

THE KALI COLLECTIVE TERMS & CONDITIONS

All purchases made are NON REFUNDABLE and NON TRANSFERABLE.
By placing an order you confirm you have read and accepted our terms and conditions and understand that all purchases are non refundable.

Class passes:

5-class passes expire after 3 months.
10 & 20 class pass expire after 6 months.

Class bookings:

Pre-booked classes must be paid for in advance.

Classes will automatically be deducted from your class pass or you can purchase individual classes with a debit or credit card.

Early cancellations: class bookings can be cancelled up to 3 hours in advance. If you paid by class pass, your class will be credited back to your account.

Late cancellations: Any cancellations made after this time (within 3 hours of the class start time) will not be credited back to your class or refunded.

No refunds will be given for unused classes and no extensions will be made.

Auto-renew contracts:

When you sign up, you are committing to a 3-month contract, with no option to cancel. When the 3 months are over you can chose to cancel or continue on a month to month basis.

A MINIMUM OF 30 DAYS NOTICE IS REQUIRED FOR ALL CANCELLATIONS FROM THE DATE OF YOUR AUTO PAY. Exceptions will only be made on special circumstances. NO HOLD OR REFUNDS AVAILABLE.

Timetable and rates:

Timetable and monthly rates are subject to change. The Kali Collective will provide 60 days notice for any price adjustments.

Bookings for workshops cancellation policy:

When booking workshops for cancellations made more than 3 days before the start date. For any other cancellations there will be no refunds or transfers unless your place can be filled from a waiting list, in which case we will refund the fee. If a workshop is cancelled you will be offered a refund.

Bookings for courses cancellation policy:

When booking for courses, please note that we can only provide a full refund for cancellations made more than 28 days before the start date. For any other cancellations there will be no refunds or transfers unless your place can be filled from a waiting list. If a course is cancelled you will be offered a refund.

Discounts offered:

Discounted prices are available to students, yoga teachers and those employed in a business based in The Pentagon Centre, who show valid ID or certificates upon purchase. Discounted pass purchases are available to buy in person at the studio only.

Gift cards:

Gift cards cannot be refunded or exchanged. To redeem your voucher create a profile on kalicollective.com, choose what you would like to purchase and enter the gift card number at checkout. Any questions, please contact the studio at hello@kalicollective.com.

About using our site

You agree to use our site in accordance with these terms and conditions, only for lawful purposes and in a way which does not infringe the rights of anyone or restrict or inhibit anyone's use and enjoyment of the site. If you don't comply with these terms, we may deny you access to our site.

If you wish to make a booking, you should follow the instructions for making a booking that appear on the site. Any booking will be subject to your agreement to further terms and conditions in respect of that booking. We will notify you of the relevant terms and conditions which you will have to accept to complete your booking. You may download and print content from our site only for your private, personal and non-commercial use. We do not guarantee or warrant that any material available for downloading is free from infection, viruses, trojans and/or other contaminating codes. You agree to use the enquiry and booking forms on our site to make only genuine enquiries +/- bookings for you or for other persons for whom you are authorised to act. You will not use the site to send by e-card, email, post or otherwise transmit any material that is unlawful, threatening, abusive, defamatory, invasive of privacy, vulgar, obscene or profane. You agree not to reproduce, distribute, modify or re-post our content on another site, frame or mirror our site or link to our site without our prior written consent. You grant to us a non-exclusive, perpetual, irrevocable, royalty-free, worldwide licence to use (including but not limited to publishing, exploiting and modifying) any material you email, post or submit to us. For the avoidance of doubt, we will be free to use any ideas, concepts, know-how, content, text or images contained in your communications with us for any purpose whatsoever, to the fullest extent permitted by law. We try to update our site regularly, so we may have to suspend access, service or functionality from time to time, without notice. If required, we may have to close our site indefinitely. We will not be liable if, for any reason, our site is unavailable at any time or for any period of time. As information or data transmitted to or from our site passes over public telecommunications networks, we can't promise that the operation of our site will be secure, confidential, uninterrupted or error-free. You agree not to do anything that does or may interfere

with the proper working of the site including but not limited to tampering with, or hacking into, the site or the servers on which it resides. The information contained on this website is for general information purposes only and is not intended to be comprehensive or to constitute professional medical advice. The information should not be relied on or treated as a substitute for specific medical or health advice. The Kali Collective accepts no responsibility for loss which may arise from accessing or reliance on information contained on this website. Parts of the website link to external internet sites, and other external internet sites may link to this website. The Kali Collective is not responsible for the content of any external internet sites.

Cookies:

Like most other websites, during the course of any visit to The Kali Collective website, we use small files which are stored on your hard drive by our browser ("cookies") to monitor your use of the website. Once you have closed your browser, we do not use the information these cookies collect.

Security:

The Kali Collective takes all reasonable steps to protect your personal information, however we cannot guarantee the security of any information you disclose online. By using the The Kali Collective website you accept the inherent security implications of dealing online and will not hold The Kali Collective responsible for any breach of security unless such breach has been caused by The Kali Collective negligence. If you currently receive marketing information from us which you wish to cancel, please email us.

We may change this policy from time to time by updating this page.