

Unum Enterprise Browser & OS Support

Recommended minimum testing and support standards for apps and websites created by Unum and Colonial Life teams.

Windows 7

- IE 11
- Chrome

MacOS Sierra 10.12

- Safari
- Chrome

iOS 10.3.2

- Safari

Android 6.0.1

- Chrome

Windows 8.1

- IE 11
- Chrome

iOS 10.3.3

- Safari

Android 7.0

- Chrome

Windows 10

- Chrome
- Edge
- IE 11
- Firefox

Unless listed, assume latest browser version.

Selection Criteria

Recommended browser and operating system support standards are determined via Google Analytics usage data for Unum.com and ColonialLife.com. Whenever possible, teams should use their own usage data to determine if exceptions or additions to the browsers and operating system standards should be considered for specific projects, audiences, or deliverables.

Meeting the “Supported” Standard

For an application or website to meet the “supported” standard, it should load, render all content and data, and perform required system functions. On older browsers and operating systems, minor content styling issues that do not prohibit task completion can be tolerated.

Updates to the Standards

The recommended support standards will be updated on a quarterly basis. Changes to these standards will be communicated to the maintenance and development teams when available.

Please email DLUXConsulting@Unum.com with any questions or feedback.