



Protecting The Investment

As a valued member of the Tejas Trails family, we know that you invest a lot of your hard earned money to participate in our races.

Likewise, we invest almost all of our time and money into our company. The process to prepare and execute a high-quality event starts 364 days out from the event and continues even after the last runner has finished. Most of the expenses are incurred months before the race. By the time we are two weeks out from a race, pretty much everything is paid for.

That being stated, we also know that life happens and sometimes you're unable to participate in a race due to injury, illness, family situation or other life occurrences. We want to honor your investment in a Tejas Trails race and at the same time keep Tejas Trails on solid financial footing so we can continue to bring you the best trail running events possible without increasing the entry fees.

So, Tejas Trails and Event Data Solutions came together to figure out the best possible way to serve you well and make the aforementioned happen.

Transfers

Transferring to a different race is intended to help runners who have an unforeseen life event that prevents them from participating. Weather, transportation, or lodging issues are among the list of things that will not be considered valid reasons for transfers.

Transfers may be used for the following year's event, or any Tejas Trails event that occurs prior to that.

Transfers will be accepted on a sliding scale based on how far out from the race you choose to transfer:

90 days out or more = 100% deferral or transfer

30-89 days out = 50% deferral or transfer

10-29 days out = 25% deferral or transfer

0-9 days out = No deferral or transfer

Conditions:

Transfers are subject to the following conditions:

All transfers must be approved by Tejas Trails or their duly authorized representative.

Transfers to a different event are only allowed to the same distance or shorter.

(52.4 miles = 50 miles)

Transfers may only be used one time, you may not transfer a transfer.

Only one transfer per person per year.

Transfers may only be used by the original registrant.

Transfer process must be completed 10 days out or more from the event.
(we will be unable to process these requests within 9 days of any event as we not around the office or computers too much, and sometimes already out in the wilderness prepping on site).

Transfers may be used for a different distance within that event.
We can do this for you all the way until Friday before the event. Not race day.
If moving to a longer distance, you must pay the difference before we move you.
No refund if moving to a shorter distance.

The Transfer process must be completed via the process described below:

The Process:

Email your request to registration@eventdatasolutions.com
Simply, put your name in the subject line along with the word "Transfer".
Let us know which race you are transferring from and which race you are transferring to.
Promptly follow the steps emailed back to you.

Wait List

If a race sells out, and there is a wait list available for the race, the following applies:
There is a \$20 holding fee for a place on the wait list.
If you get in, the holding fee will be deducted from the balance owed.
If you do not get in, for any reason, the holding fee is not refunded.

Race Cancellation

This is the worst-case scenario and it's bad for all of us.
Tejas Trails policy is to hold our events no matter what the weather conditions unless they become life-threatening or the course is unapproachable.
Examples: lightning, flash flooding, hurricane conditions, tornados, etc.
- We won't cancel an event until the last minute, as Texas forecasts aren't always accurate.
- You will receive an email and we will post on the Tejas Trails FB page if this happens.
- If you don't hear anything, assume the race is on like always.
- In the long Tejas Trails history, only one race has ever been canceled.

In addition, please know a park manager / owner may override our decision at any moment. He or she may cancel an event at any time. We have no control over this scenario.

No matter how much we will want to, we won't be able to refund any money for a race cancellation since the vast majority our work and expenses are completed and your entry fees have already been expended.

Refunds

Refunds not permitted. "See Transfers above".

Mailing

As much as your hard-earned race swag, packet, award, lost gel packets, boob lube, lucky water bottle, or fancy high-tec jacket is a part of your “investment” into these events, we can not possibly find time to mail you your stuff back. Even if you provide shipping fees.

This company is run by one guy, his loving wife, and a couple hundred good friends who volunteer, but are not involved after race weekend.

I will bring your stuff to a future Tejas Trails event if you email me about it before it's given away to charity.