Resilience:
Survivor Experiences and Expressions

Thematic Paper

The Butterfly Longitudinal Research Project
A Chab Dai study on (Re-)integration: Researching the lifecycle of sexual exploitation & trafficking in Cambodia

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“I like what I am today.”
-Female Survivor, Age 26, 2012

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Discourse Regarding Definitions

**HUMAN TRAFFICKING**
Defined by the UN Protocol to Prevent, Suppress and Punish Trafficking in Persons, Article 3

“...the recruitment, transportation, transfer, harboring or receipt of persons, by means of the threat or use of force or other forms of coercion, of abduction, of fraud, of deception, of the abuse of power or of a position of vulnerability or of the giving or receiving of payments or benefits to achieve the consent of a person having control over another person, for the purpose of exploitation. Exploitation shall include, at a minimum. The exploitation of the prostitution of others or other forms of sexual exploitation, forced labor or services, slavery or practices similar to slavery, servitude or the removal of organs.”

**RE-INTEGRATION**
There are no universally accepted definitions of ‘integration’ or ‘re-integration’ (COMMIT, 2010), the discussion on a common definition of re-integration has evolved over time within various contexts:

In ‘Monitoring Anti-Trafficking Re/Integration Programs: A Manual’ (Surtees, 2010), successful (re-)integration is defined in the *Trafficking Victims Re/Integration* (TVRP) as:

“Recovery and economic and social inclusion following a trafficking experience. This includes settlement in a stable and safe environment, access to a reasonable standard of living, mental and physical wellbeing, and opportunities for personal, social and economic development, and access to a social and emotional support. It may involve returning to one’s family and/or community of origin; it may also involve integration in a new community and even in a new country. TVRP criteria for determining if an individual has been successfully (re-) integration includes: 1) safe and affordable accommodation, 2) legal status, 3) [professional and employment opportunities, 4) education and training opportunities, 5) security and safety, 6) healthy social environment (including anti-discrimination and anti-marginalization), 7) social wellbeing, 11) access to services and opportunities, 12) motivation and commitment to (re-) integration [process, 13) legal issues and court proceedings, and 14) wellbeing of secondary beneficiaries.”

**TYPES OF ASSISTANCE PROGRAMS** partnering in the Butterfly Longitudinal Research¹

‘Shelter’ refers to assistance a participant receives whilst residing in the shelter. ‘Community Program’ refers to assistance on the form of employment and possibly in addition psychosocial/spiritual support/ further training. ‘Transition home’ and ‘Family group home’ refers to assistance at some level in a group accommodation. ‘Training program,’ refers to any participant who is undergoing a type of skills training. The participant can be out in the community or in any type of residential program whilst receiving this training.

¹ The majority of the Assistance programs partnering in the Butterfly Longitudinal project describe themselves as Christian Faith Based ministries or non government organizations.
EXECUTIVE SUMMARY

Objective: The Butterfly Longitudinal Research Project seeks to learn about the (re-)integration of survivors of sexual exploitation and trafficking in Cambodia through following a select group of individuals over a ten-year period. The purpose of this paper is to build a broad understanding of resilience using the collective ‘voices’ of survivors of sexual exploitation and trafficking in Cambodia. Through disseminating their ‘voice’ and the research findings locally, regionally and globally, Chab Dai believes (re-)integration programming and policy will be informed and advanced, thereby directly improving the quality of life for survivors of sexual exploitation in Southeast Asia and around the world.

Methods: The thematic assessment utilizes four consecutive years of data (2011 to 2014) compiled from 994 interviews involving 109 study participants. Relevant summary data as well as detailed responses are compiled and reviewed as they related to six basic themes within the overarching study. These themes include participants’ responses, attitudes, perceptions and experiences related to ‘trust’, ‘relationships’, ‘debt’, ‘stigma’ ‘discrimination’, and ‘violence’.

The participants are divided into four assessment groups based on gender and whether or not they lived in a shelter program for at least 4 months. They include: 1) females in shelter programs that have not yet (re-) integrated (N=32), 2) females that were in shelter programs and have already (re-) integrated (N=34), 3) females that did not stay in shelter programs and have already (re-) integrated (N=28), and 4) males that were in shelter programs and have already (re-) integrated (N=15).

Results and Conclusions: Survivor expressions of resilience in many ways demonstrate their ability to adapt in challenging life circumstances. Survivors express feelings of well-being and at other times demonstrate perseverance during challenges and adversity.

Longitudinal Assessment: The longitudinal assessment follows participants through several important milestones and transitions\(^2\). While the data in this assessment spans only the first four years, almost all the participants will reach young adulthood over the ten-year study time frame. There are other transitions happening as well. A total of 49 participants (re-) integrate into the community from shelter programs and transition homes during the assessment time frame. Survivors’ re-enter schools or start job training programs and left/graduate from schools and various NGO work and training programs to find employment in the community. Maturing, making decisions regarding life directions and relationships, and learning to live independently are all topics survivors discuss as they moved through transitions.

Marriage is an important societal milestone that most participants have not reached yet. There are many single participants in this study, perhaps as many as 90 individuals out of 109 in 2014.

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\(^2\) Major life milestones include events such as getting married, graduating from school or job training, or having a child. Transitions include important life changes for a person such as reaching young adulthood and (re-) integration for survivors (see Section 4.1 for additional detail).
During initial interviews, almost all female survivors express the desire to be married to an honest and supportive husband and start a family. This transition, however, will be difficult for most survivors to navigate; they will have to confront cultural stigmas, meet family expectations, and merge differing generational viewpoints that often add to the complexity of the situation. The degree to which these survivors can foster supportive and encouraging relationships with spouses will likely determine for many whether this milestone becomes a major positive or negative turning point in their lives going forward.

**Relationships:** The majority of married participants in this study are struggling in their relationships with spouses and their spouses’ parents. Within the oldest assessment grouping, 15 of the 19 participants married or involved in long-term relationships describe a negative relationship with their boyfriend or spouse and/or his parents over their last year interviewed. Nine of these 15 participants recount negative conditions for two or more consecutive years. The majority describe living with their in laws at some point after marriage and spoke of the difficulty adjusting to their new family unit. Unfortunately many participants describe enduring years of alcohol related physical violence, emotional abuse, physical threats, infidelity, drug addiction, and abandonment by their husbands or boyfriends and the family in law. Although there are few married participants in other assessment groups, they also faced similar challenges in developing supportive and encouraging marriages. Survivors describe their experiences in their own words:

⇒ I was deceived again and again by men. I did not want to have another relationship with a man because all of these love experiences make me broken hearted and my heart aches very much. -Female Survivor, Age 23, 2013

⇒ Every night I cannot sleep unless I drink alcohol because I feel depressed with my husband, as he often does not come home and when he does he is violent toward me. –Female Survivor, Age 33, 2012

Relationships with mothers are the most important family relationship identified by younger participants living in shelter programs and the community. Positive relationships between mothers and young survivors may significantly influence resiliency in their lives, helping them, as they become young adults. Some individuals speak about this:

⇒ Although my family is poor, we are living together without arguments. -Female Survivor, Age 19, 2013

⇒ Every time I have a problem my mother always comforts me. I trust my parents the most. -Female Survivor, Age 16, 2013

Unfortunately, family problems and troubled relationships are all too common and often a consistent theme year to year with (re-) integrating participants. At home, female participants often describe conflicts with their family stemming from disagreements over relationships with boyfriends / partners and arranged marriages. In some instances, survivors place themselves at risk of family related violence because of their choices to continue personal and intimate relationships without their family’s approval (either their own family or their boyfriend’s family).
**Discrimination and (Re-) Integration Experiences in the Community:** Discrimination following (re-) integration is a serious concern exposed by almost half of the female survivors at least once during the assessment. Throughout the four years included in this assessment, participants describe a range of people involved in discriminating against them because of their past experiences, from husbands, long-term partners, and family members to peers and people in the wider society, such as teachers and neighbors. Neighbors, fellow students, and family in laws also discriminate and stigmatize some participants for being poor or coming from poor families. Participants in school specifically report discrimination and stereotyping of “shelter girls” from classmates (this occurred with participants in shelter programs and following (re-) integration). One female student describes her experience in school this way:

⇒ *Friends at school made me feel unhappy because they mocked me and say bad words about me. I felt they were discriminating against me because they know that I used to live in a shelter. They say that shelter children were sexually exploited and raped until they got pregnant without a husband.* -Female Survivor, Age 13, 2012

Interestingly male survivors did not express being discriminated against by family or the community. The majority of male participants describe positive experiences with neighbors and co-workers in the community after (re-) integration. Some describe conflicts with supervisors and fights with neighbors as well, but they do not attributed these conflicts to stigma or discrimination. This assessment is limited to a small sample size (15 individuals) and further study will be needed to determine the extent of discrimination against male survivors in the community.

Female survivors express positive and negative experiences in the community with neighbors, friends, and co-workers. Following (re-) integration some survivors speak about the time it took for them to develop friends and supportive relationships in the community. Others describe kind landlords and support from the head of their commune. At the same time, a considerable number of participants indicate that they keep their past a secret from co-workers, neighbors, and even from husbands and family members. Older participants talk about conflict and discrimination in their community from neighbors and co-workers over multiple years. Moving locations and changing jobs does not always make the situation positive with some participants seemly caught in cycles of conflict with their neighbors and co-workers wherever they went. An older survivor shares her experience with discrimination by co-workers in the community in this way:

⇒ *They begin to stop talking to me when they know my past. They misjudge me and no longer consider me a good person. They share my story with a new person who just came to work with us.* -Female Survivor, Age 27, 2012

**Push and Pull Factors⁵:** In this assessment push and pull factors are assessed as they related to survivor decisions making and life experiences involving starting and stopping job training

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⁵ Push and Pull factors are a set of common themes or things that act to drive people away from (push) residences and/or employment and draw people toward (pull) a new residence and/or place of employment (see Section 4.4 for additional detail).
programs, starting and leaving various jobs, moving within Cambodia and migrating to other countries for perceived better employment opportunities, and forming and re-forming family units. Participants often talk about multiple decisions and in many cases multiple moves (in and/or location) during a given year. Survivors express thirteen common themes that acted as push and pull factors in their lives. Participants talk most often about debt, insufficient earnings, and obligations to financially support family members. Participants in shelter programs rarely mention five themes that became important to many participants following (re-) integration (unemployment, family health, pregnancy, community stigma, and perceived better employment opportunity).

The pursuit of improved economic opportunities is both an important push factor and constant concern for survivors and their families. The assessment suggests most families of participants struggle to earn enough money to survive. Several families have migrated to Thailand looking for work. Many male survivors worry about money and others speak about the feelings of loneliness and abandonment in having their mothers leave them to go and find work in Thailand. One survivor states:

⇒ If you don’t bring me to Thailand with you (mother), I will not eat and stop going to school. I will just ride my bike around and try and get into trouble. I want to live with my mother. -Male Survivor, Age 14, 2014

There are several survivors that speak about improving financial situations. Most survivors that have sufficient earnings in their family do so because more than one member of the family is contributing money. Many participants that indicate they are earning enough money to meet their family needs are employed by NGOs. Cleaning services in the hospitality industry and supervisors in the garment industry are two positions in private industry where survivors are working successfully and earning a sufficient income for their families. One participant describes her work in the garment industry in 2013 and 2014:

⇒ I have been working in a garment factory for 6 months. My salary is $130 per month and I think my salary is enough for my daily spending. -Female Survivor, Age 21, 2013

⇒ At my workplace they promoted me to be a team leader. My salary has increased. -Female Survivor, Age 22, 2014

**Expressions of Well-Being:** Both groups [in the shelter programs and (re-) integrated] express feeling satisfied and happy with various aspects of life. Participants also express worry about life. Worries in the shelter include concerns over family members at home, future (re-) integration, studies / school, and court cases. Those that have already (re-) integrated tend to worry more about issues related to sickness, debt, earning enough to survive, earning money while in school/training, unemployment, and children. Many of participants express that life in the shelter programs is good for them and note the love they receive from staff and shelter moms. After (re-) integration many survivors remark that life is more difficult outside the shelter.
No participant describes feeling satisfied and happy if they feel there is no positive family relationship present in their life. Results for survivors expressing happiness and satisfaction living in the community identify only two instances where participants express feelings of well-being along with insufficient financial earnings and only four instances where participants identify feelings of well-being along with discrimination. No participant describes feeling satisfied and happy when there is only a negative family relationship in his or her life. The results suggest that these three themes play an important role in determining well-being and resilience among survivors in the community. One survivor spoke of the difficulties she faces with an abusive husband and no other positive family relationships in her life for three years:

⇒ I have never experienced happiness since I married my husband. He never takes care of me. He never gives me any money to support our family. I have to find food to eat by picking vegetables from around the house.... I want to separate from my husband and take my child with me but my husband and family in law have said I can go but I must leave our child with them. -Female Survivor, Age 20, 2014

**Decision Making in the Community:** Once survivors (re-) integrate, decision-making and the structures or parental figures that help guide these processes shift from shelters back to families and/or the individuals themselves. Some of the younger participants that have already (re-) integrated describe parental figures participating in this process by allowing them more or less personal freedoms. Generally among the groups, more male participants struggle to make good decisions regarding drugs/alcohol while more female participants struggle with choices in relationships and domestic violence. Participants in the oldest age group describe making high-risk decisions independently. In general, parental relationships, either positive or negative, are likely to impact decision making and relationship building for a substantial group of participants as they grow into young adults.

The longitudinal assessment provides the opportunity to better understand push and pull factors at work in the lives of survivors. This assessment clearly shows that decision making among survivors is complex and not just related to financial earnings. Over the four years evaluated, (re-) integrated participants identified every one of thirteen push and pull factors, at one time or another, as the important decision making factor. Many times these factors seem to converge as survivors describe their decisions and the resulting life changes.

**The Struggle to Steady Life:** (Re-) integrated survivors’ state “adaptability” the fewest number of times in the assessment of resilience. Many participants found it difficult to balance work and other important life obligations. In many instances NGO programs are helpful in connecting survivors with support structures such as church/religious communities and even other NGOs in their locale. However, based on the assessment most survivors themselves are not knowledgeable enough or skilled enough to develop their own networks apart from the local community in which they lived. No participant describes connecting into another organization or church/religious community apart from NGO assistance. These groups, when present, are identified as an important, yet missing connection point for survivors.

**Note:** You can find the Executive Summary in Khmer at the last part of this paper.
1.0 Introduction
The Butterfly Longitudinal Research Project seeks to learn about the (re-) integration of survivors of sexual exploitation and trafficking in Cambodia by following a select group of individuals over a ten-year period. The study began in 2010 and completed four years of data collection in 2014. The purpose of this study is to listen to the ‘voice’ of survivors and to gain an understanding of their perspectives and experiences as they (re-) integrate into society. Through disseminating their ‘voice’ and the research findings locally, regionally and globally, Chab Dai believes (re-) integration programming and policy will be informed and advanced, thereby directly improving the quality of life for survivors of sexual exploitation.

The purpose of this paper is to build a broad understanding of resilience using the collective ‘voices’ of survivors of sexual exploitation and trafficking in Cambodia. As you read, take a moment to listen to these survivors and their expressions of resilience:

⇒ Before I blamed myself a lot, but now I don’t. I know more and I have new ideas and I don’t dwell on my past problems. - Female Survivor, Age 17, 2013

⇒ When I reintegrated, I am now totally responsible on my own. I can control myself even I am happy or unhappy. I must serve myself. – Female Survivor, Age 19, 2012

⇒ I am scared because soon I will reintegrate back home and I will have many responsibilities to look after my mother and myself. I want to take responsibility for myself but I worry about it. – Female Survivor, Age 22, 2013

⇒ We should hide in the shelter and wait until the problem we had in our past goes away, and as it goes we can forget about the people outside as they forget about us. So when we come out [of the shelter] we can know we are not the same even if society still says we are bad. – Female Survivor, Age 13, 2011

⇒ I felt angry. I didn’t want to reintegrate. When I reintegrated, I cried. I didn’t know what to do, they wanted me to leave the shelter, and I had to leave. Now the reintegration assistance support is not enough. Twenty USD a month and a bicycle is not enough money for me to continue studying. The shelter social workers only come for less than ten minutes every few months so they do not know my difficulty. – Female Survivor, Age 19, 2012
2.0 Resilience – Working Definition

Resilience is broadly defined as the capacity of a person to withstand challenging life circumstances and persevere in the face of adversity (such as financial stress, social stigma/exclusion, violence/trauma, poor health, death of a loved one). Goldstein (1997)⁴, offers a wide conceptual framework for resilience suggesting it encompasses “both the capacity to be bent without breaking and the capacity once bent to spring back”. In this way, resilience draws on and interacts with a learned set of internal assets or skill sets, behaviors, thoughts, and actions that affect positive adaptation, growth, and/or change over time.

Resilience is a concept that requires a combination of both internal assets and external resources. Resilience can originate through external resources such as supportive relationships with family, friends, professional care providers, and other people helping a person cope with adversity and challenging circumstances. According to Goldstein, resilience is part environmental in that it “arises out of and is nourished by interpersonal and social processes” (Goldstein 1997¹). Ungar (2008), provides an integrated definition encapsulating the interaction of resilience between the individual and her/his social environment:

In the context of exposure to significant adversity, whether psychological, environmental, or both, resilience is both the capacity of individuals to navigate their way to health-sustaining resources, including opportunities to experience feelings of well-being, and a condition of the individual’s family, community and culture to provide these health resources and experiences in culturally meaningful ways (Ungar, 2008: 225).

2.1 Survivor Resilience

There is a range of studies evaluating various aspects of resiliency in lives of survivors of sexual exploitation and trafficking. These studies identify factors that strengthen and positively influence recovery from sexual exploitation and abuse, explore the strengths and weaknesses of various protective components of resilience and relationships between these components and select vulnerabilities, and demonstrate the importance of professional interventions in positively affecting resilience trajectories. The following sections discuss these various aspects of resilience in greater detail.

Recent studies highlight the importance of personal and interpersonal aspects of resilience and how these interact and influence survivors’ recovery. The following are brief study descriptions:

- Nowak-Carter (2012) sought to identify the protective factors most influential in survivor recovery. Through in-depth interviews with service providers assisting sex trafficking survivors in various parts of the world, the author identified four groups of protective factors: relationships, education, disposition, and environment (Nowak-Carter 2012). Of all these factors, relationships are identified as being by far the most influential. Relationships facilitating recovery stem from a variety of areas included strong support from one’s family, becoming a caregiver, support from one’s community, and belonging to a faith community. Nowak-Carter put forth that the most influential

⁴ Authors quoted in Nowak-Carter (2012: 10-11)
factors are such because they contribute to sex trafficking survivors’ sense of belonging, of purpose and of meaning.

- Noltemeyer and Bush (2013) conduct a review of international research on adversity and resilience and further highlight the importance of relationships with family and community to developing survivors’ psychosocial resilience. Cross-cultural family factors fostering resilience include: family cohesion and adaptability, effective parental communication skills, stable marital/couple relationships, and parental practices that are responsive, nurturing, monitoring, consistent, firm, supportive and warm. Parental practices, specifically parental responsiveness and supportive behaviors also play an important role in a child’s ability to develop secure attachment relationships, a key protective factor for a child’s resilience throughout their lives (Noltemeyer and Bush 2013).

- A study of children exposed to sexual abuse and sexual exploitation in Addis Ababa, Ethiopia identifies three themes that facilitated recovery from sexual abuse/exploitation (Yntiso et al. 2009). These themes include survivors that possessed motivation and determination to recover, the presence of external support during recovery, and a welcoming environment during (re-) integration into family and society. The study also discusses the need for a positive environment and external support in order to sustain resilience in survivors upon (re-) integration.

While these studies highlight various important aspects of resilience, collectively they underscore the point that encouraging and supportive relationships have perhaps the greatest potential to positively influence resilience trajectory among survivors.

Gray et al. (2012) explores interactions between protective factors of resilience and psychosocial functioning in Cambodian youth. The authors conduct interviews with 24 trafficking survivors in a shelter and 24 students from a rural school who had not experienced exploitation, all aged between 13 and 22. Using scalar assessment tools they evaluate senses of mastery, relatedness, and emotional reactivity (all elements of psychological resilience) in conjunction with symptoms of depression and anxiety. The authors hypothesize that the Cambodian youth presenting higher levels of mastery and relatedness (deemed protective components of resilience) would show less depression and anxiety. They found that mastery is the primary factor reducing psychological consequences of exploitation, whereas relatedness appears to be less important. They also hypothesize that levels of mastery and relatedness would correlate with age. They found that mastery is positively associated to age, but that relatedness is not. This suggests that relatedness can be developed at all ages. They further hypothesize that the young women who had survived trauma would score higher in mastery and relatedness and lower in anxiety and depression than those from the rural school. Their study confirms this hypothesis, but in the limitations, the authors emphasize that this post-traumatic growth or positive adaptation may result not only from exposure to trauma, but also from access to better support systems in the shelter and/or from their higher age average.
Gray (2012) identifies elements of resilience in the young Cambodian survivors of trafficking through a thematic analysis of the qualitative data. The nine constructs of resilience that emerge from the researchers' analysis are perseverance, adaptability, self-preservation, interconnectedness, hope for the future, buoyancy, introspection, steadiness, and social awareness. The author describes these themes as follows (Gray 2012):

1) Perseverance - diligent, determined, and resourceful in their pursuits
2) Adaptability - their ability to successfully navigate changes in their environment and adjust to challenges
3) Self-preservation - behavior ensuring these young women's survival, expressed through the use of humor, determined attitudes, and intuition
4) Interconnectedness - described through survivors' relationship with their families, but to a lesser extent also with friends in school and with a mentor
5) Hope for the future - entailed setting and achieving personal goals in order to move forward and avoid dwelling on past traumatic experiences
6) Buoyancy - expressed by using extroversion to build relationships with others
7) Introspection - being reflective on and aware of one's inner feelings is part of the healing process
8) Steadiness - being grounded or consistent in doing the right things no matter what, especially with regards to maintaining good family relationships
9) Social awareness involved both the capacity to feel empathy and to establish healthy connections with others (a desire to help others who, like themselves, had experienced trauma)

Many studies stress the importance of professional interventions in strengthening and positively influencing survivor resilience and recovery from sexual exploitation and abuse (Gozdziak et al. 2006; Abu-Ali and Al-Bahar 2011; Gray et al. 2012; Sobon 2015). Gray et al. (2012) recommend interventions that increase mastery as a means of strengthening resilience to future adversity. They advise that these interventions be implemented as early as possible to reduce traumatic symptoms and be “age-appropriate methods of cultivating increased psychological functioning, mastery and competence, in addition to engendering overall resilience” (Gray et al. 2012: 368). These recommendations suggest that post-traumatic growth is fostered and resilience strengthened in survivors who receive assistance immediately after rescue from trafficking and/or sexual exploitation.

**Culture and Resilience**

Various studies highlight the important of culture and context on resilience (Ungar 2008; 2013; Ungar and Liebenberg 2011; Abu-Ali and Al-Bahar 2011; Masten 2014). Masten (2014) reviews the literature for resilience studies in children and youth and highlights the recent advances globally in research evaluating resilience in local, cultural contexts. Ungar (2008) focuses on cross-cultural research finding resilience-building factors among youth who had experienced trauma. The study evaluates over 1,500 young people in 14 different locations around the world and presents four propositions on the cultural embeddedness of resilience (Ungar 2008):

1) There are both global, as well as culturally and contextually specific aspects to young people’s lives that contribute to their resilience
2) Aspects of resilience exert differing amounts of influence on a child’s life depending on the specific culture and context in which resilience is realized.

3) Aspects of children’s lives that contribute to resilience are related to one another in patterns that reflect a child’s culture and context.

4) Tensions between individuals and their cultures and contexts are resolved in ways that reflect specific relationships between aspects of resilience.

Research shows the socio-cultural aspect of survivor’s environment is an important factor in fostering resilience. Studies recommend that interventions aiming to build the resilience of children and youth at risk in different cultures take into account “local knowledge about aspects of resilience” (Unger 2008: 233). Abu-Ali and Al-Bahar (2011) recommends that psychotherapists explore a child’s perceptions of culture and community in order to maintain the cultural context when working with a child’s sense of belonging and (re-) integration. The authors suggest caregivers emphasize local knowledge and social strengths when working with a child to foster a “positive and integrated sense of self and others” (Abu-Ali and Al-Bahar 2011: 796). Lastly, child survivors may need to understand other feelings regarding cultural factors if family reintegration proves impossible.

A study conducted in Nepal by Crawford and Kaufman (2008) shows that it is possible to facilitate stigma-reducing change within the socio-cultural environment and thereby support (re-) integration of survivors. In Nepal the stigma surrounding prostitution is so strong that the survivor’s presence in the community is perceived as bringing shame not only upon her family, but also the whole community. Despite these overwhelming adversities, Crawford and Kaufman found that three quarters of the survivors in their sample experience a successful family reintegration. The authors contribute these successes in part to a local NGO operated entirely by Nepalese women who had extensive experience, local knowledge, and cultural insight. Survivors are equipped with skills to generate an income, which gave them the ability to provide for themselves and their family, a potential source of status and prestige in the culture (Crawford and Kaufman 2008). By strengthening survivor skill sets and reducing stigma, survivors are well positioned to gain community support during (re-) integration.

Young Cambodian survivors of trafficking exhibit culturally distinct aspects of resilience. Gray (2012) describes features of resilience culturally distinct or unique to Cambodian youth, particularly when compared to western definitions and features of resilience. According to the author, select young women use their sense of humor as an aspect of resilience to deflect or disconnect from feelings associated with sexual abuse and cultural stigma. In these situations humor and the ability to laugh are considered aspects of self-protection whereas these behaviors in western cultures may be viewed as denial or avoidance. Interestingly, other young Cambodian women exhibit demeanors that are quiet and more introverted, characterized by the author as internally focused and self-preserved (Gray 2012). These behaviors may at times be considered passivity in western cultures. The author also discussed “autonomy” and “self sufficiency” as important aspects of resilience in western cultures whereas aspects such as “family and community support” and “connection and support” are important components of resilience in Cambodian society. These aspects of resilience are culturally embedded in
Cambodian society and considered appropriate ways of coping with adversity. Gray emphasized that “[t]hese young women are survivors – not because they have been rescued from an inevitable fate – but because they have intentionally overcome obstacles and developed the internal and external means to cope with complex trauma” (Gray 2012: 14).

**Physical Health and Resilience**

Literature suggests that resilience is not limited to psychosocial factors but also takes into account physical themes. Physical resilience factors are often discussed in the literature through the themes of health, security during the reintegration process, and safe future migration (Jobe 2010; Abu-Ali and Al-Bahar 2011). Strengthening the provisions of health and security of survivors is of paramount importance from the moment they are rescued and enter assistance programs until they pass through (re-) integration. Indeed these components of physical resilience are important throughout a survivor’s life. Survivors’ physical resilience may also include decisions to attempt migrating again. Some take the risk in the presence of a worsening family financial situation, some in an effort to finance education in the future, and some in order to repay debts resulting from their first migration attempt (Jobe 2010). Sometimes survivors may be pushed to risk migration even through contacts who are linked to the first experience which resulted in their being trafficked. One or all of these factors often play important roles in the physical resilience of survivors.

**Employment and Resilience**

Employment and resilience are discussed together in literature in numerous ways. Often studies describe employment as a protecting factor for resilience that can “open up opportunities” or can be a major turning point in lives of people (positive or negative; Werner 1993; Nowak-Carter 2012). Survivors themselves often link employment to self-identity, self-confidence, and increased social status (Crawford and Kaufman 2008; Nowak-Carter 2012; Miles et al. 2013). Studies of resilience in rural communities in Cambodia refer to employment by discussing the need to diversify and strengthen the livelihood base for individuals (Nuorteva 2009). Studies involving resilience and survivors of sexual trafficking allude to this describing job assistance as a way for survivors to “move on” with their lives (Gray 2012). Other studies stress that survivors need to become economically empowered, with the pursuit of improved economic opportunities often a long-term concern for survivors and their families (Surtees 2012). Correspondingly, survivor job training, referral, and assistance are core components in most successful (re-) integration assistance programs.

Libório and Ungar (2010) present a discussion on the potential benefits of certain forms of work for children’s resilience, both from a psychosocial and an economic perspective. This is interesting because, as other authors have pointed out, child survivors continue to be preoccupied by the need to make money, either due to family pressure or out of a sense of filial piety, which is a strong cultural value in Asia (Steinfatt 2003; Abu-Ali and Al-Bahar 2011; Gray 2012). Libório and Ungar distinguish child labor, which is exploitative and harmful to child development, from child work, which includes “processes of engagement in the economy that provide some reasonable opportunity for gain for the child” (Libório and Ungar 2010: 327). They
agree that child labor which is exploitative, excessively demanding, harmful, and dangerous must be eradicated.

Libório and Ungar (2010) organize seven cross-culturally homogenous aspects of resilience in youth to show “how children’s experience of participation in economic activity [...] contributes to positive development in stressful and resource poor environments” (Libório and Ungar 2010: 329). A table depicting the aspects of resilience identified from children’s work and their potential positive developmental effects are outlined below.

<table>
<thead>
<tr>
<th>Aspects of resilience</th>
<th>Potential positive developmental effects</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access to material resources</td>
<td>- helps overcome scarcity and uncertainty</td>
</tr>
<tr>
<td></td>
<td>- helps provide for the family’s basic needs</td>
</tr>
<tr>
<td>Cultural adherence</td>
<td>- the child is a contributing member of the family and community</td>
</tr>
<tr>
<td></td>
<td>- supports a culture of mutual dependency</td>
</tr>
<tr>
<td>Identity</td>
<td>- can teach useful skills when school is unavailable</td>
</tr>
<tr>
<td></td>
<td>- can improve responsibility and autonomy</td>
</tr>
<tr>
<td></td>
<td>- can promote self-respect and respect from family</td>
</tr>
<tr>
<td>Power and control</td>
<td>- can improve personal agency &amp; social status</td>
</tr>
<tr>
<td>Relationships</td>
<td>- socialization, affection, play &amp; friendship</td>
</tr>
<tr>
<td></td>
<td>- sense of belonging and solidarity</td>
</tr>
<tr>
<td>Social justice</td>
<td>- contributes to family welfare</td>
</tr>
<tr>
<td></td>
<td>- may buffer the impact of an abusive home</td>
</tr>
<tr>
<td></td>
<td>- material resources help address marginality</td>
</tr>
<tr>
<td>Social cohesion</td>
<td>- sense of productive place in society</td>
</tr>
<tr>
<td></td>
<td>- conforms to cultural value of owing parents support</td>
</tr>
<tr>
<td></td>
<td>- provides help in hardship</td>
</tr>
</tbody>
</table>

Source: Libório and Ungar, 2010: 330-331

**Longitudinal Resilience Studies**

To our knowledge no longitudinal studies exist specifically focused on survivor resilience and (re-) integration. Cross sectional studies of survivor resilience identify time as a limiting factor in their data sets suggesting longitudinal studies may bring greater clarity regarding the strengths and changes in resilience among child survivors as they grow and develop (Gray 2012). There are, however, various studies that have examined resilience over time focusing on developmental stages and resiliencies in high risk and maltreated children. Klika and Herrenkohl (2013) provide an in depth review of longitudinal studies spanning developmental stages in maltreated children. Masten (2014) also reviews literature documenting the progress in resilience studies including longitudinal research.

Longitudinal studies address several unique components of resilience that are difficult to assess in traditional cross sectional studies. These include the following:
When looked at longitudinally, literature suggests that measures of resilience are dynamic (Klika and Herrenkohl 2013). Klika and Herrenkohl review 11 longitudinal studies of maltreated children and suggest, “the rate of stability in resilience across time is notably low” (Klika and Herrenkohl 2013: 222). By comparison, cross sectional studies provide only a static picture of resilience. The authors suggest that the variations in study methods coupled with the dynamic nature of resilience make comparisons between studies problematic.

Werner (1993) discusses the significance of major developmental and life milestones (e.g. graduation and marriage) on resilience among Asian American children through to adulthood. Werner’s assessment suggests “opening up of opportunities” or “major turning points” occur in the lives of young adults positively impacting resilience. Werner highlights the importance of educational programs, life skills training (military service), and active participation in church or a religious community in linking high-risk children / now young-adults with those life changing opportunities. A central objective of the study documenting how a “chain of protective factors, linked across time,” thereby protecting children during adversity as they moved through developmental stages (Werner 1993: 508). Werner also discusses differences between high-risk males and females suggesting internal assets are more important for high-risk women in coping as adults whereas external assets are more important for high-risk men.

Recent studies describe resilience as a trajectory dynamic and changing over time. These trajectories are impacted by everyday life experiences as well as significant events all linked by time. Masten (2014) reviews several studies, one that uses repeated measures over time to develop a trajectory of internalizing symptoms in child soldiers and highly traumatized youth in Sierra Leone. Unfortunately no studies evaluate similar resiliency trajectories in survivors of sexual abuse.

2.2 Survivor Vulnerabilities and Risk Factors During (Re-) Integration
Survivors often must cope with multiple vulnerabilities and risk factors during (re-) integration. Sadly many endure re-victimization, whether it is from domestic violence, social exclusion by family members, re-trafficking during migration (Jobe 2010) or a voluntary return to a situation of sexual exploitation (Sandy 2006; 2009; Brunovskis and Surtees 2008). Muco (2013) identifies a number of key risk factors that survivors face during (re-) integration. The first one is an unstable or unfavorable economic environment. When compounded with health problems, this puts the survivor under financial strain. The lack of social acceptance and the presence of stigmatization can go so far as pushing survivors back into situations of victimization. Furthermore, feelings of shame, disappointment with unfulfilled financial obligations to the family, and notions of family honor often burden these already traumatized individuals. Lastly, some survivors must be convinced of the benefit of external support, without which it is quite possible that they may return to a situation of victimization.

Re-trafficking One of the most serious risks faced by survivors is the possibility of being re-trafficked. Jobe (2010) discusses this in depth through an analysis of the International
Organization for Migration’s database on human trafficking. The author found that trafficked children are vulnerable to re-trafficking as adults, that trafficking survivors are most vulnerable during the two years following their exit and that they may be more vulnerable to internal trafficking. Young survivors seem more vulnerable, especially when lack of family support and domestic problems are involved. Of most interest to the present study is the finding that survivors may be at risk when assistance programs have insufficient funding to address the challenges they face, notably the lack of employment, or to assist them for a sufficient length of time. Jobe (2010) further identified certain explanatory factors, many of which are discussed in the following paragraphs.

**Converging Push Factors** Perhaps the most significant risk factor(s) survivor’s face during (re-)integration comes from a converging set of economic, health, and cultural factors. Survivors often (re-)integrate into unstable unfavorable economic environments mixed with mounting financial stressors (such as debt, income lack, unemployment, health problems, and obligations to support extended family). These conditions can and often do converge, dramatically increasing push factors, moving survivors toward re-migration and situations of potential re-victimization.

While relating the stories of sex workers in Sihanoukville, Sandy (2006) describes the cultural context of many Cambodian women. In Cambodia, households are often comprised of two or three, sometimes even four generations. Because of the demographic structure and the absence of a social welfare system, the generations that are not economically active must depend on the one in the household that is earning an income. “*Thus, this generation must seek out a wage commensurate with this very high level of financial responsibility*” (Sandy 2006: 462). In this context,

*female labor migration for sex work is closely related to notions of filial duty and [...] as a relatively high income earner, sex work is also an integral part of this [...]. The wages women earn from sex work enable them to remit funds home to their families and conserve social norms which dictate that women (and not men) support the family, village and other basic institutions of Cambodian society* (Sandy 2006: 460-461).

Sandy dealt here with cases in which Cambodian women voluntarily chose to become indentured sex workers in order to obtain from the brothel owner a loan sufficient to pay for an urgent family crisis. This context helps to better explain why other women might accept to migrate in response to an offer of better job opportunities elsewhere from someone in their social network or why relatives might facilitate such a migration, both being situations which have resulted in trafficking for sexual exploitation. In the face of high family expectations and limited opportunities to achieve “*a sufficiently large level of functionings*” (Duclos and Araar, 2006: 5) in one’s own social environment, migration, whether knowingly or unknowingly for sexual exploitation, appears to offer a real chance of widening one’s set of capabilities.

Lisborg (2009) designates as risks the very factors that motivate the migration and result in trafficking. In other words, the push factors that cause a survivor to migrate in the first place are
likely to be the primary risk factors they must confront upon (re-) integration. The push factors
given by survivors he interviews in Thailand and the Philippines included “family responsibility,
economic needs and the pressure of debt, a lack of adequate job options, and a desire for the
social status and respect that is gained through affluence. These factors remain the most
pressing factors after a woman’s return” (Lisborg 2009: 3).

Gozdziak et al. (2006) interviews caseworkers involved in the care and treatment of child
survivors of trafficking in the U.S. and found trends that resonate with experiences recorded in
Southeast Asia. “Extreme poverty” compounded by “parental illness” or “family breakdowns” is
cited as an important push factor toward migration. Often, the survivors decide to migrate in
order to financially assist their family or to escape family problems. Information on how to
‘migrate’ is obtained through their social network; that is to say, through people they believed
they could trust. Depending on who offered it, migration is presented as a means of making
money or of supporting the parents.

**Physical and Mental Health** An emerging body of research demonstrates the significant health
risks and vulnerabilities survivors of sexual trafficking must confront (Di Tommaso et al. 2009;
Hossian et al. 2010; McCauley et al. 2010; Oram et al. 2012). Zimmerman et al. (2011) provides
a comprehensive table describing potential abuses endured by survivors of human trafficking and
potential corresponding mental and physical health risks (abuses spanned broad categories
including physical, emotions, sexual, substance, social, economic, legal, and occupational
conditions). The authors also indicate that unfortunately most survivors would return with
appreciable health needs. Survey results in Europe show 95% of women are subject to physical
and/or sexual violence while trafficked and 57% of women and adolescent survivors report one
or more symptoms of poor health (mental and physical) upon arrival at a post-trafficking service
center (Zimmerman et al. 2008). In Nepal, girls trafficked under the age of 15 have significantly
higher risks of contracting HIV with 60% of the respondents testing positive. In Cambodia,
surveys suggest trafficking violence and victimization are also widespread, with 33.1% of women
and girls reporting being forced to perform sex acts against their will and 30.9% reporting sexual
abuse. In addition, 48 of 73 respondents (65.8%) self-report STI infections, a concerning
percentage given the potential for HIV.

There are few studies that evaluated links between physical and mental health problems among
survivors. Di Tommaso et al. (2009) found that the well-being deprivation resulting from sexual
trafficking is “[a]s bad as it gets” because victims do not have adequate access to medical care
and contraception, among other things. A study in Europe of survivors of sexual trafficking links
higher levels of Post Traumatic Stress Disorder (PTSD), depression, and anxiety with violence
and injury (Hossian et al. 2010). Higher levels of PTSD are also associated with sexual violence.
Higher levels of depression and anxiety are linked to more time spent in trafficking. Depression
and anxiety levels decline with time spent away from trafficking but PTSD did not. Collectively
these studies identify significant health risks that survivors confront through the (re-) integration
process.
**Social Acceptance, Stigma, and Family Shame** Family shame is an important risk factor with regards to (re-) integration in South East Asia. In Nepal, Simkhada (2008) found that survivors, upon (re-) integration, often face overwhelming difficulties because social stigma, perceptions of family honor, and family repudiation leaves them with “no hope for a dignified life”, especially when they return home indebted, sick or without money to help their family (Simkhada 2008: 243-246). Crawford and Kaufman (2008) describe the stigma surrounding prostitution as so strong that the presence of a survivor in the community is perceived as bringing shame not only upon her family, but also the whole community. In Cambodia, Derks (1998) explained that shame is related to social behavioral norms regarding young women’s departure from their village, the sexual nature of the work they were involved in, and whether they made a positive or negative contribution to their family. If the young woman returns with illness her family sees her as having brought shame upon it. Because of survivors’ awareness of the perceptions regarding prostitution, even when it has been forced, they feel shame and therefore, do not discuss their experience much with their family after their return. And even when families have suspicions, they usually do not ask questions. This is seen as facilitating a return to normalcy and preserving the perceived honor of the family, but leaves survivors isolated and without support.

**Trafficking and Collusion Initiated by the Family** Family involvement in trafficking increases the probability of re-trafficking after reintegration into the family. In some cases, this creates a tension between the intervening NGO and the survivors’ family. McCauley et al. 2010 reported that families participated in trafficking decisions in nearly one third (29.2%) of the young women respondents in Cambodia. Derks (1998) describes a case in which the eldest daughter, still a minor, of a Vietnamese family living in Cambodia is sold by her mother three times, twice after family (re-) integration, in order to obtain loans from the brothel owner. The mother is sent to prison for trafficking and the children come under an NGO’s care. The child’s siblings blame her for their mother’s imprisonment. Moreover, as Steinfatt (2003) discusses, interventions that rescue the eldest daughter of a Vietnamese family, who is held responsible to work off her family’s debt in Cambodia, will likely result in a younger daughter being sent in her stead to uphold the family’s obligation to reimburse its debt. As a result, in such cases, reunification with family constitutes a serious risk that leaves NGOs with the challenge of finding an alternative viable solution.

**Psychological Barriers From Trauma** Child survivors of sexual exploitation and trafficking face numerous potential psychological barriers as they recover and (re-) integrate into the community. Gajic-Veljanoski and Stewart (2007) discuss the psychological barriers to escaping trafficking for sexual exploitation, especially when in its most extreme forms. Because traffickers may and do resort to intimidation, manipulation, marginalization, and various forms of abuse to gain control over victims, these elements become barriers to exiting victimization. A survivor’s cultural background may also predispose them to endure quietly or to believe that they cannot obtain justice and compensation in a corrupt context. Internal psychological barriers mentioned by these authors include: cognitive dissonance, hopelessness, ingrained cultural norms of gender behavior, sense of responsibility to repay debts, sense of responsibility for own
victimization, low self-worth, dissociation, and apathy. Finally, where family indebtedness or family honor is involved, victims face family pressure, rejection, even violence. Abu-Ali and Al-Bahar (2011) explore therapeutic models for the treatment of the personal and interpersonal effects that child survivors experience. They emphasize that if such consequences are not addressed, child survivors may well fall into further victimization and reenter the trafficking cycle. Some of the symptoms that are documented include anxiety, depression, distrust, social isolation, splitting, dissociation, and attachment disruptions. These all constitute psychological barriers to escaping sexual trafficking, although not all of these elements equally affect survivors.

**Refusal of (Re-) Integration Assistance** Survivors may also be at risk when they refuse assistance. In some situations, earning money remains a major preoccupation for survivors, either for family support or to reimburse the cost of migration. This priority is identified as being likely to conflict with their willingness to receive care and to acquire an education (Gozdziak et al. 2006). The authors also report that some of the survivors did not see themselves as having been victims, nor their traffickers as being perpetrators. Brunovskis and Surtees (2012a) identify similar concerns as well as a number of additional factors contributing to a survivor’s decision to refuse assistance. Victims may consider migration as their best option to make much-needed money, even when this exposes them to risk. Family pressure to return home may also influence their decision to decline. In some cases, they do not need trafficking assistance because they have access to other forms of support. Victims sometimes refuse because of insufficient information about the services provided by the assistance program, because the program cannot respond to their particular needs, and because they see programs as being too restrictive. Finally, some victims decline because they distrust the assistance that is proposed to them, fearing stigma and exclusion once they are identified as trafficking victims.

2.3 **(Re-) Integration in Cambodia**

(Re-) integration assistance programs are generally organized in three phases of support. The goal of the first phase is to address all urgent needs survivors may have, to assess survivors’ physical and psychological health, and to offer a stable and safe environment where survivors may recover. The goal of phase two is a gradual return toward independence, sometimes through housing outside the center. The goal of phase three is to ensure a smooth (re-) integration into the family and community, referral to helpful resources, and finally, temporary monitoring and follow-up (Muco 2013). This is consistent with the advice given in the IOM handbook (IOM 2007: 84-104), although modalities vary between programs.

Besides these usual components, the NGOs in Cambodia that have been participating in the Butterfly Project also evaluate a number of factors that may impact on survivors’ (re-) integration⁵. Some assess the survivors’ skills to generate an income. All of them count the

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⁵Partnering Assistance Programs vary in their understanding and descriptions of the (re-) integration process in the Butterfly Project. One practitioner described (re-) integration as an individual experience in Miles and Miles, 2010 as follows:
number of adults in the house where the survivor is to be reintegrated who are generating an income. Most of them also provide money or items to survivors upon (re-) integration to help them start a business. The majority of NGOs also monitor the level of indebtedness within the survivors' households. Moreover, all assess survivors’ concerns about being accepted back into their communities (Miles and Miles 2010).

(Re-) Integration Challenges

Even when they possess all the usual components and strive to integrate the improvements proposed above, (re-) integration programs are still left with a number of challenges to overcome. Some of these are internal, pertaining to their design or implementation, but others are external, and in some cases, much more complex to address.

One of the challenges faced by assistance programs is to ensure the safety of the women and children under their care while helping them recover their independence. The tension between these is discussed by Brunovskis and Surtees (2008), who focuses on the tendency of these programs to place survivors in closed or hidden shelters, restrict their movement, and monitor their communications with the outside world. These features are based on understandings of what sexual exploitation and trafficking are, of what victims are and of what rehabilitated survivors should be. The authors call attention to the danger that such security components may infantilize the survivors, limit their agency rather than helping them to regain it, and affect their recovery by reducing their ability to negotiate, dissent, and resist.

Another challenge examined by these authors is helping survivors (re-) integrate into their families (Brunovskis and Surtees, 2012b). This is a crucial issue because the family can help in the survivor’s recovery by providing the proper support and may even prevent re-trafficking. However, frequently tensions arise between a returning survivor and her family due mainly to a lack of communication. The family is often partially or completely unaware of what the survivor has been through. This is especially the case when the survivor fears stigma, rejection, and even violence. She may choose not to disclose her experience at all. This generates misunderstandings on both sides and tensions.

Surtees (2012 and 2013) explores the challenges (re-) integration programs face in Southeast Asia helping survivors become economically empowered. The quest for improved economic opportunities is both an important push factor and an enduring concern for survivors and their families. Most (re-) integration programs seek to address this through job placement, micro businesses, and social enterprises. The challenges programs face in job placement include limited available employment and survivors’ limited skills. Psychological effects survivors must cope with may also complicate their job placement. Micro businesses and social enterprises provide a safe work environment and improve survivors’ status within their family, however,

”... (re-) integration is not a single event, it’s a process. ...we begin the process of preparation for (re-) integration from the moment the girls walk through the doors. ...(re-) integration continues long after the girls will experience new issues that require constant adjustment and processing.” Butterfly partnering Practitioner, 2010
these also carry risks. According to Surtees, of the above options are conditioned by the following factors: 1) individual characteristics and capacities; 2) family situation and dynamics; 3) the broader social environment; 4) the general economic situation; and 5) other needs impacting re/integration success (Surtees 2012). This report advises (re-) integration programs to carefully consider all these aspects while seeking to empower survivors.

Economic opportunities for underage survivors may be beneficial, but need to be assessed based on the best interests of the child (Surtees 2012). Literature defines children’s work as a means by which children in certain contexts position themselves within their socio-cultural environment (Boyden and Mann 2005). As pointed out by Gozdziak et al. (2006), children and youth who have been rescued from sexual trafficking do not lose the sense of responsibility to help their families financially by earning money. The socio-cultural advantages and disadvantages children and youth might perceive from working, even if it is in the commercial sex sector, must be taken into account and healthy income-generating alternatives need to be carefully designed as part of assistance programming. Although sex work (whether voluntary or not) is denigrated in Cambodia, the higher income it earns is not and may indeed create family expectations. Assistance programs must find ways to help survivors mediate the stigma, continued family expectations and their own sense of filial duty.

In addition to challenges facing (re-) integration programs, research identifies certain key factors that have a positive effect on the (re-) integration process. Muco (2013) distinguishes four points affecting the (re-) integration process. The support provided by state institutions affects survivors’ access to a number of services they urgently need. A tolerant attitude on the part of the community facilitates the survivor’s adjustments back into it. A network of NGOs and religious organizations providing a wide range of services helps respond to survivors’ most urgent needs. Finally, the motivation of the survivor herself contributes to (re-) integration success. Hotaling et al. (2003) call attention to the benefits of integrating peer support into programs reaching out to women exiting prostitution. If the survivor is returning from a migration attempt, the failure to return with money or the presence of debt adds to the stress of the situation. Brunovskis and Surtees (2012b) conclude that assisting the family of the survivor as well as the survivor could facilitate this transition period, which is trying for all involved. Jobe (2010) provides a similar recommendation suggesting that the provision of assistance to survivors span longer periods of time, not only through internationally funded assistance programs, but also through the gradual development of local and national infrastructures.
3.0 Study Scope and Methods

This thematic paper is based upon the data collected and analyzed from the Butterfly Longitudinal (Re-) integration Research Project. The Butterfly Project began in 2010 and by December 2014 it will have completed its fifth year. Details regarding the study methods, changes in methods from year to year, ethically standards followed, data collection tools and techniques, and strengths and weakness of the methodologies chosen are available in the project annual reports (see Miles and Miles 2010; Miles and Miles 2011; Miles et al. 2012; Miles et al. 2013).

At the midway point in the larger study, the team chose to conduct a baseline case study analysis on each participant. Four-plus years of quantitative and qualitative data are compiled and summarized to grasp what is known, contradictory, and missing from each participant's story. The case study analyses resulted in qualitative summary data from 86 participants and survey response data from 128 participants. These data form the starting pool of all available data for the thematic assessment.

Table 1 summarizes these data. A total of 1,070 project visits for 128 participants are included in the data set. A total of 613 visits are conducted with respondents in various NGO residential programs [described hereafter as shelter programs (SP)] and 457 visits are conducted with those (re-) integrated in the community (also referred to as RC). There are three general categories for respondents after (re-) integration including 59 individuals that are part of NGO (re-) integration programs, 24 that are part of NGO work assistance and training programs, and 37 that are no longer in NGO programs [(re-) integration complete].

Data for the thematic assessment are broken down into four categories. The assessment includes cohort data only if the case study showed at least four visits for a cohort spanning at least two calendar years. For the assessment, participants are divided into four groups based on gender and whether or not they lived in a shelter program for at least 4-months prior to re-entry in the community. They include:

1. Female SP - females in shelter programs that have not yet (re-) integrated (N=32),
2. Female SP/RC - females that stayed in shelter programs and have already (re-) integrated (N=34),
3. Female RC - females that did not stay in shelter programs and have (re-) integrated (N=28), and
4. Male SP/RC - males that stayed in shelter programs and have already (re-) integrated (N=15).

There are also three male participants in the overall study that are in shelter programs but have not (re-) integrated in the community. Due to the small sample size, these data are not included in the assessment. Tables 2 and 3 summarize the data set categories used in the thematic evaluation. The assessment utilizes four years of data compiled from 994 total interviews involving 109 study participants.
Table 1: Survivor Cohort Summary Statistics, 2011-2014

<table>
<thead>
<tr>
<th>Summary of Cohort Individuals 2011 to 2014</th>
<th>Total</th>
<th>NGO Follow-up Services</th>
<th>Assistance Training or Work</th>
<th>Complete No Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Program Only</td>
<td>40</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Residential Program and Re-integration into Community</td>
<td>54</td>
<td>47</td>
<td>2</td>
<td>17</td>
</tr>
<tr>
<td>Community Only(^1)</td>
<td>34</td>
<td>12</td>
<td>22</td>
<td>20</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>128</td>
<td>59</td>
<td>24</td>
<td>37</td>
</tr>
</tbody>
</table>

Notes: 1- Includes 15 women that spent <4 months in the shelter program before re-integration.

<table>
<thead>
<tr>
<th>Number of Cohort Visits 2011 to 2014</th>
<th>Total</th>
<th>NGO Follow-up Services</th>
<th>Assistance Training or Work</th>
<th>Complete No Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Program Only</td>
<td>329</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Residential Program and Re-integration into Community(^1)</td>
<td>486</td>
<td>166</td>
<td>3</td>
<td>33</td>
</tr>
<tr>
<td>Community Only</td>
<td>255</td>
<td>22</td>
<td>137</td>
<td>80</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1070</td>
<td>188</td>
<td>140</td>
<td>113</td>
</tr>
</tbody>
</table>

Notes: 1-Residential Program Visits -284  
Re-integration Community Visits - 202

Table 2: Male and Female Survivor Cohort Summary Used in the Assessment, 2011-2014

<table>
<thead>
<tr>
<th>Summary of Cohorts 2011 to 2014</th>
<th>Total Number</th>
<th>Individuals Re-integrating</th>
<th>NGO Follow-up Services</th>
<th>Assistance Training or Work</th>
<th>Complete No Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Female SP</td>
<td>32</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Female RC(^1)</td>
<td>28</td>
<td>7</td>
<td>22</td>
<td>18</td>
<td></td>
</tr>
<tr>
<td>Female SP/RC</td>
<td>34</td>
<td>31</td>
<td>2</td>
<td>11</td>
<td></td>
</tr>
<tr>
<td>Summary All Female</td>
<td>94</td>
<td>38</td>
<td>24</td>
<td>29</td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Male SP/RC</td>
<td>15</td>
<td>13</td>
<td>0</td>
<td>3</td>
<td></td>
</tr>
</tbody>
</table>

Notes: 1- Includes 15 women that spent <4 months in the shelter program before re-integration.  
SP-Shelter Program  
RC- Re-integrated into Community  
SP/RC - Shelter Program then Re-integrated into Community
Relevant summary data as well as detailed responses are compiled in the assessment as they relate to several basic themes within the overall study. These include participants’ responses, attitudes, perceptions and experiences relating to ‘trust’, ‘relationships’, ‘debt’, ‘stigma and discrimination’, and ‘violence’. Responses to several general questions posed in the survey pertaining to well-being and thoughts regarding (re-) integration are also included in the assessment. These questions are compiled in Figure 1. Narrative responses from individual participants are combined into the year the interview is conducted. In this way, individual assessment years are constructed for participants over four calendar years in which data were collected (2011-2014). These data are then used in the thematic assessment.
<table>
<thead>
<tr>
<th>Question Number</th>
<th>Question</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q9a</td>
<td>Why did you feel it was your responsibility to repay debt during the past four months?</td>
</tr>
<tr>
<td>Q10</td>
<td>In past four months, do you feel a person/some people (anyone) have discriminated against you?</td>
</tr>
<tr>
<td>Q10a</td>
<td>Who discriminated against you?</td>
</tr>
<tr>
<td>Q11a</td>
<td>Who has treated you respectfully in the past four months?</td>
</tr>
<tr>
<td>Q11b</td>
<td>Why do you to feel some people have been respectful towards you?</td>
</tr>
<tr>
<td>Q12</td>
<td>Over the last four months, have you had someone in your life that you feel you can trust?</td>
</tr>
<tr>
<td>Q12a</td>
<td>Who do you feel you can trust the most?</td>
</tr>
<tr>
<td>Q13a</td>
<td>Who(m) has/have been you physically violent towards you?</td>
</tr>
<tr>
<td>Q13b</td>
<td>Please describe more about this situation when you experienced physical violence towards you</td>
</tr>
<tr>
<td>Q14a</td>
<td>Who (whom-can be more than one person) was emotional violent to you?</td>
</tr>
<tr>
<td>Q14b</td>
<td>Please describe more about this situation when you experienced physical violence towards you</td>
</tr>
<tr>
<td>Q28</td>
<td>Have you been responsible to repay debt in past year?</td>
</tr>
<tr>
<td>Q28d</td>
<td>Has being responsible to repay debt affected your life in any way in the past year?</td>
</tr>
<tr>
<td>Q39</td>
<td>How do you feel relations between yourself and people in your community <em>outside of the shelter</em> have changed in the past year overall?</td>
</tr>
<tr>
<td>Q40</td>
<td>Do you feel generally accepted by the community <em>outside of the shelter</em> where your household is located at this present time?</td>
</tr>
<tr>
<td>Q41</td>
<td>Do you agree with the following statement? In the past year, ‘I feel I am (re-) integrating well into my community where my residence <em>outside of the shelter</em> is located.’</td>
</tr>
<tr>
<td>Q42</td>
<td>In past year, have you experienced discrimination?</td>
</tr>
<tr>
<td>Q43a</td>
<td>From whom have you experienced discrimination in past year?</td>
</tr>
<tr>
<td>Q43b</td>
<td>If yes, what do you think is the reason this person discriminated against you?</td>
</tr>
<tr>
<td>Q44</td>
<td>From whom did you access help to deal with discrimination in this past year?</td>
</tr>
<tr>
<td>Q45</td>
<td>How did the experience of being discriminated against make you feel?</td>
</tr>
<tr>
<td>Q62</td>
<td>How have you felt emotionally during the past four months compared to the same time period last year?</td>
</tr>
<tr>
<td>Q63</td>
<td>Have you felt generally happier or sadder during this past year?</td>
</tr>
<tr>
<td>Q64</td>
<td>Have you generally felt more contented or more worried during this past year?</td>
</tr>
<tr>
<td>Q65</td>
<td>Have you had ‘other’ feelings (other than happy, sad, contented and worried) during this past year?</td>
</tr>
<tr>
<td>Q80a</td>
<td>Do you feel you have been pressured to have sex when you did not want to in this past year?</td>
</tr>
<tr>
<td>Q81c</td>
<td>Do you feel you have been sexually exploited in the past year?</td>
</tr>
</tbody>
</table>
4.0 Results and Discussion
General statistics for the four different assessment groups are outlined in Table 4. Participants’ average age at the beginning of the study is lowest in the Male SP/RC group (12.9 years old) followed closely by the Female SP group at 14.3 years old. Generally, the female groups include participants that started in the study as children/teenagers (Female SP), teenagers transitioning to young adults (Female SP/RC), and young adults/adults (Female RC). The Female RC groups have the widest age range of 20 years while the Male SP/RC have the narrowest age range spanning seven years. The total number of individual years assessed is determined by adding together the number of calendar years evaluated for each individual. Longitudinal data generally spans three to four consecutive years for groups that are exclusively in a shelter or in the community (i.e. Female SP and Female RC). Longitudinal data for SP/RC participants are spilt with the majority of survivors spending one to two years in each category, shelter and community. While all participants in Female SP/RC start in a shelter program and transition sometime during the course of the assessment, there are cases when individuals provided little or no qualitative discussion data and therefore no data are recorded for shelter or community categories (Table 4). This situation occurred with seven of the 34 individuals in this group.

<table>
<thead>
<tr>
<th>Assessment Groups</th>
<th>Starting Ages Range</th>
<th>Average Age</th>
<th>Total Number of Individuals</th>
<th>Total Number of Individual Years Assessed</th>
<th>Count of Individuals by the Number of Years Included in Longitudinal Assessment</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Shelter</td>
</tr>
<tr>
<td>Female SP</td>
<td>7-20</td>
<td>14.3</td>
<td>32</td>
<td>99</td>
<td>0 1 6 14 11</td>
</tr>
<tr>
<td>Female RC</td>
<td>16-36</td>
<td>24.6</td>
<td>28</td>
<td>84</td>
<td>NA</td>
</tr>
<tr>
<td>Female SP/RC</td>
<td>13-21</td>
<td>17</td>
<td>34</td>
<td>60 / 51</td>
<td>2 11 15 5 1</td>
</tr>
<tr>
<td>Male SP/RC</td>
<td>10-17</td>
<td>12.9</td>
<td>15</td>
<td>29 / 30</td>
<td>0 6 5 3 1</td>
</tr>
</tbody>
</table>

Notes: NA - Not Applicable
SP: Shelter Program
RC: Re-integrated into Community
SP/RC: Shelter Program then Re-integrated into Community

4.1 Survivor Milestones and Transitions
The longitudinal assessment follows participants through several important societal milestones and transitions (Figure 2). While the data spans only the first four years, almost all the

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6 The Oxford dictionary defines ‘Milestone’ as a “significant stage or event in the development of something”. http://www.oxforddictionaries.com/definition/english/milestone. In this paper we consider major life milestones to include events such as getting married, graduating from school, job training, and/or experiencing pregnancy or having a child. According to the Oxford dictionary ‘Transition’ is defined as “The process or a period of changing from one state or condition to another.” http://www.oxforddictionaries.com/definition/english/transition. In this paper we consider ‘transitions’ to include important life changes a person such as reaching young adulthood and (re-) integration for survivors.
participants will reach young adulthood (or older) over the ten-year study time frame. Based on the average starting ages of the assessment groups, the majority of women in the Female SP/RC are now moving through this transition. In the youngest average age groups, Female SP and Male SP/RC, many survivors have yet to reach this transition; while everyone in the Female RC group reached young adult ages or higher over the last four years. Maturing, making decisions regarding life and relationships, and learning to live independently are topics survivors discuss during the transition.

Figure 2: Major Life Milestones and Transitions

There are other transitions happening as well. Survivors are re-entering schools or joining job training programs while a part of shelter programs and then leaving/graduating from schools and various NGO work and training programs to find employment in the community. Transitions away from job training and schools are generally complex with decisions based on a set of factors that pushed and pulled survivors and their families. Almost all participants began school, although among respondents in 2011, the highest percentage report only finishing Year 1 and Year 2 for male and female participants, respectively. No one in the study in 2011 completed high school. Yet when asked if they would choose to study further if they could, almost all responded favorably with 98% of female respondents and 96% of male respondents identifying various levels of education in school or skills training programs. The struggle to balance this desire to study and learn with the need to work and earn money are common themes discussed by survivors as they move through this life transition.

Marriage is an important societal milestone that most participants have not reached yet. Based on the full assessment year in 2013, 50% (14 individuals) of the Female RC group are married or in long-term partnerships (Table 5). Among the Female SP/RC group, only 15% (5 individuals) are married or with partners and no Male SP/RC participants are married or with partners. These findings are not unexpected; given the average age difference of almost seven years between female groups (see Table 2) and the fact that participants (re-) integrating from shelter programs are single upon re-entry. When asked, almost all female survivors express at one time the desire to be married to an honest and supportive husband and start a family. This transition,
however, is also complex and often difficult for survivors to navigate; to do so they must confront cultural stigmas, meet family expectations, and merge differing generational viewpoints that can often add to the complexity. Important issues such as starting relationships, arranged marriages by family members and others, long-term partners, trusting boyfriends and their family’s enough to share about past life experiences, pregnancy, and blending families are often discussed by survivors.

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>Female SP</th>
<th>Female RC</th>
<th>Female SP/RC</th>
<th>Male SP/RC</th>
</tr>
</thead>
<tbody>
<tr>
<td>single</td>
<td></td>
<td>100%</td>
<td>50%</td>
<td>85%</td>
<td>100%</td>
</tr>
<tr>
<td>married / partner</td>
<td></td>
<td>50%</td>
<td>15%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

There are also several important transitions discussed by survivors as they move from life in a shelter program to life in the community (Figure 3). Participants very often discuss friendships when asked questions about people they could trust and people that had treated them respectfully in the last year. Almost everyone discusses friendships at least one time over the course of the assessment while living in shelter programs and in the community. Participants also describe situations involving attentive shelter staff that provided guidance and counsel (sometimes counseling as well) to create an environment that fosters and nurtures friendships. Descriptions of supportive friendships are slightly different depending on the age of the participant; with younger participants speaking of friendships because peers played with them while older participants (e.g. young adults) suggesting supportive friends are peers that share food and resources (money) during times of shortage. Female respondents also describe difficulty in making friendships in the community, particularly if discriminating people are present and aware of their past history.

![Figure 3: (Re-) Integration Transitions for Survivors in Shelter Programs](image)

Participants living in shelters often discuss having normal everyday conflicts such as arguments, disagreements, and differing viewpoints among their shelter peers (Figure 3). Again, members
of the shelter staff are frequently described as being involved in handling conflicts, especially more significant or longer-term disputes. In contrast, conflicts in the community often involve family, neighbors, co-workers, or schoolmates. Sometimes participants in the shelter programs also describe a greater understanding of the processes involved in resolving and navigating conflicts. These types of discussions are far more rare for participants (re-) integrated in the community. If they did occur, they are related to an NGO follow-up program or a work assistance-training program. Typically participants in shelters transition out of programs that emphasized a safe and accepting environment and then have to transition into communities that are stigmatizing discriminating toward survivors of sexual trafficking. Generally this transition is more difficult for those participants with family problems, strained family relationships, or discriminating family members.

As survivors navigate these transitions and reach these life milestones they are asked to reflect on feelings of personal well-being (Table 6). Three themes are explored and discussed including being worried about major aspects of life now or in the immediate future, the understanding that life in the shelter is good for their well-being physically, intellectually, emotionally, and/or socially, and expressions of contentment, happiness, and satisfaction about major aspects of life such as personal security, family relationships, and financial earnings.

Participants express worry about life while in shelter programs and after (re-) integration in the community (Table 6). Worries in the shelter include concerns over family members who are sick or hungry at home, concerns regarding (re-) integration and the difficulties they may face back home, concerns about studies / school, and concerns over court cases, particularly if they involve family members. Those that have already (re-) integrated tend to worry more about balancing life as it related to sickness, debt, earning enough to survive while in school/training, unemployment, and children. Many of participants express that life in the shelter programs is good for them, particularly the youngest group, Female SP. Many noted the love they receive from staff and shelter moms, as well as the stability and security the home provides (food, medical care, and a good place to live). After (re-) integration many survivors remark, as they re-adjusted, that life is more difficult outside the shelter. About 33% of the Female and Male SP/RC express this as they reflected on their current living arrangements. Both groups (in the shelter programs and (re-) integrated) express feeling satisfied and happy with various aspects of life. In fact more survivors in the Female SP/RC group express feeling satisfied and content after re-uniting with their family in the community. Participants describe their experiences as follows:

⇒ I am happy but a little tired compared to the time I stayed in the shelter because I had to go to school and after coming back from school, I had to do household work and look after my younger siblings. -Female Survivor, Age 19, 2013

⇒ All of my salary I give to my mother. I am happy and feel proud of myself that I can work to support my family. -Female Survivor, Age 20, 2014
I am content now because I have enough money and I don't experience domestic violence. -Female Survivor, Age 24, 2013

Participants transitioning to young adults and (re-) integrating in the community often describe risky behaviors and preferences for higher risk life situations. As a result the study identified decision-making surrounding seven commonly discussed themes for participants while living in shelter programs and following (re-) integration. Themes surrounding high-risk behaviors and life situations include the following:

1. Drugs / Alcohol - using illegal drugs or drinking alcohol in excess to cope with difficult life situations
2. Staying in a Violent Relationship - staying in violent personal relationship with friends, boyfriends, or spouses
3. Relationship - choosing to start long-term relationships with people they did not know well (often less than one year) and/ or met while working in the sex industry or through friends that are part of the sex industry (karaoke bars and entertainment clubs)
4. Potential Family Stigma and Violence - choosing to carry-on sexual relationships with boyfriends and partners with family disapproval and despite their own understanding that this relationship and a potential pregnancy could bring community stigma, family shame, and physical abuse from family members
5. Employment – migrating to another country for employment and remaining there without legal status or taking a job in the sex industry but not choosing to do sex work
6. Personal Health - inflicting self-harm (i.e. cutting) and refusing to eat when food is available
7. Sex Work - choosing to go back into sex work

As expected survivors in the shelter programs discuss fewer high-risk circumstances and behaviors and also express fewer decisions toward or away from these situations (Table 7). By their basic function and mandate, shelters programs work to prevent/control many of these higher risk situations including decision making by survivors inside the shelter. Participants often allude to this as they describe their living conditions, stating the shelter staff or the shelter rules are “strict” and that sometimes they had “few personal freedoms”. These statements generally arose during reflections when participants move to transition homes or back into the community. Nevertheless, some participants describe choosing higher risk behaviors and life situations while in shelter programs. One male survivor describes his choice to use drugs with friends outside the shelter and a female survivor describes spending time with friends outside the shelter that would “get drunk and beat her”. In each of these cases shelters staff intervened in the situation to protect the individuals and provide them additional help / resources.

<table>
<thead>
<tr>
<th>Assessment Themes</th>
<th>Shelter (SP) Total Comment Counts</th>
<th>Community (SP/RC) Total Comment Counts</th>
<th>Community (RC) Total Comment Counts</th>
</tr>
</thead>
<tbody>
<tr>
<td>drugs/alcohol</td>
<td>2 Toward, 1 Away From</td>
<td>8 Toward, 0 Away From</td>
<td>5 Toward, 0 Away From</td>
</tr>
<tr>
<td>staying in violent relationship</td>
<td>1 Toward, 0 Away From</td>
<td>5 Toward, 1 Away From</td>
<td>4 Toward, 1 Away From</td>
</tr>
<tr>
<td>relationship</td>
<td>2 Toward, 0 Away From</td>
<td>3 Toward, 1 Away From</td>
<td>4 Toward, 3 Away From</td>
</tr>
<tr>
<td>potential family stigma and violence</td>
<td>0 Toward, 0 Away From</td>
<td>2 Toward, 1 Away From</td>
<td>7 Toward, 0 Away From</td>
</tr>
<tr>
<td>employment</td>
<td>0 Toward, 0 Away From</td>
<td>2 Toward, 3 Away From</td>
<td>6 Toward, 3 Away From</td>
</tr>
<tr>
<td>personal health</td>
<td>2 Toward, 0 Away From</td>
<td>4 Toward, 0 Away From</td>
<td>1 Toward, 1 Away From</td>
</tr>
<tr>
<td>sex work</td>
<td>0 Toward, 0 Away From</td>
<td>1 Toward, 0 Away From</td>
<td>5 Toward, 1 Away From</td>
</tr>
</tbody>
</table>

Notes: All groups combined to Shelter (N=79), Community SP/RC (N=44), and Community RC (N=28)

Once survivors (re-) integrate, decision-making and the structures or parental figures that helped guide these processes shift back to families and/or the individuals themselves. Some of the younger participants already (re-) integrated (Male and Female SP/RC) describe parental figures participating in this process by allowing them more or less personal freedoms. Generally among the SP/RC groups, more male participants struggle to make good decisions regarding drugs/alcohol while more female participants struggle with choices in relationships and
domestic violence. Participants in the Female RC group describe making high-risk decisions on their own (e.g. choosing relationships with men), to cope with difficult situations (e.g. alcohol use to cope with domestic violence), or sometimes with the help of a close friend (e.g. returning to sex work) or their husband (e.g. migrating to find employment in Thailand). In general, participants in the community express more high-risk decision making surrounding relationships, domestic violence, and family stigma and violence based on relationship choices.

4.2 Relationships

Family relationships and living arrangements within family units are typically complex and varied. Survivors describe numerous different household arrangements including: marriages, partnerships, many combinations of nuclear and extended family, foster families, child headed households, single parent families, living with one’s in-laws, and blended families. The family make-up of households and family units often change after participants (re-) integrated. Almost no participant describes staying with the same family unit over three or four years. The following story by one survivor in 2013 exemplifies the blending and changing nature of her family unit during one year:

⇒ I live with my stepmother, father, and older sister. My stepmother and I don’t get along together. She is always making conflicts and arguing with me. My father got in a traffic accident and injured his hand. I will go to live with my real mother in the province because she called and asked me to live there.

⇒ I wanted to move out with my cousin. Some of my neighbors are very violent towards my family. They yelled at my little siblings and hit my Aunt.

⇒ I moved to live in a rental room with my older sister and cousin. I wanted to earn money to help my older sister support us because she was the only one working. I tried working in a nightclub quit because it was not a good job. I could find other work.

⇒ I moved back to live with my father, he asked me to come back home. My father didn’t want me to live alone. My older sister married and moved out to live with her husband. I still don’t get along with my stepmother. –Female Survivor, Age 16, 2013

Similar to the dynamics seen in the make-up of family units, participants’ experiences and perceptions of close personal relationships within the family are complex, changing, and diverse. Many of the younger participants describe their experiences with their own family as well as their extended family. Older teenagers, young adults, and adults discuss relationships with their own families, boyfriends and partners, husbands, long-term partners, and children. Through the course of this assessment, some describe how personal relationships end and new ones develop. A few participants spoke about how they felt having their engagements and marriages arranged for them. A greater number spoke about choosing their partner, with, or without their parents’ consent. Other women describe some of the challenges they face with polygamy, infidelity, and domestic violence.
Survivors express both positive and negative family relationships over the course of the study (Table 8). Among participants in the shelter programs between 2011 and 2014, fewer than 35% in any assessment group chose to discuss positive or negative feelings regarding family relationships (Table 8). Discussion questions include their thoughts and feelings about trust, being respected, discrimination, and emotional and physical violence as well as questions regarding their thoughts and feelings of happiness/sadness and contentment/worry over the past year. For those participants that did discuss family relationships while in shelter programs, the majority of individuals indicate a positive relationship with at least one family member. Results range from 13% to 33% of the individuals among assessment groups expressing a positive relationship with a family member. Fewer female survivors express negative family relationships, three and two individuals for Female SP and Female SP/RC, respectively. Further, no male survivor living in the shelter programs express a negative relationship with family members while addressing the aforementioned questions over all years combined.

<table>
<thead>
<tr>
<th>Assessment Groups</th>
<th>Total Number of Individuals</th>
<th>Shelter</th>
<th>Negative Family Relationship</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Positive Family Relationship</td>
<td>Total Comment Counts</td>
</tr>
<tr>
<td>Female SP</td>
<td>32</td>
<td>4</td>
<td>7</td>
</tr>
<tr>
<td>Female SP/RC</td>
<td>34</td>
<td>8</td>
<td>10</td>
</tr>
<tr>
<td>Male SP/RC</td>
<td>15</td>
<td>5</td>
<td>5</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Assessment Groups</th>
<th>Total Number of Individuals</th>
<th>Community</th>
<th>Negative Family Relationship</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Positive Family Relationship</td>
<td>Total Comment Counts</td>
</tr>
<tr>
<td>Female RC</td>
<td>28</td>
<td>12</td>
<td>20</td>
</tr>
<tr>
<td>Female SP/RC</td>
<td>34</td>
<td>17</td>
<td>20</td>
</tr>
<tr>
<td>Male SP/RC</td>
<td>15</td>
<td>8</td>
<td>10</td>
</tr>
</tbody>
</table>

Notes: SP - Shelter Program  
RC - Re-integrated into Community  
SP/RC - Shelter Program then Re-integrated into Community
Participants (re-) integrated in the community describe noticeably more positive and negative family relationships as compared to participants in shelter programs (Table 8). Among community assessment groups, 67% of the individuals in Male SP/RC, 74% of the individuals in Female SP/RC, and 82% of the individuals in Female RC discuss positive, negative, or mixed relationships (both positive and negative) with family members during the study. Positive, negative, or mixed family relationships are expressed in 53%, 58%, and 62% of the individual assessment years (see Table 4 for individual assessment years) for Male SP/RC, Female RC, and Female SP/RC, respectively. Among community assessment groups 43% to 53% of individuals express positive relationships, while 33% to 53% of individuals discuss negative relationships. Among the Female SP/RC and Female RC groups, negative family relationships are expressed in 35% (18 of the possible 51 individual years) and 38% (32 of the possible 84 individual years) of the total number of assessment years, respectively.

Participants discuss a wide range of family members contributing to positive and negative family relationships (Table 9). Participants in shelter programs and those reintegrated from shelter programs cite their mothers most often in positive and negative relationships. Participants in the shelter programs tend to express fewer negative family relationships with only nine instances compared to 38 instances for individuals in the community. Female RC participants identify husbands and partners most often followed by relationships with mother/father in laws. These categories, husband / partner and mother / father in law, also account for the majority of negative family relationships within the Female RC group.

<table>
<thead>
<tr>
<th>Assessment Themes</th>
<th>Total Comment Counts for Family Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Shelter (SP)</td>
</tr>
<tr>
<td>mother</td>
<td>Positive</td>
</tr>
<tr>
<td>spouse / partner</td>
<td>12</td>
</tr>
<tr>
<td>father</td>
<td>0</td>
</tr>
<tr>
<td>sister</td>
<td>4</td>
</tr>
<tr>
<td>brother</td>
<td>2</td>
</tr>
<tr>
<td>parents of spouse / partner</td>
<td>3</td>
</tr>
<tr>
<td>extended family</td>
<td>0</td>
</tr>
<tr>
<td>foster family</td>
<td>0</td>
</tr>
<tr>
<td>inlaw relative</td>
<td>0</td>
</tr>
<tr>
<td>step father or mother</td>
<td>0</td>
</tr>
<tr>
<td>children in law</td>
<td>0</td>
</tr>
</tbody>
</table>

Notes: All groups combined to Shelter (N=79), Community SP/RC (N=44), and Community RC (N=28)
These findings highlight an important socio-cultural split between participant groups that have already (re-) integrated in the community. Generally, survivors in the Female RC group identify positive and negative relationships within the family units they have formed with their boyfriends / partners or spouses (Figure 4). The high count of negative relationships with spouses and their parents indicates a substantial number of participants are struggling in these relationships. Within the Female RC group, 19 indicate they were or still are married or involved in long-term relationships. Of these 19 participants, 15 describe a negative relationship with their boyfriend or spouse and/or his parents over their last year interviewed. Nine of these participants recount negative conditions for two or more consecutive years (Figure 4). The majority describe living with their in laws at some point after marriage and spoke of the difficulty adjusting to their new family unit. While some participants share their life history with their husbands, almost all kept this a secret from their parents in law. Unfortunately many participants describe enduring years of alcohol related physical violence, emotional abuse, physical threats, infidelity, drug addiction, and abandonment by their husbands or boyfriends and the family in law (Table 10). In their own words:

⇒ I was deceived again and again by men. I did not want to have another relationship with a man because all of these love experiences make me broken hearted and my heart aches very much. -Female Survivor, Age 23, 2013

⇒ My husband seemed like a good and honest man. However, I was wrong. My husband is jealous toward me if I talk to another man or dress up in nice clothes to make myself look good. He has also started to stay out with other girls at the restaurants at night and has lied to me. -Female Survivor, Age 29, 2013

⇒ Every night I cannot sleep unless I drink alcohol because I feel depressed with my husband, as he often does not come home and when he does he is violent toward me. –Female Survivor, Age 33, 2012
Figure 4: Female Cohort Relationships with Partners and Spouses, 2011-2014

Legend:
- □ Year Living in a Shelter
- ○ Year Living in the Community
Note: Each series of four symbols represent an individual survivor from 2011-2014. Female SP/RC cohorts (re-) integrated during the year following the last symbol.
- □ Positive
- □ Negative
- □ Single
- ○ No Data/Response
Family problems and troubled relationships are also a common and often consistent theme year to year with both female and male participants (re-) integrating from the shelter programs (Female and Male SP/RC). These groups appear more willing to discuss their family problems in the shelters, without indicating whether or not they have a negative relationship with their families (Table 10). Once (re-) integrated, female participants often describe conflicts with their family stemming from disagreements over relationships with boyfriends/partners and arranged marriages. In some instances, survivors put themselves at risk of family-related violence because of their choices to continue personal and intimate relationships without their family’s approval (either their own family or their boyfriend’s family).

⇒ I am pregnant with my boyfriend. My boyfriend’s family knows and they refused to accept our unborn baby and me. They wanted me to abort our child. I feel very broken-hearted and at the same time afraid of my parents. My parents will physically beat me if they know that I am pregnant. Moreover, if my neighbors know that I am pregnant they will look down on me because this brings shame to my family. -Female Survivor, Age 22, 2012

Table 10: Total Count of Family Problems Expressed by Survivors within Shelter and Community, 2011-2014

<table>
<thead>
<tr>
<th>Assessment Themes</th>
<th>Total Comment Counts for Family Problems</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Shelter (SP)</td>
</tr>
<tr>
<td>multiple conflicts and violence</td>
<td>13</td>
</tr>
<tr>
<td>alcohol related violence</td>
<td>4</td>
</tr>
<tr>
<td>human trafficking</td>
<td>6</td>
</tr>
<tr>
<td>gambling debt</td>
<td>7</td>
</tr>
<tr>
<td>death of father/mother</td>
<td>4</td>
</tr>
<tr>
<td>neighbor conflicts and violence</td>
<td>0</td>
</tr>
<tr>
<td>drugs</td>
<td>0</td>
</tr>
<tr>
<td>infidelity</td>
<td>0</td>
</tr>
</tbody>
</table>

Notes: All groups combined to Shelter (N=79), Community SP/RC (N=44), and Community RC (N=28)

One female participant describes the complexity of her living situation and an arranged marriage in the following way:

⇒ I moved in with my older sister (she lives at another lady’s house). I am in an arrangement to be married to the younger brother of the lady who allowed me to live with her but this is a bad situation and I want to get out. I am 6 months pregnant already and I have just left my arranged husband to be because he is often physically violent toward me. -Female Survivor, Age 21, 2013

While there are few married participants in the Female SP/RC group, like the older Female RC group, this group faces challenges in developing supportive and encouraging marriages (Figure 4). Of the five participants currently married or with partners, most (4) are described as newly
formed over their last year interviewed. These participants are just getting to know their partners or spouses. The only female participant to be in a relationship for three years reflects on the difficulties she experienced in her marriage every year:

⇒ I have had many arguments with my mother. So, I have decided to marry a man who lives not so far from my mother’s house. After I got married I moved to live with him and my parents-in-law. They let us live in a small shack behind their house. It does not have a roof or stairs or 4 walls. -Female Survivor, Age 18, 2012

⇒ I have lots of arguments with my husband. He gets very drunk and is emotionally and physically violent towards me. I am very sad to born into a poor family. My life is so miserable. -Female Survivor, Age 19, 2013

⇒ I have never experienced happiness since I married my husband. He never takes care of me. He never gives me any money to support our family. I have to find food to eat by picking vegetables from around the house…. I want to separate from my husband and take my child with me but my husband and family in law have said I can go but I must leave our child with them. -Female Survivor, Age 20, 2014

While it is concerning that the majority of marriages are struggling and negative, there are several participants that express strong and healthy marriages. Within the Female RC group, four describe supportive husbands and family in laws for two or more consecutive years. In their own words:

⇒ He encourages me; he also supports my family and makes me happy…. I am content because my family is united. – Female Survivor, Age 30, 2013

⇒ Even though he (husband) is young, he is polite, humble, and loves me and he tries to earn money to support the family. -Female Survivor, Age 19, 2012

⇒ I feel I can trust my aunty in law the most because she has a good heart. She treats me like her children. -Female Survivor, Age 21, 2013

Participants in the Female SP/RC group also describe starting marriages with thoughtful judgment and promising relationships with the family in law.

⇒ I decided to marry my husband because he and his family love me... I believed he is a good man. He often came and helped me in my sewing store, at the time I opened my store... -Female Survivor, Age 22, 2014

⇒ I got married. We only had a small ceremony (spiritual only) for our wedding. I now live with my family in law. They are very kind to me and do not look down on me. My husband respects me. -Female Survivor, Age 17, 2013
Participants identify positive and negative relationships with many different family members (Table 9). Figures 5 and 6 depict positive and negative family relationships identified by female and male survivors over the four years of this assessment. Generally, participants that identify positive relationships with their family members in shelter programs also identify positive relationships after (re-) integration. Only disagreements regarding the choices of arranged partners or boyfriends appear to change participants’ feelings regarding their relationships (positive to negative) with family members.

Literature suggests that encouraging and supportive relationships have perhaps the greatest potential to positively influence resilience among survivors (Nowak-Carter 2012; Noltemeyer and Bush 2013). Since marriage is an important societal milestone, many of the participants who are single are likely to married or enter into marriage type partnerships in the future. There are many single participants in this study, perhaps as many as 90 individuals out of 109 included in this assessment. The degree to which these survivors can foster supportive and encouraging relationships with spouses will likely determine for many whether this milestone becomes a major positive or negative turning point in their lives going forward.

Male and Female participants in the SP/RC groups express both positive and negative relationships with their mothers more often than any other family member (Table 8). Studies show that parental practices, specifically responsiveness and supportive behaviors play an important role in a child’s ability to develop secure attachment relationships, an important protective factor for a child’s resilience throughout their lives (Noltemeyer and Bush 2013). In general, children that learn to develop secure attachment relationships have the ability, as young adults, to foster trusting and lasting relationships, high self-esteem, the ability to express and share feelings with partners, and the ability to seek out supportive friendships when needed. Stated another way, these parental relationships, positive or negative, are likely to impact decision making and relationship building for participants as they grow into young adults. Survivors’ stories, both positive and negative, reinforce this conclusion:

⇒ Although my family is poor, we are living together without arguments. -Female Survivor, Age 19, 2013

⇒ I feel comfort when I live with my family. -Female Survivor, Age 17, 2013

⇒ Every time I have a problem my mother always comforts me. I trust my parents the most. -Female Survivor, Age 16, 2013

⇒ I am not so happy to live with my family because my mother does not allow me to go for a walk outside. When I have problem, I do not know who I can turn to /talk to. If I tell my mother, she will insult me very much. -Male Survivor, Age 13, 2013

⇒ My mother hits and curses me and my younger sister a lot...I don’t have anyone that I can trust even my mother because she always curses me every day and she doesn’t allow me to go to school anymore. -Female Survivor, Age 15, 2013
Figure 5: Female Cohort Relationships With Family Members Other Than Spouses, 2011-2014

Legend:
- □ Year Living in a Shelter
- ○ Year Living in the Community

Note: Each series of four symbols represent an individual survivor from 2011-2014. Female SP/RC cohorts (re-) integrated during the year following the last symbol.
- ■, ● Positive
- □, ■ Negative
- ●, ○ Mixed
- □, ○ No Data/Response
4.3 Discrimination
Throughout the four years included in this assessment, participants describe a range of people involved in discriminating against them because of their past experiences, from husbands, long-term partners, and family members to peers and people in the wider society, such as teachers and neighbors. Participants in school specifically report being discriminated against by teachers and classmates ‘blaming and shaming’ them when (if) they found out participants came from shelter programs. One female student describes her experience in school this way:

⇒  Friends at school made me feel unhappy because they mocked me and say bad words about me. I felt they were discriminating against me because they know that I used to live in a shelter. They say that shelter children were sexually exploited and raped until they got pregnant without a husband. -Female Survivor, Age 13, 2012
Neighbors, fellow students, and family in laws also discriminate and stigmatize some participants for being poor or coming from poor families. Participants describe experiences of feeling excluded, gossiped about, blamed, made to feel ashamed, criticized, ridiculed and generally looked down upon. A survivor shares her experience with discrimination by co-workers in the community in this way:

⇒ They begin to stop talking to me when they know my past. They misjudge me and no longer consider me a good person. They share my story with a new person who just came to work with us. –Female Survivor, Age 27, 2012

Discrimination, particularly following (re-) integration is a serious concern for almost half of the female survivors at least once during the assessment (Table 11). The majority of participants in the Female RC group (53%) describe being discriminated against and eleven of these participants report difficulties in the community for two or more years. In the Female SP/RC group 40% of the participants report discrimination following (re-) integration. In contrast, few individuals report being discriminated against while in shelter programs. Two situations of particular relevance include discrimination and stereotyping of “shelter girls” from classmates while at school (this occurred with participants in shelter programs and following (re-) integration) and discrimination by shelter peers because a survivor’s parent(s) or family member is in jail for trafficking.

<table>
<thead>
<tr>
<th>Assessment Groups</th>
<th>Total Number of Individuals</th>
<th>Shelter / Program</th>
<th>Community</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number of Individuals</td>
<td>Total Comment Counts</td>
<td>Number of Individuals</td>
</tr>
<tr>
<td>Female SP</td>
<td>32</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Female SP/RC</td>
<td>34</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Male SP/RC</td>
<td>15</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Assessment Groups</th>
<th>Total Number of Individuals</th>
<th>Shelter / Program</th>
<th>Community</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number of Individuals</td>
<td>Total Comment Counts</td>
<td>Number of Individuals</td>
</tr>
<tr>
<td>Female RC</td>
<td>28</td>
<td>6</td>
<td>0</td>
</tr>
<tr>
<td>Female SP/RC</td>
<td>34</td>
<td>3</td>
<td>0</td>
</tr>
<tr>
<td>Male SP/RC</td>
<td>15</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Notes: SP – Shelter Program
RC – Re-integrated into Community
SP/RC – Shelter Program then Re-integrated into Community
Interestingly male survivors did not express being discriminated against by family or the community (Table 11). The majority of male participants describe positive experiences with neighbors and co-workers in the community after (re-) integration (Figure 7). Some describe conflicts with supervisors and fights with neighbors as well, but they are not attributed to stigma or discrimination. These results do suggest that males either tend to think about and handle discrimination differently and/or survivors past experiences are viewed differently by society based simply on gender and the cultural perceptions of men and women in Cambodia.

Female survivors express positive and negative experiences in the community with neighbors, friends, and co-workers (Figure 8). Following (re-) integration some survivors speak about the time it took for them to develop friends and supportive relationships in the community. Others
describe kind landlords and support from the head of their commune. At the same time, a considerable number of participants indicate that they kept their past a secret from co-workers, neighbors, and even from husbands and family members (particularly in the Female RC group). Participants in the Female RC often talk about conflict and discrimination in their community from neighbors and co-workers over multiple years. Moving locations and changing jobs did not always make the situation positive with some participants seemly caught in cycles of conflict with their neighbors and co-workers wherever they went. Female SP/RC participants discuss conflicts at school, family conflicts with neighbors, and to a lesser extent conflicts with co-workers. A slight majority of Female SP/RC participants (18 of 34 individuals), however, identified positive experiences in the community during at least one year.

Numerous studies report on the importance of an accepting community environment for survivors (re-) integrating into society (Crawford and Kaufman 2008; Yntiso et al. 2009; Surtees 2012; Muco 2013). While many participants in this study describe being discriminated against, others did not. The degree to which neighbors and family members did or didn’t know a participant’s past history and the corresponding levels of support and acceptance a participant received is, for the most part, beyond the scope of this assessment. What is evident, however, is the authentic and sincere fulfillment survivors felt when they are truly known without secrets and accepted for who they are by friends, spouses, or family. One survivor describes this experience saying:

⇒ I decided to get married to my second husband in 2012. My husband actually pursued me all along. He never got married to another woman, he wanted to marry me, so I agreed to take him. In fact, we’ve known each other since we were very young because we lived in the same village. Although my husband knows about my past story, he still loves me and has compassion for me. -Female Survivor, Age 29, 2012
4.4 Push Pull Factors\(^7\)
Survivors express a number of common themes acting as push and pull factors in their lives. Push and pull factors are often used to describe the factors and dynamics involved in decisions by people to migrate as well as understanding the potential risk factors involved in unsafe migration and trafficking. In this assessment push and pull factors are assessed as they related to decisions making and life experiences told by study participants. Survivors describe starting and leaving various jobs, moving within Cambodia and migrating to other countries for perceived better employment opportunities, and forming and re-forming family units all based on various push and pull factors at work in their lives. Further, participants often talk about multiple decisions and movements during a given year.

The assessment of push and pull factors identify thirteen themes commonly discussed by participants (Table 12). These push and pull factors encompass financial, relational, social, and personal themes. Data for assessment groups are combined to evaluate factors expressed by survivors in shelter programs and (re-) integrated in the community. There are differences between participants in shelter programs and those already (re-) integrated. Fewer individuals in the shelter programs discuss these themes, without exception. These results are expected, given the primary objective of shelter programs to provide secure and supportive environments for survivors.

<table>
<thead>
<tr>
<th>Push / Pull Themes</th>
<th>Shelter</th>
<th>Community Combined</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number of Individuals</td>
<td>Total Comment Counts</td>
</tr>
<tr>
<td>debt</td>
<td>28</td>
<td>38</td>
</tr>
<tr>
<td>insufficient earnings</td>
<td>16</td>
<td>18</td>
</tr>
<tr>
<td>family pressure/obligation</td>
<td>21</td>
<td>29</td>
</tr>
<tr>
<td>conflict</td>
<td>19</td>
<td>30</td>
</tr>
<tr>
<td>feeling unhappy</td>
<td>18</td>
<td>30</td>
</tr>
<tr>
<td>relationship/marriage</td>
<td>10</td>
<td>15</td>
</tr>
<tr>
<td>health</td>
<td>12</td>
<td>19</td>
</tr>
<tr>
<td>family problems</td>
<td>18</td>
<td>32</td>
</tr>
<tr>
<td>unemployment</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>family health</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>pregnancy</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>perceived better</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>employment opportunity</td>
<td></td>
<td></td>
</tr>
<tr>
<td>community stigma</td>
<td>4</td>
<td>9</td>
</tr>
</tbody>
</table>

Notes: All groups combined to Shelter (N=79) and Community (N=72)

\(^7\) In this paper we define ‘Push’ factors as those themes and events participants describe either within and outside their control which move them away (push) from certain relationships, places of residence or work situations. Like wise we define ‘Pull’ factors as those themes and events participants describe, either within and outside their control, which draw them toward (pull) certain relationships, places of residence or work situations. We also describe some of these factors in the literature review under 2.2 Survivor Vulnerabilities and Risk Factors During Re-integration. Having described our use of ‘push pull’ we recognize the expression has varying definitions related to trafficking and unsafe migration risks (see Miles et. al. 2011, page 29, of Rushings cited in Derks et. al. 2006).
Generally the relative importance of these themes is similar between groups whether participants are in shelter programs or (re-) integrated in the community (Table 12). Participants talk most often about debt, insufficient earnings, and obligations to financially support family members. These three themes are followed in relative importance by relational conflicts, feeling unhappy, and family problems for participants in shelters programs and relationships/marriage for participants (re-) integrated in the community. Participants in shelter programs rarely mention four themes (unemployment, family health, pregnancy, and community stigma) and did not mention the theme, perceived better employment opportunity.

Studies document the financial difficulties survivors and their families endure in Southeast Asia (Surtees 2012 and 2013). The pursuit of improved economic opportunities is both an important push factor and constant concern for survivors and their families. Figures 9 and 10 depict the theme surrounding “earnings in the family unit” over the course of this assessment for (re-) integrated participants. The results suggest most families of male participants struggle to earn enough money to survive. Several families and one survivor have migrated to Thailand looking for work. Many male survivors worry about money and others speak about the feelings of loneliness and abandonment in having their mothers leave them to go and find work in Thailand. In his own words:

⇒ If you don’t bring me to Thailand with you, I will not eat and stop going to school. I will just ride my bike around and try and get into trouble. I want to live with my mother. - Male Survivor, Age 14, 2014

Likewise most female participants are struggling to earn enough money for their families (Figure 10). However, unlike the male participants, there are several survivors that speak about improving financial situations. Most survivors that have sufficient earnings in their family do so because more than one member of the family is contributing money. As expected, many participants that indicate they are earning enough money to meet their family needs are employed by NGOs. Cleaning services in the hospitality industry and supervisors in the garment industry are two positions in private industry where survivors are working successfully and earning a sufficient income for their families. One participant describes her work in the garment industry in her own voice:

⇒ I have been working in a garment factory for 6 months. My salary is $130 per month and I think my salary is enough for my daily spending. - Female Survivor, Age 21, 2013

⇒ At my workplace they promoted me to be a team leader. My salary has increased. - Female Survivor, Age 22, 2014
The assessment of push pull factors demonstrates that decision making among survivors is far more complex than any one factor. Over the four years evaluated, (re-) integrated participants identify every one of these factors, at one time or another, as the important decision making factor. This is to say that many times these factors converge together as survivors describe their decisions and the resulting life changes, whether it is leaving job training, leaving a good job, re-locating, moving in with family members, or moving out with other family member. Often changes in personal relationships (getting married or leaving a marriage) and pregnancy meant survivors needed to rebalance their lives and many moved to new locations to do so. In another example, insufficient earning may not be an important push factor in a survivor’s life until a family member is sick, loses his/her job and needs money for medical care. Now these financial strains cause a family to re-balance (if they can) and even leave good jobs in search of perceived better employment opportunities to pay off debts.
Figure 10: Earnings in the Family Unit Following (Re-) Integration for Female Cohorts, 2011-2014

Legend
- Year Living in a Shelter
- Year Living in the Community

Note: Each series of four symbols represent an individual survivor from 2011-2014. Female SP/RC cohorts (re-) integrated during the year following the last symbol.

- Sufficient
- Insufficient
- Shelter/Foster Care
- No Data/Response
The longitudinal assessment illustrates the complexity of push and pull factors at work in the lives of survivors. In her own words, one survivor describes these factors at work in her life from 2013 to 2014:

**Female Survivor, Age 28, 29**

⇒ **(2013)** - I changed my job to work as house helper. I now get $140 per month. But working here is not like the place I use to work. At my old place, I had good relationship with my friends who worked with me. However, working here, my co-workers are rude and make me feel unhappy.

⇒ They begin to stop talking to me when they know my past. They misjudge me and no longer consider me a good person. They share my story with a new person who just came to work with us.

⇒ My mother is very old now and no one looks after her. I have to send money home every month and sometime I have to help my nephew who is working in Thailand as well. I feel sad.

⇒ My family is in debt and I have to send money home to pay all the debt including the interest because my parents are old and cannot work.

⇒ My health is not good. I often get sick as well. My parents are sick.

⇒ **(2014)** - I have had some difficulty dealing with my boss.

⇒ I stopped working now because I have an argument with my boss and my health was not good as well. I have come to stay with my parents in the province while I am sick. I have spent all of my money on my medical treatment. Now I want to look for another job.

**Push and Pull Factors - 2013**

- Perceived better employment opportunity
- Job related conflicts
- Feeling unhappy
- Community stigma
- Family obligation
- Feeling unhappy
- Debt
- Family obligation
- Personal health
- Family health

**Push and Pull Factors - 2014**

- Job related conflicts
- Personal health
- Unemployment
- Insufficient earnings
The average number of push and pull factors over all individual assessment years are determined for the assessment groups and various categories of personal well-being and family relationships (Table 13). The results provide insight regarding expressions of push pull factors among participants. The Female RC group consistently express the highest average number of push and pull factors across all categories. This group is the oldest among all groups. Participants have lived in the community the longest and spent no appreciable time in shelter programs. When participants are either worried about life or in a negative family relationships they tend to express more push and pull factors as they describe their life experiences. Not surprisingly participants that feel satisfied and happy or are in a positive family relationship express fewer push and pull factors as they describe life. It is possible that many of the same push and pull factors are present but are not processed and/or expressed by individuals in the groups either feeling satisfied and happy or in a positive family relationship. These results are consistent across assessment groups in shelter programs and (re-) integrated in the community.

Table 13: Average Push / Pull Factors for Select Themes, 2011-2014

<table>
<thead>
<tr>
<th>Assessment Groups</th>
<th>Shelter</th>
<th>( \overline{\text{Overall Average}} )</th>
<th>Feeling Satisfied</th>
<th>Positive Family Relationship</th>
<th>Worried About Life</th>
<th>Negative Family Relationship</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female SP</td>
<td>2.6</td>
<td>0.7</td>
<td>0.7</td>
<td>3.3</td>
<td>3.6</td>
<td></td>
</tr>
<tr>
<td>Female SP/RC</td>
<td>2.3</td>
<td>0.9</td>
<td>1.0</td>
<td>2.3</td>
<td>3.8</td>
<td></td>
</tr>
<tr>
<td>Male SP/RC</td>
<td>2.1</td>
<td>1.3</td>
<td>1.4</td>
<td>1.7</td>
<td>--</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Assessment Groups</th>
<th>Community</th>
<th>( \overline{\text{Overall Average}} )</th>
<th>Feeling Satisfied</th>
<th>Positive Family Relationship</th>
<th>Worried About Life</th>
<th>Negative Family Relationship</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female RC</td>
<td>5.3</td>
<td>2.8</td>
<td>4.5</td>
<td>6.4</td>
<td>6.8</td>
<td></td>
</tr>
<tr>
<td>Female SP/RC</td>
<td>4.4</td>
<td>1.8</td>
<td>2.9</td>
<td>5.1</td>
<td>6.5</td>
<td></td>
</tr>
<tr>
<td>Male SP/RC</td>
<td>4.0</td>
<td>1.0</td>
<td>2.5</td>
<td>4.0</td>
<td>5.5</td>
<td></td>
</tr>
</tbody>
</table>

Notes: SP - Shelter Program
RC - Re-integrated into Community
SP/RC - Shelter Program then Re-integrated into Community
-- - Group did not express a negative family relationship

No participant describes feeling satisfied and happy when there is no positive family relationship present in his or her life (Table 14). This holds true for all participants (re-) integrated in the community over all the years evaluated. Results for survivors expressing happiness and satisfaction in the community are analyzed with three select themes, insufficient earnings, negative family relationship only (with no positive family relationship identified), and discrimination (Table 14). These themes are examined based on their importance for survivors during (re-) integration as identified in literature and the longitudinal assessment. The analysis
includes 77 individuals comprising the three assessment groups and a total of 165 individual assessment years (see Table 4). The results suggest that these three themes play an important role in determining feelings of satisfaction and happiness among survivors in the community. Perhaps the most telling result is the impact of a negative family relationship on the resilience and expressions of well-being by survivors.

4.5 Survivor Expressions of Resilience
Survivor expressions of resilience in many ways demonstrate their ability to adapt in challenging life circumstances. Survivors did this by expressing feelings of well-being and at other times demonstrating perseverance during challenging times and in the face of adversity. Ten themes surrounding resilience are identified based on the expressions and responses of participants. They include:

1) Descriptions of positive life changes in shelter programs and through other NGO programs
2) Descriptions of positive life changes in the community
3) Expressions of personal inner awareness, what I think and what I feel about an important life situation or experience
4) Descriptions of close personal relationships
5) Descriptions of struggle and working hard
6) Expressions of resolve or the act of remaining steadfast in a difficult life situation
7) Showing judgment in making difficult life decisions
8) Decision making away from high risk behaviors and life situations
9) Maintained balance between work and other important life obligations
10) Identified support structures in the community outside NGOs

These ten themes are generally similar to seven themes identified by Gray (2012, Table 15). Survivor expressions of resilience are identified for participants in shelter programs and (re-)
integrated in the community. Many individuals describe positive life changes or hope for the future while living in the shelter programs. Participants in shelter programs also convey introspective thoughts and show resolve during conflicts. Again, shelter life is designed to protect, support, and balance the lives of survivors, leading to fewer expressions of these themes overall. Once survivors are back in the community they tend to express these resilience themes with greater frequency. When combined, hope for the future is the highest category for participants living in the community followed by introspection. Maintaining balance in life and identifying support structures in the community are the lowest categories identified for participants during the assessment.

<table>
<thead>
<tr>
<th>Resilience Themes</th>
<th>Themes Identified by Gray (2012)</th>
<th>Shelter</th>
<th>Community</th>
<th>Combined</th>
</tr>
</thead>
<tbody>
<tr>
<td>described positive life changes in shelter or through program</td>
<td>hope for the future</td>
<td>24</td>
<td>11</td>
<td>14</td>
</tr>
<tr>
<td>described positive life changes in community</td>
<td>hope for the future</td>
<td>1</td>
<td>18</td>
<td>22</td>
</tr>
<tr>
<td>shows personal inner awareness</td>
<td>introspection</td>
<td>7</td>
<td>26</td>
<td>31</td>
</tr>
<tr>
<td>describes close friendship/relationship</td>
<td>interconnectedness</td>
<td>2</td>
<td>18</td>
<td>31</td>
</tr>
<tr>
<td>describes working hard</td>
<td>perserverance</td>
<td>2</td>
<td>19</td>
<td>21</td>
</tr>
<tr>
<td>shows resolve during conflict</td>
<td>perserverance</td>
<td>5</td>
<td>12</td>
<td>21</td>
</tr>
<tr>
<td>shows judgement in making a difficult life decision</td>
<td>self perservation</td>
<td>1</td>
<td>10</td>
<td>17</td>
</tr>
<tr>
<td>decision making away from high risk</td>
<td>steadied</td>
<td>1</td>
<td>12</td>
<td>12</td>
</tr>
<tr>
<td>found balances for work and other obligations</td>
<td>adaptability</td>
<td>1</td>
<td>8</td>
<td>8</td>
</tr>
<tr>
<td>identified support structures in the community</td>
<td>adaptability</td>
<td>1</td>
<td>7</td>
<td>7</td>
</tr>
</tbody>
</table>

Notes: All groups combined to Shelter (N=79) and Community (N=72)

Each of these themes is broken down further in order to better understand survivor expressions. The breakdown focuses on expressions of resilience by participants already (re-) integrated in the community. In some cases resilience themes are broken down into various subjects (e.g. hope of the future), while others are reviewed by looking directly at representative quotes from survivors (e.g. introspection).
Hope for the Future

Participants living in the community most often express hope for the future regarding their employment and the prospect of earning a salary sufficient to support their family unit (Table 16).

Another group includes those offered job training after previously quitting or refusing these opportunities (Table 16). Others express hope for the future because of their marriage, supportive friendships, and even an improvement in relations with in law family members. Four participants attribute hope for the future to their faith in Jesus Christ and the transformative work of God in their lives. Others discuss job promotions and learning to maintain a balance in life. While these expressions of resilience are important in the lives of survivors at the time they are recorded, not all the situations described have successful outcomes over time (e.g. marriages). Quotes from survivors discuss hope of the future.
Introspection
Participants express a wide variety of introspective feelings and thoughts. Many reflect on positive life changes over the course of a participant’s life in shelter programs or work assistance programs. Some quotes reflect internal processing of challenging life circumstances involving discrimination and difficulties in personal relationships. Other quotes reflect personal goals and
personal well-being felt as a result of achievements in jobs and salary. The following quotes from survivors document these introspective thoughts and feelings.

**Introspection from Survivors in Community – What I Think:**

- I plan to finish my studies through college so that I will have a future and a good job so that no one will look down/underestimated me. -Female Survivor, Age 18, 2014

- I think I have grown a lot and I feel more responsible. I like to study in the Church because I can listen to the Word of God and I wanted to be a missionary someday in the future. -Male Survivor, Age 16, 2012

- My goal is to finish my school studies and then go to college and have good job with a high salary. -Male Survivor, Age 14, 2013

- I am changing myself a lot. I am strong and I don't cry easily like before. I try to make myself strong so that people won't look down me. -Female Survivor, Age 16, 2013

- I still struggle and have difficulties like before but I want to solve problem on my own. -Female Survivor, Age 29, 2012

- I have changed myself so I think that I am good now. -Female Survivor, Age 23, 2012

- I have responsibilities to look after my younger sister because no one will look after her. I do not have any relatives that I can depend on.... Now I feel that I have become an adult and think a lot more compared to before. -Female Survivor, Age 24, 2014

- I feel that I have become a strong person now. I think deeply before I do things and being independent, I can take care of myself. -Female Survivor, Age 22, 2012
Interconnectedness
Participants describe close personal relationships with friends, husbands, and family members. Survivors talk about their personal well-being in positive close relationships, feeling supported, protected, valued, united, trusted, and taken seriously (listened to). Examples of survivor expressions of interconnectedness are provided below, additional quotes can be found in the previous discussion on relationships (Section 4.2).

Introspection from Survivors in Community – What I Feel:
⇒ I felt independent because I now having a job and could earn money to support myself. -Female Survivor, Age 21, 2012
⇒ I felt really angry with them and sometimes unable to control my feeling as well. -Female Survivor, Age 15, 2012
⇒ After I aborted my baby, my boyfriend no longer connected with me. He stopped phoning me and visiting and meeting me. My boyfriend did not pay anything for my abortion fee; I paid by myself alone... Because of that I felt very depressed and discouraged. -Female Survivor, Age 22, 2012
⇒ I feel a little frustrated as to whether I should return home as my mother wishes and get married to the man she has arranged, or continue to work... -Female Survivor, Age 21, 2014
⇒ I am very happy with our food business. I can earn a lot of money. But at the same time I also feel sad because I do not use my salon skills. I will open a salon shop in the future when I save enough money. -Female Survivor, Age 24, 2014
⇒ Before I felt valueless and always upset but now, after I got a job here, I felt I have value. -Female Survivor, Age 27, 2012
⇒ I can control my feelings much better. -Female Survivor, Age 32, 2013
⇒ I used to cry a lot in the past before I stayed in the shelter. I felt a lot of pain about my past experience every time my counselor asked me. When they asked about my experiences, I always cried. I did not want to remember my past. However, every time I shared it, I felt released. -Female Survivor, Age 25, 2013
⇒ Because now I’m an educated person, so I try to cut down feeling angry like before...I feel much better because I know how to relax. I’m not thinking about other problems. -Female Survivor, Age 31, 2013
Expressions of perseverance include the resolve needed to remain steadied through a difficult life situation. Survivors often describe long-term life challenges, particularly around marriages. Personal relationships and family relationships account for the majority of circumstances surrounding survivors that express perseverance and resolve during prolonged conflict (Table 17 below). Quotes include participants that display steadied lives year–to–year, in the face of difficulties. Often these participants have support in their community or a positive family relationship from which they draw encouragement.
A common theme in resilience among study participants is the ability to work hard and even reflect a sense of struggle in hard work to accomplish a goal or fulfill a family obligation. Other studies of resilience in Cambodia identify hard work as an important part of resilience for survivors of the Khmer Rouge (Overland 2012). In some ways a willingness to work hard demonstrates a motivation needed to succeed, an important trait for survivors (re-) integrating into the community (Muco 2013). While in shelter programs, several participants indicated that their parents or shelter staff encouraged them to work hard and study. Many survivors describe their ability to work hard in a variety of situations including becoming the primary care giver after the death of a mother, working and struggling as a migrant laborer in another country (e.g. Thailand), working to fulfill family obligations, studying hard, and working hard to start a business. Even if other life situations are negative, often participants derived a sense of satisfaction based on their hard work and contribution to the family unit.

Table 17: Perseverance Expressed by Survivors in the Community

<table>
<thead>
<tr>
<th>Perseverance - Resolve During Conflict</th>
<th>Total Comment Counts</th>
</tr>
</thead>
<tbody>
<tr>
<td>personal relationships</td>
<td>11</td>
</tr>
<tr>
<td>family relationships</td>
<td>9</td>
</tr>
<tr>
<td>discrimination - work</td>
<td>3</td>
</tr>
<tr>
<td>discrimination - neighborhood</td>
<td>2</td>
</tr>
<tr>
<td>pregnancy</td>
<td>2</td>
</tr>
</tbody>
</table>

**Perseverance - Resolve During Conflict:**

⇒ *My step mother always blames me when I make mistakes. I feel like my step mother doesn’t love me as her biological children.* -Female Survivor, Age 15, 2012

⇒ *I had an argument with my husband. We fought with each other. My husband didn’t listen to me when I told him not to go out and drink a lot of alcohol.* -Female Survivor, Age 25, 2014

⇒ *The environment at my work place is not very good because there is a man who often waves/jokes at me. Sometimes he touches my cheeks and tries to kiss or hug me as well.* -Female Survivor, Age 22, 2012

⇒ *I am not so happy to live with my family because my mother does not allow me to go for a walk outside. When I have problem, I do not know who I can turn to /talk to. If I tell my mother, she will insult me very much.* -Male Survivor, Age 13, 2013
**Perseverance - Hard Work and Struggle from Survivors in Community:**

- My mother recently died. I feel no one will look after my younger sibling. The time I lived in the shelter... I did nothing besides going to study but at home I need to do everything and I worry very much. -Female Survivor, Age 21, 2013

- My mother felt pity on me because I work very hard to support the family. -Female Survivor, Age 22, 2012

- Now I work in Thailand with my husband to pick fruit and vegetables. I live with my husband and my children in the same rental room and my mother and her husband live in another room near us. My husband and I often have arguments with each other because he always asks to go back to Cambodia. -Female Survivor, Age 25, 2014

- I have to work very hard picking coconuts because I am afraid that the money lender will come to take their money back and we don’t have money for them. -Male Survivor, Age 16, 2013

- I feel tired because I work as garment worker and also help my mother’s small business. -Female Survivor, Age 15, 2013

- I must work to earn money and try to pay off our debt. Life is difficult. -Female Survivor, Age 22, 2013

- I try to study hard and I have received a good score at school. I want to be an engineer in the future. -Male Survivor, Age 13, 2013

- My family is in debt ($250) for improving my house. I have to work harder so that I can help my family repay the debt. -Female Survivor, Age 23, 2013

- My workplace moved me to work in another position but in the same program. I learn a lot in my new position.... It was very hard for me to learn a new language (English) because I am a little older and its hard to remember. -Female Survivor, Age 30, 2013

- Running my own store is not easy work because I have to wake up early in the morning and prepare the foods to sell and spend the whole day in the store and look after the children. -Female Survivor, Age 30, 2013

- I try to work hard by myself. -Female Survivor, Age 32, 2013

- I am so happy that my sewing shop is running well. I earn a lot every day. I have no time to rest because I have many customers. -Female Survivor, Age 17, 2014
Self Preservation and Steadied Decision Making
The themes involving self preservation and steadied decision making overlap to some degree in the assessment. Self preservation decision making by survivors most often involves relationships and employment followed by job training and pregnancy (Table 18 below). There are instances where survivors felt they have no choice but to quit training programs or even good jobs in order to preserve their emotional well-being and support their families. Many try to weigh this decision but short-term survival needs seem to take priority (whether it is to pay back debtors, regain emotional stability, or try to find immediate sustainable income). Often these decisions are complex, such as during unwanted pregnancies, with multiple conflicts or potential conflicts arising as a result of the pregnancy. These decisions overlap when steadied decision making involved survivors moving away from high risk behavior or life circumstances. Survivor quotes expressing “steadied decision making” follow Table 18, below. This theme is also discussed in greater detail in Section 4.1 (see Table 7, page 24).

Table 18: Self-Preservation Decision Making Expressed by Survivors in the Community

<table>
<thead>
<tr>
<th>Self-Preservation Decision Making</th>
<th>Total Comment Counts</th>
</tr>
</thead>
<tbody>
<tr>
<td>relationship</td>
<td>Toward: 1, Away: 6</td>
</tr>
<tr>
<td>employment</td>
<td>Toward: 2, Away: 4</td>
</tr>
<tr>
<td>school or job training</td>
<td>Toward: 1, Away: 3</td>
</tr>
<tr>
<td>pregnancy - giving birth</td>
<td>Toward: 2, Away: 1</td>
</tr>
</tbody>
</table>

Steadied - Decision Making Away from High Risk by Survivors in Community:

⇒ I am happy because I escaped from my partner and now I no longer get hit by him or anyone else like before. - Female Survivor, Age 23, 2013

⇒ I am 6 month pregnant already. I just left my fiancé because he treated me very badly. He often beat me. -Female Survivor, Age 21, 2013

⇒ I told my husband, "You have made a lot of mistakes against me, I can’t take you anymore; you took our money to buy drug and told me that you gave it to your mother." -Female Survivor, Age 28, 2012

⇒ I had a very big fight with my husband and we decided to live separately. -Female Survivor, Age 35, 2014

⇒ One of my friends introduced me to a man but he has relationships with many other girls too. So, I decided not to have a relationship with him. -Female Survivor, Age 38, 2013
Adaptability
Survivor expressions of adaptability include descriptions of finding or maintaining balance between work and other important life obligations and identifying supportive structures in the community apart from NGOs (Table 19 below and quotes from survivors on the following page). These themes are expressed the fewest number of times by participants (see Table 15).

<table>
<thead>
<tr>
<th>Table 19: Adaptability Expressed by Survivors in the Community</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Adaptability - Support in Community</strong></td>
</tr>
<tr>
<td>neighbors</td>
</tr>
<tr>
<td>village leaders</td>
</tr>
<tr>
<td>landlord</td>
</tr>
<tr>
<td>education outside school</td>
</tr>
</tbody>
</table>

| **Adaptability - Balance Work and Life** | **Total Comment Counts** |
| work - family/ pregnancy | 4 |
| work - school | 3 |
| work - personal time | 1 |
| work - job training | 0 |

While many participants describe friendships and sharing between neighbors in the community, few describe connections with religious groups or the church community. There are survivors that discussed being a part of a church community following (re-) integration but most describe this connection in part as their home, facilitated by an NGO follow-up program. Indeed these NGO programs are beneficial but no participant describes connecting to a church/religious community apart from their assistance. This part of the community, when present, is identified as an important connection point for survivors and a potentially important factor in building resilience among children/teenagers and young adults (Werner 1993; Hawkins et al. 2009; Nowak-Carter 2012).

Many participants are either unable or unwilling to balance work and other important life obligations. Pregnancy often causes families to go into greater debt, re-locate, and quit their jobs rather than adapt in the current situation. As such several participants who became pregnant report quitting stable supportive jobs. Only four instances are identified where survivors are able to positively adapt to this change. Likewise in order to handle the push and pull factors related to family obligations and debt, some student participants describe quitting school in search of employment to help support the family. Most participants are not able to balance school and find a job that contributed in a meaningful way to family earnings. Only two young participants talk about contributing to their families’ income by selling lottery tickets while still remaining in school. No participants are able to balance working at a job to support

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8 It should be noted that all but one assistance programs involved in the Butterfly Project are Christian organizations.
their family and attending training programs if these programs provided limited or no financial assistance.

**Adaptability - Support in Community:**

⇒ I keep my son with a neighbor when I go to work. -Female Survivor, Age 23, 2013

⇒ Because he (head of Commune) wants to be a friend and help me when I have problems. -Female Survivor, Age 23, 2013

⇒ My neighbors and landlord are kind to me. I have been living alone in a rental room since I left my fiancé. -Female Survivor, Age 21, 2013

⇒ I don’t want my daughter to walk down my path that is why I try very hard for her. I let her take Khmer, English, and Chinese classes. -Female Survivor, Age 29, 2012

⇒ Most of the people in this community, especially the children, they like me. The village chief asked me to teach other kids here (english). -Female Survivor, Age 14, 2014

**Adaptability - Balance Work and Life:**

⇒ I sold lottery tickets to people in my neighborhood. I felt happier with my income generation. I still went to study. -Female Survivor, Age 16, 2013

⇒ My living is still the same and I still continue my business as lottery seller. I am happy that I can earn this much money. Some of my money I gave to my mother every month ($60 for rental fee). -Male Survivor, Age 14, 2014

⇒ I am living with my biological mother. Now I have stopped working in the restaurant in order to prepare for my wedding day. -Female Survivor, Age 25, 2013

⇒ Now I ask my mother to stay with us in the city because I want her to stay with us and she can help look after my daughter as well while I am very busy at work. -Female Survivor. Aae 31. 2014
5.0 Summary and Conclusions
The Butterfly Longitudinal Research Project is the first longitudinal study to follow children and adult survivors of sexual exploitation and trafficking, starting from the time they are in aftercare programs through (re-) integration. The longitudinal study design addresses a significant limitation identified in cross sectional studies involving survivor (re-) integration (Derks et al. 2006; Reimer et al. 2007; Surtees 2013). The project follows a select group of individuals in Cambodia and has already collected a wide array of data between 2011 and 2014. The purpose of this study is to gain a long-term understanding of what the (re-) integration process involves for survivors, what they experience during this process, and how their lives evolve over time.

5.1 Factors Important to Personal Well-Being
This assessment focuses on survivor experiences and their expressions of resilience through (re-) integration. Various factors and aspects of resilience are identified and discussed by listening to the collective ‘voices’ of survivors. It draws on the four years of longitudinal data collected in surveys and interviews with survivors throughout Cambodia. The assessment focuses on relationships, discrimination, and various life factors as they relate to well-being.

Relationships
A substantial number of participants in the Female RC group are struggling in their relationships with spouses and their spouses’ parents. Within this group, 15 of the 19 participants married or involved in long-term relationships describe a negative relationship with their boyfriend or spouse and/or his parents over their last year interviewed. Nine of these 15 participants recount negative conditions for two or more consecutive years. The majority describe living with their in laws at some point after marriage and spoke of the difficulty adjusting to their new family unit. Unfortunately many participants describe enduring years of alcohol related physical violence, emotional abuse, physical threats, infidelity, drug addiction, and abandonment by their husbands or boyfriends and the family in law. Although there are few married participants in the Female SP/RC group, like the older Female RC group, this group faces similar challenges in developing supportive and encouraging marriages.

Both community and (re-) integrated participants identify their mothers as the most important family relationship. Male and Female participants in the SP/RC groups express both positive and negative relationships with their mothers more often than any other family member. Family problems and troubled relationships are all to common and often a consistent theme year to year with both female and male participants (re-) integrating from the shelter programs. Once (re-) integrated, female participants often describe conflicts with their family stemming from disagreements over relationships with boyfriends / partners and arranged marriages. In some instances, survivors place themselves at risk of family violence because of their choices to continue personal and intimate relationships without their family’s approval (either their own family or their boyfriend’s family).
**Discrimination**

Discrimination following (re-) integration is a serious concern exposed by almost half of the female survivors at least once during the assessment. Throughout the four years included in this assessment, participants describe a range of people involved in discriminating against them because of their past experiences, from husbands, long-term partners, and family members to peers and people in the wider society, such as teachers and neighbors. Neighbors, fellow students, and family in laws also discriminate and stigmatize some participants for being poor or coming from poor families. Participants in school specifically report discrimination and stereotyping of “shelter girls” from classmates (this occurred with participants in shelter programs and following (re-) integration).

Female survivors express positive and negative experiences in the community with neighbors, friends, and co-workers. Following (re-) integration some survivors speak about the time it took for them to develop friends and supportive relationships in the community. Others describe kind landlords and support from the head of their commune. At the same time, a considerable number of participants indicate that they kept their past a secret from co-workers, neighbors, and even from husbands and family members. Older participants talk about conflict and discrimination in their community from neighbors and co-workers over multiple years. Moving locations and changing jobs did not always make the situation positive with some participants seemingly caught in cycles of conflict with their neighbors and co-workers wherever they went.

Interestingly male survivors do not express being discriminated against by family or the community. The majority of male participants describe positive experiences with neighbors and co-workers in the community after (re-) integration. Some describe conflicts with supervisors and fights with neighbors as well, but they do not attribute these conflicts to stigma or discrimination. This assessment is limited to a small sample size (15 individuals) and further study will be needed to explore discrimination against male survivors in the community.

Numerous studies report on the importance of an accepting community environment for survivors (re-) integrating into society (Crawford and Kaufman 2008; Yntiso et al. 2009; Surtees 2012; Muco 2013). While many participants in this study describe being discriminated against, others did not. At the same time, a considerable number of participants indicate that they keep the past a secret from co-workers, neighbors, and even from husbands and family members (particularly in the Female RC group). The degree to which neighbors and family members do or don’t know a participant’s past history and the corresponding levels of support and acceptance a participant received is beyond the scope of this assessment.

**Employment Opportunities and Family Earnings**

The pursuit of improved economic opportunities is both an important push factor and constant concern for survivors and their families. The assessment suggests most families of participants struggle to earn enough money to survive. Several families have migrated to Thailand looking for work. However, there are several survivors that speak about improving financial situations. Most survivors that have sufficient earnings in their family do so because more than one
member of the family is contributing money. Many participants that indicate they are earning enough money to meet their family needs are employed by NGOs. Cleaning services in the hospitality industry and supervisors in the garment industry are two positions in private industry where survivors are working successfully and earning a sufficient income for their families.

A detailed assessment of the issues and challenges surrounding survivor debt, employment, and training/education is not part of the scope of this thematic paper. However, this study does reveal some of these challenges that survivors face as they (re-) integrate into the community. Employment opportunities and sufficient earnings are important factors within the family and a constant worry for many survivors and their families. Debt increases stress for most participants, particularly if they are the only family members earning money to support the family unit. Many participants in this study have exited job training programs to support their family. Instead of attending school, some underage survivors looked for jobs to contribute to the family earnings in a meaningful way. Most (re-) integration programs seek to address these concerns and issues through school assistance, job placement, micro businesses, social enterprises, and other follow-up services. Given the various NGO programs and the breadth of data involved in the Butterfly Project, further assessment of these data is recommended in order to specifically address the strengths, challenges and issues surrounding survivor debt, employment, and training/education.

**Expressions of Well-Being**

Both groups (in the shelter programs and (re-) integrated) express feeling satisfied and happy with various aspects of life. Participants express worry about life while in shelter programs and after (re-) integration in the community. Worries in the shelter include concerns over family members who are sick or hungry at home, concerns regarding (re-) integration and the difficulties they may face when they return home, concerns about school in the community. The analysis includes 77 individuals already (re-) integrated in the community ranging from one to four years (see Table 4). The results identify only two instances where participants express feelings of well-being along with insufficient earnings and four instances where participants identify feelings of well-being along with community discrimination. No participant describes feeling satisfied and happy when there is only a negative family relationship in his or her life. The results suggest
these three themes play an important role in determining feelings of satisfaction and happiness among survivors in the community.

5.2 Longitudinal Assessment of Resilience

The longitudinal assessment follows participants through several important societal milestones and transitions. Almost all the participants will reach young adulthood over the ten-year study time frame. Based on the average starting ages of the assessment groups, the majority of women in the Female SP/RC are now in this transition period to become young adults. Many have yet to reach this transition in the youngest groups, Female SP and Male SP/RC; while everyone over the last four years in the Female RC group has become young adults or adults. Maturing, making decisions regarding life directions and relationships, and learning to live independently are all topics survivors discussed during this transition.

There are transitions happening as well. Survivors are re-entering schools or joining job training programs while apart of shelter programs and leaving/graduating from schools and various NGO work and training programs to find employment in the community. The transitions from shelter programs and transition homes into the community are often complex as survivors re-adjust to families, neighbors, personal relationships (e.g. boyfriends), communities, schools, and changes in standards of living.

Positive and Negative Turning Points

Werner (1993) discusses the significance of “major turning points” that occur in the lives of young adults impacting resilience. The author discusses the role of education and active participation in church or a religious community in linking high-risk children / now young-adults with positive life changing opportunities such as high paying jobs and supportive relationships. Similarly, this assessment identifies several positive and negative turning points in the lives of (re-) integrated survivors.

Literature clearly demonstrates that encouraging and supportive relationships have perhaps the greatest potential to positively influence resilience among survivors (Nowak-Carter 2012; Noltemeyer and Bush 2013). When asked, almost all female survivors in this study express the desire to be married to an honest and supportive husband and start a family. However, many of the participants in this study are single, perhaps as many as 90 out of 109 individuals. Based on the full year assessment in 2013, 50% (14 individuals) of the Female RC group are married or in long-term partnerships (see Table 5). However, among the Female SP/RC group, only 15% (5 individuals) are married or with partners and no Male SP/RC participants are married or with partners. The degree to which these survivors can foster supportive and encouraging relationships with spouses will likely determine for many whether this milestone becomes a major positive or negative turning point in their lives.

As discussed previously, survivor relationships with long term partners and spouses appear, for the most part, to be a negative turning point in survivors’ lives. This conclusion is based primarily on the oldest assessment group. However, participants in this group did not stay in
shelters and many were already young adults and adults. For almost all participants in the Female RC group, (re-) integration involved enrolling in NGO assistance training and work programs (many provide health care, counseling, and social working support). It remains to be seen if participants that have spent time in shelters programs have a greater ability to develop supportive and encouraging marriages over time. Most survivors in these groups (Male and Female SP/RC) are younger and single or newly married. As the Butterfly Research Project is ongoing, more data will be needed to evaluate differences, if they exist, between these assessment groups.

The assessment identifies other positive and negative turning points in survivors’ lives. In Table 16, survivors discuss hope for the future including employment with sufficient earnings to support their families. Many of these jobs are with NGOs, but two survivors discuss jobs in private businesses as well. Six survivors also discuss re-enrolling in NGO job training programs that may, over time, link them to well-paying jobs in the community. Others discuss the positive role foster parents have played in creating opportunities in education and financial stability. Survivors also discuss the difficulties that pregnancy can bring, particularly if participants are not married and they know their family would not approve. Participants who became pregnant often report quitting stable supportive jobs, relocating to live with family, greater debt, and/or additional worries about the health of their new child. These positive and negative turning points are, for the most part, a direct result of survivors’ decision making.

Decision Making in the Community
Parental relationships, either positive or negative, are likely to impact decision making and relationship building for a substantial group of participants in this study as the grow into young adults. Studies show that parental practices, specifically responsiveness and supportive behaviors play an important role in a child’s ability to develop secure attachment relationships, an important protective factor for a child’s resilience throughout their lives (Nolttemeyer and Bush 2013). In general, children that learn to develop secure attachment relationships have the ability, as young adults, to foster trusting and lasting relationships, high self-esteem, the ability to express and share feelings with partners, and the ability to seek out supportive friendships when needed.

Once survivors (re-) integrate, decision-making and the structures or parental figures that help guide these processes shift from shelters back to families and/or the individuals themselves. Some of the younger participants already (re-) integrated (Male and Female SP/RC) describe parental figures participating in this process by allowing them more or less personal freedoms. Generally among the SP/RC groups, more male participants struggle to make good decisions regarding drugs/alcohol while more female participants struggle with choices in relationships and domestic violence. Participants in the Female RC group describe making high-risk decisions regarding relationships with men (e.g. marrying a man they inadvertently called on the phone while drunk), to cope with difficult situations (e.g. alcohol use to cope with domestic violence), and to support themselves and their families (e.g. returning to sex work or migrating to find employment in Thailand).
The longitudinal assessment provides the opportunity to better understand push and pull factors at work in the lives of survivors. Study participants frequently identify thirteen push and pull factors related to decisions making for changing employment and/or residence. Participants talk most often about debt, insufficient earnings, and obligations to financially support family members. This assessment shows that decision making among survivors is complex and not just related to financial earnings. Over the four years evaluated, (re-) integrated participants identify every one of thirteen factors, at one time or another, as the important decision making factor for changing employment and/or residence. Many times these factors converge together as survivors describe their decisions and the resulting life changes.

**Expressions of Resilience**
Survivor expressions of resilience in many ways demonstrate their ability to adapt in challenging life circumstances. Survivors express feelings of well-being and at other times demonstrate perseverance during challenges and adversity. Ten themes surrounding resilience are identified based on the expressions and responses of participants. These themes are generally similar to seven themes reported by Gray (2012). Survivor expressions of adaptability are identified the fewest number of times by participants in the assessment.

Many participants find it difficult to adapt and balance work and other important life obligations. Some participants who became pregnant report quitting stable supportive jobs indicating they could not identify a way to care for their baby and continue working. In order to handle financial stress, family obligations, and debt, some student participants describe quitting school in search of employment to help support the family. Most young participants are not able to balance school and find a job that contributed in a meaningful way to family earnings. Only two young participants talk about attending school and contributing to their families’ income by selling lottery tickets. No participants found a way to work and attend training programs if these programs provide limited or no financial assistance.

No participant describes connecting to a church/religious community apart from NGO assistance. This part of the community, when present, is an important connection point for survivors and a potentially important factor in building resilience among children/teenagers and young adults (Werner 1993; Hawkins et al. 2009; Nowak-Carter 2012; Murco 2013). There are survivors that discuss being a part of church communities following (re-) integration but most describe this connection as their home as well, facilitated by an NGO follow-up program. Unfortunately this trend is not likely to change as increasing numbers of survivors complete the (re-) integration process and lose perhaps the most significant connection they had to support structures outside their local community (i.e. the NGO follow-up staff).

### 5.3 Study Limitations
There are several strengths and limitations in this assessment. The most prominent strength over the past four years is the increasing levels of ‘trust’ participants express towards the research team. Whilst this evolving trust and increasing ‘truth’ is welcomed and appreciated as a data asset, it is also challenging when participants’ later contradict their earlier accounts. In
addition, assessment groups have unequal sample sizes and numbers of visits during a given year because not all participants were accessible every year (see Table 3). Further, participants sometimes provide inconsistent responses due to emotional states on different interview days, sexual trauma and its negative affect on memory, second guessing ‘answers’, and wanting to ‘please’ the interviewer.

This assessment includes a total of 994 surveys collected over four years throughout Cambodia. Data are first collected in Khmer and later translated into English. All records are cross-checked to ensure translation accuracy. Surveys and preliminary findings are reviewed as a team to avoid cultural bias in translation and ensure that cultural perspectives are retained in data evaluations.

5.4 Implications for Future Research

The Butterfly project is the first longitudinal (re-) integration research in the world seeking to follow a cohort of sexually exploited/trafficked children and adults over a ten-year period. Internationally there has been research on (re-) integration of survivors of sexual exploitation and trafficking, yet to date there is a paucity of published research specific to the (re-) integration of survivors of sexual exploitation and trafficking in Cambodia. Researchers examining (re-) integration of survivors of human trafficking and sexual exploitation identified the need for longitudinal studies on (re-) integration as necessary to gain a longer-term understanding of what the (re-) integration process involves, what the survivors experience and how their lives evolve over time (Derks et al. 2006; Reimer et al. 2007; Surtees 2013).

The Butterfly project is the result of a collaborative response by predominantly Chab Dai anti-trafficking agencies in Cambodia who have been working with victim/survivors of sexual exploitation for nearly two decades (Delaney and Scarff 2010; Derks et al. 2006). Over the years, these agencies and assistance programs have expressed their desire to learn about the strengths and weaknesses of their programs, particularly in terms of their clients’ long-term (re-) integration experiences. The purpose of this thematic paper is to provide a broad understanding of resilience using the collective ‘voices’ of survivors of sexual exploitation and trafficking in Cambodia following (re-) integration. Throughout this study survivors have expressed resilience in many ways, demonstrating their hope for the future and at the same time their ability to persevere and adapt in often difficult life circumstances and adversity. By disseminating these ‘voices’ and research findings, Chab Dai believes (re-) integration programming and policy will be informed and advanced, providing hope for the future and improving the quality of life for survivors of sexual exploitation in Southeast Asia and around the world.

The Butterfly Research Project is an ongoing ten-year study. The data collected will provide a long-term understanding of survivor (re-) integration including what they experience and how their lives change over time. Additional data will provide an opportunity to evaluate resilience over a longer time scale and revisit some of the conclusions reached in this paper.
This assessment identifies survivors across a wide-range of resilience. There are some that are thriving in spite of adversity and others that are struggling to persevere in the midst of difficult life experiences. There are still others that have developed supportive relationships and succeeded in obtaining employment that supports their family. Further research exploring quantitative measures of resilience among these groups of participants’ would contribute to the overall knowledge base regarding survivor resilience and could also be coupled with the longitudinal aspects of the existing study. These types of data collection and assessment would also have practical applications among NGOs working with survivors in aftercare and (re-) integration follow-up programs.

This assessment suggests differences in the way female and male survivors experience/perceive discrimination and stigma in the community. The majority of male participants describe positive experiences with neighbors and co-workers and do not attribute conflicts in the community to stigma or discrimination. Further research exploring these situations in greater depth may provide a clearer picture of discrimination against male survivors in the community and would benefit NGO groups working with male survivors.

Employment opportunities and sufficient earnings are important factors within this study and a constant worry for many survivors and their families. Most (re-) integration programs seek to address these concerns and issues through training programs, financial assistance, job placement, small businesses and social enterprises, and other follow-up services. Further evaluation of these programs and the strengths, challenges and issues surrounding survivor financial stability would benefit NGOs and their follow-up programs.
6.0 Bibliography


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ការប្រើប្រាស់វិបសារជំនឿជាមួយរបស់ក្រុមសមាជីការណ៍ដ៏កម្មជាតិជាតិការសេដ្ឋកិច្ចប្រទេសកម្ពុះ

រើសាច់ការរៀបចំក្រុមប្រឹក្សាថ្នាក់

សូមមករយៈលេខឈ្មោះក្រុមសមាជីដ៏កម្មជាតិជាតិការសេដ្ឋកិច្ចប្រទេសកម្ពុះ នឹងក្លាយជាក្រុមក្រុមឱ្យការប្រកួតប្រជែងនៃការសេដ្ឋកិច្ចប្រទេសកម្ពុះ។

រដូវកាល១២/១៣ ឆ្នាំ២០១៥

ព្យាយាមដោយ: មន្ទីរភូមិភាពឈឺ

ការពោះឈឺដោយ: នាង អិនាលី, អិនាលី, នាង កេត់សោ, នាង ពិរី, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សុីស, នាង សា
គម្រោងសម្ងេប

ម្ោលបំណង៖ ការរាវរាវរយៈម្ពលវវងម្នេះ ។

ម្ដើមីបម្ធវើសោហរណក្សមមរបស់ជនរួចផុតពីអំម្ពើម្ក្សងរបវ័ញ្ចនិងជួញដូរផលូវម្ភទក្សនុងរបម្ទសក្សមពុាតាមរយៈការសិក្សាតានជនរួចពីរងម្រោេះមួយរក្សុមក្សនុងរយៈម្ពល១០ឆ្នាំ។

ម្ដើមីបម្ធវើវសវងយល់ឱ្យបានទូលំទូលាយអំពីភាពឆ្ប់ាម្ឡើងវិញតាមរយៈ"សំម្លង"រួមរបស់ជនរួចផុតពីអំម្ពើម្ក្សងរបវ័ញ្ចនិងការជួញដូរក្សនុងរបម្ទសក្សមពុា។

បង្ហាញពី"សំម្លង"របស់ពួក្សម្គនិងការផសពវផាយអំពីរបក្សគំម្ហើញននការរាវរាវម្នេះទំងម្ៅក្សនុងរសុក្សម្ៅក្សនុងតំបន់និងអងគការសមព័នធចាប់នដម្ជឿាក្ស់ថាក្សមមវិធីនិងម្ោលនម្ោបាយម្ធវើសោហរណក្សមមនានានឹងទទួលបានពត៌ម្រចើននិងោនភាពវិវតតម្ៅមុខម្ដើមីបជួយឱ្យជីវិតរបស់ជនវដលរួចផុតពីការម្ក្សងរបវ័ញ្ចផលូវម្ភទោនភាពរបម្សើរម្ឡើងទំងម្ៅក្សនុងអាសុីអាម្គនយ៍និងម្ៅជុំវិញពិភពម្លាក្ស។

វិធីាស្រសត៖ ការសិក្សាម្លើរបធានបទរួមម្នេះបានម្របើរបាស់ទិននន័យវដលបានរបមូលក្សនុងរយៈម្ពល៤ឆ្នាំ(ពីឆ្នាំ២០១១ដល់ឆ្នាំ២០១៤)ម្ដាយបានពីការម្ធវើបទសោាសន៍ចំនួន៩៩៤ម្លើក្សាំអតិថិជនចំនួន១០៩នាក្ស់។

ទិននន័យសម្ងេបវដលពាក្ស់ព័នធរពមទំងពត៌ម្រើងលំអិតលំអិតក្តីរតូវបានចងរក្សងនិងរតួតពិនិតយម្ឡើងវិញម្ដាយវផែក្សម្លើរបធានបទចមបងទំង៦ក្សនុងការសិក្សាទំងមូល។

របធានបទទំងម្នេះរួមបញ្ចូលនូវចំម្លើយរបស់អតិថិជនវដលចូលរួមការសិក្សារាវរាវអំពីឥរិោបថផនត់គំនិតនិងបទពិម្ាធន៍របស់ពួក្សម្គទក្ស់ទងនឹង"ការម្ជឿទុក្សចិតត"ទំនាក្ស់ទំនងបំណុល"។

អតិថិជនទំងអស់រតូវបានវបងវចក្សារក្សុមវាយតនមលចំនួន៤ម្ដាឯវបងវចក្សម្ៅតាមម្ភទនិងវផែក្សម្ៅម្លើរយៈម្ពលវដលពួក្សម្គានក្ស់ក្សនុងក្សមមវិធីជំនួយោ៉ាងម្ោចណាស់៤វខ។

អតិថិជនទំង៤រក្សុមម្នាេះរួម៖  ១). ស្រសតី/ម្ក្សមងរសីវដលាំនក្ស់ម្ៅក្សនុងក្សមមវិធីជំនួយវតមិនទន់ម្ធវើសោហរណក្សមមម្ៅម្ឡើយ(៣២នាក្ស់)  ២). ស្រសតី/ម្ក្សមងរសីវដលបានាំនក្ស់ម្ៅក្សនុងក្សមមវិធីជំនួយម្ហើយបានម្ធវើសោហរណក្សមមរួចម្ហើយ(៣៤នាក្ស់),

អតិថិជនទំងអស់រតូវបានវបងវចក្សារក្សុមវាយតនមលចំនួន៤ម្ដាឯវបងវចក្សម្ៅតាមម្ភទនិងវផែក្សម្ៅម្លើរយៈម្ពលវដលពួក្សម្គានក្ស់ក្សនុងក្សមមវិធីជំនួយោ៉ាងម្ោចណាស់៤វខ។

អតិថិជនទំង៤រក្សុមម្នាេះរួម៖  ១). ស្រសតី/ម្ក្សមងរសីវដលាំនក្ស់ម្ៅក្សនុងក្សមមវិធីជំនួយវតមិនទន់ម្ធវើសោហរណក្សមមម្ៅម្ឡើយ(៣២នាក្ស់)  ២). ស្រសតី/ម្ក្សមងរសីវដលបានាំនក្ស់ម្ៅក្សនុងក្សមមវិធីជំនួយម្ហើយបានម្ធវើសោហរណក្សមមរួចម្ហើយ(៣៤នាក្ស់)។
៣). ៖ មៃភស្រុកៃ បានឃើញតែមកការថែមសេចិត្តទីកោះ និងអតិថិជនបណ្តាលមកទៅ (២៦ នាក្ស់) ខ្លួន

៤). បុរស/ម្ក្សមងរីបុរស បានឃើញតែមកការថែមសេចិត្តទីកោះ និងអតិថិជនបណ្តាលមកទៅ (២៦ នាក្ស់)

ប្រយោគលេខដ៏ទឹកប្រាក់ និងអតិថិជនឃើញ: ការបោកការប្រើប្រាស់បែបបន្ទាប់ប្រាក់ដ៏ទឹកមកបានដ៏ទឹកមក ដើម្បីការបញ្ចប់ការកើតមកក្រុមប្រចាំថ្ងៃរបស់ស្ថានភាពមិនបែបបន្ទាប់ប្រាក់ជាប់គ្នា ការប្រើប្រាស់បែបបន្ទាប់ប្រាក់ដ៏ទឹកមកក្រុមប្រចាំថ្ងៃរបស់ស្ថានភាព បែបទេសបថយបែបស្ថានភាពទទួលបាន បែបដ៏ទឹកមកប្រាក់នីមួយៗ ទឹកមក បែបទេសបថយបែបស្ថានភាព

ការកាត់ប្រភេទដ៏ទឹកមកប្រាក់: ការបោកការប្រើប្រាស់បែបបន្ទាប់ប្រាក់ដ៏ទឹកមកបានដ៏ទឹកមក ដើម្បីការបញ្ចប់ការកើតមកក្រុមប្រចាំថ្ងៃរបស់ស្ថានភាពមិនបែបបន្ទាប់ប្រាក់ជាប់គ្នា ការប្រើប្រាស់បែបបន្ទាប់ប្រាក់ដ៏ទឹកមកក្រុមប្រចាំថ្ងៃរបស់ស្ថានភាព បែបទេសបថយបែបស្ថានភាព

នេះអប់រំទេសបថយបែបស្ថានភាពទទួលបាន បែបទេសបថយបែបស្ថានភាព

ការវាយតនមលរយៈម្ពលវវង៖ ការសិក្សា រាវរាវ រយៈម្ពលវវងម្នេះ បានការតាមដានអតិថិជន វដលបានចូលរួមក្រុមប្រចាំថ្ងៃរបស់ស្ថានភាពរាវរាវតាមរយៈរពឹតិតការណ៍ សំខាន់ៗនិងបវរមបរមួលមួយចំនួន 2 វដលបានម្សើតម្ឡើងម្នេះក្រុមប្រចាំថ្ងៃរបស់ពួក្សម្គា ។ ម្ដាយបីាទិននន័យម្នេះក្រុមប្រចាំថ្ងៃរយៈម្ពលរតឹមវត ៤ ឆ្នំ ម្យើងនឹងម្ឃើញថា អតិថិជនម្នេះក្រុមប្រចាំថ្ងៃម្សទើរវតទំងអស់នឹងអាចឈានដល់អាយុម្ពញវ័យម្ហើយនិងងម្កសងៗម្កតក្ស៏ក្សំពុងវតម្ក្សើតម្ឡើងផងវដរ។ ក្រុមប្រចាំថ្ងៃ អតិជនចូលរួមសរុបចំនួន 49 នាក្ស់ បានម្ធវើសោហរណក្សមមពីក្សមមវិធីជំនួយ បានរតលបានសហគមន៍និងអាហ្វរការបំបង/អាវយៗ។ ទំនាក្ស់ម្រៀនវិញ ឬបានចាប់ម្ផតើមវគគសិក្សា បណតុ េះបណាតលការង្ហរ និងពួក្សម្គា បានម្លើក្សមក្សពិភាក្សានេះក្រុមប្រចាំថ្ងៃ ម្យើងនឹងម្ឃើញថា អតិថិជនភាគម្រចើនមិនទន់បាន ។ ម្នេះក្រុមប្រចាំថ្ងៃ អតិថិជនភាគម្រចើនអនក្សមើលលីវចំនួនរបវហលា 90 នាក្ស់ ក្រុមប្រចាំថ្ងៃ 2 ដំណណើរចរននជើវិតសំខាន់ៗរួមមានរពឹតតការណ៍,ការបញ្ចប់ការសិក្សាពើសាលា ឬការទទួលបានវគ្គវឹក្សហាត់ការងារ ឬការមានក្សូន។ ការផ្លលស្ដិបតូរនានា រួមមានការផ្លលស្ដិបតូរសំខាន់ៗក្សនុងជើវិតរបស់មនុសេមានក្សនុងទេសព៌តមានបផ្នែម ។ សូមមើលផ្ផនក្សទើល ៤ សំរាប់ព៌តមានបផ្នែម)។
ចំម្ណាមអតិថិជនទំងអារម្យបានចូលរួមក្សនុងការវាយតនមលក្សនុងឆ្នាំ២០១៤ម្នេះ។ម្ពលម្យើងសួរពួក្សម្គអតិថិជនម្សទើរវតទំងអារម្យបានសវមតងអារម្យដែលម្ៅម្ពលណាមួយពួក្សម្គអាចនឹងបានបតីវដលោនភាពម្ាម័ះម្ក្សរតង់ម្ចេះជួយយក្សអាារនិងចង់ចាប់ម្ផតើមរគួារាំនីតិអារម្យដ៏លំបាក្សសរោប់ជីវិតរបស់ជនរួចពីរងម្រោេះភាគម្រចើនឆលងកាត់ម្រពាេះពួក្សម្គរតូវរបឈមនឹងបញ្ហាដ៏ក្ស់ង្ហយពីសងគមការរបរពឹតតតាមការរំពឹងទុក្សរបស់រគួារនិងការផារភាជប់នៃទសសនៈខុសោនពីមួយទំនាក្ស់ទំនង៖ភាគម្រចើនននអតិថិជនវដលបានម្រៀបការរួចម្ហើយក្សំពុងវតជួបរបទេះបញ្ហាក្សនុងការទំនាក្ស់ទំនងអាចនឹងបង្ហាំនូវម្ឃើញថាការសម្រមចចិតតនានាំពីរងម្រចើនក្សនុងការម្រជើសម្រើសគូរំសក្សរម្នេះអាចកាំលយចំនុចម្ឡើងចុះសំខាន់ៗបញ្ហាមិនសុទធសឹងវតាំងម្ួយរបស់រគួារនិងការផារភាជប់នៃទសសនៈខុសោនពីមួយទំនាក្ស់ទំនងអាចនឹងបង្ហាំនូវម្ឃើញថាការសម្រមចចិតតនាន់ក្សនុងការម្រជើសម្រើសគូរំសក្សរម្នេះអាចកាំលយចំនុចម្ឡើងចុះសំខាន់ៗបញ្ហា។

ទំនាក្ស់ទំនងាមួយគូរំសក្សរនិងឪពុក្សោតយម្ក្សមក្សរបស់ពួក្សម្គ។ម្ពលម្យើងម្ធវើឱ្យម្ពុារួសនិងអវិជជោនម្គបំផុត១៩នាក្ស់វដលបានម្រៀបរាប់អំពីទំនាក្ស់ទំនងមិនលែមួយមិតតរបុសឬបតីនិង/ឬឪពុក្សោតយខាងបតីម្គបំផុតទំនាក្ស់ទំនង។ម្ៅម្ពលម្យើងម្ធវើការសោាសន៍ពួក្សម្គកាលពីឆ្នំមុន។ម្ហើយក្សនុងចំម្ណាមអតិថិជនទំង១៥នាក្សម្នេះោនអាយុចាស់ាងបាក់ម្ពលម្យើងម្ធវើការសោាសន៍ពួក្សម្គកាលពីឆ្នំមុន។អតិថិជនភាគម្រចើននិោយអំពីការរស់ម្គបំផុតាាច់នថលរបស់ពួក្សម្គបនាទប់ពីម្រៀបការរួចម្ហើយបាននិោយអំពីបញ្ហាបិបាក្សរសាងសង់នាងបន្ទាប់ពីម្រៀបការរួចម្ហើយបាននិោយអំពីបញ្ហាម្រគឿងរសវឹងការរំម្លាភបំពានផលូវអារម្យការគំរាមក្សំវហងម្លើរាងកាយភាពមិនម្ាម័ះការម្ញៀនម្រគឿងម្រគឿងនិងការម្បាេះបង់ម្ចាលពីសំណាក្ស់បតីឬមិតតរបុសនិងរគួារាច់នថលរបស់ពួក្សម្គ។ម្ៅម្ពេះបីាការសិក្សាម្នេះោនអតិថិជនតិចតួចវដលបានម្រៀបការម្ហើយក្ស៏ម្ដាយក្ស៏ពួក្សម្គម្ៅវតបានជួបរបទេះបញ្ហាបិបាក្សរសាងសង់នាងបន្ទាប់ពីម្រៀបការរួចម្ហើយបាននិោយអំពីការសែលរយៈម្ពលាម្រចើនឆ្នំរបស់ពួក្សម្គចំម្ពាេះអំម្ពើហិងាម្លើរាងកាយម្ដាយារបញ្ហាម្រគឿងរសវឹងការរំម្លាភបំពានផលូវអារម្យការគំរាមក្សំវហងម្លើរាងកាយភាពមិនម្ាម័ះការម្ញៀនម្រគឿងម្រគឿងម្រគឿងម្រគឿងរសពោះតិចតួចពួក្សម្គ។
របុសៗបានម្បាក្សរបាស់ខ្ុំមតងម្សើយមតងម្ទៀត។ ខ្ុំមិនចង់ទំនាក្ស់ទំនងាមួយមនុសសរបុសម្ទៀតម្រពាេះការរសលាញ់វបបម្នេះម្ធវើម្អាយខ្ុំខូចចិតតនិងឈឺចិតតោ៉ាងខាលំង។

ស្រសតីរួចពីរងម្រោេះ អាយុ២៣ឆ្នំនិោយពីបទពិម្ាធន៍ម្នេះក្សនុងឆ្នំ២០១៣។

ខ្ុំផឹក្សរាម្រពាេះអីម្រៀងរាល់យប់ខ្ុំម្គងមិនលក្ស់ម្ដាយារខ្ុំោនអារមមណ៍តានតឹងសមុគាមញម្រចើនាមួយបតីរបស់ខ្ុំម្រពាេះោត់មិនសូវរតលប់មក្សផទេះវិញញឹក្សញាប់ម្ទម្ពលខលេះោត់វាយម្ធវើបាខ្ុំម្ទៀត។

ស្រសតីរួចពីរងម្រោេះ អាយុ៣៣ឆ្នំនិោយពីបទពិម្ាធន៍ម្នេះក្សនុងឆ្នំ២០១២។

ទំនាក្ស់ទំនងាមួយោតយគឺទំនាក្ស់ទំនងរគួារដ៏សំខាន់បំផុតវដលបាននិោយបញ្ហជក្ស់ម្ដាយអតិថិជនវ័យម្ក្សមងមួយចំនួនវដលក្សំពុងរស់ម្ៅក្សនុងមណឌលនិងក្សនុងសហគមន៍។

ទំនាក្ស់ទំនងលែរវាងោតយាមួយនិងជនរួចពីរងម្រោេះវ័យម្ក្សមងអាចោនឥទធិពលាវិជជោនវដលគួរឱ្យក្សត់សោគល់ចំម្ពាេះភាពឆ្ប់រតលប់ាាាធរបស់ជនរួចពីរងម្រោេះដូចាជួយពួក្សម្គម្ៅម្ពលកា លយាយុវវ័យ។

ស្រសតីរួចពីរងម្រោេះអាយុ១៩ឆ្នំនិោយពីបទពិម្ាធន៍ម្នេះក្សនុងឆ្នំ២០១៣។

រាល់ម្ពលវដលខ្ុំោនបញ្ហាោតយរបស់ខ្ុំវតងវតលួងម្លាមខ្ុំ។ ខ្ុំទុក្សចិតតឪពុក្សោតយខ្ុំាងម្គបំផុត។

ស្រសតីរួចពីរងម្រោេះ អាយុ១៦ឆ្នំនិោយពីបទពិម្ាធន៍ម្នេះក្សនុងឆ្នំ២០១៣។

ប៉ាុវនតម្ទេះាោ៉ាងណាក្ស៏ម្ដាយបញ្ហាោរគួារនិងបញ្ហាំទំនាក្ស់ទំនងវតងវតម្ក្សើតម្ឡើងមិនម្ចេះដាច់ម្ហើយក្ស៏ារបធានមួយវដលបានម្លើក្សមក្សសិក្សាារបចាំពីមួយឆ្នំម្ៅមួយឆ្នំអតិថិជនវដលបានម្ក្សើតម្ឡើងពីភាពមិនចុេះសរមុងោនម្តាយនោម ម្ដាយោមមការម្រៀបការម្ដាយការផសំផគុំពីឪពុក្សោតយ។

ម្ៅក្សនុងជនរួចពីរងម្រោេះម្សទើរវតពាក្ស់ក្សណាតលបានជួបរបទេះគឺការម្រើសម្អើងបនាទប់ពីពួក្សម្គបានម្ក្សើតម្ឡើងវដលម្ក្សើតម្ឡើងពីអំពីជំម្លាេះោម្ដាយោមមការយល់រពមពីរគួារ (ពីរគួារផ្ទទល់ខលួនឬរគួាររបស់មិតតរបុស)។

ការម្រើសម្អើងនិងបទពិម្ាធន៍សោហរណក្សមមម្ៅក្សនុងសហគមន៍: បញ្ហារ៉ូបញ្ហាត្រូវការអំពើរក្សណាតលបានបញ្ហា គឺការម្រើសម្អើងបនាទប់ពីពួក្សម្គបានម្ក្សើតម្ឡើងវដលម្ក្សើតម្ឡើងពីអំពីជំម្លាេះោម្ដាយោមមការយល់រពមពីរគួារ (ពីរគួារផ្ទទល់ខលួនឬរគួាររបស់មិតតរបុស)។
ប្រវត្ថុការណ៍ ប្រព័ន្ធដោយប្រឈមជាងក្រលាម្នេចចំណាយទេថ្មី និងការផ្ទៃក្សើតប្រឈមរបស់វិធី សម្រាប់ការប្រឈមសុវត្ថិភាព ប្រព័ន្ធដោយអតិថិជនជាច្រើនប្រជាជនមិនបានអនុវត្តការសិក្សានឹងការម្រើសម្អើងពីសំណាក្សីបានដាក់បញ្ចូលក្សនុងការសិក្សានឹងអតិថិជនម្រៀបរាប់ថា ពួក្សម្គទទួលការម្រើសម្អើងម្ដាយារបទពិម្ាធន៍ពីអតីតកាលរបស់ពួក្សម្គពីសំណាក្ស់បតីឬនដគូររយៈម្ពលវវង និងសោជិក្សរគួាររបស់ពួក្សម្គរហូតដល់រក្សុមវដលោនវ័យរសបាលោនាំនឹងពួក្សម្គ និងពីសំណាក្ស់ បណាកតមនុសសោនិងម្ៅក្សនុងសងគមទូម្ៅដូចារគូបម្រងៀន និងអនក្សជិតខាង។ អនក្សជិតខាង សិសស្រួសមួយនិងរគួារាច់នថលក្ស៏បានម្រើសម្អើងនិងង្ហយដល់អតិថិជនម្លើម្ក្សមង ម្ដាយារពួក្សម្គមក្សពីរគួាររក្សីរក្សូ។ ាក្ស់វសតងអតិថិជនម្ៅាលាបានម្រៀបរាប់របាប់ថា ការម្រើសម្អើងនិងការម្ធវើបុម្រនិចឆ័យម្ៅម្លើម្ក្សមងវដលសថិតក្សនុងការតាមដាន។

សិសសរសីោន ក្ស់បាននិោយពីបទពិម្ាធន៍ម្ៅក្សនុងាលារបស់នាងវបបម្នេះថា៖ មិតតភក្សាិម្ៅាលាម្រៀនម្ធវើម្អាយខ្ុំមិនសបាយចិតតម្ដាយារពួក្សម្គចូលចិតតបង្ហែប់ខ្ុំនិងនិោយពាក្សយសមតីរអារក្សក្ស់ពីខ្ុំ។ ខ្ុំគិតថាពួក្សម្គម្រើសម្អើងខ្ុំម្ដាយារពួក្សម្គដឹងថាខ្ុំធាលប់ានក្ស់ម្ៅមណឌល។ ពួក្សម្គនិោយថា ម្ក្សមងមណឌលាម្ក្សមងវដលរតូវម្គម្ក្សងរបវ័ញ្ចផលូវម្ភទនិងចាប់រំម្លាភរហូតដល់ោនក្សូនម្ដាយមិនោនបតី។

- ម្ក្សមងរបុសមិនបានបង្ហា ញពីអារមមណ៍ថាពួក្សម្គទទួលការម្រើសម្អើងពីសំណាក្ស់រគួារឬសហគមន៍របស់ពួក្សម្គម្ទ។

អតិថិជនាបុរស/ម្ក្សមងរបុសភាគម្រចើនបានម្រៀបរាប់ពីជម្ោលេះ/បញ្ហាាមួយនឹងអនក្សរគប់រគងម្ៅក្សវនលងម្ធវើការនិងការវាយោនាំអនក្សជិតខាងរបស់ពួក្សម្គផងវដរប៉ាុវនតពួក្សម្គមិនបានគិតថាបញ្ហាទំងអស់ម្នេះការោក្ស់ង្ហយឬការម្រើសម្អើងម្នាេះម្ទ។

ការវាយតនមលម្នេះចំនួនសំណាក្ស់ោនក្សរមិតគឺោនទំហំសំណាក្សតូច (១៥នាក្ស់)។ ម្ហតុដូម្ចនេះម្ហើយការសិក្សានឹងមណឌលអនាគតគួរវតោនការវសវងរក្សលំអិតចំម្ពាេះការម្រើសម្អើងរបស់ជនរួចពីរងម្រោេះាបុរស/ម្ក្សមងរបុសម្ៅក្សនុងសហគមន៍។
ទំនាក្ស់ទំនង
វដលអាចម្ចេះជួយោនម្ៅវិញម្ៅមក្សក្សនុងសហគមន៍។ អនក្សខលេះបាននិោយពីោចស់ផទេះជួលោនចិតតលែនិងការោំរទពីសំណាក្ស់អនក្សដឹក្សនាំម្ៅក្សនុងឃុំ/សង្ហកត់របស់ពួក្សម្គ។ រសបម្ពលាមួយោនម្នាេះវដរអវីវដលគួរឱ្យក្សត់សោគល់គឺោនអតិថិជនមួយចំនួនបានលាក្ស់ម្រឿងពីអតីតកាលរបស់ពួក្សម្គ។ សោ់ត់ពីមិតតរួមការង្ហរអនក្សជិតខាងម្ហើយសូមបីវតបតីនិងសោជិក្សរគួាររបស់ពួក្សម្គផងវដរអតិថិជនវដលោនវ័យចំណាស់និោយម្រៀបរាប់ពីជម្ោលនិងការម្រើសម្អើងម្ៅក្សនុងសហគមន៍របស់ពួក្សម្គពីសំណាក្ស់អនក្សជិតខាងនិងអនក្សរួមការង្ហរបានម្ក្សើតម្ឡើងអស់ាម្រចើនឆ្ន ំមក្សម្ហើយ។ ការផ្ទលស់បតូរទីក្សវនលងរស់ម្ៅនិងការង្ហររបស់អតិថិជនមួយចំនួនាធមមតាមិនបានម្ធវើឱ្យា ថ នភាពម្នេះលែរបម្សើរវិញម្ឡើយ វាម្មើលម្ៅោក្ស់ដូចាចងអតិថិជនទំងម្នាេះម្ៅក្សនុងវដដននជម្ោល េះវដលវតងវតម្ក្សើតម្ឡើងាមួយអនក្សជិតខាងនិងអនក្សរួមការង្ហររបស់ពួក្សម្គបានម្ៅដល់។ ជនរួចពីរងម្រោេះក្សនុងវ័យក្សណាតលោនក្ស់បានវចក្សរំវលក្សបទពិម្ាធន៍ទក្ស់ទងនឹងការម្រើសម្អើងម្ៅក្សនុងសហគមន៍ពីសំណាក្ស់មិតតរួមការង្ហរតាមវបបដូចខាងម្រកាម៖ 

3 អត្ថប្រយោជន៍គ្នារក្សតាតរុញរចានរក្សតាតម្ៅក្សនុងសិក្សាម្នេះរតូវបានម្ធវើការបា៉ាន់របោណម្ដាយារក្សតាតាម្រចើន Fun៖ ការទក្ស់ទងនឹងការម្ធវើម្សចក្សតីសម្រមចចិតតនិងបទពិម្ាធន៍ជីវិតរបស់ជនរួចពីរងម្រោេះម្លើការចាប់ម្ផតើមម្ធវើការនិងឈប់ម្ធវើការាំងមុននិងការបម្ងកើតរគួារថមីម្ឡើងវិញ។ 

3 អត្ថប្រយោជន៍គ្នារក្សតាតរុញរចានវត្តមានបំផុតសរសេរពត៌មានលំអិតបផ្នែម វត្តមានការបញ្ចូលពីឯកសារវិទ្យាសាស្ត្រឆ្នាំ ២០១២ (កំពុងបង្កើតការប្រសិនបើជំរុញមនុសេណៅឆ្ងាយពើលំណៅដ្ឋានិង/ឬការងារ(ក្សត្តតជំរុញ)និងទក្ស់ទញមនុសេណៅលំណៅសាំនិង/ឬការផ្នលងការងារថមើ(ក្សត្តតរាន)។
និោយអំពីបញ្ហា បំណុល ក្ស់ចំណូលមិនរគប់រោន់ និងកាតពវក្សិចចរតូវផគត់ផគង់រគួារ។ អតិថិជនក្សនុងមណឌមិនសូវបាននិោយពីរបធានបទរួមចំនួន៥ចំនុចវដលចំនុចទំងម្នេះការម្រើសម្អើងោក្ស់ង្ហយម្ៅក្សនុងសហគមន៍និងឱ្កាសទទួលបានការង្ហរវដលសមរមយា។

ការពាោមវសវងរក្សឱ្កាសម្លើក្សក្សមពស់ក្សរមិតជីវភាព គឺាក្សតាតជំរុញមួយដ៏សំខាន់ផងវដរនិងក្ស៏ាក្សតីបារមាមួយវដលវតងវតម្ក្សើតោនសរោប់ជនរួចពីរងម្រោេះនិងរគួាររបស់ពួក្សម្គ។

ជនរួចពីរងម្រោេះាបុរស/ម្ក្សមងរបុសភាគម្រចើនបារមាពីបញ្ហា ថវិការ(លុយ)ម្ហើយជនរួចពីរភាពងម្រោេះមួយចំនួនម្ទៀតនិោយពីអារមមណ៍ឯម្ក្សមងរបុសម្បាេះបង់ម្ៅម្ពលវដលោតយរបស់ពួក្សម្គចាក្សម្ចញពីពួក្សម្គម្ៅវសវងរក្សការង្ហរម្ធវើម្ៅរបម្ទសនថ។ ជនរួចពីរងម្រោេះោនក្ស់បាននិោយថា៖ របសិនម្បើអនក្សមិនយក្សខ្ុំម្ៅនថាមួយអនក្ស(ោតយ)ខ្ុំនឹងមិនញាុំបាយនិងឈប់ម្ៅាលាម្រៀនម្ទៀតម្ហើយ។ ខ្ុំនឹងគិតវតពីជិេះក្សង់ម្លងជុំវិញភូមិម្ហើយនឹងពាោមបងករបញ្ហាដានា។ ខ្ុំចង់រស់ម្ៅាមួយោតយខ្ុំ។ ម្ក្សមងរបុសរួចពីរងម្រោេះអាយុ១៤ឆ្នំនិោយម្ៅឆ្នំ២០១៤។

ជនរួចពីរងម្រោេះភាគម្រចើនវដលរបាក្ស់ចំណូលសមរមយក្ស៏បាននិោយពីចំណុចទំងម្នេះវដរម្ដាយារម្ៅ។ អតិថិជនោនក្ស់បាននិោយថា បញ្ហជក្ស់ថារួក្សម្គោនរបាក្ស់ចំណូលរគប់រោន់វដលអាចផតត់ផគង់តរមូវការរគួាររបស់ពួក្សម្គបានភាគម្រចើនគឺាអតិថិជនោនក្ស់បានម្រៀបរាប់ពីការង្ហររបស់នាងម្ៅក្សនុងវិស័យម្រាងចរក្សគឺាមុខតំវណងពីរម្ៅក្សនុងវិស័យឧសាក្សមមឯក្សជនវដលជនរួចពីរងម្រោេះក្សំពុងម្ធវើការង្ហរម្ៅទីម្នាេះោ៉ា ងរលូននិងទទួលបានរបាក្ស់ចំណូលសមរមយសរោប់រគួាររបស់ពួក្សម្គ។ អតិថិជនោនក្ស់បាននិោយម្រៀបរាប់ពីការង្ហររបស់នាងម្ៅក្សនុងវិស័យម្រាងចរក្សក្សនុងឆ្នំ២០១៣និងឆ្នំ២០១៤:
ការបង្ហាញអំពីសុខុសភាព ៖ អតិថិជនទំងពីររក្សុម (ទំងអនក្សវដលបានដឹងប្រភេទមណឌលនិងរក្សុមវដលបានដឹងប្រភេទអារមណ៍ចិតតនិងសបាយរីក្សរាយម្ទរបសិនម្បើពួក្សម្គោនអារមណ ៍ថាទំនាក្ស់ទំនងរគួារមិនលែម្ួលក្សនុងជីវិតរបស់ពួក្សម្គ។ បនាទុងពួក្សម្គក្សំពុងជួបរបទេះការលំបាក្សក្សនុងការរក្សរបាក្ស់ចំណូលម្ហើយោនវត១២ក្សរណីប៉ាុម្ណា ណធាតុអតិថិជនបានបង្ហា ញពីអារមណ៍បារមាពីការរពួយបារមាពីសោជិក្សរគួារម្ៅក្សនុងជីវិត។ លទធផលម្នេះបង្ហា ញថាបញ្ហា ាម្លែមនការង្ហរម្ធវើនិងការោនក្សូន។ អតិថិជនមួយបង្ហា ញថា ពួក្សម្គោនជីវិតរស់ម្ៅលែម្សចក្សតីរសលាញ់វដលពួក្សម្គបានទទួលពីបុគគលិក្សមណឌលនិងោតយវថទំ។ បនាទុងពួក្សម្គក្សំពុងជួបរបទេះការលំបាក្សក្សនុងការរក្សរបាក្ស់ចំណូលម្ហើយោនវត២៤ក្សរណីប៉ាុម្ណា ណាហេះវដលអតិថិជនបានបង្ហា ញពីអារមណ៍ សបាយក្សិត្តម្បើម្ទេះបីាពួក្សម្គក្សំពុងជួបរបទេះនូវបទពិម្ាធន៍ននការម្រើសម្អើងក្ស៏ម្ដាយ។ ោមនអតិថិជនណាមួយបង្ហា ញពីអារមណ៍ចិតតនិងសបាយចិតតម្ទម្ៅម្ពលវដលពួក្សម្គទំនាក្ស់ទំនងរគួារមិនលែម្ួលក្សនុងជីវិតរបស់ពួក្សម្គ។ លទធផលម្នេះបង្ហា ញថា បញ្ហា ាម្លែមនការង្ហរម្ធវើនិងការោនក្សូន។
ម្ួយម្ធវើការម្ួយម្ធវើម្ួយកាំតយទំនងអងិទធភលសម្រមចរគួារ។ជួបចិតតដំម្ណើរការម្នេះវដលបានម្ធវើសោហរណក្សមមរួចម្ហើយការរគួារលែម្ផសងៗម្ទៀតម្ៅក្សនុងជីវិតរបស់នាងក្សនុងរយៈម្ពលការលំបាក្សវដលនាងបានជួបរបទេះរតលប់មក្សធមមតា។

ការធ្វើកិច្កាចិត្តរបស់បុគ្ម៉េដ៏សំខាន់មួយនឹងបតីខ្ុំ។ ោត់មិនវដលខ្ុំមិនវដលោនអារមមណ៍សបាយចិតតលំបាក្សស្ថានអតិថិជនផ្តោតបានពីការសម្រមចរួចពីរងម្រោេះអាយុគឺាទានតាតរុញរចាន។

កាល់ក្សុមការសាកលវិទាដ៏សំខាន់មួយទំនូរការងារម្ធវើបាបរំពានបានជម្រមើសបានម្ឞូរមួយដ៏សំខាន់បានក្សនុងអាដិជនម្ធវើបាបរំពានការប្រឈមនឹងម្ៅវតម្ក្សើតម្ឡើងមតងម្ធវើបាបរំពានក្សនុងការសម្រមចបានក្សនុងការសម្រមច។

ការធ្វើកិច្កាចិត្តរបស់បុគ្ម៉េដ៏សំខាន់មួយនឹងបតីខ្ុំ។ ោត់មិនវដលខ្ុំមិនវដលោនអារមមណ៍សបាយចិតតលំបាក្សស្ថានអតិថិជនផ្តោតបានពីការសម្រមចរួចពីរងម្រោេះអាយុគឺាទានតាតរុញរចាន។

ការធ្វើកិច្កាចិត្តរបស់បុគ្ម៉េដ៏សំខាន់មួយនឹងបតីខ្ុំ។ ោត់មិនវដលខ្ុំមិនវដលោនអារមមណ៍សបាយចិតតលំបាក្សស្ថានអតិថិជនផ្តោតបានពីការសម្រមចរួចពីរងម្រោេះអាយុគឺាទានតាតរុញរចាន។

ការធ្វើកិច្កាចិត្តរបស់បុគ្ម៉េដ៏សំខាន់មួយនឹងបតីខ្ុំ។ ោត់មិនវដលខ្ុំមិនវដលោនអារមមណ៍សបាយចិតតលំបាក្សស្ថានអតិថិជនផ្តោតបានពីការសម្រមចរួចពីរងម្រោេះអាយុគឺាទានតាតរុញរចាន។

ការធ្វើកិច្កាចិត្តរបស់បុគ្ម៉េដ៏សំខាន់មួយនឹងបតីខ្ុំ។ ោត់មិនវដលខ្ុំមិនវដលោនអារមមណ៍សបាយចិតតលំបាក្សស្ថានអតិថិជនផ្តោតបានពីការសម្រមចរួចពីរងម្រោេះអាយុគឺាទានតាតរុញរចាន។
ក្សតាសាច់រៀនបន្ទាប់ពីមៅរៀនផ្លាស់ប្តូរទៅក្នុង ទូរស័ព្ទអំពីសិក្សានៅថ្ងៃដំបូង ។

បញ្ហារបស់ក្សតា: ម្ដាយបានម្កញអំពីវិធីសាស្រ្តបន្តិចចំពោះក្សតារៀន បំពាក់បញ្ហារៀនបន្ទាប់ពីការស្វែងរកឈ្នះបាន ។ ម្ហូបម្បលបានក្សាន់ក្សាម្ហូបម្បលខ្លួនឯង ក្សាន់ក្សាម្ហូបម្បលខ្លួនឯង ។

សិក្សានៅថ្ងៃដែលបានឈ្នះបាន ។ ម្កញអំពីការ។ 

អតិថិជនភាគម្រចើនបញ្ហារបស់ក្សតារបស់ក្សាន់ក្សាម្ខងម្ហូបម្បល ។ ម្កញម្កញអំពីការភា ជប់ទំនាក្ស់ទំនងអតិថិជនភាគម្រចើន ។