

MyTime New Member Survey

Information for MyTime Facilitators

What? The Parenting Research Centre (PRC) has begun the second stage of the MyTime Evaluation and now invites all new MyTime members to participate in the New Member Survey. New members are asked to complete a brief survey when they first start attending a MyTime group and then again six months later. Existing MyTime members will not be asked to complete this survey.

When? The New Member survey commenced 1 August 2017. This is an ongoing process and there is no closing date for the New Member Surveys. Facilitators will need to invite all new members to participate.

Why? The purpose of the survey is to learn more about new members' experiences of MyTime, how well MyTime is meeting their needs and whether MyTime makes a difference to their lives. Findings from the New Member Survey will be collated and used to demonstrate the benefits of MyTime. Findings will be used to review the program and provide funding bodies with information about outcomes so that funding may be continued for parents and carers to experience the program into the future.

How long will it take? The survey will take 5-10 minutes to complete and is de-identified (surveys will be given a code to enable follow-up with members after six months, but will not contain any identifying information).

Members can enter a draw to win! When a new member completes a New Member or New Member follow-up survey, they can opt in to participate in a draw to win one of five \$50 vouchers. Winners will be drawn every six months and notified by email.

What do Facilitators need to do?

1. Introduce the **New Member Survey** to new MyTime members during their first (or second) session and provide a copy of the generic link to the electronic survey on a smartphone, group tablet or laptop (if available). You would have received a poster and business cards with the survey web link. Please use these to encourage participation.
2. Support new members to complete the survey during the session, where possible. It is imperative new members provide their contact email address for the follow-up survey. Without this, we cannot use their responses.
3. After six months, the PRC will email new members a link to the **New Member follow-up survey**. Facilitators will be prompted to remind and support members to complete the follow-up survey during a MyTime session every two months.

A small number of New Member paper surveys and reply paid envelopes will be provided to those MyTime facilitators where needed. However, where possible, facilitators are asked to support new

members to complete the survey electronically. New member email addresses are requested as they are required to generate a de-identified code and enable follow up after 6 months.

Paper surveys are not to be photocopied and must be returned in the reply paid envelopes provided by PRC. Should you require additional paper surveys, please contact your Coordinator to discuss.

If you have any questions or concerns, please don't hesitate to contact Elbina Avdagic on P: 03 8660 3500; E: eavdagic@parentingrc.org.au

Thank you for your support– we greatly appreciate your time and feedback.