
EXPERIENCE

Expedia - User Experience Designer

NOV '15 - CURRENT : CHICAGO, IL

Producing competitive analysis, user research, wireframes, interactive prototypes, responsive and accessible design concepts, and rapid iterative tests for the hotel and vacation rentals spaces.

Orbitz - User Experience Designer

JUL '13 - NOV '15 : CHICAGO, IL

Created responsive designs for hotel, flight, and packaging booking paths across all Orbitz Worldwide brands. Tested various experience recipes with interactive prototypes and user research to increase site conversion.

Sears - Web & Mobile Designer

JUN '11 - JUL '13 : CHICAGO, IL

Designed digital solutions across various Sears brands, with a major focus on redesigning the Sears mobile and tablet experiences from scratch. Worked closely with user experience architects, developers, and product managers in an Agile environment.

Weblinx - Web Designer / Front-end Developer

NOV '09 - MAY '11 : OSWEGO, IL

Created and maintained accessible and cross-browser compatible websites. Directed and designed page layouts in Photoshop, built with HTML, CSS, and javascript libraries. Coordinated with the back-end developer to integrate Weblinx, Inc.'s proprietary CMS. Communicated directly with clients over the phone and in person during the creation and maintenance of their websites.

SPSS - Freelance Production Designer

JUL '09 - AUG '09 : CHICAGO, IL

Assisted in the production of an 80+ page catalog of predictive analytics products, converting US English documents to UK English, French, German, and Spanish.

Plan B Advertising - Freelance Print / Web Designer

DEC '08 - JUN '09 : CHICAGO, IL

Created identity, web, print, and point of purchase concepts, produced presentation boards, PDFs, updated Word and PowerPoint templates.

Illinois at The Phillips - Web Designer / Front-end Developer

AUG '06 - MAY '09 : NAPERVILLE, IL

Remotely designed, coded, and maintained the Washington D.C. based program's website from proposal to finish.

GD Squared - Freelance Print / Web Designer

AUG '08 - NOV '08 : NAPERVILLE, IL

Created print and website concepts. Edited, resized, and optimized images and video content for the web. Coded web templates in HTML and CSS.

Volition - Quality Assurance Tester

NOV '07 - JUL '08 : CHAMPAIGN, IL

Prepared clear and concise bug reports of online multiplayer games for developers. Team leader of technical certification requirements. Coordinated a team of international translators focused on the localization of game menus and usability.

Mark Hauge

UX Designer, Chicago, IL

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OBJECTIVE

To utilize my knowledge of current and emerging trends and technologies to streamline company workflow and improve all user experiences.

SKILLS

Sketch, Photoshop, Illustrator, InDesign, HTML, CSS, MS Office, Windows, Mac OSX

EDUCATION

University of Illinois
Urbana-Champaign, IL
Bachelor of Fine Arts
Graphic Design
2006