



Our Children
Our Families
Council
San Francisco



Data Analysis & Outcomes Work Group

March 28, 2017

San Francisco Public Library Main Branch

100 Larkin Hispanic/Latino Room

2 to 4 PM

Meeting Agenda

1. Group Activity
2. Overview of Norms
3. Overview of Our Goals and What Was Covered Last Meeting
4. Defining Our Universe
5. Benchmarking and Target Setting Update Discussion
6. Measure Champion Presentations
7. Root Cause Analysis
8. Next Steps

Guess Who Competition

Goal groups have three minutes to match each agency with its descriptive attribute.

Raise your hands when your group finishes.

The group who finishes first wins!



Time's Up!

Working Group Norms

Why do we have group norms? Working group meetings will be a space where a broad range of perspectives are welcomed and everyone is comfortable to express their views freely

We will

- Create a space where participants openly and actively engage, and feel safe asking questions and challenging each other
- Actively incorporate the voices of individuals with lived experiences so participants gain insights from individuals living directly with challenges
- Treat each other with respect and assume best intentions to build professional, trusting relationships
- Reflect regularly and honestly at each meeting to evaluate our process

Why Are We Here? A Recap

What is the Problem We Are Trying to Solve?

- What data exists and through what equity lenses?
- What data would we ideally want to identify benchmarks and set targets?
- How are we doing on the measures in our Outcomes Framework and contributing measures? What do data trends over time and benchmarks tell us?
- What progress should the Council seek to accomplish (i.e. what should the targets be)?
- What could help improve our progress on reaching our Goals?

Our Working Group Objectives 2016-17

- Propose targets for the 19 measures in the Outcomes Framework
 - Inform the development of a bi-annual family survey
 - Provide input on a systematic approach to data-sharing
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Recap of Past Meetings

- **Meeting #1:** Reviewed Initial Baseline & Historical Trend Report, Results Based Accountability (RBA), benchmarking and target setting definitions and processes.
- **Meeting #2:** Performed qualitative analysis of lived experiences. Reviewed updated “Baseline and Historical Trend Report.” Measure Champions reviewed initial “Benchmarking & Target Setting Worksheet”.
 - Follow-up: Measure Champions will share the first draft of the worksheet today.
 - Feedback: Based on the poll, Measure Champions are confident that benchmarking and targets can be set by May however there was concern about what actions benchmarks and targets may prompt.

5 Year Vision & Milestones



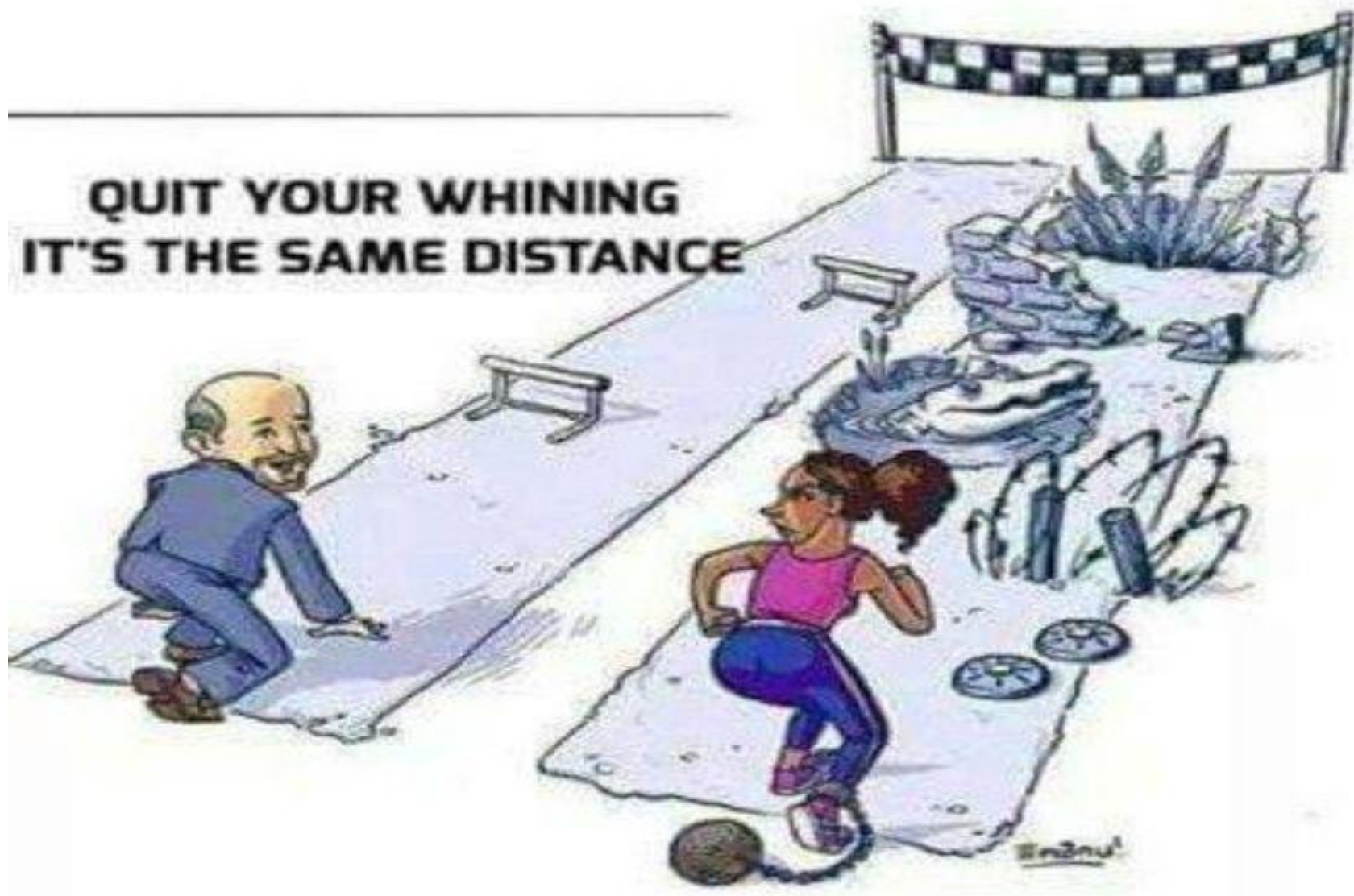
<p>Develop draft benchmarks & targets for 19 measures</p>	<p>Develop plan to address 19 target measures</p> <p>Conduct outreach on prototypes benchmarks and targets</p>	<p>Implement plan to address 19 target measures</p>	<p>Implement & assess plan to address 19 target measures</p>	<p>Plan to address 19 measures: sustain and replicate</p>
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What is Our Goal Today?

Today's focus

- Review progress on draft Benchmarking & Target Setting Worksheet
- Discuss second iteration of the worksheet
- Continue discussion on information gaps

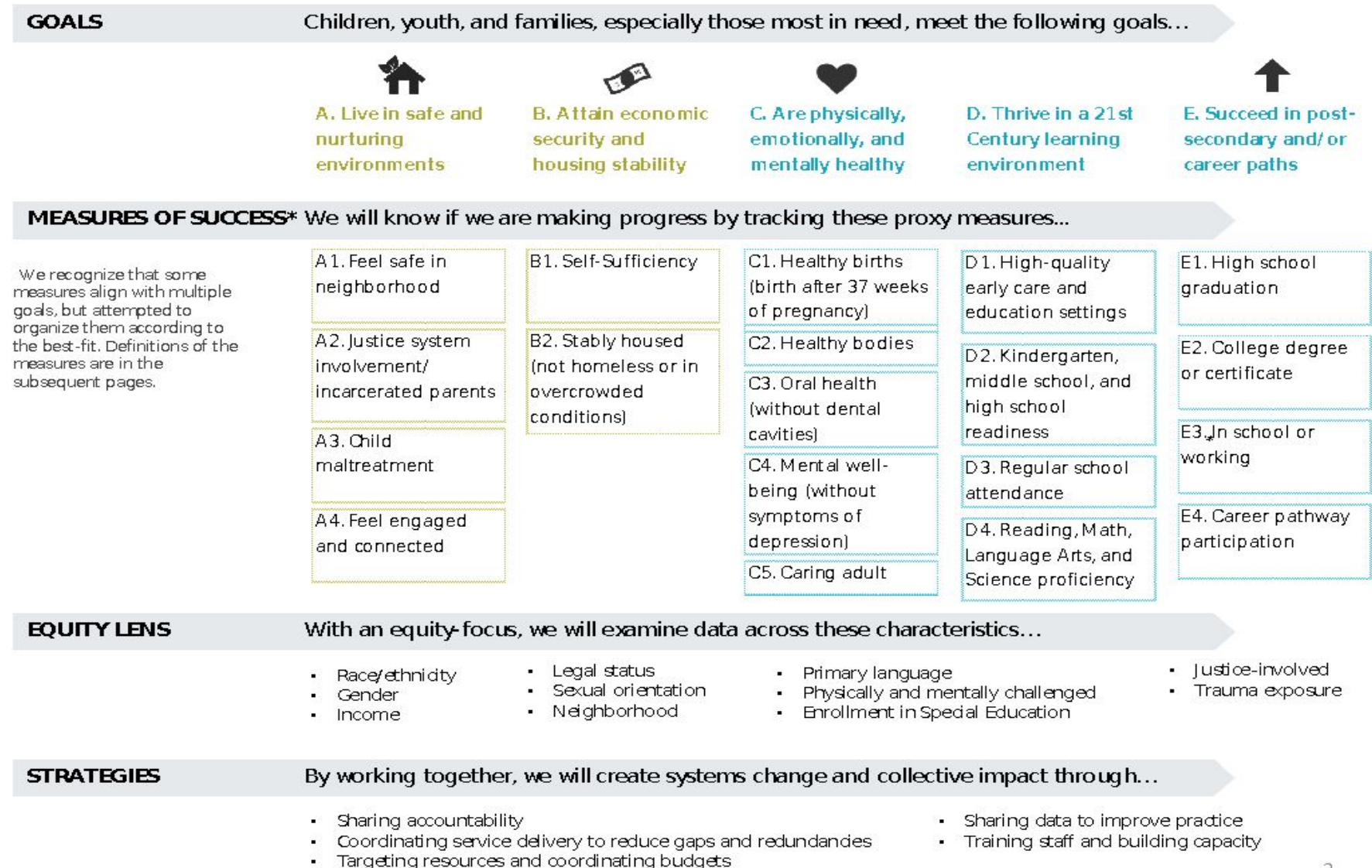
Getting On the Same Page With Equity



SFUSD Definition of Equity: The work of eliminating oppression, ending biases, and ensuring equally high outcomes for all participants through the creation of multicultural, multiethnic, multiracial practices and conditions; removing the predictability of success or failure that currently correlates with any social or cultural factor.

OCOEF's Outcomes Framework

Outcomes Framework



Goal Group Discussion

In your goal group please discuss the following topic:

- Update on Benchmarking and Target Setting Worksheet content including data validity and gaps.
- Information to be collected by a new survey

Measure Champion Rapid Fire Reports

- Please state your measure.
- What is the status of your worksheet?
- What barriers did you face when obtaining data and completing the worksheet?
- What recommendations do you have for overcoming these barriers?

Please submit a soft copy to simone.combs@sfgov.org

Root Cause Analysis: 5 Whys

Iterative interrogative technique used to explore the cause-and-effect relationships underlying a particular problem

EXAMPLE

The vehicle will not start. (the problem)

1. **Why?** - The battery is dead. (First why)
2. **Why?** - The alternator is not functioning. (Second why)
3. **Why?** - The alternator belt has broken. (Third why)
4. **Why?** - The alternator belt was well beyond its useful service life and not replaced. (Fourth why)
5. **Why?** - The vehicle was not maintained according to the recommended service schedule. (Fifth why, a root cause)



Time's Up!

Homework

By the next Work Group Meeting, please complete:

*Remaining benchmarking and target setting
research and analysis*

Additional recommendations for bi-annual survey

Meeting Schedule

Meetings	Meeting Goals
Jan 31 @ 2 to 4 PM	<ul style="list-style-type: none"> ● Begin next phase of work ● Baseline and historical trend review
Feb 28 @ 2 to 4 PM	<ul style="list-style-type: none"> ● Perform qualitative analysis of case studies ● Review process for benchmarking and target setting
Mar 28 @ 2 to 4 PM SF Public Library Main branch (Civic Center area) Hispanic/Latino Room	<ul style="list-style-type: none"> ● Review first draft of benchmarking & target setting worksheet ● Discuss and come to agreement on outstanding measures
April 25 @ 2 to 4 PM SF Public Library Main branch (Civic Center area) Hispanic/Latino Room	<ul style="list-style-type: none"> ● Second review of draft benchmarks and targets ● Draft recommendations to be shared with the Council
May 23 @ 2 to 4 PM SF Public Library Main branch (Civic Center area) Hispanic/Latino Room	<ul style="list-style-type: none"> ● Finalize draft benchmarks and target recommendations to be shared with the Council

Thank you!

Our next meeting: March 28 @ 2 to 4 PM

Our Contact Information		
Chairs	OCOF Staff	
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