local hospital offers free treatments.
8. One kid got sick and the parents had to borrow money to send the child to hospital because we do not have the money to help them.
9. People in the village are unemployed and RK is unable to help all of these people.

Next Month

Please briefly describe activities planned for next month:

- Follow up on absent students in four communities.
- Provide counseling for agent case.
- Visit families living at Phsar Touch village every week.
- Provide counseling to families or children who face problems with their studies or in their lives.
- Visit and follow up with (Bootstrap) families every week.
- Visit families in out project and Cham family.
- Recruit new children to attend the next class at Kilomet 6.
- Implement revised case file intake and assessment forms.
- Continue to co-operate with the authorities and other partnerships including fellow NGO's etc.
- Visit 30 families in various communities including Blum, Kilomet 6, and Alexandra.

Special events and workshops

- **On 08 Jan 2012: The social team** attended Self-Development training with Mr. Lim Vannak.
- **On 16-Jan-2012: Miss. Sokkhim** joined the advocacy walk with Micro-business staff.
- **On 18 Jan 2012: Ms. Davan & Ms.Sokkhim** joined the butterfly field trip to Tamao Mountain resort.
- **On 19 Jan 2012: Ms. Davan** attended **Community Best Care CBC** meeting with Chab Dai org.
- **On 20 Jan 2012: Ms. Davan, Ms. Sokkhim; Mr. Chin Chea; Mr. Net Virak: The social work team** met with Mr. Sophea.
- **On 12 Jan 2012: Mr. Chin Chea** and the Education Department visited 36 families to assess the standard of living amongst students attending Compassion House.
- **On 14 Jan 2012: Mr Chein Chea** met with three Heads of Community (Kilomet 6, Compassion House and Blum)
- **On 16 Jan 2012: Mr. Chin Chea** transferred essential information regarding attendees of football club to Education Department
- **On 17 Jan 2012: Mr. Chin Chea** and other committee members met to consider applicants for new Kindergarten Class at Compassion House. The committee selected 20 eligible families out of the 36 initially identified.

Family Visits

Name	RKID	Staff Visiting	Date	Reason	Our Help	Outcome
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YN (kindergarten, male)		Sokkhim & Davan	3-01-2012	Absent from kindergarten.	We visited his house and asked her old sister about his absence.	He has moved to Batambang province with his parent and so he will drop out of kindergarten.
SP		Sokkhim & Davan	3-01-2012	Follow up with her work	We encourage her to go to work and to work hard. If she faces problems, she can meet us and discuss them together.	She will inform us if she faces problems.
YS		Sokkhim & Davan	3-01-2012	Follow up on her absence.	We talked to her grandmother and encourage her to cooperate with us. We told her to let us know if YS often goes out and stays out at night.	She is happy to cooperate with us.
SS		Sokkhim & Davan	3-01-2012	Absent from Beltie school.	We talked to her sister and encourage them to send her to study. Moreover, we suggest that she should ask for permission to be absent from school.	They will cooperate with us.
SS		Theany	3-01-12	They want to return their 5 kids to studies at RK.	Provided counseling to make sure that they will not take the children out of school again.	Completed the form with her and sent it to the Education staff.
SC (get ready girl)		Sokkhim & Davan	4-01-2012	Absent from Get Ready Girl class.	We went to her house but the house was locked. Then we asked her neighbor who said that C. works at a café and gets paid \$50 per month. We	We decided to put her case on hold for a while then we will set a date to meet her mother again.

					were unable to meet C.'s mother because her mother had gone to work.	
TS (get ready boy)		Sokkhim & Davan	4-01-2012	Absent from Get Ready Boy class as he is sick.	We talked to his sister to encourage him to study and inform his teachers if he gets sick or is unable to attend class.	They have agreed to cooperate with us.
SD (old get ready girl)		Sokkhim & Davan	4-01-2012	Absent from grade class at state school.	We encouraged her to study at grade class first because she is unable to study at grade three as per her request.	She will think about it and inform us of her decision later.
LKE (kid at Kilo 6)		Sokkhim & Davan	4-01-2012	Follow up on her studies and her health.	We asked her mother to encourage her to study and cooperate with us. If she gets sick, we would like her mother to take her to a community nurse or health center. We informed her that she need not pay LK because RKF already pays for the school fees	Her mother is happy to cooperate with us and will let us know if she faces any problems.
SP		Sokkhim & Davan	4-01-2012	Follow up on his decision to return to school	We clarified with SP about what he wants to do in the future and about his current living situation.	He has not agreed with us and said that he will wait for his sister to return from kompong Saom province.

<i>D's Mother</i>		<i>Ms. Try Davan and Ms. Sokkhim</i>	<i>4- 01- 2012</i>	<i>Follow up on absence from school</i>	<i>Encouraged her mother to send her to school regularly.</i>	<i>She agreed with us.</i>
KH's gandma		Thearny	4-01-12	With his father gone, his grandmother would prefer to keep him in Alex.	We talked to his grandmother and will talk to the site manager about KH's living arrangements. If we are unable to get KH a place to live, his grandma will take him back to her homeland.	Case still pending
SH		Theany	5-01-12	Absent from school.	Encouraged his family to return him to school.	The family will cooperate and encourage his studies.
CMH		Theany	10-01-12	Absent from school.	Encouraged his family to return him to school.	Has not yet returned to school
<i>RSL (kindergarten)</i>		<i>Sokkhim & Theany</i>	<i>12-01-2012</i>	<i>Absent from kindergarten.</i>	<i>We spoke to her mother about her absence, upon which she said that she is confused about the time. We explained the class schedule to her.</i>	<i>Her mother understands and promises to send her to school as usual.</i>
<i>CR (kis)</i>		<i>Theany</i>	<i>12-01-12</i>	<i>Absent from school and went to collect cans instead.</i>	<i>Encouraged his family to return him to school.</i>	<i>Has returned to school</i>
YYC		Theany	12-01-12	Absent from school for one week because grandmother was seriously ill.	Encouraged his family to return him to school.	Has not yet returned to school
OS		<i>Sokkhim & Davan</i>	<i>13-01-2012</i>	<i>Absent from state school for</i>	<i>Encouraged his family to return him</i>	<i>Promises to return to</i>

				<i>more than 3 months.</i>	<i>to school.</i>	<i>school</i>
<i>OP (get Ready Girl)</i>		<i>Sokkhim & Davan</i>	<i>13-01-2012</i>	<i>Dropped out of Get Ready Girl class.</i>	<i>Asked her if she would like to return to training.</i>	<i>No reply yet..</i>
<i>GP</i>		<i>Sokkhim & Davan</i>	<i>13-01-2012</i>	<i>Went for an operation at Siam Reap province.</i>	<i>We asked her aunt to encourage her to find a job and to take care of her health.</i>	<i>Has not returned home.</i>
<i>VS (kindergarten class)</i>		<i>Sokkhim & Davan</i>	<i>13-01-2012</i>	<i>Inform her mother to remind her of her Khmer name.</i>	<i>We would like her mother to cooperate with us and call her daughter by her Khmer name as she is not familiar with her name in Khmer</i>	<i>She will follow up and remind VS of her name.</i>
<i>NS</i>		<i>Ms. Try Davan and Ms. Sokkhim</i>	<i>13-01-2012</i>	<i>Follow Up and ask NS's mother about her work.</i>	<i>Met with NS's family and encouraged NS to work hard at her work place. Gave support to her idea of saving money to buy a sewing machine.</i>	<i>She will cooperate with us</i>
<i>YS</i>		<i>Ms. Try Davan and Ms. Sokkhim</i>	<i>13-01-2012</i>	<i>Follow Up</i>	<i>Followed up on her living conditions and asked after the health of her grandparents.</i>	<i>They will cooperate with us</i>
<i>GT and GV</i>		<i>Theany</i>	<i>16-01-12</i>	<i>Absent from school for 3 days because of a fever.</i>	<i>Encouraged family to return the children after they are better.</i>	<i>Will return to school after they get better</i>
<i>GT</i>		<i>Theany</i>	<i>16-01-12</i>	<i>Absent from school due to illness.</i>	<i>Encouraged family to return GT to school.</i>	<i>Promised to send their children to school as usual</i>
<i>SM</i>		<i>Theany</i>	<i>17-01-12</i>	<i>Ran away from home a week ago</i>	<i>Encouraged family to return SM to school when he returns.</i>	<i>Has not returned home</i>
<i>SP's Mother</i>		<i>Ms. Try</i>	<i>20-01-2012</i>	<i>Family visit</i>	<i>Encourage her to</i>	<i>She will</i>

		<i>Davan</i>			work hard at Tokyo Hotel.	<i>cooperate with us</i>
MR		Chin Chea Carolyn Delvaille	16.01.12	Follow up visit to a young man recovering at Pagoda in Kandal Province	Provided foods and toiletries. We talked with the Pagoda teacher to obtain an update of his progress. We tried to motivate him to remain at the Pagoda for a further three months.	His mother has contacted Mr Chin Chea on 27.01.12 to inform us that MS has left the Pagoda and returned home. He has requested to return to his studies at Riverkids. This is being considered by the Committee.
PP (Male, kindergrate n)		Chin Chea	20.01.12	Absent from kindergarten.	PP has just been discharged from Kantha Bopha Hospital where he has been admitted for one week with a cough and fever.	His mother has informed us that PP will return to school at Compassion House once he has recovered.
CS (Male, grade two)		Chin Chea	24.01.12	Absent from class	Grandmother informed us that CS was absent as he had gone, with his family, to their homeland for New Year Celebrations.	Returned to class.
YY (male)		Chin Chea Lim Theany Carolyn Delvaille	26.01.12	Visit to monitor living conditions and assess whether children required more school equipment.	Family requires more school materials and additional clothes (to wear at home). These were provided at current and subsequent visits.	Requires on going support

YN (female)		Chin Chea Lim Theany Carolyn Delvaille	26.01.12	Visit to monitor living conditions and assess whether children required more school equipment.	Family requires more school materials and additional clothes (to wear at home). These were provided at current and subsequent visits.	Requires on going support
KS		Theany	27-01-12	Family visit in Cham village and to provide school uniforms	Encouraged them to send the child to school regularly.	Provided them with uniforms
SR		Theany	27-01-12	Family visit in Cham village and to provide school uniforms	Encouraged them to send the child to school regularly.	Provided them with uniforms
KST		Theany	30-01-12	Absent from school	Requested that his family call him back from Vietnam and return him to school.	his mother has promised to bring him back from Vietnam
NSH		Chin Chea Net Virak Carolyn Delvaille	31.01.12	Follow up on grandmother's concerns that granddaughter is at risk of being trafficked or abused by mother & stepfather.	Met with the grandmother to discuss her concerns and agreed that counseling support will be provided to NSH to help safeguard her. Additional support to parents may be provided by social workers.	Requires on going support
SH		Theany	31-01-12	Absent from school	Encouraged them to send the child to school regularly.	Family has promised to return her to school.

Counseling

Name	RKI D	Staff	Date	Reason	Our Help	Outcome
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<i>SN</i>		<i>Ms. Try Davan, Ngim Toch</i>	<i>10 Jan 2012</i>	<i>Follow up on abuse</i>	<i>We encouraged her to talk to us in detail about the situation and ask for help form Aple.</i>	<i>She is cooperating with us</i>
<i>SP</i>		<i>Ms. Try Davan</i>	<i>25 Jan 2012</i>	<i>Absent from work at Tokyo Hotel.</i>	<i>We encouraged her to work hard at her work place and pay more attention to her job. Moreover, we wanted to see her take on her responsibility as a young woman in the Bootstrap group by being patient, thinking positively and being future oriented.</i>	<i>She will inform us of her decision later.</i>