Physician Engagement in Quality Improvement: A Town Hall Discussion

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Full disclosure:

- Both of us are grandfathered ABIM diplomates who have volunteered for ongoing MOC
  
  Therefore biased in favor of life long learning

- Both of us are on the ABMS Portfolio Program Board
  
  Therefore biased in favor of Quality and Safety
Board Disclaimer

As a member of the Joint Commission Board of Commissioners I am authorized to speak on Joint Commission matters. The Joint Commission Enterprise consists of The Joint Commission and its affiliates Joint Commission Resources (JCR), and the Joint Commission Center for Transforming Healthcare. A strong Firewall Policy exists between the provision of any JCR consulting services and the receipt of a Joint Commission Accreditation award. Accreditation surveys are conducted independent of other Enterprise services, especially consulting.
Disclosure of ABIM Service: Roger Bush, MD

- I am a current member of the ABIM Board of Directors and the Internal Medicine Board.

- To protect the integrity of certification, ABIM enforces strict confidentiality and ownership of exam content.

- As a current member of the ABIM Board of Directors and the Internal Medicine Board, I agree to keep exam information confidential.

- As is true for any ABIM candidate who has taken an exam for certification, I have signed the Pledge of Honesty in which I have agreed to keep ABIM exam content confidential.

- No exam questions will be disclosed in my presentation.

Effective July 1, 2015
Barriers to Engagement

Tell us your thoughts....
Barriers:

• Time

• Dysfunctional Organizations

• Lack of QI knowledge/fundamentals

• Physician Burnout
Barriers continued:

- No existing teams
- Delusions of Grandeur - small is OK
- Perceived lack of clinical relevance
- Negativity (“The Petition”)
“Drivers” of engagement

Tell us your thoughts…
“Drivers” of engagement:

- Good, clean data- MD’s are “Data connoisseurs”
- Compensation/reward
- Respected physician champions
- Protected time
“Drivers” of engagement, cont.:

• MACRA/MIPS motivation…..

• Emphasis on the common goal of improved patient care and outcomes

• Well developed culture of quality and safety

• Strong upper level leadership support
“Drivers” of engagement, continued:

- Mentorship
- Transparency of analytical data
- Regular, scheduled sharing of data as part of culture
- Easy access to QI fundamentals/tools
“Drivers” of engagement, cont.:

• Recognition

• MOC credit through Portfolio Program

• Solid, functional teams