

# **Our Children, Our Families Council**

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**Services Inventory  
Working Group**

*Nov. 4, 2015 @ 4 PM*

*1390 Market Street, Suite 900, Mint Conference Room*

# Meeting Objectives

- To agree upon meeting norms for this working group
- To understand the Our Children Our Families Council's mandate to create a citywide services inventory
- To outline and discuss the problem we are trying to solve
- To review examples of other successful services inventories
- To brainstorm a short and long term vision for a citywide services inventory



# Introduction - Ice Breaker

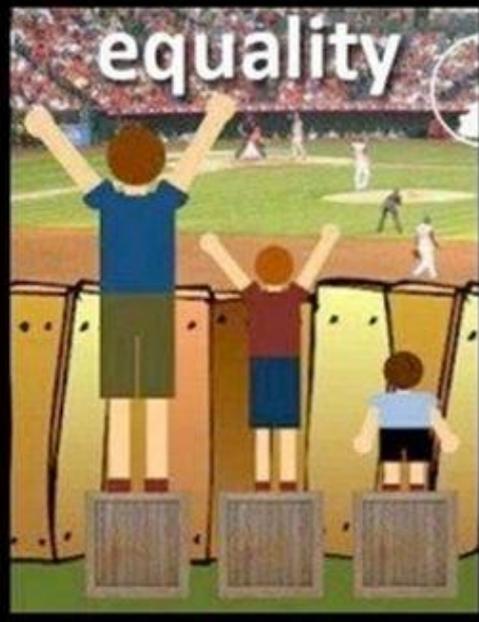
- Name
- Organization
- Tell us the origins of your name



# Meeting Norms

- Be disrupters of the status quo - voices challenging the current way of doing things is encouraged
- Be respectful, actively listen to other perspectives, and assume best intentions, but be comfortable with discomfort
- Be solutions-oriented
- Be considerate of use of acronyms - keep running list on the wall
- Encourage use of personal stories to ground us in why we are doing this work
- Be conscious of how much space you're taking up in the conversation: consider putting name tents on the side
- Be sure to put equity at the center of our decision-making

# Equality vs. Equity



**EQUALITY=SAMENESS**

*GIVING EVERYONE THE SAME  
THING → It only works if  
everyone starts from the same  
place*



**EQUITY=FAIRNESS**

*ACCESS to SAME  
OPPORTUNITIES → We must first  
ensure equity before we can  
enjoy equality*

# Our Children, Our Families Council Overview

- Created when the voters of San Francisco passed Proposition C in Nov 2014
- Proposition created the OCOF Council to align efforts across the city and county, the school district, and the community
- Aim to improve outcomes for children, youth and families in San Francisco with an emphasis on those with the greatest needs.



# What does the OCOF Council do?

The council is an advisory body charged with the following four major objectives:

1. Develop an **outcomes framework** that articulates the milestones we want all children, youth and families to reach;
2. Develop a **five-year plan** with recommendations on how to reach the outcomes outlined in the framework;
3. Ensure **data sharing** between the city and school district occurs in a systematic way to inform decision-making;
4. Create a citywide **inventory** of publicly funded services (including state and federal) for children, youth and their families.

# How this group fits in....

## OCOF Council

Chaired by Mayor  
Superintendent

13 department  
heads from the  
CCSF

13 leaders SFUSD

14 community reps  
appointed by the  
Mayor (students,  
parents, and  
transitional aged  
youth)

## Services Inventory Working Group

Nominated by  
OCOF council  
members

Open public  
meetings

Role is to provide  
input on long terms  
plan and pilot -  
focused on the end-  
user experience

## Stakeholder Group

Managers who oversee  
data that would be  
useful to share with  
children and families

Help determine the  
strategic direction of  
the effort for mutual  
benefits to depts and  
OCOF mandate

Work with us to build a  
“pilot” for working  
group to give input on

# Overarching Questions

- What is a services inventory?
- What the problem we are trying to solve?
- Who can benefit from it?



**Born and Raised in San Francisco**

**Grew up in housing projects**

**Attended SFUSD**

**Interacted with:**

- **Police**
- **Emergency Room**
- **SFUSD**

**Rarely interfaced with City Services**

**Disconnected due to domestic abuse in home**

**Examples where it could have worked better:**

- **Parenting Classes**
- **Cycle of domestic abuse**
- **Counseling Services**
- **Housing options**



**Examples where it worked:**

- **Mom Prenatal Care - Medical**
- **Asthma - SFUSD**
- **Dental - SFUSD**

# Service Inventory - Vision

## Long term Vision

- Create a city-wide, information sharing database that is accurate, timely, reliable and user-friendly that centralizes all services for families, youth and children
- Collaborate on a city-wide approach to share info with end users

## Short term Vision

- Start with a pilot, that focuses on one area first.
- Stakeholders recommend - summer programming
- Overcome stumbling blocks
- Create a prototype to work out technical kinks before taking to scale
- Timing - pilot ready by February (aligned with when families begin their search)

# What exists out there?

**Coachella Valley Health in Play (cvHIP):** <http://directory.cvhip.com>

cvHIP is an online directory of resources in Coachella Valley. It includes services like healthcare, food pantries, recreation, and counseling.

**Reso: Curated Kids' Camps, Classes and Activities:** Activities for kids in they Bay Area for up to ages 13: <https://www.reso.io>)

# Long Term Visionary Exercise

- Posters around the room - add your ideas to each of the following questions. If we were to build a citywide services inventory.....
  - What should the end-user experience look like?
  - How can we inform the public that it exists? Especially disconnected families.
  - What collaborative opportunities should we consider for service providers and case managers?
  - What are ways we can ensure service providers are accessing it?
  - What challenges will we face?
  - Other
- Group Discussion

# Starting with a Pilot - Our Short Term Plan

- Propose beginning with a summer programming pilot.
- Currently several websites existing at different agencies
- Overarching goal:
  - Align all summer programming across the city on one website into a centralized one-stop-shop for summer programming.



# Starting with a Pilot - Our Short Term Plan

Current *major* players in summer programming:

- Department of Children, Youth & Their Families (DCYF)
- San Francisco Public Library
- Office of Economic and Workforce Development (OWED)
- Recreation and Parks Department
- SFUSD
- Mayor's Summer Jobs+ program

What collaboratives currently exist?

- Summer Resource Fair
- Citywide Summer Training Program



# Building a Summer Pilot - Discussion

What is your vision for what a summer pilot can look like? Discussion questions:

- What ideas do you have for ensuring the site is **user friendly**?
- What **outreach** ideas do you have for those who are not accessing the internet?
- What other (beyond the existing ones) **cross training** opportunities should be considered?
- How will **service providers** interact with each other to establish a personal connection for families?
- Should we have a **universal application**?
- How can we ensure the site is **accurate and reliable**?
- What **challenges** should we be aware of?

# Announcements

- **Upcoming Meetings**
  - February 10, 2016 at 4 pm (Location TBD)
  - April 27, 2016 at 4 pm (Location TBD)
- **Stakeholder Meetings TBD**
- **Community Engagement Events**
- **Feedback Form**
- **Website:** <http://www.ourchildrenourfamilies.org>



**Public Comment?**



**Meeting Adjourned**

**Thank you!**

