

## SRG 'A' – HEARTLAND EXPRESS RULES AND ACCESSORIAL CHARGES

1. **SHIPPER DEFINED:** The term **SHIPPER** applies to Shipper, Consignor, Consignee, or Third Party / Agent of Shipper, Consignor, or Consignee.
2. **APPLICATION OF RATES:**
  - a. **GOVERNING PUBLICATIONS:** This schedule is governed by the most current release of the Rand McNally Mileage Guide.
  - b. **RATE PRECEDENCE:** When one or more rates apply to a movement, the most specific rate shall take precedence. Rates will also apply from or to places within or adjacent to named points or integral parts of said communities (commercial zones).
  - c. **SHIPMENTS WITH NO RATE HEREIN:** If Shipper tenders a load to Carrier with no rate existing, Heartland Express's Freight Rate Matrix will apply.
  - d. **OUT OF ROUTE MILES:** On movements that are not rated in dollars and cents per mile, if the mileage from origin to destination via stop-off point or points exceeds the mileage over the shortest route from origin to destination, 100% of the excess mileage will be charged at the original direct route rate per mile computed from original flat charge.
  - e. **FUEL SURCHARGE:** Fuel surcharges as agreed upon between Shipper and Carrier will apply to all shipments moved by Carrier. In addition, a fuel surcharge will apply to out of route and circuitous miles incurred by Carrier due to the action of Shipper.
3. **APPLICATION OF ACCESSORIAL CHARGES:**
  - a. **PRECEDENCE OF ACCESSORIALS:** The charges described and agreed to below will apply to all loads unless a more specific charge is mutually agreed upon in writing.
  - b. **PRECEDENCE OF ACCESSORIALS:** Accessorials set forth in this schedule supersede any and all accessorial charges stated separately on rate schedules previously published.
4. **STOP OFF CHARGE:** Excluding the origin and final destination, any shipment requiring additional stops in transit at any point for loading or unloading will be charged as follows:
  - a. **STOP ONE CHARGE:** The **FIRST** stop will be charged at **\$100.00**.
  - b. **STOP TWO CHARGE:** The **SECOND** stop will be charged at **\$180.00**.
  - c. **STOP THREE CHARGE:** The **THIRD** stop will be charged at **\$250.00**.
  - d. **STOP FOUR CHARGE:** The **FOURTH** stop and any additional stops will be charged at **\$250.00**.

Free time at stops will be in accordance with Heartland Express Detention charges. **In addition to the stop off charges, loading/unloading charges may apply.**
5. **DETENTION CHARGE:** Detention is defined as a request by Shipper to detain driver(s), power unit(s) and/or trailer(s) to complete loading or unloading due to no fault of the Carrier.
  - a. **Tractor & Driver:** Time shall accrue upon scheduled delivery or pick up time, or upon Carrier's notice of arrival to Shipper on open deliveries and pick ups. A Free time period of **60** minutes will be applicable before detention charges are assessed. Upon expiration of free time, a charge of **\$100.00** per hour, or fraction thereof, rounded to the nearest quarter hour will apply. Detention charges shall

not exceed **\$600** in a 24 hour period. Detention charges apply at all stops.

Weekends and holidays will be included in the chargeable time. If a refrigeration unit is required to run, Shipper is responsible for maintaining fuel and oil levels in unit. Shipper shall be responsible for any damage to or theft of Carrier equipment while in their possession.

- b. Trailer Detention - Drop Trailer Loading / Unloading (Non-Trailer Pool Locations):** Where Shipper and Carrier have agreed on a live load / unload (non-trailer pool location) and Carrier is asked by Shipper to drop trailer at no fault of Carrier, trailer detention will be charged at **\$50.00** per day. Charges will apply until Shipper notifies Carrier of trailer availability. **In addition, repositioning charges will apply.** Weekends and holidays will be included in the chargeable time.
  - c. Trailer Detention - Trailer Pool Loading / Unloading:** Under normal circumstances trailer detention charges will not apply for trailer pools when agreed upon trailer to load ratios are maintained. If Carrier is required to increase the trailer to load ratio due to actions of Shipper, detention charges may apply. Extra trailers supplied beyond the agreed upon trailer to load ratio, will be charged a minimum rate of **\$200.00** per week per trailer. **In addition, repositioning charges as defined will apply.** Weekends and holidays will be included in the chargeable time.
- 6. LAYOVER CHARGE:** If Carrier is required, by action of the Shipper to lay a power unit and driver over a charge of **\$600.00** per occurrence will apply for trailer and tractor. Layover is defined as any unplanned break greater than **6** hours.

#### **7. LOADING / UNLOADING CHARGES:**

- a. DRIVER LOADING / UNLOADING CHARGE:** If Carrier is required by Shipper to assist, provide or hire physical labor to perform loading and/or unloading of a shipment, a minimum charge of **\$250.00** each shall apply. If loading/unloading charges are to exceed **\$250.00**, Shipper will be held accountable for all excess charges. This will include, but is not limited to stacking, tagging, marking, sorting, and/or segregating of product, utilizing a hydraulic or manual pallet jack, assisting a Consignor/Consignee provided crew, or rolling bilge loaded paper rolls. Pick up and drop off charges are assessed independently as applicable.
- b. DRIVER LOADING / UNLOADING CHARGE (MULTI-STOP):** In the case of multiple pick ups or drop offs, a load/unload charge of **\$250.00** per pick up or drop off will apply. If loading/unloading per stop exceeds **\$250.00**, Shipper will be held accountable for all excess charges.
- c. DRIVER LOAD COUNT / VERIFICATION CHARGE:** If driver is required to count or verify contents of load while loading or unloading, a charge of **\$100.00** shall apply per load.
- d. LOADING / UNLOADING SERVICE ADMINISTRATIVE CHARGE:** If Shipper requires Carrier to use a Lumper, Lumper Service, or other unloading service and Carrier is required to pay for the service, the cost of the service plus an additional administrative fee of **\$20** will be charged to the Shipper.

**If Carrier is detained during loading and unloading detention charges will apply.**

- 8. DIVERSION, RECONSIGNMENT, HOLDING, & REFUSAL CHARGE:** The term “Diversion” or “Reconsignment” refers to any instructions given by Shipper necessary to effect a change in the pick up or delivery of a truckload or any part of a truckload. When a consignee refuses to accept or rejects a shipment or part of a shipment, the Carrier will immediately notify Shipper by appropriate means (telephone, fax, e-mail, etc.). The Shipper will then instruct Carrier as to the disposition of the diverted, reconsigned, or refused goods.

The term “Holding” refers to instructions given by a Shipper that creates an early pickup or late delivery creating a reduction in driver and equipment productivity. This charge applies when additional transit time, beyond a reasonable transit time are created.

Additionally, this charge will apply to loads less than 250 miles in total loaded length of haul (or subsequent transit sections between stops) with more than 12 hours between scheduled pick up and scheduled delivery, or to loads less than 500 miles in total loaded length of haul (or subsequent transit sections between stops) with more than 48 hours between scheduled pick up and scheduled delivery.

A charge of **\$350.00** shall apply for each shipment or partial shipment (pick up or delivery) that is reconsigned, held, or diverted. In addition, miles traveled by Carrier beyond the original pick up and delivery shall be charged for at **\$1.75** per mile.

Shipper shall pay all charges for storage at a facility designated by Shipper, and Carrier’s liability shall cease upon delivery to facility. **Detention charges will apply where applicable.**

**9. EQUIPMENT ORDERED AND NOT USED / INACCESSIBLE LOAD CHARGE:** When Carrier is requested by Shipper to furnish equipment and in accordance with these instructions dispatches a vehicle, and Shipper cancels service without a minimum of four (4) hours prior notice from scheduled pick up time, or through no fault of Carrier load is not accessible to Carrier, a charge of **\$500.00** shall apply. In addition, any miles traveled by Carrier shall be charged for at **\$1.75** per mile. **Detention charges will apply where applicable.**

**10. INACCESSIBLE TRAILER CHARGE:** If Shipper indicates a trailer is empty and available for pick up and the trailer is inaccessible, immobile, or unavailable due to no fault of Carrier, a charge of **\$150.00** shall apply. In addition, any excess miles traveled by Carrier shall be charged for at **\$1.75** per mile. **Detention charges will apply where applicable.**

**11. REPOSITIONING OF EQUIPMENT CHARGE:** When Shipper requests Heartland Express to provide equipment at a location where Heartland Express does not have readily available equipment, Carrier may elect to reposition equipment via the most practical route from a point mutually agreeable between the Shipper and Heartland Express. In addition, where Shipper and Carrier have agreed on a live load / unload (nontrailer pool location) and Carrier is asked by Shipper to drop trailer at no fault of Carrier repositioning charges will apply.

The charge of **\$1.75** per mile for locating and/or retrieving the equipment will be from point of last dispatch to pick up point, subject to a minimum charge of **\$350.00** and applicable fuel surcharge. **Detention charges will apply where applicable.**

**12. DUNNAGE / PALLET / OTHER DISPOSAL CHARGE:** When Carrier is required after delivery to dispose of dunnage, pallets, or any other related materials used in the shipments of goods or remaining from the shipment of goods, a charge of **\$250.00** will apply in addition to **\$1.75** per mile for any additional out of route miles incurred. Detention charges will apply where applicable.

**13. HOLIDAY PICK UP / DELIVERY CHARGE:** If Carrier is required to pick up or deliver freight on any federally recognized holiday; a charge of **\$250.00** will apply in addition to all other applicable charges.

**14. BORDER CROSSING CHARGE:** Shipments for final destination or stop off for loading or unloading requiring International Border crossing shall be subject to a **\$50.00** fee per shipment.

**15. JOB SITE DELIVERY CHARGE:** When Carrier is required to deliver to a job site (under construction) an additional charge of **\$250.00** shall apply.

- 16. NEW YORK SURCHARGE:** Shipments for final destination or stop off for loading or unloading in Zip Codes 100–104; 110-119, shall be subject to a **\$450.00** fee per shipment.
- 17. SPECIALIZED EQUIPMENT CHARGE:**
- a. TEMPERATURE CONTROLLED:** When Temperature Controlled service is requested by a Shipper, the rates of the linehaul portion will be increased by **20%**. This charge only applies if no specific Temperature Controlled rates have been agreed upon.
  - b. HEAVY HAUL:** When Heavy Haul service is requested by a Shipper, the rates of the linehaul portion will be increased by **20%**. This charge only applies if no specific Heavy Haul rates have been agreed upon.
  - c. CAB-OVER:** When a Cab-Over tractor is required, a charge of **\$350** will be assessed.
- 18. EXPEDITED SERVICE CHARGE:** When expedited or team service (two drivers) is requested by Shipper the rates and charges pertaining to the line haul portion of the charges will be increased by **15%**.
- 19. HAZARDOUS MATERIAL CHARGE:** Shipments containing substance or material that has been classified by the Secretary of Transportation as hazardous material and requires placards pursuant to Table 2 of 49 CFR 172.504, are subject to an additional charge of **\$250.00**.
- 20. FREEZE PROTECTION CHARGE:** If Carrier is required to provide freeze protection, a charge of **\$250.00** will apply. This charge only applies if no specific Temperature Controlled rates have been agreed upon.
- 21. SCALE CHARGE:** When Carrier is required to weigh equipment before loading and/or after loading and provide weight tickets, a charge of **\$80.00** shall apply unless the scale is located on Shipper or Consignee's property. In addition, any excess miles traveled by Carrier shall be charged for at **\$1.75** per mile.
- 22. PALLET EXCHANGE CHARGE:** Not applicable as Carrier does not participate in pallet exchange.
- 23. TIRE CHAINING CHARGE:** Should Carrier be required by state law to use tire chains due to extreme weather conditions to ensure the safety of the motoring public a **\$75.00** charge will apply to each load.
- 24. COLLECT ON DELIVERY (C.O.D.) CARGO CHARGE:** Not applicable as Carrier does not participate in COD shipments.
- 25. COLLECT ON DELIVERY (C.O.D.) FREIGHT CHARGE:** Not applicable as Carrier does not participate in COD shipments.
- 26. ORIGINAL DOCUMENT FEE CHARGE:** If Carrier is required by Shipper to furnish an original copy of load documentation a charge of \$25.00 will apply. If Carrier is required by Shipper to furnish a copy of a signed Bill of Lading with the Carriers invoice, a charge of **\$25.00** will be applied.
- 27. LIMITATION OF LIABILITY:** The measure of damages incurred by Claimant and of Heartland Express's liability in all instances shall be the cost to the Shipper or Owner of replacing the goods lost or damaged, or the cost of repairing the goods, whichever is less, but in no case will Heartland Express assume total liability or cost of the property greater than **\$100,000.00** per shipment. If Shipper wishes to release the cargo at a value exceeding this limit, a request must be submitted in writing with the stated release value, and agreed upon in writing by Heartland Express. An additional charge may apply for additional insurance.

In no event shall Heartland Express be liable for special, incidental, consequential damages for loss,

damage or delay of cargo. Shipper is not authorized to move, and shall not authorize a third party to move, Carrier's equipment over public roadways without written authorization, which shall be in the form of Carrier's trailer interchange agreement. To the extent that liability arises out of Shipper's use (on public roadways or otherwise) or direction of such use of Carrier's trailer's, Shipper shall indemnify and hold harmless Carrier from any and all claims and liabilities, including costs and attorneys fees brought against Carrier.