Thank you for your interest in the Supervised Visitation Program of Parents Place Inc. We are located at Parents Place: 1570 E. Moreland Blvd. in Waukesha, WI and can be contacted by phone at 262.549.5987 or FAX at 262.970.8964 or email at executivedirector@ppacinc.org.

**What is Supervised Visitation?**
In an effort to reunite and/or maintain relationships in families involved in custody and visitation disputes, absentee parents wanting to return to their child’s life, and separation from the child due to issues of domestic violence, incarceration, child abuse and neglect, mental health, and/or substance abuse, Parents Place offers the Supervised Visitation Program.

**What is the referral process?**
The completed paperwork must be returned to the office. There are two forms (Referral Form and Policies) that can be downloaded off our website www.ppacinc.org. Both the referral form and the signed policies must be returned to our office from the parent who will be visiting at Parents Place. Upon receipt of these forms as well as the intake fee our office will begin to place calls to schedule visitation.

**Are there any fees involved?**
Yes, there are two different fees. There is a one-time non-refundable $25 intake fee to be split by both parties and a $50 per hour visitation fee that is assessed to the parent visiting at Parents Place. The intake fee is required and must be paid in full prior to our office placing calls to schedule visitation.

**Does there need to be a Court Order?**
There does not need to be a court order. However, if there is one, please enclose a copy with the returned paperwork if possible.

**How long before my first visit is scheduled?**
Scheduling typically takes two weeks upon receipt of paperwork and the intake fee. This may vary depending on phone calls and availability of the parties and our office.

**What is the visitation schedule?**
Both parties must agree to schedule. The goal is permanent time slots! The office is closed on Fridays and Sundays. Visits can take place Monday – Thursday 9:00am-8:00pm and on Saturdays (9:00am-4:00pm). With this all families are offered visitation up to one hour per week due to the number of families that we service and availability.

**How long will I have to visit at Parents Place?**
Visits are offered to families up to one hour each week. As for the longevity in the program, that is a decision that is never made by the program as evaluation and recommendations are not provided by Parents Place.

**Who decides when visits will move away from Parents Place?**
That is the responsibility of the professionals involved and the parents involved.

**Where do visits take place?**
Visits only take place at our location and only inside the building inside our visitation rooms. There are no community or in home visits provided by our office.

**Is transportation provided?**
No, we do not provide transportation services.