DBHR COVID-19 weekly call

Welcome! We will begin at 12 p.m.

- It is always a good idea to close other windows.

- If participating via phone
  - Click OK and mute your computer speakers.
  - Be sure to enter your unique Audio PIN, if you haven’t already.

For help with the webinar email Ray.Horodowicz@hca.wa.gov
Webinar Controls

- **Grab Tab** – Allows you to open/close the Control Panel, mute/unmute your audio (if the organizer has enabled this feature) and raise your hand.

- **Audio pane** – Displays audio format. Click Settings to select telephone devices.

- **Hand** – click to raise hand. Click again to lower.

- **Attendee List** – Displays all the participants in-session.

- **Questions pane** – Allows attendees to submit questions and review answers (if enabled by the organizer). Broadcast messages from the organizer will also appear here.
How to Raise Your Hand

This means that your hand is down

This means that your hand is up
DBHR COVID-19 weekly call

Hosted by: Division of Behavioral Health and Recovery
Tuesday, March 31
12 to 1:30 p.m.
Agenda

• Welcome and Introductions
  – Keri Waterland, DBHR Director and Michael Langer, Deputy Director

• Updates from HCA
  – Michael Langer, Deputy Director

• Patient and Staff Care
  – Dr. Charissa Fotinos, Associate Director, Medical Services

• Q/A
Updates from HCA

- **General**
  - Contract Updates
  - Zoom Update - [www.hca.wa.gov/hca-offers-limited-number-no-cost-telehealth-technology-licenses-providers](http://www.hca.wa.gov/hca-offers-limited-number-no-cost-telehealth-technology-licenses-providers)
    
    *Please allow 4 business days to process our requests.*
    
    *If you do not hear within that timeframe and want to know your status, send a note to HCADBHRBHCovid19@HCA.WA.GOV.*

- **Prevention**
  - Staff diverted to respond to COVID-19.
  - Purchase of technology
  - Drug Free Communities Grant Funding announcement

- **Treatment**
  - BH Treatment Provider Funding Support
  - Telehealth BH Training and TA Plan -
    - Melody McKee: melmckee@uw.edu
    - Ethan Norris: enorris@healthmanagement.com

- **RSS**
  - Increased flexibility to provide RSS services telephonically
  - Increased flexibility on housing subsidies
  - Pursuing virtual platforms for CPC training
  - Pursuing support funds for individuals and retention payments for providers through 1115 MTD
DBHR Resources

- **Weekly Newsletter** – *coming soon*
- **Provider calls:**
  - DBHR All Provider COVID-19 Calls
    Tuesdays at noon
  - Optional Weekly Call WA OTP - COVID-19 Planning
    Every Thursday from 1 to 2:30 p.m. (360) 407-3811 Access code 8923139#
  - Prevention Provider COVID-19 Calls – *(Every other week)*
    April 8, 2:30 - 3:30 pm - [https://attendee.gotowebinar.com/register/7472018644996771340](https://attendee.gotowebinar.com/register/7472018644996771340)
- **Upcoming Webinars....**
  - Telehealth – April 3, 2020 from 10:30 to 12:00 pm
    [https://register.gotowebinar.com/register/979977527500593933](https://register.gotowebinar.com/register/979977527500593933)
  - For Prevention Providers: New Webinars and Provider Calls announced for this week! Go to [www.TheAthenaForum.org](http://www.TheAthenaForum.org) for information on upcoming Prevention calls, Webinars and resources.
For questions after the webinar

For questions related to Behavioral Health services:

- Email: HCADBHRBHCovid19@hca.wa.gov
- Type the topic of your question in the subject line.
- Subject line should include topic of questions so that it can be triaged to the appropriate subject matter expert

For Managed Care Organization Provider Finances:

- Email: HCAmcprograms@hca.wa.gov
- For behavioral health treatment providers contracting with the MCOs that cannot cover operation costs over the next 2-4 weeks.
- Subject line should be URGENT FINANCIAL CONCERNS
Other Resources

• **Department of Health** - [https://www.doh.wa.gov/emergencies/coronavirus](https://www.doh.wa.gov/emergencies/coronavirus)


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  – *Dr. Charissa Fotinos, Associate Director, Medical Services*

• Q/A
Q/A

Topics: Please note topic in beginning of question. “[Topic]:[Question]”

• SUD Prevention Programs
• Mental Health Promotion and Suicide Prevention Grants
• Telehealth/Billing Guide/Insurance
• Adult SUD Treatment
• Youth BH Treatment
• Opioid Treatment
• Adult MH Treatment
• Recovery Supports
• Foundational Community Supports (FCS)
• Problem Gambling
• Peer Support Services
• Finance/Rates
• Patient/Staff Safety
• SERI/BHDS
• Zoom