

# THE KALI COLLECTIVE TERMS & CONDITIONS

## class bookings:

- Pre-booked classes must be paid for in advance.
- Classes will automatically be deducted from your class pass or you can purchase individual classes with a debit or credit card.
- Early cancellations: class bookings can be cancelled up to 12 hours in advance. If you paid by class pass, your class will be credited back to your account.
- Late cancellations: Any cancellations made after this time (within 12 hours of the class start time) will not be credited back to your class or refunded.
- Note that each class pass has an expiry. Class passes cannot be extended or transferred to another person. No free periods allowed on memberships.
- Unlimited memberships is an auto payment which comes off of your used card monthly.
- To cancel an unlimited membership we require a 30 day notice period. Example is that if you write to us on the 1st of the month your membership will expire 30 days from then. Your account.
- Unlimited memberships are for a minimum of 3 months

## bookings for workshops cancellation policy

If you wish to cancel your booking for a workshop the amount paid will be credited to your account. Full refunds under exceptional circumstances only. If The Kali Collective cancel the workshop for reasons that may include minimum numbers not being met then a full refund will be given.

## bookings for courses cancellation policy

If you wish to cancel your booking for a course, the amount paid will be credited to your account. Full refunds under exceptional circumstances only. If The Kali Collective cancel the course for reasons that may include minimum numbers not being met then a full refund will be given.

## bookings for retreats cancellation policy

Retreat deposits are non refundable. See each retreat for payment dates. All payments must be completed by date stated which is at least one month prior to the retreat start date. If The Kali Collective cancel the retreat for reasons that may include minimum numbers not being met then a full refund will be given.

## discounts offered

Discounted prices are available to students, yoga teachers and those employed in a business based in The Pentagon Centre, who show valid ID or certificates upon purchase. Discounted pass purchases are available to buy in person at the studio only.

## about using our site

You agree to use our site in accordance with these terms and conditions, only for lawful purposes and in a way which does not infringe the rights of anyone or restrict or inhibit anyone's use and enjoyment of the site. If you don't comply with these terms, we may deny you access to our site.

If you wish to make a booking, you should follow the instructions for making a booking that appear on the site. Any booking will be subject to your agreement to further terms and conditions in respect of

use the enquiry and booking forms on our site to make only genuine enquiries +/- or bookings for you or for other persons for whom you are authorised to act. You will not use the site to send by e-card, email, post or otherwise transmit any material that is unlawful, threatening, abusive, defamatory, invasive of privacy, vulgar, obscene or profane. You agree not to reproduce, distribute, modify or re-post our content on another site, frame or mirror our site or link to our site without our prior written consent. You grant to us a non-exclusive, perpetual, irrevocable, royalty-free, worldwide licence to use (including but not limited to publishing, exploiting and modifying) any material you email, post or submit to us. For the avoidance of doubt, we will be free to use any ideas, concepts, know-how, content, text or images contained in your communications with us for any purpose whatsoever, to the fullest extent permitted by law. We try to update our site regularly, so we may have to suspend access, service or functionality from time to time, without notice. If required, we may have to close our site indefinitely. We will not be liable if, for any reason, our site is unavailable at any time or for any period of time. As information or data transmitted to or from our site passes over public telecommunications networks, we can't promise that the operation of our site will be secure, confidential, uninterrupted or error-free. You agree not to do anything that does or may interfere with the proper working of the site including but not limited to tampering with, or hacking into, the site or the servers on which it resides. The information contained on this website is for general information purposes only and is not intended to be comprehensive or to constitute professional medical advice. The information should not be relied on or treated as a substitute for specific medical or health advice. The Kali Collective accepts no responsibility for loss which may arise from accessing or reliance on information contained on this website. Parts of the website link to external internet sites, and other external internet sites may link to this website. The Kali Collective is not responsible for the content of any external internet sites.

## photography

We may use photos of our community on our website and/or social media to help us spread the message of our offerings.

## cookies

Like most other websites, during the course of any visit to The Kali Collective website, we use small files which are stored on your hard drive by our browser ("cookies") to monitor your use of the website. Once you have closed your browser, we do not use the information these cookies collect.

## security

The Kali Collective takes all reasonable steps to protect your personal information, however we cannot guarantee the security of any information you disclose online. By using the The Kali Collective website you accept the inherent security implications of dealing online and will not hold The Kali Collective responsible for any breach of security unless such breach has been caused by The Kali Collective negligence. If you currently receive marketing information from us which you wish to cancel, please email us.

We may change this policy from time to time by updating this page.