

TunnelX User Evaluation

TunnelX is an application designed to set up personal real time notifications of tunnel closures. It also makes tunnel conditions and construction schedules easy to access by refining resources, localizing information, and providing timely, specific content.

Once you have performed the tasks please rate how easy you found it to complete.

(1 = very difficult/confusing — 10 = easy to perform/understand)

1. Check the app for the current conditions of the the tunnel that is on the route you are planning to take. *Your rating* _____
2. You notice on your commute there is a closure. What do you do (knowing that you have the app)? *Your rating* _____
3. Set up an alert for the tunnel(s) of your choice. *Your rating* _____
4. You are planning a commute a few days in advance of your appointment. Your route will take you through a tunnel. What do you do? *Your rating* _____
5. Check the tunnel closure schedule *Your rating* _____
6. Go to the home page from the page you are currently on (if it's not the home page) *Your rating* _____

There will also be a short one on one debrief to discuss your experience Please feel free to offer any additional feedback below.

Thank you for your participation. Please submit this form to the facilitator.