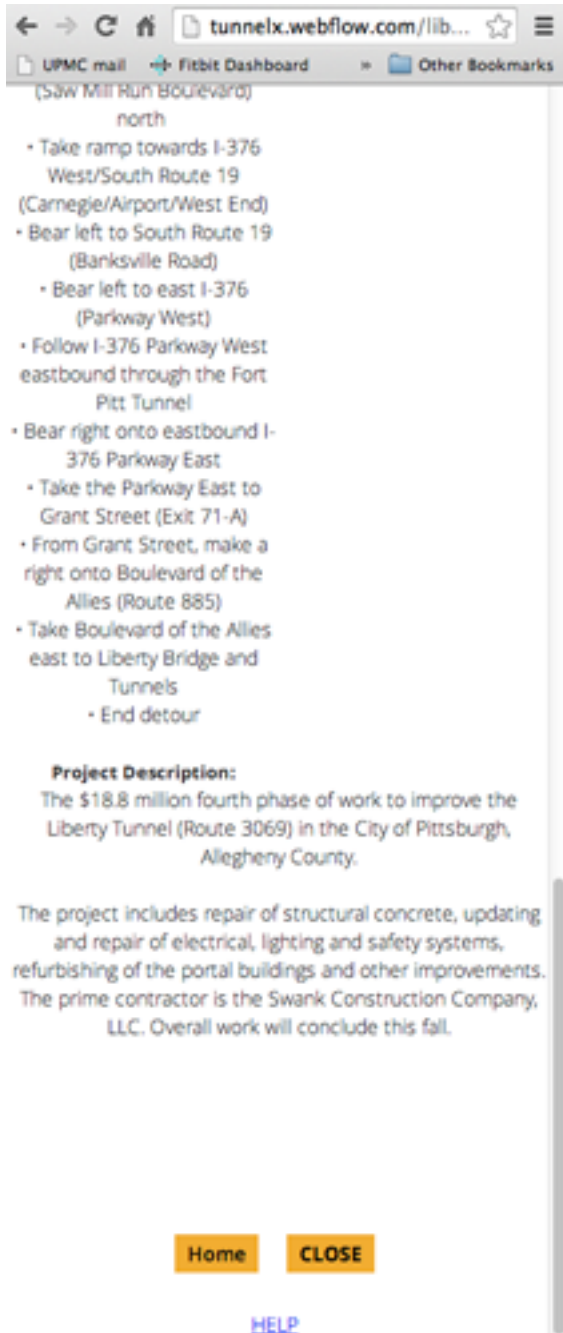


Breakdowns from TunnelIX Testing

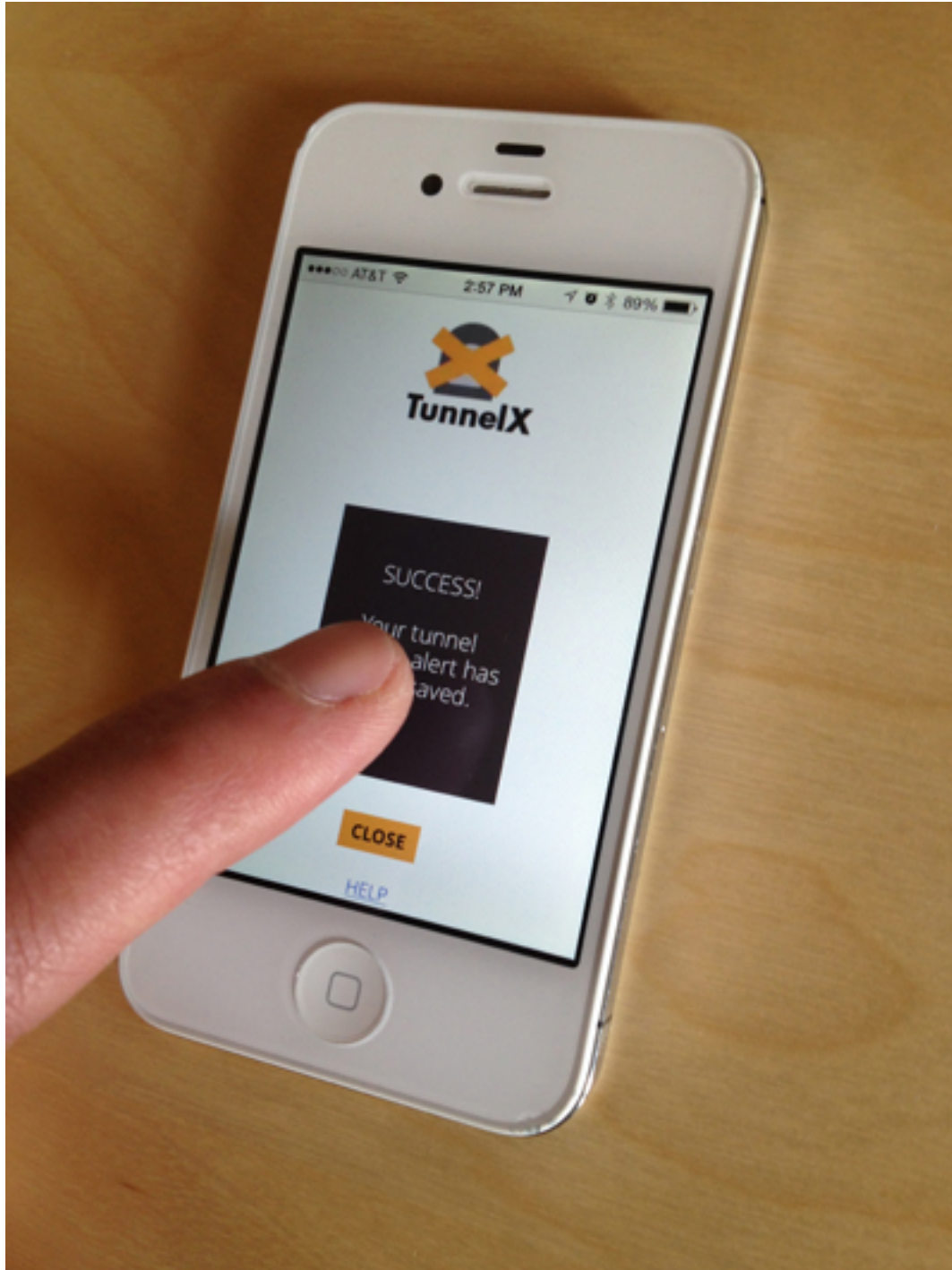
User at work:

Below shows how user was accessing this application on their desktop at work. They found the white space too be awkward and did not realize they had to scroll so far to get to the close button. The found the links to close to be too far down the page.



User at restaurant:

User was expecting to see a page to view and manage their alerts after setting them up and seeing this “success” screen.



User at home:

User did not know the gray box “no construction scheduled” was a button to go back to the list of tunnel schedules. They clicked home and then went back to “construction schedules”.

