After I have read this *Referral Directory: Services for Returned Migrants and Survivors of Trafficking, Cambodia 2012* I observe that this referral directory offers a lot of important information related to coordination and networking services, recovery and psychosocial support services, legal assistance, medical services, and skills training and job placement services in order to meet the needs of returned migrants and survivors of human trafficking who need to be reintegrated or returned to their communities.

This *Referral Directory 2012* will be helpful to the society, ministries, national level social workers, regional level non-government organizations, border authorities, and community-based service providers that work with migrant workers and survivors of human trafficking to find appropriate referral services for their clients. At the same time, this directory may be a tool for migrant workers and survivors of human trafficking to find assistance themselves.

This *Referral Directory 2012* will play an important part in achieving the Millennium Development Goals of Cambodia, and the Anti-Human Trafficking and Victim Reintegration programs of the Ministry of Social Affairs, Veterans, and Youth Rehabilitation, and the national strategic plans, especially the strategic plans related to promoting high living standards for Cambodian people, and reducing poverty through providing skills trainings.
I strongly believe that the *Referral Directory 2012* will become an important tool for ministries, government institutions, and other related non-governmental organizations to help Cambodian people in a meaningful and effective way. On behalf of the Ministry of Social Affairs, Veterans, and Youth Rehabilitation, I would like to request all service providers to use this *Referral Directory 2012* broadly and correctly in order to help returned migrant workers and survivors of human trafficking who need to be returned and/or reintegrated back into communities in Cambodia so they can receive the appropriate referral services at all times.

On behalf of the Ministry of Social Affairs, Veterans, and Youth Rehabilitation, I would like to give thanks to the National Working Group of the Ministry of Social Affairs, Veterans, and Youth Rehabilitation and Chab Dai Coalition who have coordinated and produced this *Referral Directory 2012* with close cooperation with the National Committee to Lead the Suppression of Human Trafficking, Smuggling, Labor Exploitation and Sexual Exploitation in Women and Children, International Labour Organization (ILO), the Australian aid program, and other partner organizations.
Reintegrated survivors of human trafficking and migrants returning from overseas work often need access to a variety of services, including legal counseling and advice, job and life skills training, trauma recovery support, and intensive case management.

This Referral Directory 2012 is an important tool for national & regional social workers, border authorities, and community-based service providers working with Cambodian migrants & trafficked persons and aims to assist these stakeholders to make appropriate and effective referrals for their clients.

The Referral Directory 2012 specifically focuses on services available for migrants and/or survivors of human trafficking who have been reintegrated or returned home to their communities in Cambodia. Thus, the directory does not include those organizations offering only long-term shelter facilities, but focuses on community-based service providers. The directory includes the contact details and program descriptions of direct service providers, as well as the contact information for Cambodian embassies in the region and regional coalitions working to combat human trafficking.

For ease of reference, the referral directory is divided into four regions, with services in Phnom Penh listed separately. The booklet has been designed based on the idea that the community is the ideal place for holistic recovery and rehabilitation, and that both migrants and survivors of trafficking should be linked to services available in their own communities, or as close to there as possible. To further facilitate this, the beginning of each section includes a short summary of services in the region, as well as details on the nearest province where additional services are available.

The directory includes five categories of community services:

- Coordination & Networking
- Recovery and Psychosocial Support Services
- Legal Assistance
- Medical Services
- Skills Training & Job Placement

Social service providers and first-responders such as border authorities and anti-trafficking police play an important role in assisting clients to access appropriate services. It is our hope that, through the use of this directory, survivors of trafficking and returned migrants will have greater choice in, and access to, the support services they require to become self-sufficient, empowered individuals, who are able to rebuild their lives within their communities in Cambodia.

Quick Reference of National Hotline Numbers:

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>National Anti-Human Trafficking and Juvenile Protection Police Hotline</td>
<td>023 997 919 / 017 276 222</td>
</tr>
<tr>
<td>LSCW 24/7 Anti-Trafficking Hotline</td>
<td>077 455 516</td>
</tr>
<tr>
<td>Child Helpline (Toll-Free in Phnom Penh only)</td>
<td>1280</td>
</tr>
<tr>
<td>Ministry of Foreign Affairs Legal and Consular Department</td>
<td>023 21 26 41</td>
</tr>
</tbody>
</table>
Safe Migration Tips to Share ......................... 3-5

Phnom Penh
Coordination and Networking .........................7
Recovery and Psychosocial Support Services ........... 7-9
Legal Assistance ........................................ 10-11
Skills Training & Job Placement ....................... 11-12

North West Region (NW)
Coordination and Networking .................. 14 | 16 | 20
Legal Assistance ..................................... 15 | 17-20 | 22
Skills Training & Job Placement ..... 16 | 18 | 20 | 22

North East Region (NE)
Recovery and Psychosocial Support Services ..........24
Legal Assistance ........................................24

South West Region (SW)
Recovery and Psychosocial Support Services ....... 27-28
Legal Assistance ...................................... 26 | 28-29
Medical Services ..................................... 27
Skills Training & Job Placement ..................... 27 | 29

South East Region (SE)
Coordination and Networking ....................... 31 | 34
Recovery and Psychosocial Support Services .......... 31 | 34 | 36
Legal Assistance ..................................... 31-33 | 35-37
Skills Training & Job Placement ..................... 32-33 | 35-37

Regional Embassies & Hotlines .................. 39-40
Government Assistance and Contacts ............ 41
Acknowledgements .................................. 42
Potential migrants may come to your organisation to ask about migrating for work. When providing information, you should highlight the following safe migration tips.

**Ask lots of questions!** Talk to lots of people before you make the decision to migrate, especially your family and friends. Returned migrants, NGOs, Migrant Resource Centres, and other community-based organisations can also help answer your questions about what living and working abroad is really like.

**Migrate legally.** Legal migrants have a passport, visa, and work permit and sign a contract with their employer. You are more likely to be protected in your home country and the workplace if you are legal. Irregular migrants are at much greater risk of being exploited and may be arrested, detained in the destination country and deported.
Safe Migration Tips

3. Check with the authorities and others that your recruitment agency is licensed and has a good reputation. Review the contract with the agency and the contract with the employer. Keep receipts for all payments made in the recruitment and migration process.

4. Sign a contract with your employer. Make sure you understand what is included in the contract. If your recruiter or employer is asking you to work without a contract, it is a warning sign that your employer may be planning to take advantage of you.

5. Make photocopies of your important documents - including your passport, visa, work permit, and signed contract – leave one copy with your family and another with the Migrant Worker Resource Centre or an NGO.
Know whom to contact if you have a problem abroad. Make a list of important contact details prior to your departure. Leave one copy with your family and take the other with you. This includes numbers of the Embassy, NGOs, trade unions, migrant associations, your family, friends and anyone else who might assist you in your host country. Try to memorize at least one of these numbers!

Stay in contact. Regularly communicate with your family and friends to let them know you are safe. Try to meet others and build a network of support in your host country.

For more information, visit a Migrant Worker Resource Centre (MRC) or drop-in centre. Staff have been trained to give advice on migrating for work – the jobs available, potential risks and benefits, the migration process, rights at work, and how to keep safe. They provide help understanding contracts, passports and visas requirements. The MRC can also refer migrants to other service providers that do work related to migration, like vocational training or language lessons or medical or health checks.

Contact details for the MRCs listed in this referral booklet:

- Kampong Cham province (see page 31)
- Prey Veng province (see page 34)
- Battambang province (see page 16)
Phnom Penh Overview

Phnom Penh is the capital of Cambodia. The majority of services for trafficked persons and returned migrants are centralized here, including head offices for regional service providers. A full range of services are available in Phnom Penh, such as legal counseling, investigation and prosecution assistance, recovery and psychological support services (including several emergency and mid-term shelters), medical clinics, and options for vocational training and employment placement agencies. The ministries of the Royal Government of Cambodia are also based in the capital, as is the headquarters of the Anti-Human Trafficking and Juvenile Protection police (023 997 919 or 017 276 222), where complaints and cases of human trafficking can be reported.

**HOTLINE NUMBERS IN PHNOM PENH**

<table>
<thead>
<tr>
<th>Hotline</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Helpline (toll-free)</td>
<td>1280</td>
</tr>
<tr>
<td>ChildSafe Hotline</td>
<td>012 311 112</td>
</tr>
<tr>
<td>National Anti-Human Trafficking and Juvenile</td>
<td>023 997 919 / 017 276</td>
</tr>
<tr>
<td>Protection Police Hotline</td>
<td>222</td>
</tr>
<tr>
<td>LSCW 24/7 Anti-Trafficking Hotline</td>
<td>077 455 516</td>
</tr>
</tbody>
</table>
PHNOM PENH

Coordination & Networking

**CHAB DAI COALITION**

- Immediate community-based counselling and legal assistance for men, women, and children who are victims of trafficking, rape and/or labour exploitation and referral to appropriate recovery and legal services.
- Networks with anti-trafficking stakeholders in Cambodia, and abroad including Malaysia, Thailand, and South Africa.

24/7 Case Referral Hotline........ 012 532 554
E-mail.......................... chan.saron@chabdai.org
Website .............................. www.chabdai.org

**COORDINATION OF ACTION RESEARCH ON AIDS AND MOBILITY (CARAM CAMBODIA)**

- Case management and repatriation support for victims of labor exploitation and human trafficking.
- Refer returned migrants to social support services and skills training courses (make-up and tailoring).
- Legal counseling and representation in court.

Reintegration and follow-up of migrants to communities

Mr. Meas Saneth (Program Director)
Tel........................................... 012 949 914
E-mail............................. caraminfo@online.com.kh
Website .............................. www.caramcambodia.org

**FRIENDS INTERNATIONAL**

- 24/7 ChildSafe crisis response hotline - Emergency case intervention related to any child abuse or child in danger.

ChildSafe Hotline Number........ 012 311 112
Mr. Sann Oudom
(Case Management Specialist)
Tel........................................... 011 895 675

Recovery and Psychosocial Support Services

**AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)**

- Legal investigation for cases of sex trafficking for women and children.
- Women’s shelter (childcare, medical care, psychosocial support, and family tracing).
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills.

Hotline ........................................ 012 888 840
Mr. Mam Khon (Director of AFESIP Center)
Tel........................................... 012 849 788
E-mail.............................. tdcenter@afesip.org
Website .............................. www.afesip.org

**THE CAMBODIAN CENTER FOR THE PROTECTION OF CHILDREN’S RIGHTS (CCPCR)**

- Shelter for females (3-25 years).
- Counseling, education, English & computer lessons, art therapy, and weaving and farming skills training.
- Reintegration assistance.

Mr. Nget Thy (Director)
Tel........................................... 012 729 895
Ms. Pok Bunna (Shelter Manager)
Tel........................................... 012 731 793
E-mail.............................. info@ccpcr.org.kh
Website .............................. www.ccpcr.org.kh
CAMBODIAN WOMEN’S CRISIS CENTER (CWCC)
- Drop-in crisis center, emergency medical care, and safe shelter
- Vocational training and job placement assistance and/or income generation support
- Legal advice and legal representation

Mr. Pok Panha Vichet (Director)
Tel. 012 545 401
OFFICE 023 997 967
E-mail cwcc@cwcc.org.kh
Website www.cwcc.org.kh

CAMBODIA WOMEN DEVELOPMENT AGENCY (CWDA)
- Shelter for females (10-25 years) who are victims of labor or sex trafficking, rape, and/or domestic abuse
- Counseling, legal advocacy, formal education, vocational training, and reintegration planning

Ms. Hun Phanna (Director)
Tel. 012 995 199
OFFICE 023 210 449
E-mail cwdagency@gmail.com
Website www.pub22.net/cwda

FIRST STEP CAMBODIA
- Free and confidential community-based social services and support for males (and their families) affected by sexual abuse and exploitation
- Assistance in accessing medical services and legal support
- Training, consultation and support to NGO staff working with males

Referral Inquiries 012 461 460
OFFICE 092 900 369
E-mail office@first-step-cambodia.org
Website www.first-step-cambodia.org

HAGAR
- Trauma Recovery Center, including shelter and community-based care, legal services, case management, education, and counseling for women and children
- Career Pathways Program (6-weeks): job skills training, career counseling, and job placement assistance

Intake Case Hotline 069 202 905 / 023 211 962
Ms. Weihui Wang (Case Management Operations Manager)
Tel. 070 333 229 / 023 211 962
E-mail info@hagarinternational.org
Website www.hagarcambodia.org

HEALTHCARE CENTER FOR CHILDREN (HCC)
- Healthcare, counseling, educational support, and skills training for young women
- Temporary shelter for trafficked victims

Ms. Ly Sotheary (Director)
Tel. 012 252 779
E-mail terrily1709@gmail.com
Ms. Sok Saran (Admin & Finance Officer)
Tel. 012 592 216
E-mail hcc.adm.fin@online.com.kh
Website www.hcc-cambodia.org

LSCW 24/7 Anti-Trafficking Hotline: 077 455 516
MITH SAMLANH
- Residential care for children and youth (0-24 years)
- Informal education, life skills, medical care, psychosocial support, and drug detoxification program
- Skills training (for children and youth (under 24 years): cooking, sewing, beauty and hairdressing, welding, electricity, electronics, motorbike and car repairs
- Job placement, formal education support, and family reintegration

Ms. Map Somaya (Program Director)
Tel ................................................... 023 220 596
E-mail ............................................ somaya@mithsamlanh.org
Mr. Pin Sokkom (Drug Project Coordinator)
Tel ................................................... 012 875 859
E-mail ............................................ sokkom@mithsamlanh.org
Website ........................................... www.mithsamlanh.org
Website ........................................... www.streetfriends.org

MOTHER’S HEART
- Crisis pregnancy counselling and support for all women facing an unwanted or unplanned pregnancy (all ages, married and single)
- Case management services and appropriate referrals

Mr. Chea Nara (Manager)
Tel ................................................... 012 984 152
E-mail ............................................ nara.mothersheart1@gmail.com
Ms. Somphors (Social Worker)
Tel ................................................... 089 896 473
E-mail ............................................ somphors.mothersheart1@gmail.com
Website ........................................... www.mothersheart-cambodia.org

TRANSCEUTRAL PSYCHOSOCIAL ORGANIZATION CAMBODIA (TPO)
- Psychosocial counseling and psychiatric treatment and care
- Self-help groups for victims of trafficking (self-esteem and self-confidence raising)
- Community based care and treatment

Hotline for Counseling .............. 017 555 114
Mr. Pich Panha (Project Coordinator)
Tel ................................................... 012 854 206
E-mail .................. pichpanha@tpocambodia.org
Website ........................................... www.tpocambodia.org

TRANSITIONS
- Shelter for female victims of sex trafficking or sexual exploitation (13-19 years)
- Psychosocial support, counseling, health services, education, job skills training and placement
- Star House is a secondary transitional apartment residence for reintegrated girls as a first step for independent living

Intake Number .......................... 023 994 779
E-mail ........................................... referrals@transitionsglobal.org
Website ........................................... www.transitionsglobal.org

WORLD HOPE INTERNATIONAL
- Short-term crisis care for female victims of trafficking or rape (5-17 years): safe housing, family assessments, medical care, counseling, and education
- Early reintegration when possible, or referrals to mid- or long-term shelters

Phnom Penh Admissions .............. 012 866 902
Ms. Kristin Wiebe (Program Director)
Tel ................................................... 017 678 803
E-mail .................. kristinwiebe@worldhope.net
Website ........................................... www.worldhope.org

Note

Www.mothersheart-cambodia.org
CAMBODIAN DEFENDERS PROJECT (CDP)

- Legal aid to trafficked persons.

Mr. Sam Oeun Sok (Director)
Tel: 023 214 029 / 012 90 11 99
E-mail: samoeunso@googlemail.com
OFFICE: 012 781 125 / 012 517 215
Website: www.cdpcambodia.org

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Case handling & repatriation support for victims of labor exploitation and human trafficking from destination countries

Ms. Chuon Chamrong (Head of Women and Children’s Rights Program)
Tel: 012 832 069
E-mail: c_chamrong@yahoo.com
Ms. Lim Mony (Deputy Head of Women’s Section)
Tel: 012 834 449
Website: www.adhoc-chra.org

CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance.

24/7 Assistance: 066 555 312
Ms. Sao Chanhorm (Monitor Coordinator)
Office: 023 727 102 / 023 216 602
E-mail: contact@licadho-cambodia.org
Website: www.licadho-cambodia.org

CHAB DAI COALITION

- Immediate community-based counselling and legal assistance for men, women, and children who are victims of trafficking, rape and/or labour exploitation and referral to appropriate recovery and legal services
- Networks with anti-trafficking stakeholders in Cambodia, and abroad including Malaysia, Thailand, and South Africa

24/7 Case Referral Hotline: 012 532 554
E-mail: chan.saron@chabdai.org
Website: www.chabdai.org

COMMUNITY LEGAL EDUCATION CENTER (CLEC)

- Rescue, repatriation, legal consultation, and legal representation for victims of trafficking and/or labor exploitation
- Reintegration support, and referrals to other appropriate social services.

Mr. Huy Pichsovan (Program Officer, Labour Program Unit)
Tel: 066 777 026
E-mail: pichsovan@clec.org.kh
E-mail: admin@clec.org.kh
Website: www.clec.org.kh

HUMAN RIGHTS VIGILANCE OF CAMBODIA

- Assists trafficked persons to find legal support (filing complaints and identifying lawyers)
- Indirect intervention through networking and referrals with anti-human trafficking stakeholders in Cambodia and Thailand

Mr. Kim Sovann (Executive Director)
Tel: 012 957 282
E-mail: vigilance@online.com.kh

Note
LEGAL AID OF CAMBODIA (LAC)

- Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training

Mr. Run Saray (Executive Director)
Tel. .................................................. 012 83 83 41
OFFICE ...................... 023 883 914 / 023 883 924
E-mail. .................................................. lac@lac.org.kh
E-mail........................................... lacdirector@online.com.kh
Website ........................................ www.lac.org.kh

LEGAL SUPPORT FOR WOMEN AND CHILDREN (LSCW)

- Legal assistance and support to male and female victims of trafficking and cross-border labor exploitation
- Repatriation and reintegration support for victims of trafficking and abused migrant workers
- Advocacy for the human and labor rights of migrants, including domestic workers and trafficking victims
- Support available in all 24 provinces across Cambodia

Anti-Trafficking 24/7 Hotline ..... 077 455 516
Mr. Mom Sokchar (Program Manager)
Tel. .................................................. 012 94 37 67
E-mail........................................... sokchar_mom@lscw.org
Mr. Chhorn Reasey (Project Officer)
Tel. .................................................. 023 220 626
E-mail........................................... lscw.tip@gmail.com
Website ........................................ www.lscw.org

SOUTH EAST ASIA INVESTIGATIONS INTO SOCIAL AND HUMANITARIAN ACTIVITIES (SISHA)

- Investigation and immediate aftercare and legal support to men, women, and children who are victims of human trafficking, sexual abuse or exploitation.

24-Hour Hotline Number .......... 017 382 877
Ms. Erin La Croix (Country Director)
E-mail........................................... Erin@sisha.org
Website ........................................ www.sisha.org

THE CENTER FOR GLOBAL IMPACT
(DAUGHTER’S PROJECT)

- Shelter, basic needs support, medical services, and vocational training (tailoring wedding and party dresses) for trafficked females (16-25 years)
- Two-year professional training program and job placement assistance for graduates

Ms. Sath Theary (Operations Director)
Tel. .................................................. 012 739 078
E-mail........................................... thearyario.cgi@gmail.com
Website ......................... www.daughtersbridal.blogspot.com
Website ......................... www.centerforglobalimpact.org

DAMNOK TOEK CAMBODIA

- Vocational training: tailoring for children inside the shelter and in the community
- Mid- and long-term shelter
- Basic medical care and nutritional/food support

Mr. Sou Malai (Representative Director)
Tel. .................................................. 012 508 764
E-mail........................................... gde.poipet@gmail.com
Website .............................. www.damnoktoek.org

HAGAR

- Trauma Recovery Center, including shelter and community-based care, legal services, case management, education, and counseling for women and children
- Career Pathways Program (6-weeks): job skills training, career counseling, and job placement assistance

Intake Case Hotline .......... 069 202 905 / 023 211 962
Ms. Weihui Wang
(Case Management Operations Manager)
Tel. .................................................. 070 333 229 / 023 211 962
E-mail........................................... info@hagarinternational.org
Website ................................. www.hagarcambodia.org
KHMER WOMEN COOPERATION FOR DEVELOPMENT (KWCD)

- Short-term vocational training for victims of trafficking (men, women, and children) in all 24 provinces
- Job placement assistance for clients (post-training)

Mr. Deoun Chandara (Program Officer)
Tel: 012 383 538
E-mail: dara_kwcd@online.com.kh
Website: www.kwcd.org

MITH SAMLANH

- Informal education, formal education support, and skills training (for children and youth (under 24 years): cooking, sewing, beauty and hairdressing, welding, electricity, electronics, motorbike and car repairs
- Job placement, formal education support, and family reintegration

Ms. Map Somaya (Program Director)
Tel: 023 220 596
E-mail: somaya@mithsamlanh.org
Mr. Sann Oudam (Case Manager Specialist)
Tel: 011 895 675
E-mail: www.mithsamlanh.org
Website: www.streetfriends.org

OPEN ARMS CAMBODIA

- Vocational skills training: hairdressing, beauty, tailoring, cooking, housekeeping and hospitality

Ms. Vanna Yourn (Manager)
Tel: 017 239 057
E-mail: vannayourn@live.com
Website: www.openarms cambodia.org

PHNOM PENH JOB CENTER

- Employment and labor market information services for job seekers, employers, and training providers

Toll Free Number: 016 786 655 (for 015 / 016 / 081 / 087)

ADDRESS: National Technical Training Institute (NTTI) - Russian Federation, Sangkat Tek Thla, Khan Sen Sok, Phnom Penh
OFFICE
Tel: 023 633 6002 / 077 232 378 / 016 667 812
E-mail: jc_pp@nea.gov.kh
Website: www.nea.gov.kh

SAK SAUM

- Income generation, sewing and life skills training for female returned migrants and victims of trafficking (over 18-32 years)
- Counseling, Khmer and English literacy classes, and community housing available

Ms. Kang Theavy (National Director)
Tel: 017 737 306
E-mail: theavy@ihsionline.org
Website: www.saksaum.com

VULNERABLE CHILDREN ASSISTANCE ORGANIZATION (VCAO)

- Community-based vocational training: hairdressing, beauty, cooking, agriculture, motorcycle repair, and handicrafts
- Legal assistance to trafficked persons
- Long- and short-term shelter
- Counseling and medical support

Mr. Chea Pyden (Executive Director)
Tel: 012 876 422
E-mail: director@vcao.org.kh
Ms. Sin Sotheavy (Provincial Coordinator)
Website: www.vcao.org.kh

Note
The North West (NW) region of Cambodia borders both Thailand and Lao PDR. Apart from Phnom Penh, the NW region has the widest range of services available to survivors of trafficking and returned migrants, especially in the provinces of Siem Reap, Battambang, and Bantey Meanchey (which includes Poipet City, the international border crossing between Thailand and Cambodia). Services in these three provinces include legal assistance, recovery and psychological services, vocational training, job placement assistance, medical clinics, and drug rehabilitation programs. There is also a Migrant Resource Center in the provincial town of Battambang (see page 16).
BANTEAY MEANCHEY

Coordination & Networking

BORDER ISSUES GROUP FOR CHILDREN (BIG C)
- Cross-border network sharing information related to human trafficking and migration between Cambodia and Thailand.
- Investigation and referrals to appropriate social and legal services.

Ms. Chhea Manith (Manager of the Shelter)
Tel................................................... 012 725 057
E-mail................................. ptcosvy@camitel.com

BORDER VICTIMS SUPPORT TEAM (BVST)
- Outreach and protection program for children on both sides of the Poipet border (Thailand & Cambodia)
- Basic medical support, coordination and referral to appropriate social and legal services

Mr. Voek Naroeun (Coordinator)
Tel................................................... 012 575 843
E-mail........................................ bvst.poipet@gmail.com

POIPET TRANSIT CENTER (PTC)
- Temporary accommodation (one night) for victims of trafficking (women and children)
- Family tracing and assessment
- Assistance with reunification and follow-up
- Referral to service providers through NGO partners

Ms. Chhea Manith (PTC Manager)
Tel................................................... 012 725 057
E-mail................................. ptcosvy@camitel.com

Recovery and Psychosocial Support Services

CAMBODIAN HOPE ORGANIZATION (CHO)
- Shelter for female victims of trafficking
- Vocational and life skills training and income generation opportunities: cafe, bakery, sewing, and screen printing

Mr. Doung Rathana (Development Project Manager)
Tel................................................... 089 884 027
E-mail............................... duongrothana@yahoo.com
Website ....... www.cambodianhopeorganization.org

CAMBODIAN WOMEN’S CRISIS CENTER (CWCC)
- Safe shelter including vocational training, literacy, and job placement assistance and/or income generation support
- Investigation, documentation, legal counselling and representation for human trafficking, rape, and domestic violence cases
- Medical care, psychosocial support, literacy and life skills classes, and childcare center
- Safe migration information booth at Poipet border (funding by Lotus Outreach)

Mr. Suong Sopheap (Regional Manager)
OFFICE............................................ 054 967 144
E-mail......................... BMCmanager@cwcc.org.kh
Website .................................... www.cwcc.org.kh

DAMNOK TOEK
- Rehabilitation of children: substance abusers, street living children, and victims of trafficking
- Informal and formal education, drop-in center, non formal education center, and vocational training options
- Family tracing and reunification

Mr. Suo Malai (Representative Poipet Director)
Tel................................................... 012 508 764
E-mail............................... gde.poipet@gmail.com
Mr. Long Sanrithy (Coordinator of Rehabilitation Center)
Tel................................................... 012 56 93 65
E-mail............................... poipet@gouttedeau.org
Website.............................. www.damnoktoek.org

LSCW 24/7 Anti-Trafficking Hotline: 077 455 516
**POIPET TRANSIT CENTER (PTC)**
- Temporary accommodation (one night) for victims of trafficking (women and children), and family tracing and assessment
- Assistance with reunification and follow-up
- Referral to service providers through NGO partners

Ms. Chhea Manith (PTC Manager)
Tel. ................................................... 012 725 057
E-mail ................................................... ptcosvy@camitel.com

**TRANS&CULTURAL PSYCHOSOCIAL ORGANIZATION CAMBODIA (TPO)**
- Psychosocial counseling
- Self-help groups for victims of trafficking (self-esteem and self-confidence raising)
- Community-based care

Mr. Kim Sophon (Team Leader)
Tel. ................................................... 012 249 169
E-mail ................................................... tpobmc@tpocambodia.org
Website ................................................... www.tpocambodia.org

**WORLD VISION CAMBODIA & WORLD VISION THAILAND**
- Formal and informal education to trafficked children
- Learning center: training on safe migration and vocational skills
- Counseling (within shelter)

Mr. Leang Savny (Case Worker)
Thailand ................................................... +66 37 230 070
Cambodia ................................................... 012 319 687
E-mail ................................................... pha Traffickingaranayprathet@wvi.org
Website ................................................... www.worldvision.org

**Legal Assistance**

**CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)**
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Soum Chankea (Provincial Coordinator)
OFFICE
................................................... 054 958 867 / 012 765 216 / 012 934 464
E-mail ................................................... soumchankea@hotmail.com
Website ................................................... www.adhoc-cambodia.org

**CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)**
- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance ................................................... 066 555 308
Mr. Ung Somith (Coordinator)
Tel. ................................................... 012 753 933
E-mail ................................................... licadhobm@yahoo.com
Website ................................................... www.licadho-cambodia.org

**LEGAL AID OF CAMBODIA (LAC)**
- Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training

Mr. Hang Somon (Branch Manager)
Tel. ................................................... 012 226 577
E-mail ................................................... lawyer_somon@yahoo.com
Website ................................................... www.lac.org.kh
CAMBODIAN HOPE ORGANIZATION (CHO)

- Shelter for female victims of trafficking
- Vocational and life skills training and income generation opportunities: cafe, bakery, sewing, and screen printing

Mr. Doung Rathana (Development Project Manager)
Tel: 089 884 027
E-mail: duongrothana@yahoo.com
Website: www.cambodianhopeorganization.org

KHMER WOMEN COOPERATION FOR DEVELOPMENT (KWCD)

- Short-term vocational training support to victims of trafficking (men, women, and children) in all provinces
- Job placement support for clients (post-training)

Mr. Deoun Chandara (Program Officer)
Tel: 012 383 538
E-mail: dara_kwcd@online.com
Website: www.kwcd.org

WORLD VISION CAMBODIA & THAILAND

- Formal and informal education to trafficked children
- Learning center: training on safe migration and vocational skills
- Counseling (within shelter)

Mr. Leang Savny (Case Worker)
Thailand: +66 37 230 070
Cambodia: 012 319 687
E-mail: pha Traffickingaranyaprathe@wvi.org
Website: www.worldvision.org

HOTLINE NUMBERS IN BATTAMBANG

Migrant Worker Resource Center Hotline
Tel: 097 369 7779

National Anti-Human Trafficking and Juvenile Protection Police Hotline
Tel: 023 997 919 / 017 276 222

LSCW 24/7 Anti-Trafficking Hotline
Tel: 077 455 516

LICADHO 24/7 Assistance
Tel: 066 555 311

BATTAMBANG JOB CENTER (MIGRANT WORKER RESOURCE CENTER)

- Safe migration counseling (at center and in community) for potential and returned migrant workers
- Assists with and coordinates complaints from migrant workers and their families with Provincial DoLVT and relevant NGOs

Migrant Resource Center Hotline: 097 369 7779
Toll Free Job Center Number: 016 926 555 (for 015/016/081/087)

ADDRESS: Polytechnic Institute of Battambang Province (PIB) - Prek Mohartep Village, Sangkat Svay Po, Battambang City, Battambang, Cambodia

Mr. Mom Pov (Team Leader)
Tel: 092 450 405
OFFICE: 053 733 111
E-mail: pov_mom@yahoo.com
E-mail: jc_battambang@nea.gov.kh
Website: www.nea.gov.kh
STREY KHMER ORGANIZATION
• Coordinates emergency airport pick-up and transportation home for female returned migrants
• Refers clients to appropriate social services, as needed
Ms. Polet (Program Manager)
OFFICE: 012 952 208
E-mail: strey.khmer@gmail.com
Website: www.streykhmer.com

Legal Assistance

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)
• Legal aid and legal consultation to trafficked persons
• Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
• Referral to recovery shelters, as needed
Mr. Yin Mengly (Provincial Coordinator)
Tel: 012 970 823
E-mail: yinmengly@gmail.com
Website: www.adhoc-cambodia.org

KOMAR RIKREAY (KMR)
• Shelter for children who are victims of domestic violence, bonded labor, or street children
• Medical care, counseling, art therapy, group therapy, and access to formal and non-formal education
• Vocational training for teenagers (over 15 years)
Ms. Prom KimChheng (Executive Director)
Tel: 012 732 307
OFFICE: 012 610 490
E-mail: kmrcambodia@yahoo.com
Website: http://komarrikrey.canalblog.com/archives/1_about_us/index.html

CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)
• Legal aid and legal consultation to trafficked persons
• Short- and long-term assistance
• Immediate emergency assistance
24/7 Assistance: 066 555 311
Mr. Sun Tek (Coordinator)
Tel: 012 955 161
OFFICE: 053 952 828
E-mail: licadhobb@yahoo.com
Website: www.licadho-cambodia.org

RECOVERY AND PSYCHOLOGICAL SUPPORT SERVICES

TRANSCULTURAL PSYCHOSOCIAL ORGANIZATION CAMBODIA (TPO)
• Psychosocial counseling
• Self-help groups for victims of trafficking (self-esteem and self-confidence raising)
• Community-based care
Mr. Lao Lun (Provincial Coordinator)
Tel: 012 819 789
E-mail: tpobtb@tpocambodia.org
Website: www.tpocambodia.org

LEGAL AID OF CAMBODIA (LAC)
• Legal services for trafficked persons
• Grants to child victims of trafficking for vocational training
Mr. Sokun Pidor (Branch Manager & Lawyer)
Tel: 012 598 553
E-mail: sokun_pidor@yahoo.com
Website: www.lac.org.kh
THE CENTER FOR GLOBAL IMPACT (CULINARY TRAINING CENTER)

- Culinary skills training and English literacy for trafficked females (16-25 years)
- Job placement assistance in Green Mango Cafe & Bakery and/or individual micro-business support (post-training)

Ms. Ly Phala (Manager)
Tel. ................................................... 017 315 450
OFFICE .......................................... 053 649 9966
E-mail .................................. GreenMangoCGI@gmail.com
Website ................................ www.greenmangoCGI.com

KAMPONG THOM

CAMBODIAN WOMEN’S CRISIS CENTER (CWCC)

- Legal advice and legal representation
- Vocational training, literacy, and job placement assistance and/or income generation support
- Short term shelter (women can stay up to 10 days)

OFFICE ............................................. 063 210 515
E-mail ...................................... KPTmanager@cwcc.org.kh
Website ........................................ www.cwcc.org.kh

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Ms. Kun Sitha (Provincial Coordinator)
Tel. ................................................... 012 967 194
E-mail .......................................... kunsitha@gmail.com
Website ........................................ www.adhoc-cambodia.org

TRANSCULTURAL PSYCHOSOCIAL ORGANIZATION CAMBODIA (TPO)

- Psychosocial counseling and psychiatric treatment and care
- Self-help groups for victims of trafficking (self-esteem and self-confidence raising)
- Community-based care and treatment

Mr. Nuth Lady (Team Leader)
Tel. ................................................... 012 758 338
E-mail .......................................... kgthomgiz@tpocambodia.org
Website ........................................ www.tpocambodia.org

CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance ............................. 066 555 300
Mr. Nhoung Samoeun (Coordinator)
Tel. ................................................... 099 200 668
E-mail .......................................... licadhokt@yahoo.com
Website ........................................ www.licadho-cambodia.org

LSCW 24/7 Anti-Trafficking Hotline: 077 455 516
LEGAL AID OF CAMBODIA (LAC)
- Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training

Ms. Sim Sovannarith (Branch Manager & Lawyer)
Tel. ................................................... 012 201 190
E-mail ........................................... sovannarith_lawyer@yahoo.com
Website .......................................... www.lac.org.kh

ODDAR MEANCHEY

AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)
- Legal investigation for cases of sex trafficking for women and children
- Women’s shelter (childcare, medical care, psychosocial support, and family tracing)
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills.

Hotline ........................................... 012 888 840
Ms. Ros Chinnary (Social Worker)
Tel. ................................................... 017 265 131
E-mail ........................................... outreach@afesip.org
Website .......................................... www.afesip.org

Notes

PAILIN

AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)
- Legal investigation for cases of sex trafficking for women and children
- Women’s shelter (childcare, medical care, psychosocial support, and family tracing)
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills

Hotline ........................................... 012 888 840
Ms. Kong Sopheik (Social Worker)
Tel. ................................................... 017 265 133
E-mail ........................................... outreach@afesip.org
Website .......................................... www.afesip.org

Notes
## Legal Assistance

### CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Ms. Prak Sophima (Provincial Coordinator)
Tel: 012 551 547
Website: www.adhoc-cambodia.org

## Skills Training & Job Placement

### WOMEN ASSOCIATION FOR COMMUNITY DEVELOPMENT (WACD)
- Vocational training for people living in poverty and trafficked persons: agriculture, silk and mat weaving skills
- Financial savings support

Ms. Chao Kim Eng (Operation Director)
Tel: 011 743 704 / 088 8255 997
E-mail: wacd_pailin@yahoo.com

## Coordination & Networking

### WOMEN’S RESOURCE CENTER
- Drop-in center: free information, counselling support and referrals about the services available to women in Siem Reap
- Educational workshops in Khmer literacy, parenting, legal assistance, and work skills

ADDRESS: #572, Road No 99, Salakanseng Village, Sangkat Svay Dangkhum, Siem Reap

Ms. Khim Pisey (Center Manager)
OFFICE: 092 373 693
E-mail: manager@wrccambodia.org
Website: www.wrccambodia.org

## HOTLINE NUMBERS IN SIEM REAP

### National Anti-Human Trafficking and Juvenile Protection Police Hotline
Tel: 023 997 919 / 017 276 222

### LSCW 24/7 Anti-Trafficking Hotline
Tel: 077 455 516

### LICADHO 24/7 Assistance
Tel: 066 555 305

### ChildSafe Hotline
Tel: 017 358 758

LSCW 24/7 Anti-Trafficking Hotline: 077 455 516
**Recovery and Psychosocial Support Services**

**AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)**
- Legal investigation for cases of sex trafficking for women and children
- Women’s shelter (childcare, medical care, psychosocial support, and family tracing)
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills

**Hotline ...................................... 012 888 840**
Mr. Ly Monirath (Center Manager)
Tel. ................................................. 012 969 567
E-mail................................... srcenter@afesip.org
Website ................................. www.afesip.org

**THE CAMBODIAN CENTER FOR THE PROTECTION OF CHILDREN’S RIGHTS (CCPCR)**
- Transit/ halfway house for females (3-25 years) victims of trafficking and migrants workers
- Counseling, education, English & computer lessons, art therapy, and skills training in weaving/ farming
- Reintegration assistance

Ms. Sovann Dara (Program Manager)
Tel. ................................................. 092 739 451
E-mail.......................... sovann_dara2001@yahoo.com
E-mail............................ info@ccpcr.org.kh
Website ................................. www.ccpcr.org.kh

**CAMBODIAN WOMEN’S CRISIS CENTER (CWCC)**
- Safe shelter, vocational training, literacy, and job placement assistance and/or income generation support
- Legal advice and legal representation

**DESTINY RESCUE**
- Shelter for trafficked and sexually exploited females (5-18 years)
- Education and medical care, psychosocial support, vocational training, and post-reintegration follow-up care and family support

Ms. Kristin Odell (Country Manager)
Tel. ................................................. 077 843 963
Mr. Nhep Sokkheng (Office Manager)
Tel. ................................................. 092 650 599
E-mail.......................... sokkheng@destinyrescue.org

**TRANSCULTURAL PSYCHOSOCIAL ORGANIZATION CAMBODIA (TPO)**
- Psychosocial counseling and psychiatric treatment and care
- Self-help groups for trafficked persons (self-esteem and self-confidence raising)
- Community-based care and treatment

Mr. Pich Panha (Project Coordinator)
Tel. ................................................. 012 854 206
E-mail.......................... pichpanha@tpocambodia.org
Website ................................. www.tpocambodia.org

**WORLD HOPE INTERNATIONAL**
- Short-term crisis care for female victims of trafficking or rape (5-17 years): safe housing, family assessments, medical care, counseling, and education
- Early reintegration when possible, or referrals to mid- or long-term shelters

Ms. Kim Malin (Field Operations Manager)
Tel. ................................................. 097 974 7873
E-mail.......................... kimmalin@worldhope.net
E-mail.......................... neangphearun@worldhope.net
Website ................................. www.worldhope.org
**Legal Assistance**

**CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)**
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Ms. Mao Yin (Provincial Coordinator)
Tel: 012 944 606 / 012 852 723
E-mail: adhocsiemreap@yahoo.com
Website: www.adhoc-cambodia.org

**CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)**
- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance: 066 555 305
Mr. Nou Puthyk (Coordinator)
Tel: 012 959 349
E-mail: licadhosp@yahoo.com
Website: www.licadho-cambodia.org

**LEGAL AID OF CAMBODIA (LAC)**
- Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training

Mrs. Chea Soknourn (Lawyer)
Tel: 012 932 382
E-mail: chea_soknourn@yahoo.com
Website: www.lac.org.kh

**Skills Training & Job Placement**

**AGAPE INTERNATIONAL MISSIONS (RAHAB’S HOUSE)**
- Basic healthcare services, psychological support, and emergency housing for women working in beer gardens and night clubs
- Vocational training, job placement assistance, and English and computer classes

Mr. Steve Gherebean (Director)
Tel: 012 484 420
E-mail: sgherebean@ucdavis.edu
Ms. Savry Klot (Assistant)
Tel: 089 270 894
E-mail: klotsavry@gmail.com
Website: www.agapewebsite.org

**SIEM REAP JOB CENTER**
- Employment and labor market information services for job seekers, employers, and training providers

Toll Free Number: 016 536 655
(For 015/016/081/087)

ADDRESS: Siem Reap Provincial Training Center - Bunteaychas Village, Sangkat Slor Krom, Siem Reap City

OFFICE: 063 210 277
E-mail: jc_siemreap@nea.gov.kh
Website: www.nea.gov.kh

LSCW 24/7 Anti-Trafficking Hotline: 077 455 516
The North East (NE) region of Cambodia borders both Vietnam and Lao PDR. A number of ethnic minority groups live in this region and very few direct services are available for trafficked persons and returned migrants. Legal assistance is available in most provinces, and one recovery and psychosocial support service provider is in Stung Treng province. The nearest locations for additional recovery and psychological support services, as well as vocational training opportunities, are Kampong Cham province (see page 31) and Siem Reap province (see page 20).
MONDULKIRI

Legal Assistance

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Kul Midy (Provincial Coordinator)
Tel. 097 7623 105
E-mail. kulmidy@gmail.com
Website. www.adhoc-cambodia.org

Note

STUNG TRENG

Recovery and Psychosocial Support Services

AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)
- Legal investigation for cases of sex trafficking for women and children
- Women’s shelter (childcare, medical care, psychosocial support, and family tracing)
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills

Hotline 012 888 840
Ms. Ros Chinnary (Social Worker)
Tel. 017 265 131
E-mail. outreach@afesip.org
Website. www.afesip.org

RATANAKIRI

Legal Assistance

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Pen Bunna (Provincial Coordinator)
Tel. 012 964 056
E-mail. bonnar@camintel.com
Mr. Chhay Thy (Investigator)
Tel. 012 550 171
E-mail. thichhay@yahoo.com
Website. www.adhoc-cambodia.org

Note

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Chhay Reth (Provincial Coordinator)
Tel. 092 382 227
E-mail. chhay.reth@yahoo.com
Mr. Hou Sam Ol (Investigator)
Tel. 092 767 879
E-mail. ho_samol@yahoo.com
Website. www.adhoc-cambodia.org

Note
South West Cambodia Overview

The South West (SW) region of Cambodia borders Thailand and the Gulf of Thailand. The region includes source provinces for irregular migrants travelling from Cambodia to Thailand, which often leads to trafficking or labour exploitation. Legal assistance is available in all provinces in the SW region. Recovery and job placement services are only available in Koh Kong, Kampong Speu, and Preah Sihanouk provinces. The nearest location for additional support services is Phnom Penh (see page 6).
KAMPONG CHNNANG

Legal Assistance

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Sam Chankea (Provincial Coordinator)
Tel: 012 785 169
E-mail: samchankea@yahoo.com
Website: www.adhoc-cambodia.org

CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)
- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance: 066 555 301
Mr. Kong Chanmony (Coordinator)
Tel: 012 791 147
E-mail: licadhokn@yahoo.com
Website: www.licadho-cambodia.org

KAMPONG SPEU

Legal Assistance

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mrs. Ouch Bo (Provincial Coordinator)
Tel: 012 948 690
E-mail: ouchbo@yahoo.com
E-mail: adhoc.kgspeu@gmail.com
Website: www.adhoc-cambodia.org

CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)
- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance: 066 555 306
Mr. Ek Sothea (Coordinator)
Tel: 089 936 300
E-mail: licadhokspeu@yahoo.com
Website: www.licadho-cambodia.org

LSCW 24/7 Anti-Trafficking Hotline: 077 455 516
**KOH KONG**

**Skills Training & Job Placement**

**SAO SARY FOUNDATION (SSF)**
- Direct recovery and psychosocial services, medical services for at-risk children and victims of human trafficking, labor exploitation and abuse
- Referral for drug rehabilitation and legal assistance
- Income generation, skills training, job placement and medical services

OFFICE ....................... 025 210 146 / 025 987 196
Tel. ........................................ info@ssf.org.kh
Website ................................... www.ssf.org.kh

**Medical Services**

**SAO SARY FOUNDATION (SSF)**
- Direct recovery and psychosocial services, medical services for at-risk children and victims of human trafficking, labor exploitation and abuse
- Referral for drug rehabilitation and legal assistance
- Income generation, skills training, job placement and medical services

OFFICE ....................... 025 210 146 / 025 987 196
Tel. ........................................ info@ssf.org.kh
Website ................................... www.ssf.org.kh

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**Recovery and Psychosocial Support Services**

**AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)**
- Legal investigation for cases of sex trafficking for women and children
- Women’s shelter (childcare, medical care, psychosocial support, and family tracing)
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills

Hotline ............................... 012 888 840
Mr. So SoPheak (Social Worker)
Tel. ........................................... 017 265 136
E-mail ................................... outreach@afesip.org
Website ................................... www.afesip.org

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**HEALTHCARE CENTER FOR CHILDREN (HCC)**
- Transit shelter for men who have been deported from Thailand
- Medical assistance

Mr. Hour Ngy (Provincial Coordinator)
Tel. ........................................... 012 390 262
E-mail ................................... kk@hcc-cambodia.org
Website ................................... www.hcc-cambodia.org
**Legal Assistance**

**CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)**
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Neang Boratino (Provincial Coordinator)
Tel: 012 836 061
Office: 035 936 129
E-mail: adhoc.kohkong@yahoo.com
Ms. Tan Kimrany (Investigator)
Tel: 092 813 458
Office: kimrany24@yahoo.com
Website: www.adhoc-cambodia.org

**Note**

**CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)**
- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance: 066 555 302
Mr. In Kong Chit (Coordinator)
Tel: 017 958 612
E-mail: inkongchit@yahoo.com
E-mail: licadhokk@yahoo.com
Website: www.licadho-cambodia.org

**Note**

**PREAH SIHANOUK**

### HOTLINE NUMBERS IN PREAH SIHANOUK

**National Anti-Human Trafficking and Juvenile Protection Police Hotline**
Tel: 023 997 919 / 017 276 222

**LSCW 24/7 Anti-Trafficking Hotline**
Tel: 077 455 516

**LICADHO 24/7 Assistance**
Tel: 066 555 303

**ChildSafe Hotline**
Tel: 012 478 100

**Note**

**Recovery and Psychosocial Support Services**

**M’LOP TAPANG**
- Services for street children and their families, victims of abuse, drug users, and vulnerable young people (under 24 years)
- Education, skills training and job placement assistance, safe shelter, medical care, counseling & legal support, and community reintegration

ChildSafe Hotline: 012 478 100
Mr. Eve Sao Sarin (Director)
Office: 034 399 050
E-mail: info@mloptapang.org
Website: www.mloptapang.org

**Note**
Legal Assistance

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Ms. Cheap Sotheary (Provincial Coordinator)
Tel................................................... 016 827 512
OFFICE............................................ 034 933 722
E-mail.............................. sotheary_cheap@yahoo.com
Website ...................... www.adhoc-cambodia.org

CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)
- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance......................... 066 555 303
Mr. Boun Narith (Coordinator)
Tel................................................... 015 552 745
E-mail.......................... licadhosv@yahoo.com
Website ...................... www.licadho-cambodia.org

Skills Training & Job Placement

FOUNTAIN OF LIFE CENTER
- Informal education (including Khmer, English, and Thai language classes)
- Life skills and vocational training: sewing, hairdressing, and handicrafts
- Care for single mothers and pregnant teenagers

Ms. Sister Kelvin (Director)
Tel................................................... 011 919 174
Ms. Kalyanie (Secretary)
Tel................................................... 011 371 321
E-mail........................... fol.center.cam@gmail.com

KHMER WOMEN COOPERATION FOR DEVELOPMENT (KWCD)
- Short-term vocational training for victims of trafficking (men, women, and children) in all 24 provinces
- Job placement support for clients (post training)

Mr. Deoun Chandara (Program Officer)
Tel................................................... 012 383 538
E-mail............................... info@kwcd.org
Website ........................................ www.kwcd.org

M’LOP TAPANG
- Services for street children and their families, victims of abuse, drug users, and vulnerable young people (under 24 years)
- Education, skills training and job placement assistance, safe shelter, medical care, counseling & legal support, and community reintegration

ChildSafe Hotline ................. 012 478 100
Mr. Chheang Rithya
(Chief, Child Rights Protection Section)
Tel................................................... 012 649 125
E-mail.............................. ti@mloptapang.org
E-mail.............................. info@mloptapang.org
Website............................... www.mloptapang.org
The South East (SE) region of Cambodia borders Vietnam and the Gulf of Thailand. The primary vocations in the area are farming and fishing. There are two Migrant Resource Centers in this region in Prey Veng and Kampong Cham provinces (see page 34, 31). Legal assistance is available in every province, while Kampong Cham offers the widest range of services, including recovery and psychological support and vocational training programs. Phnom Penh may also be considered as the nearest location for additional services not available in the SE region.
HOTLINE NUMBERS IN KAMPONG CHAM

National Anti-Human Trafficking and Juvenile Protection Hotline
Tel.....................023 997 919 / 017 276 222

LSCW 24/7 Anti-Trafficking Hotline
Tel........................................077 455 516

LICADHO 24/7 Assistance
Tel........................................066 555 300

ChildSafe Hotline
Tel........................................012 557 188

Coordination & Networking

PHNOM SREY ORGANIZATION FOR DEVELOPMENT (MIGRANT WORKER RESOURCE CENTER)

- Safe migration counseling (at center and in community) for potential and returned migrant workers
- Assists with and coordinates complaints from migrant workers and their families with Provincial DoLVT and relevant NGOs

ADDRESS: No 126, St Pheah Monivong, Chroy Thmar, Sangkat Boeungkok, Kampong Cham City, Kampong Cham Province

Ms. Hany Fiya (Director, PSOD)
Tel.................................................012 440 808
E-mail........................................psad2009@gmail.com

Mr. Se Sareoun (Officer, MRC Kampong Cham)
Tel.................................................088 711 5590
E-mail........................................mrc@psodcambodia.org

Recovery and Psychosocial Support Services

DESTINY RESCUE

- Shelter for trafficked and sexually exploited females (5-18 years)
- Education and medical care, psychosocial support, vocational training, and post-reintegration follow-up care and family support

Ms. Kristin Odell (Country Manager)
Tel.................................................077 843 963
Mr. Nhep Sokkheng (Office Manager)
Tel.................................................092 650 599
E-mail......................sokkheng@destinyrescue.org

Legal Assistance

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Neang Sovat (Provincial Coordinator)
Tel:.............................012 889 227 / 012 501 650
E-mail................... neangsovat_adhoc@yahoo.com
Ms. Thy Somalai (Investigator)
Tel...................................................012 501 650
Website .......................www.adhoc-cambodia.org
Cambodian League for the Promotion and Defense of Human Rights (Licadho)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance: 066 555 300
Mr. Bou Virak (Coordinator)
Tel: 011 858 789
OFFICE: 042 941 464
E-mail: licadhokc@yahoo.com
Website: www.licadho-cambodia.org

Kampot and Kep

Cambodian League for the Promotion and Defense of Human Rights (Licadho)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance: 066 555 304
Mr. Seth Vannak (Coordinator)
Tel: 016 757 761
OFFICE: 033 932 663
E-mail: licadhokp@yahoo.ca
Website: www.licadho-cambodia.org

Legal Aid of Cambodia (LAC)

- Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training

Mr. Roth Chanthol (Branch Manager)
Tel: 097 9090 131
E-mail: chanthol1010@yahoo.com
Website: www.lac.org.kh

Human Rights Vigilance of Cambodia

- Assists trafficked persons with legal support (filing complaints and identifying lawyers)
- Indirect intervention through networking with anti-human trafficking stakeholders in Cambodia and Thailand

Ms. Chhim Sangvat (Project Coordinator)
Tel: 012 972 547
E-mail: vigilance@online.com.kh

Skills Training & Job Placement

Kampot Job Center

- Employment and labor market information services for job seekers, employers, and training providers

Toll Free Number: 016 506 655
(for 015 / 016 / 081 / 087)

ADDRESS: Kampot Institute of Polytechnic - 1 Ousakphea Village, Kampong Kandal Commune, Kampongbay District, Kampot

OFFICE: 033 210 277
E-mail: jc_kampot@nea.gov.kh
Website: www.nea.gov.kh
Legal Assistance

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Men Makara (Coordinator)
Tel: 92 985 106 / 016 858 760 / 097 975 5527
E-mail: makara_99@yahoo.com
Ms. Ran Sreymouch (Investigator)
Tel: 017 297 196
E-mail: ron_sreymoch@yahoo.com
Website: www.adhoc-cambodia.org

LEGAL AID OF CAMBODIA (LAC)

- Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training

Mr. Diep Kuylam (Branch Manager)
Tel: 012 445 900
E-mail: lacmodelcourt@online.com.kh
Website: www.lac.org.kh

THE CENTER FOR GLOBAL IMPACT (BYTAVI PROJECT)

- Sewing skills training for trafficked and HIV positive women (18-60 years)
- Livelihood and medical support for women and their families
- Job placement or assistance to start small micro-business

Ms. Sath Theary (Operations Director)
Tel: 012 739 078
E-mail: thearyario.cgi@gmail.com
Website: www.bytavi.com
Website: www.centerforglobalimpact.org
HOTLINE NUMBERS IN PREY VENG

National Anti-Human Trafficking and Juvenile Protection Hotline
Tel. 023 997 919 / 017 276 222

LSCW 24/7 Anti-Trafficking Hotline
Tel. 077 455 516

Damnok Toek Hotline
Tel. 089 500 008

Coordination & Networking

CAMBODIAN LABOUR CONFEDERATION (CLC) (MIGRANT WORKER RESOURCE CENTER)

- Safe migration counseling (at center and in community) for potential and returned migrant workers
- Assists with and coordinates complaints from migrant workers and their families with Provincial DoLVT and relevant NGOs

ADDRESS: No 190, Village No 4, Sangkat Kampong Leav, Prey Veng City, Prey Veng Province
Mr. Tep Sopheap (Coordinator)
Tel. 097 776 5858 / 012 267 302
E-mail. sopheaptph88@gmail.com

CHILDREN AND LIFE ASSOCIATION (CLA)

- Educational support to child victims of trafficking
- Shelter, vocational training and medical support for girls (0-15 years)
- Community-based care for trafficked victim boys under 18

Ms. Buth Saman (Director)
Tel. 012 538 749
E-mail. buthsaman@yahoo.com
Website. www.clacambodia.org

DAMNOK TOEK CAMBODIA

- Support to vulnerable children (0-18 years) (orphans, victims of trafficking, substance/drug users, physically/ intellectually handicapped)
- Vocational training: carpentry, tailoring, sewing, barber, motor repair, and construction
- Mid- and long-term shelter with basic medical care and nutrition support

Hotline. 089 500 008
Mr. Sovannarith Sam (Director)
Tel. 012 985 384
E-mail. neakloeung@gouttedeau.org
Website. www.damnoktoek.org
Legal Assistance

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed
Mr. Dim Dan (Provincial Coordinator)
Tel ................................................... 012 628 363
Mr. Lay Im (Investigator)
Tel ................................................... 078 633 322
E-mail ................................................... layim7@yahoo.com
Website ........................................ www.adhoc_cambodia.org

Note

Skills Training & Job Placement

STREET CHILDREN ASSISTANCE AND DEVELOPMENT PROGRAMME (SCADP)
- Community-based education support to children (kindergarten - grade 12)
- Vocational training: tailoring, motorcycle repairs, electronic repairs
Ms. Yim Sokhary (Director)
Tel ................................................... 012 546 655
Mr. Phorn Chea (Secondary Program Teacher)
Tel ................................................... 015 797 108
E-mail ........................................ scadp.cambodia@gmail.com
Website ........................................ www.scadp.org.kh

Note

Legal Assistance

CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed
Mr. Phuong Sothea (Provincial Coordinator)
Tel ................................................... 012 816 030
E-mail ........................................ sothea_angkor@yahoo.com
Website ........................................ www.adhoc_cambodia.org

Note

CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)
- Legal aid and legal consultation to trafficked persons
- Short-and long-term assistance
- Immediate emergency assistance
24/7 Assistance ........................................ 066 555 307
Mr. EngChhun Han (Coordinator)
Tel ................................................... 011 743 475
OFFICE ............................................ 052 951 496
E-mail ........................................ licadhops@yahoo.com
Website ........................................ www.licadho-cambodia.org

Note
WATTANAK PHEAP
- Long-term and short-term vocational training in handicrafts
- Short-term training in agriculture
Ms. Chim Rina (Project Manager)
Tel: 012 583 861
OFFICE: 052 652 4999
E-mail: wpkkr@yahoo.com
Website: www.wathnakpheap.org

SVAY RIENG

Recovery and Psychosocial Support Services
THE CAMBODIAN CENTER FOR THE PROTECTION OF CHILDREN’S RIGHTS (CCPCR)
- Transit shelter for girls (3-25 years)
- Counseling, education, English & computer lessons, art therapy, and skills training in weaving/ farming
- Reintegration assistance
Mr. Sieng Ramo (Program Manager)
Tel: 011 940 866
E-mail: siengramo@yahoo.com
Website: www.ccpcr.org.kh

Legal Assistance
CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed
Mr. Prak Saran (Provincial Coordinator)
Tel: 012 304 925
E-mail: prak.sarann@yahoo.com
OFFICE: 044 945 910
Mr. Kheut Phally (Investigator)
Tel: 016 711 540
Website: www.adhoc-cambodia.org

CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)
- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance
24/7 Assistance: 066 555 309
Mr. Nouth Bophinnaroath (Coordinator)
Tel: 017 513 101
OFFICE: 044 945 833
E-mail: naroathnouth@yahoo.com
E-mail: licadho.sr@gmail.com
Website: www.licadho-cambodia.org
**Skills Training & Job Placement**

**SVAY RIENG JOB CENTER**
- Employment and labor market information services for job seekers, employers, and training providers

Toll Free Number ....................... 016 646 655 (for 015 / 016 / 081 / 087)

ADDRESS: Technical Training Institute in Svay Rieng - Mepheuang Village, Svay Rieng Commune, Svay Rieng District, Svay Rieng

OFFICE ................................. 044 715 277
E-mail ..................................... jc_svayrieng@nea.gov.kh
Website ..................................... www.nea.gov.kh

**Legal Assistance**

**CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)**
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Un Thanann (Provincial Coordinator)
Tel ............................................. 012 764 978
E-mail ..................................... un.thanann18@yahoo.com
OFFICE ..................................... 032 931 362
Ms. Nut Chamroeun (Investigator)
Tel ............................................. 017 727 937
Website ..................................... www.adhoc-cambodia.org

**COMMUNITY EMPOWERMENT AND LEGAL OUTREACH (CELO)**
- Legal aid and legal consultation to trafficked persons

Hotline for Legal Counseling ...... 087 901 909
Mr. Pok Puthyrith (Executive Director)
Tel ............................................. 088 505 53 53
OFFICE ..................................... 032 676 5757
E-mail ..................................... puthyrithpok@gmail.com

**OUR OBJECTIVE ORGANIZATION**
- Informal education for returned child migrants (under 18 years): English and computer classes, accounting, administrative, information technology, and motivational skills
- Short-term shelter up to 18 months
- Job placement support after training completion

Mr. Houn Hoeun (Executive Director)
Tel ............................................. 012 605 464
E-mail ..................................... hhooinfo@gmail.com
Mr. Kakada Mora (Project Assistant)
Tel ............................................. 012 440 477
E-mail ..................................... kakadamoraooinfo@gmail.com
Website ..................................... www.ourobjective.org
Regional Embassies & Hotlines

Vietnam
Royal Embassy of Cambodia
71A, Tran Hung Dao St. Socialist Republic of Vietnam
+844 942 4788
+844 942 4789
camemb.vn@mfa.gov.kh
Royal Consulate General of Cambodia
No. 41, Phung Khac Khoan, Hochiminh City, S.R.Vietnam
+848 8 29 2751
camcg.hcm@mfa.gov.kh

Thailand
Royal Embassy of Cambodia
518/4 PrachaUthit Rd. (Soi Ramkamhaeng 39)
Wangtonglang, Bangkok 10310
+66 029 5758 512
camemb.tha@mfa.gov.kh

India
Royal Embassy of Cambodia
W-112, Greater Kailash, Part II, New Delhi 110 - 048, India
+91 1129 214 435
+91 1129 214 436
camemb.ind@mfa.gov.kh

Indonesia
Royal Embassy of Cambodia
Jl. TB. Simatupang Kav. 13
Jakarta Selatan 12520, Indonesia
+62 217 8 12 523
camemb.jkt@mfa.gov.kh

Malaysia
Royal Embassy of Cambodia
No. 46, Jalan U-Thant, 55000 Kuala Lumpur, Malaysia
+603 42 571 150
+603 42 573 711
camemb.mys@mfa.gov.kh

Regional Migrant & Anti-Human Trafficking Coalitions

- Mekong Migration Network
  www.mekongmigration.org
  info@mekongmigration.org

- Border Issues Group for Cambodia (BIG C)
  ptcosvy@camitel.com

- Chab Dai Coalition
  www.chabdai.org
  aimee.brammer@chabdai.org

- Cambodia and Thailand Anti Human Trafficking Network (CAHT)
  kk@hcc-cambodia.org for Cambodian Side
  sompongln@gmail.com for Thai side

- Coalition to Abolish Modern-Day Slavery in Asia (CAMSA)
  www.camsa-coalition.org
  daniel.lo@bpsos.org
  Malaysia Hotline: 1-800-222 – 2672

- Foundation for AIDS Rights (FAR)
  Thailand: +66 (0) 835 5433 608

- Thai Trade Unions Migrant Resource Centre
  +66 (0) 2 384 0438
The National Committee to Lead the Suppression of Human Trafficking, Smuggling, Labor Exploitation and Sexual Exploitation in Women and Children is working to stop trafficking in Cambodia.

The Department of Anti-Human Trafficking and Juvenile Protection of the Ministry of Interior has established a hotline number (023 997 919/ 017 276 222) for victims of trafficking and persons wishing to report cases of trafficking and related suspicious activities.

The Ministry of Foreign Affairs Legal and Consular Department has established a focal point and contact number for migrant issues (023 21 26 41).

The Ministry of Social Affairs, Veterans & Youth Rehabilitation (MOSVY) Human Trafficking Department have offices & social worker staff in every province that assist with reintegration and repatriations for victims of human trafficking and exploitation.

- Phnom Penh.........................016 737 374
- Banteay Meanchey Province ......012 654 818
- Battambang Province.............012 984 123
- Kampong Cham Province........016 953 272
- Kampong Chhnang Province......012 913 875
- Kampong Speu Province..........012 289 991
- Kampong Thom Province.........012 835 904
- Kampot Province..................012 688 919
- Kandal Province....................011 626 261
- Kep Province.........................012 828 801
- Koh Kong Province.................011 886 319
- Kratie Province.....................012 449 688
- Mondulkiri Province..............012 917 127
- Oddar Meanchey Province.......011 222 296
- Pailin Province......................012 254 527
- Preah Vihear Province............012 723 311
- Prey Veng Province...............012 649 231
- Pursat Province....................012 598 159
- Ratanakiri Province...............012 303 385
- Siem Reap Province.................012 794 379
- Sihanoukville Province.........016 859 786
- Stung Treng Province.............012 881 630
- Svay Rieng Province...............011 953 272
- Takeo Province......................011 793 943

If the provincial office cannot be contacted, the MOSVY office in Phnom Penh may be contacted for assistance: 012 686 877.
Acknowledgements

The Referral Directory: Services for Returned Migrants and Survivors of Trafficking, Cambodia 2012 was compiled and published by Chab Dai Coalition and the International Labor Organization (ILO), in collaboration with the Ministry of Social Affairs, Veterans, & Youth Rehabilitation (MOSVY) and the National Committee to Lead the Suppression of Human Trafficking, Smuggling, Labor Exploitation and Sexual Exploitation in Women and Children (NC-STSLS). The directory was reviewed by stakeholder forums and partner agencies prior to publication.

This referral directory is provided for information purposes only. It does not claim to be an exhaustive list of organizations providing services to survivors of human trafficking or returned migrants in Cambodia, and inclusion in the directory offers no endorsement, approval or guarantee of the service providers listed herein.

Although every effort has been made to include as many relevant organizations as possible, it is anticipated that future editions of the directory will require amendments. Please contact Chab Dai Coalition with any modifications, additions, or deletions to the services listed by sending an email to cambodia@chabdai.org.

Note

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Coordination and Networking

Recovery and Psychosocial Support Services

Legal Assistance

Medical Services

Skills Training & Job Placement