Final Soft Launch
Survey Results
March 22, 2018-April 22, 2018
Purpose & Goal

• Purpose-to obtain a basic understanding of diplomates’ overall internet and device usage, preferred learning methods and resources, customer service needs, and early perspectives of the platform.

• Goal-provides support for the continuous improvement of the CertLink user interface and experience.
Participation

• Participants were pre-selected by the ABNM.

290 participants were invited
168 responded (58%)
Interesting Results

Number extremely comfortable with the following devices

*(comfort level by percentage %)*

- Smartphone: 57
- Tablet: 54
- Laptop/desktop computer: 75

Finding medical information on-line: 60
Completing medical education on-line: 56
Interesting Results continued

I am encouraged that the Board is pursuing a longitudinal assessment program like CertLink as a potential replacement for the proctored exam at a secure testing center.

strongly agree 68%
Interesting Results continued

I prefer to take a longitudinal assessment program like CertLink over the current, every 10-year exam.

**strongly agree** 61%

**agree** 27%

**no response** 7%
Contact with the ABNM Office

- Did you contact the ABNM office for assistance regarding CertLink?

  No 75%
  Yes, through e-mail 6%
  Yes, I called the office 17%
Contact with the ABNM Office continued

• Was your issue or question resolved in the initial contact (19% responded)?

Yes  99%
No   1%
Would You Recommend CertLink to a Colleague?
(by survey date and percentage)

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<th>Mar 24 – Apr 22, 2018</th>
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QUESTION:
Why would you recommend CertLink to a colleague?

Diplomates Responses 34 Out of 168 (20%)

• Seems like a huge improvement.
• Best CME available for Nuclear Medicine.
  • Continuous learning.
• Ease of access to online system.
• I prefer online tutorials to other forms of examinations.
continued QUESTION: Why would you recommend CertLink to a colleague?

• Does not require brief study crunch followed by 1-day test which has no relationship to day-to-day keeping up with current knowledge.

• I am ambivalent about CertLink and would really prefer to have the 10 year test or ongoing CME requirements.

• I am very supportive of the longitudinal method of MOC.
continued QUESTION: Why would you recommend CertLink to a colleague?

• I think it is a better way of keeping abreast of our field.
• It allows for use of technology to maintain goals on education at each person’s own pace.
• I think it is a better way of keeping abreast of our field.
continued QUESTION: Why would you recommend CertLink to a colleague?

It is less stressful than regular MOC exam, with immediate follow up. Therefore, the information obtained immediately after taking the question is much more retained than taking many questions and not knowing what you got right. The immediate feedback will have better outcome from a lifelong learning experience, is more relevant than regular MOC exam, and most importantly I believe it will have a better impact on patient care.
A 55-year-old man with atypical chest pain and normal electrocardiogram is referred for pharmacologic stress test. Prior treadmill exercise EKG at 7 METs was normal, but exercise was discontinued at 70% maximal predicted heart rate due to dyspnea. His past medical history is remarkable only for asthma, for which he uses an albuterol metered dose inhaler. At the time of his appointment, the patient has audible wheezing, which resolves after 2 puffs of albuterol.
Several societies have put forth position papers on this topic of which drugs should be used for pharmacological stress in asthmatics. For someone who has asthma control with two puffs of albuterol, as stated in this question dipyridamole is an option according to the position papers. This question was not well worded since both dipyridamole and dobutamine are relevant and correct in this scenario. This question should be canceled.
The overall results showed that diplomates prefer to utilize technology/devices for CertLink that they consider themselves to be extremely comfortable with, and also showed high usage of Internet resources to stay current. The sample population is highly engaged, uses a broad array of medical resources, and is encouraged by the alternative CertLink will provide to the traditional secure exam.