Operation Bus Stop Census

Welcome to Operation Bus Stop Census. The goal of Operation Bus Stop Census is to catalog 25% of MARTA bus stops by July 4th, 2020 to better inform advocacy efforts and to raise the standard of bus transportation in the region.

The data we crowdsource will give advocates, stakeholders, and government leaders a better understanding of how the public experiences bus transportation, especially the most vulnerable among us, including children, the elderly, and those with disabilities.

Thank you for your time and effort. Check back in at martaarmy.org or on our Facebook or Twitter page for updates on the operation. To access the online survey, go to www.busstopcensus.com. Happy Surveying!

* Required

1. Stop ID

2. What is your email address?

3. What street or road is the bus stop located on?

4. What is the nearest cross street or landmark?

5. What routes serve this bus stop?
   List only the route number(s). Use a comma to separate multiple route numbers. If you don’t know, it’s okay to leave it blank!
6. Which direction is the bus heading from this stop?

Mark only one oval.

☐ Northbound
☐ Southbound
☐ Westbound
☐ Eastbound
☐ I don't know

7. Does the stop have a bench or other seating? *

Mark only one oval.

☐ Yes, there is seating provided by MARTA or another transit agency
☐ Yes, there is seating provided by someone else
☐ No, there is no seating

8. Does this stop have a shelter?

Mark only one oval.

☐ Yes
☐ No

9. Does the bus stop include a trash can?

Mark only one oval.

☐ Yes
☐ No
10. Does the bus stop have any of these cleanliness issues? Select all that apply.

*Check all that apply.*

- [ ] Litter at the stop
- [ ] Graffiti (unauthorized) or tagging on bus stop amenities
- [ ] Overflowing or poorly maintained trash can
- [ ] Dirty seating area
- Other: [ ]

11. If you had to flag the bus down, would you have to step into the roadway or lean into traffic?

*Mark only one oval.*

- [ ] Yes
- [ ] No

12. What wayfinding information is present at the stop? Select all that apply.

*Check all that apply.*

- [ ] Route Numbers
- [ ] Route Schedule
- [ ] Route Map
- [ ] Customer Service Contact Information
- [ ] None of the Above

13. Is the wayfinding information located at the eye level of a person using a wheelchair?

*Mark only one oval.*

- [ ] Yes
- [ ] No
- [ ] No wayfinding information present
14. Is the stop well lit at night?

*Mark only one oval.*

- [ ] Yes
- [ ] No
- [ ] I don’t know

15. Is there a paved sidewalk to the boarding area of the bus stop? *

*Mark only one oval.*

- [ ] Yes, in both directions
- [ ] Yes, in only one direction
- [ ] No

16. Are there any obstacles on the path to or at this bus stop that would limit the mobility of a person using a wheelchair or stroller? (e.g., trash cans, telephone poles, landscaping, uneven pavement, sloping, etc.)

*Mark only one oval.*

- [ ] Yes
- [ ] No

17. If there are obstacles on the path, please briefly describe them.

________________________________________________________________________________

________________________________________________________________________________

________________________________________________________________________________

________________________________________________________________________________
18. What is the surface of the boarding area made of?

*Mark only one oval.*

- Concrete sidewalk
- Dirt or grass
- Asphalt
- Gravel
- Brick pavers

19. Is there a clearly painted crosswalk within 100 feet of the bus stop? (Select all that apply.) *

100 feet is approximately the length of 3 MARTA buses lined up end-to-end

*Check all that apply.*

- Yes, on the main street
- Yes, on the cross street
- Yes, and crosswalk paint is faded or worn away
- No, no painted crosswalk within 100 feet

20. What features does the crosswalk(s) have? Select all that apply.

*Check all that apply.*

- Traffic Light
- Curb cuts for wheelchairs
- Crosswalk signals with push button
- Crossing audio overlays for visually impaired
- Tactile guide strips for visually impaired

Other: ___________________________________________________________________
21. Have you observed any of the following pedestrian behavior at this stop? Select all that apply.

*Check all that apply.*

- [ ] Pedestrians using informal pathways where sidewalks do not exist
- [ ] Pedestrians competing for seating at the bus stop
- [ ] Pedestrians crossing the roadway at midblock locations
- [ ] Pedestrians running across roadways to catch the bus
- [ ] Dangerous motorist behavior around bus stop (e.g., speeding or not yielding to pedestrians)
- [ ] None of the above (first visit to this stop)
- [ ] None of the above (occasional or frequent user of this stop)

Other: [ ]

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22. Did you complete this survey at the physical location of the bus stop?

*Mark only one oval.*

- [ ] Yes
- [ ] No

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23. Do you have any additional observations or anecdotes for this bus stop?

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